NYSOMH Family Assessment of Care Survey Results 2011
Hillside Children's Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1152	2909	39.60
Agency Total	105	232	45.26
Family Based Treatment	1	6	16.67
HCBS Waiver Individualized Care Coordination	77	144	53.47
Residential Treatment Facility - Children &Youth	27	82	32.93

Program_Type_Name=All

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	104	101	97	NS	98
Cultural (Q4-Q6)	104	103	99	NS	99
Access(Q7-Q9)	104	103	99	+	96
Participation (Q10-Q13)	104	101	97	NS	98
Global(Q14-Q17)	104	102	98	NS	98
Outcomes/Functioning (Q18-Q22)	104	83	80	-	84
Social Connectedness (Q23-Q27)	104	96	92	+	86
Medication (Y/N) (Q28)	105	97	92	+	88
Medication Scale (Q28a-Q28e) [4]	96	96	100	+	97

Program_Type_Name=Family Based Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	90
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	94
Access(Q7-Q9)	< 5	N/A	N/A	N/A	91
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	94
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
3 95% Confidence interval compares agency % Positive to statewide % Positive;
+ = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

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Program_Type_Name=Family Based Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	90
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	77
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) [4]	< 5	N/A	N/A	N/A	93

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	77	75	97	NS	98
Cultural (Q4-Q6)	77	77	100	NS	100
Access(Q7-Q9)	77	76	99	+	97
Participation (Q10-Q13)	77	77	100	+	99
Global(Q14-Q17)	77	75	97	NS	98
Outcomes/Functioning (Q18-Q22)	77	62	81	-	84
Social Connectedness (Q23-Q27)	77	70	91	+	87
Medication (Y/N) (Q28)	77	70	91	NS	90
Medication Scale (Q28a-Q28e) [4]	69	69	100	+	97

Program_Type_Name=Residential Treatment Facility - Children &Youth

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	26	25	96	NS	96
Cultural (Q4-Q6)	26	25	96	-	99
Access(Q7-Q9)	26	26	100	NS	99
Participation (Q10-Q13)	26	23	88	NS	92
Global(Q14-Q17)	26	26	100	NS	97
Outcomes/Functioning (Q18-Q22)	26	20	77	-	86
Social Connectedness (Q23-Q27)	26	25	96	NS	92

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NYSOMH Family Assessment of Care Survey Results 2011
Hillside Children's Center

Program_Type_Name=Residential Treatment Facility - Children &Youth

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Medication (Y/N) (Q28)	27	26	96	NS	96
Medication Scale (Q28a-Q28e) [4]	26	26	100	NS	97

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3 95% Confidence interval compares agency % Positive to statewide % Positive;
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NYSOMH Youth Assessment of Care Survey Results 2011
Hillside Children's Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	803	1278	62.83
Agency Total	50	74	67.57
Family Based Treatment	2	6	33.33
HCBS Waiver Individualized Care Coordination	16	33	48.48
Residential Treatment Facility - Children &Youth	32	35	91.43

Program_Type_Name=All

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	50	49	98	+	95
Cultural (Q4-Q6)	50	48	96	NS	97
Access(Q7-Q10)	50	49	98	NS	97
Participation (Q11-Q14)	50	45	90	-	93
Global(Q15)	50	48	96	+	92
Outcomes/Functioning (Q16-Q20a)	50	47	94	+	91
Medication (Y/N) (Q21)	50	49	98	+	90
Medication Scale (Q21a-Q21e) [4]	49	39	80	-	87

Program_Type_Name=Family Based Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Access(Q7-Q10)	< 5	N/A	N/A	N/A	97
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	90
Global(Q15)	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	93

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NYSOMH Youth Assessment of Care Survey Results 2011
Hillside Children's Center

Program_Type_Name=Family Based Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	86
Medication Scale (Q21a-Q21e) [4]	< 5	N/A	N/A	N/A	84

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	16	16	100	NS	98
Cultural (Q4-Q6)	16	16	100	NS	99
Access(Q7-Q10)	16	16	100	NS	99
Participation (Q11-Q14)	16	16	100	NS	98
Global(Q15)	16	16	100	+	97
Outcomes/Functioning (Q16-Q20a)	16	14	88	-	93
Medication (Y/N) (Q21)	16	15	94	NS	91
Medication Scale (Q21a-Q21e) [4]	15	11	73	-	91

Program_Type_Name=Residential Treatment Facility - Children &Youth

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	32	31	97	NS	93
Cultural (Q4-Q6)	32	30	94	NS	97
Access(Q7-Q10)	32	31	97	NS	98
Participation (Q11-Q14)	32	27	84	-	92
Global(Q15)	32	30	94	NS	89
Outcomes/Functioning (Q16-Q20a)	32	31	97	NS	98
Medication (Y/N) (Q21)	32	32	100	+	96
Medication Scale (Q21a-Q21e) [4]	32	26	81	NS	85

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