NYSOMH Family Assessment of Care Survey Results 2011
Parsons Child and Family Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1152	2909	39.60
Agency Total	102	214	47.66
Children & Youth Community Residence	1	7	14.29
Clinic Treatment	45	74	60.81
HCBS Waiver Individualized Care Coordination	47	113	41.59
Residential Treatment Facility - Children &Youth	9	20	45.00

Program_Type_Name=All

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	102	102	100	+	98
Cultural (Q4-Q6)	102	102	100	+	99
Access(Q7-Q9)	102	97	95	NS	96
Participation (Q10-Q13)	102	100	98	NS	98
Global(Q14-Q17)	102	101	99	+	98
Outcomes/Functioning (Q18-Q22)	102	82	80	-	84
Social Connectedness (Q23-Q27)	102	85	83	-	86
Medication (Y/N) (Q28)	102	88	86	NS	88
Medication Scale (Q28a-Q28e) [4]	87	82	94	-	97

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Access(Q7-Q9)	< 5	N/A	N/A	N/A	92
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
3 95% Confidence interval compares agency % Positive to statewide % Positive;
+ = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Family Assessment of Care Survey Results 2011
Parsons Child and Family Center

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Global(Q14-Q17)	< 5	N/A	N/A	N/A	96
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	75
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	92
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
Medication Scale (Q28a-Q28e) [4]	< 5	N/A	N/A	N/A	100

Program_Type_Name=Clinic Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	45	45	100	+	97
Cultural (Q4-Q6)	45	45	100	NS	99
Access(Q7-Q9)	45	41	91	-	95
Participation (Q10-Q13)	45	45	100	NS	98
Global(Q14-Q17)	45	45	100	NS	99
Outcomes/Functioning (Q18-Q22)	45	36	80	NS	83
Social Connectedness (Q23-Q27)	45	37	82	NS	81
Medication (Y/N) (Q28)	45	35	78	+	70
Medication Scale (Q28a-Q28e) [4]	35	33	94	NS	94

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	47	47	100	+	98
Cultural (Q4-Q6)	47	47	100	NS	100
Access(Q7-Q9)	47	46	98	NS	97
Participation (Q10-Q13)	47	46	98	-	99
Global(Q14-Q17)	47	47	100	+	98
Outcomes/Functioning (Q18-Q22)	47	38	81	NS	84
Social Connectedness (Q23-Q27)	47	39	83	-	87

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NYSOMH Family Assessment of Care Survey Results 2011
Parsons Child and Family Center

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Medication (Y/N) (Q28)	47	44	94	+	90
Medication Scale (Q28a-Q28e) [4]	43	40	93	-	97

Program_Type_Name=Residential Treatment Facility - Children &Youth

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	9	9	100	NS	96
Cultural (Q4-Q6)	9	9	100	NS	99
Access(Q7-Q9)	9	9	100	NS	99
Participation (Q10-Q13)	9	8	89	NS	92
Global(Q14-Q17)	9	8	89	-	97
Outcomes/Functioning (Q18-Q22)	9	8	89	NS	86
Social Connectedness (Q23-Q27)	9	8	89	NS	92
Medication (Y/N) (Q28)	9	8	89	-	96
Medication Scale (Q28a-Q28e) [4]	8	8	100	NS	97

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NYSOMH Youth Assessment of Care Survey Results 2011
Parsons Child and Family Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	803	1278	62.83
Agency Total	28	45	62.22
Children & Youth Community Residence	8	8	100.00
Clinic Treatment	19	19	100.00
HCBS Waiver Individualized Care Coordination	1	18	5.56

Program_Type_Name=All

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	28	28	100	+	95
Cultural (Q4-Q6)	28	26	93	-	97
Access(Q7-Q10)	28	27	96	NS	97
Participation (Q11-Q14)	27	27	100	+	93
Global(Q15)	27	25	93	NS	92
Outcomes/Functioning (Q16-Q20a)	27	22	81	-	91
Medication (Y/N) (Q21)	28	23	82	-	90
Medication Scale (Q21a-Q21e) [4]	22	16	73	-	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	8	8	100	NS	96
Cultural (Q4-Q6)	8	6	75	-	94
Access(Q7-Q10)	8	7	88	-	97
Participation (Q11-Q14)	8	8	100	NS	96
Global(Q15)	8	7	88	NS	86
Outcomes/Functioning (Q16-Q20a)	7	6	86	NS	88

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NYSOMH Youth Assessment of Care Survey Results 2011
Parsons Child and Family Center

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Medication (Y/N) (Q21)	8	8	100	NS	97
Medication Scale (Q21a-Q21e) [4]	7	7	100	+	91

Program_Type_Name=Clinic Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	19	19	100	+	94
Cultural (Q4-Q6)	19	19	100	NS	99
Access(Q7-Q10)	19	19	100	NS	99
Participation (Q11-Q14)	18	18	100	+	94
Global(Q15)	18	17	94	NS	95
Outcomes/Functioning (Q16-Q20a)	19	16	84	NS	84
Medication (Y/N) (Q21)	19	14	74	NS	76
Medication Scale (Q21a-Q21e) [4]	14	9	64	-	86

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Access(Q7-Q10)	< 5	N/A	N/A	N/A	99
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	98
Global(Q15)	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	91
Medication Scale (Q21a-Q21e) [4]	< 5	N/A	N/A	N/A	91

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