NYSOMH Family Assessment of Care Survey Results 2011
North Country Transitional Living Servs, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1152	2909	39.60
Agency Total	16	53	30.19
Children & Youth Community Residence	4	8	50.00
HCBS Waiver Individualized Care Coordination	12	45	26.67

Program_Type_Name=All

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	16	16	100	+	98
Cultural (Q4-Q6)	16	15	94	-	99
Access(Q7-Q9)	16	15	94	-	96
Participation (Q10-Q13)	16	16	100	+	98
Global(Q14-Q17)	16	16	100	+	98
Outcomes/Functioning (Q18-Q22)	16	11	69	-	84
Social Connectedness (Q23-Q27)	16	16	100	+	86
Medication (Y/N) (Q28)	16	13	81	-	88
Medication Scale (Q28a-Q28e) [4]	13	12	92	-	97

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Access(Q7-Q9)	< 5	N/A	N/A	N/A	92
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	96
Global(Q14-Q17)	< 5	N/A	N/A	N/A	96
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	75

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
3 95% Confidence interval compares agency % Positive to statewide % Positive;
+ = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Family Assessment of Care Survey Results 2011
North Country Transitional Living Servs, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	92
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
Medication Scale (Q28a-Q28e) [4]	< 5	N/A	N/A	N/A	100

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	12	12	100	+	98
Cultural (Q4-Q6)	12	12	100	NS	100
Access(Q7-Q9)	12	12	100	+	97
Participation (Q10-Q13)	12	12	100	+	99
Global(Q14-Q17)	12	12	100	+	98
Outcomes/Functioning (Q18-Q22)	12	10	83	NS	84
Social Connectedness (Q23-Q27)	12	12	100	+	87
Medication (Y/N) (Q28)	12	9	75	-	90
Medication Scale (Q28a-Q28e) [4]	9	8	89	-	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
3 95% Confidence interval compares agency % Positive to statewide % Positive;
+ = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Youth Assessment of Care Survey Results 2011
North Country Transitional Living Servs, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	803	1278	62.83
Agency Total	28	31	90.32
Children & Youth Community Residence	8	8	100.00
HCBS Waiver Individualized Care Coordination	20	23	86.96

Program_Type_Name=All

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	28	28	100	+	95
Cultural (Q4-Q6)	28	28	100	+	97
Access(Q7-Q10)	28	28	100	+	97
Participation (Q11-Q14)	28	28	100	+	93
Global(Q15)	28	28	100	+	92
Outcomes/Functioning (Q16-Q20a)	28	27	96	+	91
Medication (Y/N) (Q21)	28	25	89	NS	90
Medication Scale (Q21a-Q21e) [4]	25	23	92	+	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	8	8	100	NS	96
Cultural (Q4-Q6)	8	8	100	+	94
Access(Q7-Q10)	8	8	100	NS	97
Participation (Q11-Q14)	8	8	100	NS	96
Global(Q15)	8	8	100	+	86
Outcomes/Functioning (Q16-Q20a)	8	7	88	NS	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
3 95% Confidence interval compares agency % Positive to statewide % Positive;
+ = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Youth Assessment of Care Survey Results 2011
North Country Transitional Living Servs, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Medication (Y/N) (Q21)	8	8	100	NS	97
Medication Scale (Q21a-Q21e) [4]	8	7	88	NS	91

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	20	20	100	NS	98
Cultural (Q4-Q6)	20	20	100	NS	99
Access(Q7-Q10)	20	20	100	NS	99
Participation (Q11-Q14)	20	20	100	NS	98
Global(Q15)	20	20	100	+	97
Outcomes/Functioning (Q16-Q20a)	20	20	100	+	93
Medication (Y/N) (Q21)	20	17	85	-	91
Medication Scale (Q21a-Q21e) [4]	17	16	94	NS	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
3 95% Confidence interval compares agency % Positive to statewide % Positive;
+ = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question