

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***ARISE Child and Family Services, Inc.***

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	20	82	24.39
Clinic Treatment	20	82	24.39

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	20	19	95	-	98
Appropriateness (Q1-Q3)	20	20	100	+	98
Cultural (Q4-Q6)	20	20	100	+	99
Global(Q14-Q17)	20	20	100	+	99
Medication (Y/N) (Q28)	20	11	55	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	11	11	100	+	98
Outcomes/Functioning (Q18-Q22)	20	16	80	-	84
Participation (Q10-Q13)	20	20	100	+	99
Social Connectedness (Q23-Q27)	20	15	75	-	89

<sup>1</sup> Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

<sup>4</sup> 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

<sup>5</sup> 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

<sup>6</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***ARISE Child and Family Services, Inc.***

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	20	19	95	NS	97
Appropriateness (Q1-Q3)	20	20	100	NS	98
Cultural (Q4-Q6)	20	20	100	NS	100
Global(Q14-Q17)	20	20	100	NS	98
Medication (Y/N) (Q28)	20	11	55	NS	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	11	11	100	NS	95
Outcomes/Functioning (Q18-Q22)	20	16	80	-	87
Participation (Q10-Q13)	20	20	100	NS	100
Social Connectedness (Q23-Q27)	20	15	75	-	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***ARISE Child and Family Services, Inc.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	0	5	0.00
Clinic Treatment	0	5	0.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***ARISE Child and Family Services, Inc.***

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q15)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	93
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	98

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Astor Services for Children & Families*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	21	37	56.76
HCBS Waiver Individualized Care Coordination	12	17	70.59
Residential Treatment Facility - Children & Youth	9	20	45.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	21	21	100	+	98
Appropriateness (Q1-Q3)	21	21	100	+	98
Cultural (Q4-Q6)	21	21	100	+	99
Global(Q14-Q17)	21	21	100	+	99
Medication (Y/N) (Q28)	21	19	90	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	19	19	100	+	98
Outcomes/Functioning (Q18-Q22)	20	16	80	-	84
Participation (Q10-Q13)	21	21	100	+	99
Social Connectedness (Q23-Q27)	20	18	90	NS	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Astor Services for Children & Families***

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	98
Appropriateness (Q1-Q3)	12	12	100	+	98
Cultural (Q4-Q6)	12	12	100	+	99
Global(Q14-Q17)	12	12	100	+	99
Medication (Y/N) (Q28)	12	10	83	-	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	10	10	100	+	97
Outcomes/Functioning (Q18-Q22)	11	7	64	-	82
Participation (Q10-Q13)	12	12	100	+	99
Social Connectedness (Q23-Q27)	11	9	82	-	88

### Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	9	9	100	NS	98
Appropriateness (Q1-Q3)	9	9	100	NS	98
Cultural (Q4-Q6)	9	9	100	NS	98
Global(Q14-Q17)	9	9	100	NS	98
Medication (Y/N) (Q28)	9	9	100	NS	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	9	9	100	NS	98
Outcomes/Functioning (Q18-Q22)	9	9	100	+	87
Participation (Q10-Q13)	9	9	100	NS	96
Social Connectedness (Q23-Q27)	9	9	100	+	93

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Astor Services for Children & Families***

### Youth Response Rate

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	8	9	88.89
HCBS Waiver Individualized Care Coordination	8	9	88.89

### Program\_Type\_Name=All

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	14	12	86	-	95
Appropriateness (Q1-Q3)	14	11	79	-	93
Cultural (Q4-Q6)	14	11	79	-	96
Global(Q15)	14	10	71	-	87
Medication (Y/N) (Q21)	14	12	86	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	12	9	75	-	86
Outcomes/Functioning (Q16-Q20a)	14	12	86	-	90
Participation (Q11-Q14)	14	8	57	-	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Astor Services for Children & Families***

**Program\_Type\_Name=HCBS Waiver Individualized Care Coordination**

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	8	8	100	+	98
Appropriateness (Q1-Q3)	8	7	88	-	96
Cultural (Q4-Q6)	8	7	88	-	100
Global(Q15)	8	7	88	-	95
Medication (Y/N) (Q21)	8	6	75	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	6	5	83	-	89
Outcomes/Functioning (Q16-Q20a)	8	7	88	-	94
Participation (Q11-Q14)	8	6	75	-	95

**Program\_Type\_Name=Residential Treatment Facility - Children & Youth**

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	6	4	67	-	87
Appropriateness (Q1-Q3)	6	4	67	-	84
Cultural (Q4-Q6)	6	4	67	-	86
Global(Q15)	6	3	50	-	72
Medication (Y/N) (Q21)	6	6	100	+	94
Medication Scale (Q21a-Q21e) <sup>4</sup>	6	4	67	-	80
Outcomes/Functioning (Q16-Q20a)	6	5	83	NS	81
Participation (Q11-Q14)	6	2	33	-	87

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## August Aichhorn Ctr./Adoles. Resid. Care, Inc

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	4	27	14.81
Residential Treatment Facility - Children & Youth	4	27	14.81

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

### Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N < 5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012 August Aichhorn Ctr./Adoles. Resid. Care, Inc***

Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	96
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	93

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***August Aichhorn Ctr./Adoles. Resid. Care, Inc***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	22	31	70.97
Residential Treatment Facility - Children & Youth	22	31	70.97

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	22	20	91	-	95
Appropriateness (Q1-Q3)	22	20	91	NS	93
Cultural (Q4-Q6)	22	20	91	-	96
Global(Q15)	22	18	82	-	87
Medication (Y/N) (Q21)	22	21	95	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	21	15	71	-	86
Outcomes/Functioning (Q16-Q20a)	22	20	91	NS	90
Participation (Q11-Q14)	22	21	95	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***August Aichhorn Ctr./Adoles. Resid. Care, Inc***

Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	22	20	91	NS	87
Appropriateness (Q1-Q3)	22	20	91	NS	84
Cultural (Q4-Q6)	22	20	91	NS	86
Global(Q15)	22	18	82	+	72
Medication (Y/N) (Q21)	22	21	95	NS	94
Medication Scale (Q21a-Q21e) <sup>4</sup>	21	15	71	-	80
Outcomes/Functioning (Q16-Q20a)	22	20	91	+	81
Participation (Q11-Q14)	22	21	95	+	87

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Baker Hall, Inc. dba Baker Victory Services***

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	17	40	42.50
Residential Treatment Facility - Children & Youth	17	40	42.50

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	17	16	94	-	98
Appropriateness (Q1-Q3)	17	16	94	-	98
Cultural (Q4-Q6)	17	16	94	-	99
Global(Q14-Q17)	17	17	100	+	99
Medication (Y/N) (Q28)	17	17	100	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	17	17	100	+	98
Outcomes/Functioning (Q18-Q22)	17	14	82	NS	84
Participation (Q10-Q13)	17	16	94	-	99
Social Connectedness (Q23-Q27)	17	15	88	NS	89

### Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	17	16	94	-	98
Appropriateness (Q1-Q3)	17	16	94	-	98
Cultural (Q4-Q6)	17	16	94	-	98
Global(Q14-Q17)	17	17	100	NS	98

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Baker Hall, Inc. dba Baker Victory Services***

Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	17	17	100	NS	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	17	17	100	NS	98
Outcomes/Functioning (Q18-Q22)	17	14	82	NS	87
Participation (Q10-Q13)	17	16	94	NS	96
Social Connectedness (Q23-Q27)	17	15	88	NS	93

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Baker Hall, Inc. dba Baker Victory Services***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Behavioral Health Services North, Inc.*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	12	12	100.00
HCBS Waiver Individualized Care Coordination	12	12	100.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	98
Appropriateness (Q1-Q3)	12	12	100	+	98
Cultural (Q4-Q6)	12	12	100	+	99
Global(Q14-Q17)	12	12	100	+	99
Medication (Y/N) (Q28)	12	11	92	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	11	11	100	+	98
Outcomes/Functioning (Q18-Q22)	12	8	67	-	84
Participation (Q10-Q13)	12	12	100	+	99
Social Connectedness (Q23-Q27)	12	11	92	+	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	98
Appropriateness (Q1-Q3)	12	12	100	+	98
Cultural (Q4-Q6)	12	12	100	+	99
Global(Q14-Q17)	12	12	100	+	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012 Behavioral Health Services North, Inc.***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	12	11	92	+	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	11	11	100	+	97
Outcomes/Functioning (Q18-Q22)	12	8	67	-	82
Participation (Q10-Q13)	12	12	100	+	99
Social Connectedness (Q23-Q27)	12	11	92	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Youth Assessment of Care Survey Results 2012*

## *Behavioral Health Services North, Inc.*

### Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Bronx Children's Psychiatric Center

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	12	28	42.86
State Psychiatric Center Inpatient	12	28	42.86

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	98
Appropriateness (Q1-Q3)	12	10	83	-	98
Cultural (Q4-Q6)	12	12	100	+	99
Global(Q14-Q17)	12	12	100	+	99
Medication (Y/N) (Q28)	12	12	100	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	12	12	100	+	98
Outcomes/Functioning (Q18-Q22)	12	11	92	+	84
Participation (Q10-Q13)	12	12	100	+	99
Social Connectedness (Q23-Q27)	11	11	100	+	89

### Program\_Type\_Name=State Psychiatric Center Inpatient

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	12	12	100	NS	97
Appropriateness (Q1-Q3)	12	10	83	-	94
Cultural (Q4-Q6)	12	12	100	NS	99
Global(Q14-Q17)	12	12	100	NS	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012 Bronx Children's Psychiatric Center***

Program\_Type\_Name=State Psychiatric Center Inpatient

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	12	12	100	NS	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	12	12	100	NS	98
Outcomes/Functioning (Q18-Q22)	12	11	92	NS	86
Participation (Q10-Q13)	12	12	100	NS	99
Social Connectedness (Q23-Q27)	11	11	100	+	94

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Bronx Children's Psychiatric Center***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	15	15	100.00
State Psychiatric Center Inpatient	15	15	100.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	15	13	87	-	95
Appropriateness (Q1-Q3)	15	15	100	+	93
Cultural (Q4-Q6)	15	14	93	-	96
Global(Q15)	15	10	67	-	87
Medication (Y/N) (Q21)	15	14	93	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	13	12	92	+	86
Outcomes/Functioning (Q16-Q20a)	15	15	100	+	90
Participation (Q11-Q14)	15	13	87	-	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Bronx Children's Psychiatric Center***

Program\_Type\_Name=State Psychiatric Center Inpatient

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	15	13	87	NS	88
Appropriateness (Q1-Q3)	15	15	100	+	88
Cultural (Q4-Q6)	15	14	93	NS	89
Global(Q15)	15	10	67	NS	72
Medication (Y/N) (Q21)	15	14	93	NS	92
Medication Scale (Q21a-Q21e) <sup>4</sup>	13	12	92	+	81
Outcomes/Functioning (Q16-Q20a)	15	15	100	+	88
Participation (Q11-Q14)	15	13	87	+	78

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Brooklyn Children's Psychiatric Center***

