NYSOMH Family Assessment of Care Survey Results 2011
SCO Family of Services

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1152	2909	39.60
Agency Total	24	54	44.44
Children & Youth Community Residence	0	3	0.00
Family Based Treatment	5	27	18.52
HCBS Waiver Individualized Care Coordination	19	24	79.17

Program_Type_Name=All

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	23	23	100	+	98
Cultural (Q4-Q6)	24	24	100	+	99
Access(Q7-Q9)	24	23	96	NS	96
Participation (Q10-Q13)	24	24	100	+	98
Global(Q14-Q17)	23	23	100	+	98
Outcomes/Functioning (Q18-Q22)	24	21	88	+	84
Social Connectedness (Q23-Q27)	24	21	88	NS	86
Medication (Y/N) (Q28)	24	23	96	+	88
Medication Scale (Q28a-Q28e) [4]	23	23	100	+	97

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Access(Q7-Q9)	< 5	N/A	N/A	N/A	92
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	96
Global(Q14-Q17)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
3 95% Confidence interval compares agency % Positive to statewide % Positive;
+ = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
NS = Agency not significant compared to state
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Family Assessment of Care Survey Results 2011
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Program_Type_Name=Children & Youth Community Residence

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	75
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	92
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
Medication Scale (Q28a-Q28e) [4]	< 5	N/A	N/A	N/A	100

Program_Type_Name=Family Based Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	90
Cultural (Q4-Q6)	5	5	100	NS	94
Access(Q7-Q9)	5	4	80	NS	91
Participation (Q10-Q13)	5	5	100	NS	94
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	5	5	100	NS	90
Social Connectedness (Q23-Q27)	5	4	80	NS	77
Medication (Y/N) (Q28)	5	5	100	+	88
Medication Scale (Q28a-Q28e) [4]	5	5	100	NS	93

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	19	19	100	+	98
Cultural (Q4-Q6)	19	19	100	NS	100
Access(Q7-Q9)	19	19	100	+	97
Participation (Q10-Q13)	19	19	100	+	99
Global(Q14-Q17)	19	19	100	+	98
Outcomes/Functioning (Q18-Q22)	19	16	84	NS	84
Social Connectedness (Q23-Q27)	19	17	89	NS	87

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NYSOMH Family Assessment of Care Survey Results 2011
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Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Medication (Y/N) (Q28)	19	18	95	+	90
Medication Scale (Q28a-Q28e) [4]	18	18	100	+	97

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3 95% Confidence interval compares agency % Positive to statewide % Positive;
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4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Youth Assessment of Care Survey Results 2011
SCO Family of Services

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	803	1278	62.83
Agency Total	31	58	53.45
Children & Youth Community Residence	4	4	100.00
Family Based Treatment	12	30	40.00
HCBS Waiver Individualized Care Coordination	15	24	62.50

Program_Type_Name=All

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	31	31	100	+	95
Cultural (Q4-Q6)	31	31	100	+	97
Access(Q7-Q10)	31	31	100	+	97
Participation (Q11-Q14)	31	29	94	NS	93
Global(Q15)	31	29	94	NS	92
Outcomes/Functioning (Q16-Q20a)	31	29	94	+	91
Medication (Y/N) (Q21)	31	30	97	+	90
Medication Scale (Q21a-Q21e) [4]	30	26	87	NS	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	96
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	94
Access(Q7-Q10)	< 5	N/A	N/A	N/A	97
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96
Global(Q15)	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	88

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NYSOMH Youth Assessment of Care Survey Results 2011
SCO Family of Services

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	97
Medication Scale (Q21a-Q21e) [4]	< 5	N/A	N/A	N/A	91

Program_Type_Name=Family Based Treatment

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	12	12	100	NS	97
Cultural (Q4-Q6)	12	12	100	NS	98
Access(Q7-Q10)	12	12	100	NS	97
Participation (Q11-Q14)	12	11	92	NS	90
Global(Q15)	12	12	100	NS	97
Outcomes/Functioning (Q16-Q20a)	12	12	100	+	93
Medication (Y/N) (Q21)	12	11	92	NS	86
Medication Scale (Q21a-Q21e) [4]	11	8	73	-	84

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N[1]	Agency N Positive[2]	Agency % Positive	95% Confidence Interval[3]	Statewide % Positive
Appropriateness (Q1-Q3)	15	15	100	NS	98
Cultural (Q4-Q6)	15	15	100	NS	99
Access(Q7-Q10)	15	15	100	NS	99
Participation (Q11-Q14)	15	14	93	-	98
Global(Q15)	15	14	93	-	97
Outcomes/Functioning (Q16-Q20a)	15	13	87	-	93
Medication (Y/N) (Q21)	15	15	100	+	91
Medication Scale (Q21a-Q21e) [4]	15	14	93	NS	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
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