NYSOMH Family Assessment of Care Survey Results 2011
Child and Family Services of Erie County

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1152	2909	39.60
Agency Total	31	39	79.49
Family Based Treatment	0	1	0.00
HCBS Waiver Individualized Care Coordination	31	38	81.58

Program_Type_Name=All

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	31	30	97	NS	98
Cultural (Q4-Q6)	31	31	100	+	99
Access(Q7-Q9)	31	30	97	NS	96
Participation (Q10-Q13)	31	31	100	+	98
Global(Q14-Q17)	31	31	100	+	98
Outcomes/Functioning (Q18-Q22)	31	26	84	NS	84
Social Connectedness (Q23-Q27)	31	24	77	-	86
Medication (Y/N) (Q28)	31	26	84	-	88
Medication Scale (Q28a-Q28e) [4]	26	26	100	+	97

Program_Type_Name=Family Based Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	90
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	94
Access(Q7-Q9)	< 5	N/A	N/A	N/A	91
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	94
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
3 95% Confidence interval compares agency % Positive to statewide % Positive;
+ = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Family Assessment of Care Survey Results 2011
Child and Family Services of Erie County

Program_Type_Name=Family Based Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	77
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) [4]	< 5	N/A	N/A	N/A	93

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	31	30	97	-	98
Cultural (Q4-Q6)	31	31	100	NS	100
Access(Q7-Q9)	31	30	97	NS	97
Participation (Q10-Q13)	31	31	100	+	99
Global(Q14-Q17)	31	31	100	+	98
Outcomes/Functioning (Q18-Q22)	31	26	84	NS	84
Social Connectedness (Q23-Q27)	31	24	77	-	87
Medication (Y/N) (Q28)	31	26	84	-	90
Medication Scale (Q28a-Q28e) [4]	26	26	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
3 95% Confidence interval compares agency % Positive to statewide % Positive;
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NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Youth Assessment of Care Survey Results 2011
Child and Family Services of Erie County

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	803	1278	62.83
Agency Total	23	39	58.97
Family Based Treatment	1	2	50.00
HCBS Waiver Individualized Care Coordination	22	37	59.46

Program_Type_Name=All

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	23	23	100	+	95
Cultural (Q4-Q6)	23	23	100	+	97
Access(Q7-Q10)	23	23	100	+	97
Participation (Q11-Q14)	23	23	100	+	93
Global(Q15)	23	22	96	+	92
Outcomes/Functioning (Q16-Q20a)	23	20	87	-	91
Medication (Y/N) (Q21)	23	18	78	-	90
Medication Scale (Q21a-Q21e) [4]	18	18	100	+	87

Program_Type_Name=Family Based Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Access(Q7-Q10)	< 5	N/A	N/A	N/A	97
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	90
Global(Q15)	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	93

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3 95% Confidence interval compares agency % Positive to statewide % Positive;
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NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Youth Assessment of Care Survey Results 2011
Child and Family Services of Erie County

Program_Type_Name=Family Based Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	86
Medication Scale (Q21a-Q21e) [4]	< 5	N/A	N/A	N/A	84

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	22	22	100	NS	98
Cultural (Q4-Q6)	22	22	100	NS	99
Access(Q7-Q10)	22	22	100	NS	99
Participation (Q11-Q14)	22	22	100	NS	98
Global(Q15)	22	21	95	NS	97
Outcomes/Functioning (Q16-Q20a)	22	19	86	-	93
Medication (Y/N) (Q21)	22	17	77	-	91
Medication Scale (Q21a-Q21e) [4]	17	17	100	+	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
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