NYSOMH Family Assessment of Care Survey Results 2011
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1152	2909	39.60
Agency Total	35	63	55.56
Clinic Treatment	35	63	55.56

Program_Type_Name=All

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	35	32	91	-	98
Cultural (Q4-Q6)	35	34	97	-	99
Access(Q7-Q9)	35	33	94	-	96
Participation (Q10-Q13)	35	33	94	-	98
Global(Q14-Q17)	35	34	97	NS	98
Outcomes/Functioning (Q18-Q22)	35	24	69	-	84
Social Connectedness (Q23-Q27)	35	27	77	-	86
Medication (Y/N) (Q28)	35	24	69	-	88
Medication Scale (Q28a-Q28e) [4]	24	21	88	-	97

Program_Type_Name=Clinic Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	35	32	91	-	97
Cultural (Q4-Q6)	35	34	97	-	99
Access(Q7-Q9)	35	33	94	NS	95
Participation (Q10-Q13)	35	33	94	-	98
Global(Q14-Q17)	35	34	97	-	99
Outcomes/Functioning (Q18-Q22)	35	24	69	-	83
Social Connectedness (Q23-Q27)	35	27	77	NS	81

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
3 95% Confidence interval compares agency % Positive to statewide % Positive;
+ = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

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Program_Type_Name=Clinic Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Medication (Y/N) (Q28)	35	24	69	NS	70
Medication Scale (Q28a-Q28e) [4]	24	21	88	-	94

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
3 95% Confidence interval compares agency % Positive to statewide % Positive;
+ = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Youth Assessment of Care Survey Results 2011
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	803	1278	62.83
Agency Total	22	30	73.33
Clinic Treatment	22	30	73.33

Program_Type_Name=All

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	22	20	91	-	95
Cultural (Q4-Q6)	22	22	100	+	97
Access(Q7-Q10)	22	22	100	+	97
Participation (Q11-Q14)	22	22	100	+	93
Global(Q15)	22	21	95	+	92
Outcomes/Functioning (Q16-Q20a)	22	16	73	-	91
Medication (Y/N) (Q21)	22	17	77	-	90
Medication Scale (Q21a-Q21e) [4]	16	14	88	NS	87

Program_Type_Name=Clinic Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	22	20	91	NS	94
Cultural (Q4-Q6)	22	22	100	NS	99
Access(Q7-Q10)	22	22	100	NS	99
Participation (Q11-Q14)	22	22	100	+	94
Global(Q15)	22	21	95	NS	95
Outcomes/Functioning (Q16-Q20a)	22	16	73	-	84
Medication (Y/N) (Q21)	22	17	77	NS	76
Medication Scale (Q21a-Q21e) [4]	16	14	88	NS	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
3 95% Confidence interval compares agency % Positive to statewide % Positive;
+ = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question