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	29	36	80.56
Clinic Treatment	13	20	65.00
Day Treatment	16	16	100.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	29	28	97	-	98
Appropriateness (Q1-Q3)	29	28	97	-	98
Cultural (Q4-Q6)	29	28	97	-	99
Global(Q14-Q17)	29	28	97	-	99
Medication (Y/N) (Q28)	29	22	76	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	22	22	100	+	98
Outcomes/Functioning (Q18-Q22)	29	24	83	NS	84
Participation (Q10-Q13)	29	29	100	+	99
Social Connectedness (Q23-Q27)	29	24	83	-	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Brooklyn Children's Psychiatric Center

### Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	13	13	100	NS	97
Appropriateness (Q1-Q3)	13	13	100	NS	98
Cultural (Q4-Q6)	13	13	100	NS	100
Global(Q14-Q17)	13	13	100	NS	98
Medication (Y/N) (Q28)	13	6	46	-	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	6	6	100	NS	95
Outcomes/Functioning (Q18-Q22)	13	13	100	+	87
Participation (Q10-Q13)	13	13	100	NS	100
Social Connectedness (Q23-Q27)	13	12	92	NS	88

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	16	15	94	-	98
Appropriateness (Q1-Q3)	16	15	94	-	98
Cultural (Q4-Q6)	16	15	94	-	98
Global(Q14-Q17)	16	15	94	-	99
Medication (Y/N) (Q28)	16	16	100	+	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	16	16	100	NS	99
Outcomes/Functioning (Q18-Q22)	16	11	69	-	88
Participation (Q10-Q13)	16	16	100	NS	99
Social Connectedness (Q23-Q27)	16	12	75	-	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Brooklyn Children's Psychiatric Center***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	23	36	63.89
Clinic Treatment	7	20	35.00
Day Treatment	16	16	100.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	23	20	87	-	95
Appropriateness (Q1-Q3)	23	21	91	NS	93
Cultural (Q4-Q6)	23	23	100	+	96
Global(Q15)	23	21	91	+	87
Medication (Y/N) (Q21)	23	20	87	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	20	17	85	NS	86
Outcomes/Functioning (Q16-Q20a)	23	21	91	NS	90
Participation (Q11-Q14)	23	20	87	-	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Youth Assessment of Care Survey Results 2012

## Brooklyn Children's Psychiatric Center

### Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	7	7	100	NS	98
Appropriateness (Q1-Q3)	7	7	100	NS	93
Cultural (Q4-Q6)	7	7	100	NS	100
Global(Q15)	7	7	100	NS	93
Medication (Y/N) (Q21)	7	4	57	NS	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q16-Q20a)	7	7	100	NS	93
Participation (Q11-Q14)	7	7	100	NS	98

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	16	13	81	-	95
Appropriateness (Q1-Q3)	16	14	88	-	92
Cultural (Q4-Q6)	16	16	100	+	97
Global(Q15)	16	14	88	NS	89
Medication (Y/N) (Q21)	16	16	100	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	16	13	81	NS	85
Outcomes/Functioning (Q16-Q20a)	16	14	88	NS	90
Participation (Q11-Q14)	16	13	81	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012 Catholic Charities of Broome County - Diocese***

## **Family Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	1231	2808	43.84
Agency Total	15	31	48.39
Children & Youth Community Residence	0	8	0.00
HCBS Waiver Individualized Care Coordination	15	23	65.22

## **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	15	15	100	+	98
Appropriateness (Q1-Q3)	15	15	100	+	98
Cultural (Q4-Q6)	15	15	100	+	99
Global(Q14-Q17)	15	15	100	+	99
Medication (Y/N) (Q28)	15	15	100	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	15	15	100	+	98
Outcomes/Functioning (Q18-Q22)	15	14	93	+	84
Participation (Q10-Q13)	15	15	100	+	99
Social Connectedness (Q23-Q27)	14	13	93	+	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Catholic Charities of Broome County - Diocese***

**Program\_Type\_Name=Children & Youth Community Residence**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	81
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

**Program\_Type\_Name=HCBS Waiver Individualized Care Coordination**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	15	15	100	+	98
Appropriateness (Q1-Q3)	15	15	100	+	98
Cultural (Q4-Q6)	15	15	100	+	99
Global(Q14-Q17)	15	15	100	+	99
Medication (Y/N) (Q28)	15	15	100	+	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	15	15	100	+	97
Outcomes/Functioning (Q18-Q22)	15	14	93	+	82
Participation (Q10-Q13)	15	15	100	+	99
Social Connectedness (Q23-Q27)	14	13	93	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Catholic Charities of Broome County - Diocese***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	17	21	80.95
Children & Youth Community Residence	6	8	75.00
HCBS Waiver Individualized Care Coordination	11	13	84.62

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	17	17	100	+	95
Appropriateness (Q1-Q3)	17	17	100	+	93
Cultural (Q4-Q6)	17	17	100	+	96
Global(Q15)	17	16	94	+	87
Medication (Y/N) (Q21)	17	17	100	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	17	16	94	+	86
Outcomes/Functioning (Q16-Q20a)	17	17	100	+	90
Participation (Q11-Q14)	17	17	100	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Youth Assessment of Care Survey Results 2012

## Catholic Charities of Broome County - Diocese

### Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	6	6	100	NS	98
Appropriateness (Q1-Q3)	6	6	100	NS	95
Cultural (Q4-Q6)	6	6	100	NS	100
Global(Q15)	6	5	83	NS	87
Medication (Y/N) (Q21)	6	6	100	NS	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	6	5	83	NS	86
Outcomes/Functioning (Q16-Q20a)	6	6	100	+	92
Participation (Q11-Q14)	6	6	100	+	92

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	11	11	100	+	98
Appropriateness (Q1-Q3)	11	11	100	+	96
Cultural (Q4-Q6)	11	11	100	NS	100
Global(Q15)	11	11	100	+	95
Medication (Y/N) (Q21)	11	11	100	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	11	11	100	+	89
Outcomes/Functioning (Q16-Q20a)	11	11	100	+	94
Participation (Q11-Q14)	11	11	100	+	95

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2012

## Cattaraugus County Community Services Dept.

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	0	100	0.00
Clinic Treatment	0	100	0.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

### Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality  
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)  
3 95% Confidence interval compares agency % Positive to statewide % Positive;  
+ = Agency positively significant compared to state;  
- = Agency negatively significant compared to state;  
NS = Agency not significant compared to state  
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012 Cattaraugus County Community Services Dept.***

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	95
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Cattaraugus County Community Services Dept.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	0	20	0.00
Clinic Treatment	0	20	0.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012 Cattaraugus County Community Services Dept.***

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q15)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	93
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	98

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Cattaraugus Rehabilitation Center, Inc.

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	11	17	64.71
HCBS Waiver Individualized Care Coordination	11	17	64.71

#### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	11	11	100	+	98
Appropriateness (Q1-Q3)	11	11	100	+	98
Cultural (Q4-Q6)	11	11	100	+	99
Global(Q14-Q17)	11	11	100	+	99
Medication (Y/N) (Q28)	11	8	73	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	8	8	100	+	98
Outcomes/Functioning (Q18-Q22)	11	10	91	+	84
Participation (Q10-Q13)	11	11	100	+	99
Social Connectedness (Q23-Q27)	11	10	91	NS	89

#### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	11	11	100	+	98
Appropriateness (Q1-Q3)	11	11	100	+	98
Cultural (Q4-Q6)	11	11	100	+	99
Global(Q14-Q17)	11	11	100	+	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012 Cattaraugus Rehabilitation Center, Inc.***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	11	8	73	-	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	8	8	100	+	97
Outcomes/Functioning (Q18-Q22)	11	10	91	+	82
Participation (Q10-Q13)	11	11	100	+	99
Social Connectedness (Q23-Q27)	11	10	91	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012 Cattaraugus Rehabilitation Center, Inc.***

## **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	1	6	16.67
HCBS Waiver Individualized Care Coordination	1	6	16.67

## **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Cattaraugus Rehabilitation Center, Inc.***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	96
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q15)	< 5	N/A	N/A	N/A	95
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	94
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	95

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Child and Family Services of Erie County

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	18	19	94.74
HCBS Waiver Individualized Care Coordination	18	19	94.74

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	18	18	100	+	98
Appropriateness (Q1-Q3)	18	18	100	+	98
Cultural (Q4-Q6)	18	18	100	+	99
Global(Q14-Q17)	18	18	100	+	99
Medication (Y/N) (Q28)	18	15	83	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	15	15	100	+	98
Outcomes/Functioning (Q18-Q22)	18	17	94	+	84
Participation (Q10-Q13)	18	18	100	+	99
Social Connectedness (Q23-Q27)	18	17	94	+	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	18	18	100	+	98
Appropriateness (Q1-Q3)	18	18	100	+	98
Cultural (Q4-Q6)	18	18	100	+	99
Global(Q14-Q17)	18	18	100	+	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Child and Family Services of Erie County***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	18	15	83	-	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	15	15	100	+	97
Outcomes/Functioning (Q18-Q22)	18	17	94	+	82
Participation (Q10-Q13)	18	18	100	+	99
Social Connectedness (Q23-Q27)	18	17	94	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Child and Family Services of Erie County***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	19	22	86.36
HCBS Waiver Individualized Care Coordination	19	22	86.36

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	19	19	100	+	95
Appropriateness (Q1-Q3)	19	19	100	+	93
Cultural (Q4-Q6)	19	19	100	+	96
Global(Q15)	19	18	95	+	87
Medication (Y/N) (Q21)	19	17	89	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	17	17	100	+	86
Outcomes/Functioning (Q16-Q20a)	19	17	89	NS	90
Participation (Q11-Q14)	19	19	100	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Child and Family Services of Erie County***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	19	19	100	+	98
Appropriateness (Q1-Q3)	19	19	100	+	96
Cultural (Q4-Q6)	19	19	100	NS	100
Global(Q15)	19	18	95	NS	95
Medication (Y/N) (Q21)	19	17	89	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	17	17	100	+	89
Outcomes/Functioning (Q16-Q20a)	19	17	89	-	94
Participation (Q11-Q14)	19	19	100	+	95

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Children's Home RTF, Inc./dba Stillwater

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	4	18	22.22
Residential Treatment Facility - Children & Youth	4	18	22.22

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

### Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N < 5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Children's Home RTF, Inc./dba Stillwater***

Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	96
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	93

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Children's Home RTF, Inc./dba Stillwater***

### Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	768	1179	65.14
Agency Total	13	16	81.25
Residential Treatment Facility - Children & Youth	13	16	81.25

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	13	12	92	-	95
Appropriateness (Q1-Q3)	13	11	85	-	93
Cultural (Q4-Q6)	13	12	92	-	96
Global(Q15)	13	11	85	-	87
Medication (Y/N) (Q21)	13	12	92	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	12	12	100	+	86
Outcomes/Functioning (Q16-Q20a)	13	11	85	-	90
Participation (Q11-Q14)	13	11	85	-	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Children's Home RTF, Inc./dba Stillwater***

Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	13	12	92	NS	87
Appropriateness (Q1-Q3)	13	11	85	NS	84
Cultural (Q4-Q6)	13	12	92	NS	86
Global(Q15)	13	11	85	+	72
Medication (Y/N) (Q21)	13	12	92	NS	94
Medication Scale (Q21a-Q21e) <sup>4</sup>	12	12	100	+	80
Outcomes/Functioning (Q16-Q20a)	13	11	85	NS	81
Participation (Q11-Q14)	13	11	85	NS	87

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Citizen Advocates, Inc. dba North Star Industry*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	12	20	60.00
Children & Youth Community Residence	6	8	75.00
HCBS Waiver Individualized Care Coordination	6	12	50.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	98
Appropriateness (Q1-Q3)	12	12	100	+	98
Cultural (Q4-Q6)	12	12	100	+	99
Global(Q14-Q17)	12	12	100	+	99
Medication (Y/N) (Q28)	12	9	75	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	9	9	100	+	98
Outcomes/Functioning (Q18-Q22)	11	8	73	-	84
Participation (Q10-Q13)	12	12	100	+	99
Social Connectedness (Q23-Q27)	11	9	82	-	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Citizen Advocates, Inc. dba North Star Industry***

**Program\_Type\_Name=Children & Youth Community Residence**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	6	6	100	NS	96
Appropriateness (Q1-Q3)	6	6	100	NS	100
Cultural (Q4-Q6)	6	6	100	NS	100
Global(Q14-Q17)	6	6	100	NS	100
Medication (Y/N) (Q28)	6	5	83	NS	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	5	5	100	NS	100
Outcomes/Functioning (Q18-Q22)	6	5	83	NS	81
Participation (Q10-Q13)	6	6	100	NS	100
Social Connectedness (Q23-Q27)	6	5	83	NS	88

**Program\_Type\_Name=HCBS Waiver Individualized Care Coordination**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	6	6	100	+	98
Appropriateness (Q1-Q3)	6	6	100	+	98
Cultural (Q4-Q6)	6	6	100	+	99
Global(Q14-Q17)	6	6	100	+	99
Medication (Y/N) (Q28)	6	4	67	-	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	5	3	60	-	82
Participation (Q10-Q13)	6	6	100	+	99
Social Connectedness (Q23-Q27)	5	4	80	-	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Citizen Advocates, Inc. dba North Star Industry***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	6	8	75.00
Children & Youth Community Residence	6	8	75.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	6	6	100	+	95
Appropriateness (Q1-Q3)	6	6	100	+	93
Cultural (Q4-Q6)	6	6	100	+	96
Global(Q15)	6	6	100	+	87
Medication (Y/N) (Q21)	6	5	83	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	5	4	80	-	86
Outcomes/Functioning (Q16-Q20a)	6	5	83	-	90
Participation (Q11-Q14)	6	6	100	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Citizen Advocates, Inc. dba North Star Industry***

Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	6	6	100	NS	98
Appropriateness (Q1-Q3)	6	6	100	NS	95
Cultural (Q4-Q6)	6	6	100	NS	100
Global(Q15)	6	6	100	+	87
Medication (Y/N) (Q21)	6	5	83	-	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	5	4	80	NS	86
Outcomes/Functioning (Q16-Q20a)	6	5	83	-	92
Participation (Q11-Q14)	6	6	100	+	92

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Elmira Psychiatric Center*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	3	22	13.64
Day Treatment	3	22	13.64

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Elmira Psychiatric Center*

Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	99
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	88
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	91

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Elmira Psychiatric Center***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	18	22	81.82
Day Treatment	18	22	81.82

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	18	17	94	NS	95
Appropriateness (Q1-Q3)	18	16	89	-	93
Cultural (Q4-Q6)	18	17	94	NS	96
Global(Q15)	18	16	89	NS	87
Medication (Y/N) (Q21)	18	17	94	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	17	15	88	NS	86
Outcomes/Functioning (Q16-Q20a)	18	15	83	-	90
Participation (Q11-Q14)	18	16	89	NS	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Elmira Psychiatric Center***

Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	18	17	94	NS	95
Appropriateness (Q1-Q3)	18	16	89	NS	92
Cultural (Q4-Q6)	18	17	94	-	97
Global(Q15)	18	16	89	NS	89
Medication (Y/N) (Q21)	18	17	94	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	17	15	88	NS	85
Outcomes/Functioning (Q16-Q20a)	18	15	83	-	90
Participation (Q11-Q14)	18	16	89	NS	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Families First of Essex County*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	8	12	66.67
HCBS Waiver Individualized Care Coordination	8	12	66.67

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	98
Appropriateness (Q1-Q3)	8	7	88	-	98
Cultural (Q4-Q6)	8	8	100	+	99
Global(Q14-Q17)	8	8	100	+	99
Medication (Y/N) (Q28)	8	7	88	NS	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	7	7	100	+	98
Outcomes/Functioning (Q18-Q22)	8	7	88	+	84
Participation (Q10-Q13)	8	8	100	+	99
Social Connectedness (Q23-Q27)	8	8	100	+	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	98
Appropriateness (Q1-Q3)	8	7	88	-	98
Cultural (Q4-Q6)	8	8	100	+	99
Global(Q14-Q17)	8	8	100	+	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Families First of Essex County***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	8	7	88	NS	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	7	7	100	+	97
Outcomes/Functioning (Q18-Q22)	8	7	88	+	82
Participation (Q10-Q13)	8	8	100	+	99
Social Connectedness (Q23-Q27)	8	8	100	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Families First of Essex County***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Family and Children's Association

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	51	80	63.75
HCBS Waiver Individualized Care Coordination	51	80	63.75

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	51	51	100	+	98
Appropriateness (Q1-Q3)	51	51	100	+	98
Cultural (Q4-Q6)	51	51	100	+	99
Global(Q14-Q17)	51	51	100	+	99
Medication (Y/N) (Q28)	51	42	82	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	41	40	98	NS	98
Outcomes/Functioning (Q18-Q22)	51	42	82	NS	84
Participation (Q10-Q13)	51	50	98	-	99
Social Connectedness (Q23-Q27)	51	44	86	-	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	51	51	100	+	98
Appropriateness (Q1-Q3)	51	51	100	+	98
Cultural (Q4-Q6)	51	51	100	+	99
Global(Q14-Q17)	51	51	100	+	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Family and Children's Association***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	51	42	82	-	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	41	40	98	NS	97
Outcomes/Functioning (Q18-Q22)	51	42	82	NS	82
Participation (Q10-Q13)	51	50	98	-	99
Social Connectedness (Q23-Q27)	51	44	86	NS	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Family and Children's Association***

### Youth Response Rate

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	41	66	62.12
HCBS Waiver Individualized Care Coordination	41	66	62.12

### Program\_Type\_Name=All

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	41	40	98	+	95
Appropriateness (Q1-Q3)	41	40	98	+	93
Cultural (Q4-Q6)	41	41	100	+	96
Global(Q15)	41	40	98	+	87
Medication (Y/N) (Q21)	41	36	88	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	36	34	94	+	86
Outcomes/Functioning (Q16-Q20a)	41	38	93	+	90
Participation (Q11-Q14)	41	39	95	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Family and Children's Association***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	41	40	98	NS	98
Appropriateness (Q1-Q3)	41	40	98	NS	96
Cultural (Q4-Q6)	41	41	100	NS	100
Global(Q15)	41	40	98	NS	95
Medication (Y/N) (Q21)	41	36	88	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	36	34	94	+	89
Outcomes/Functioning (Q16-Q20a)	41	38	93	NS	94
Participation (Q11-Q14)	41	39	95	NS	95

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Greater Binghamton Health Center

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	8	16	50.00
Day Treatment	8	16	50.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	98
Appropriateness (Q1-Q3)	8	8	100	+	98
Cultural (Q4-Q6)	8	8	100	+	99
Global(Q14-Q17)	8	8	100	+	99
Medication (Y/N) (Q28)	8	8	100	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	8	8	100	+	98
Outcomes/Functioning (Q18-Q22)	8	5	63	-	84
Participation (Q10-Q13)	8	8	100	+	99
Social Connectedness (Q23-Q27)	8	8	100	+	89

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	8	8	100	NS	98
Appropriateness (Q1-Q3)	8	8	100	NS	98
Cultural (Q4-Q6)	8	8	100	NS	98
Global(Q14-Q17)	8	8	100	NS	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012 Greater Binghamton Health Center***

Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	8	8	100	+	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	8	8	100	NS	99
Outcomes/Functioning (Q18-Q22)	8	5	63	-	88
Participation (Q10-Q13)	8	8	100	NS	99
Social Connectedness (Q23-Q27)	8	8	100	+	91

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Greater Binghamton Health Center***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	10	16	62.50
Day Treatment	10	16	62.50

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	10	10	100	+	95
Appropriateness (Q1-Q3)	10	10	100	+	93
Cultural (Q4-Q6)	10	10	100	+	96
Global(Q15)	9	8	89	NS	87
Medication (Y/N) (Q21)	10	9	90	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	9	9	100	+	86
Outcomes/Functioning (Q16-Q20a)	10	10	100	+	90
Participation (Q11-Q14)	10	10	100	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Greater Binghamton Health Center***

Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	10	10	100	+	95
Appropriateness (Q1-Q3)	10	10	100	+	92
Cultural (Q4-Q6)	10	10	100	+	97
Global(Q15)	9	8	89	NS	89
Medication (Y/N) (Q21)	10	9	90	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	9	9	100	+	85
Outcomes/Functioning (Q16-Q20a)	10	10	100	+	90
Participation (Q11-Q14)	10	10	100	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Green Chimneys Children & Services, Inc.*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	15	22	68.18
HCBS Waiver Individualized Care Coordination	9	10	90.00
Residential Treatment Facility - Children & Youth	6	12	50.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	15	15	100	+	98
Appropriateness (Q1-Q3)	15	15	100	+	98
Cultural (Q4-Q6)	15	15	100	+	99
Global(Q14-Q17)	15	15	100	+	99
Medication (Y/N) (Q28)	15	15	100	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	15	15	100	+	98
Outcomes/Functioning (Q18-Q22)	15	13	87	+	84
Participation (Q10-Q13)	15	15	100	+	99
Social Connectedness (Q23-Q27)	15	13	87	-	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Green Chimneys Children & Services, Inc.***

**Program\_Type\_Name=HCBS Waiver Individualized Care Coordination**

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	9	9	100	+	98
Appropriateness (Q1-Q3)	9	9	100	+	98
Cultural (Q4-Q6)	9	9	100	+	99
Global(Q14-Q17)	9	9	100	+	99
Medication (Y/N) (Q28)	9	9	100	+	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	9	9	100	+	97
Outcomes/Functioning (Q18-Q22)	9	7	78	-	82
Participation (Q10-Q13)	9	9	100	+	99
Social Connectedness (Q23-Q27)	9	7	78	-	88

**Program\_Type\_Name=Residential Treatment Facility - Children & Youth**

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	6	6	100	NS	98
Appropriateness (Q1-Q3)	6	6	100	NS	98
Cultural (Q4-Q6)	6	6	100	NS	98
Global(Q14-Q17)	6	6	100	NS	98
Medication (Y/N) (Q28)	6	6	100	NS	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	6	6	100	NS	98
Outcomes/Functioning (Q18-Q22)	6	6	100	+	87
Participation (Q10-Q13)	6	6	100	NS	96
Social Connectedness (Q23-Q27)	6	6	100	+	93

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Green Chimneys Children & Services, Inc.***

### Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	768	1179	65.14
Agency Total	5	6	83.33
HCBS Waiver Individualized Care Coordination	5	6	83.33

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	5	5	100	+	95
Appropriateness (Q1-Q3)	5	5	100	+	93
Cultural (Q4-Q6)	5	5	100	+	96
Global(Q15)	5	5	100	+	87
Medication (Y/N) (Q21)	5	5	100	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	5	5	100	+	86
Outcomes/Functioning (Q16-Q20a)	5	5	100	+	90
Participation (Q11-Q14)	5	5	100	+	90

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Green Chimneys Children & Services, Inc.***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	5	5	100	+	98
Appropriateness (Q1-Q3)	5	5	100	+	96
Cultural (Q4-Q6)	5	5	100	NS	100
Global(Q15)	5	5	100	+	95
Medication (Y/N) (Q21)	5	5	100	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	5	5	100	+	89
Outcomes/Functioning (Q16-Q20a)	5	5	100	+	94
Participation (Q11-Q14)	5	5	100	+	95

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Hillside Children's Center*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	90	199	45.23
HCBS Waiver Individualized Care Coordination	73	124	58.87
Residential Treatment Facility - Children & Youth	17	75	22.67

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	90	86	96	-	98
Appropriateness (Q1-Q3)	90	87	97	-	98
Cultural (Q4-Q6)	90	89	99	NS	99
Global(Q14-Q17)	90	88	98	-	99
Medication (Y/N) (Q28)	90	87	97	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	86	84	98	NS	98
Outcomes/Functioning (Q18-Q22)	90	71	79	-	84
Participation (Q10-Q13)	90	88	98	-	99
Social Connectedness (Q23-Q27)	90	76	84	-	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Hillside Children's Center***

**Program\_Type\_Name=HCBS Waiver Individualized Care Coordination**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	73	69	95	-	98
Appropriateness (Q1-Q3)	73	70	96	-	98
Cultural (Q4-Q6)	73	72	99	-	99
Global(Q14-Q17)	73	72	99	NS	99
Medication (Y/N) (Q28)	73	70	96	+	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	69	68	99	+	97
Outcomes/Functioning (Q18-Q22)	73	59	81	NS	82
Participation (Q10-Q13)	73	72	99	-	99
Social Connectedness (Q23-Q27)	73	62	85	-	88

**Program\_Type\_Name=Residential Treatment Facility - Children & Youth**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	17	17	100	NS	98
Appropriateness (Q1-Q3)	17	17	100	NS	98
Cultural (Q4-Q6)	17	17	100	NS	98
Global(Q14-Q17)	17	16	94	-	98
Medication (Y/N) (Q28)	17	17	100	NS	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	17	16	94	-	98
Outcomes/Functioning (Q18-Q22)	17	12	71	-	87
Participation (Q10-Q13)	17	16	94	NS	96
Social Connectedness (Q23-Q27)	17	14	82	-	93

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Youth Assessment of Care Survey Results 2012*

## *Hillside Children's Center*

### Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	768	1179	65.14
Agency Total	37	61	60.66
HCBS Waiver Individualized Care Coordination	8	29	27.59
Residential Treatment Facility - Children & Youth	29	32	90.63

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	37	33	89	-	95
Appropriateness (Q1-Q3)	37	33	89	-	93
Cultural (Q4-Q6)	37	32	86	-	96
Global(Q15)	37	27	73	-	87
Medication (Y/N) (Q21)	37	35	95	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	34	29	85	NS	86
Outcomes/Functioning (Q16-Q20a)	37	29	78	-	90
Participation (Q11-Q14)	37	34	92	NS	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Youth Assessment of Care Survey Results 2012

## Hillside Children's Center

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	8	8	100	+	98
Appropriateness (Q1-Q3)	8	8	100	+	96
Cultural (Q4-Q6)	8	8	100	NS	100
Global(Q15)	8	8	100	+	95
Medication (Y/N) (Q21)	8	8	100	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	7	7	100	+	89
Outcomes/Functioning (Q16-Q20a)	8	8	100	+	94
Participation (Q11-Q14)	8	8	100	+	95

### Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	29	25	86	NS	87
Appropriateness (Q1-Q3)	29	25	86	NS	84
Cultural (Q4-Q6)	29	24	83	NS	86
Global(Q15)	29	19	66	NS	72
Medication (Y/N) (Q21)	29	27	93	NS	94
Medication Scale (Q21a-Q21e) <sup>4</sup>	27	22	81	NS	80
Outcomes/Functioning (Q16-Q20a)	29	21	72	-	81
Participation (Q11-Q14)	29	26	90	NS	87

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Jewish Board of Family & Children's Services*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	28	65	43.08
Children & Youth Community Residence	0	7	0.00
HCBS Waiver Individualized Care Coordination	24	30	80.00
Residential Treatment Facility - Children & Youth	4	28	14.29

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	28	27	96	-	98
Appropriateness (Q1-Q3)	28	28	100	+	98
Cultural (Q4-Q6)	28	28	100	+	99
Global(Q14-Q17)	28	28	100	+	99
Medication (Y/N) (Q28)	28	25	89	NS	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	24	23	96	-	98
Outcomes/Functioning (Q18-Q22)	28	26	93	+	84
Participation (Q10-Q13)	28	28	100	+	99
Social Connectedness (Q23-Q27)	28	26	93	+	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Jewish Board of Family & Children's Services

Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	81
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	24	23	96	-	98
Appropriateness (Q1-Q3)	24	24	100	+	98
Cultural (Q4-Q6)	24	24	100	+	99
Global(Q14-Q17)	24	24	100	+	99
Medication (Y/N) (Q28)	24	21	88	NS	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	20	19	95	-	97
Outcomes/Functioning (Q18-Q22)	24	23	96	+	82
Participation (Q10-Q13)	24	24	100	+	99
Social Connectedness (Q23-Q27)	24	22	92	+	88

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Jewish Board of Family & Children's Services***

Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	96
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	93

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Jewish Board of Family & Children's Services***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	29	30	96.67
Children & Youth Community Residence	5	6	83.33
HCBS Waiver Individualized Care Coordination	21	21	100.00
Residential Treatment Facility - Children & Youth	3	3	100.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	29	28	97	+	95
Appropriateness (Q1-Q3)	29	28	97	+	93
Cultural (Q4-Q6)	29	29	100	+	96
Global(Q15)	29	29	100	+	87
Medication (Y/N) (Q21)	29	26	90	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	26	22	85	NS	86
Outcomes/Functioning (Q16-Q20a)	29	29	100	+	90
Participation (Q11-Q14)	29	29	100	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Youth Assessment of Care Survey Results 2012

## Jewish Board of Family & Children's Services

### Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	5	5	100	NS	98
Appropriateness (Q1-Q3)	5	5	100	NS	95
Cultural (Q4-Q6)	5	5	100	NS	100
Global(Q15)	5	5	100	+	87
Medication (Y/N) (Q21)	5	5	100	NS	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	5	5	100	+	86
Outcomes/Functioning (Q16-Q20a)	5	5	100	+	92
Participation (Q11-Q14)	5	5	100	+	92

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	21	20	95	-	98
Appropriateness (Q1-Q3)	21	20	95	NS	96
Cultural (Q4-Q6)	21	21	100	NS	100
Global(Q15)	21	21	100	+	95
Medication (Y/N) (Q21)	21	18	86	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	18	14	78	-	89
Outcomes/Functioning (Q16-Q20a)	21	21	100	+	94
Participation (Q11-Q14)	21	21	100	+	95

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Jewish Board of Family & Children's Services***

Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	87
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	84
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	86
Global(Q15)	< 5	N/A	N/A	N/A	72
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	94
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	80
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	81
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	87

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Jewish Child Care Association of New York

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	47	59	79.66
HCBS Waiver Individualized Care Coordination	47	59	79.66

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	47	46	98	NS	98
Appropriateness (Q1-Q3)	47	47	100	+	98
Cultural (Q4-Q6)	47	47	100	+	99
Global(Q14-Q17)	47	47	100	+	99
Medication (Y/N) (Q28)	47	38	81	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	37	33	89	-	98
Outcomes/Functioning (Q18-Q22)	47	44	94	+	84
Participation (Q10-Q13)	47	47	100	+	99
Social Connectedness (Q23-Q27)	47	46	98	+	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	47	46	98	NS	98
Appropriateness (Q1-Q3)	47	47	100	+	98
Cultural (Q4-Q6)	47	47	100	+	99
Global(Q14-Q17)	47	47	100	+	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Jewish Child Care Association of New York***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	47	38	81	-	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	37	33	89	-	97
Outcomes/Functioning (Q18-Q22)	47	44	94	+	82
Participation (Q10-Q13)	47	47	100	+	99
Social Connectedness (Q23-Q27)	47	46	98	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Youth Assessment of Care Survey Results 2012*

## *Jewish Child Care Association of New York*

### Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Kids Oneida, Inc.*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	70	88	79.55
Kids ACT	70	88	79.55

#### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	70	70	100	+	98
Appropriateness (Q1-Q3)	70	70	100	+	98
Cultural (Q4-Q6)	70	70	100	+	99
Global(Q14-Q17)	70	70	100	+	99
Medication (Y/N) (Q28)	70	61	87	NS	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	58	57	98	NS	98
Outcomes/Functioning (Q18-Q22)	70	60	86	NS	84
Participation (Q10-Q13)	70	70	100	+	99
Social Connectedness (Q23-Q27)	70	63	90	NS	89

#### Program\_Type\_Name=Kids ACT

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	70	70	100	NS	100
Appropriateness (Q1-Q3)	70	70	100	NS	100
Cultural (Q4-Q6)	70	70	100	NS	100
Global(Q14-Q17)	70	70	100	NS	100

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Kids Oneida, Inc.*

Program\_Type\_Name=Kids ACT

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	70	61	87	NS	87
Medication Scale (Q28a-Q28e) <sup>4</sup>	58	57	98	NS	98
Outcomes/Functioning (Q18-Q22)	70	60	86	NS	86
Participation (Q10-Q13)	70	70	100	NS	100
Social Connectedness (Q23-Q27)	70	63	90	NS	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Kids Oneida, Inc.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	51	61	83.61
Kids ACT	51	61	83.61

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	51	51	100	+	95
Appropriateness (Q1-Q3)	51	51	100	+	93
Cultural (Q4-Q6)	51	49	96	NS	96
Global(Q15)	51	49	96	+	87
Medication (Y/N) (Q21)	51	43	84	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	43	41	95	+	86
Outcomes/Functioning (Q16-Q20a)	51	47	92	NS	90
Participation (Q11-Q14)	51	48	94	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Kids Oneida, Inc.***

Program\_Type\_Name=Kids ACT

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	51	51	100	NS	100
Appropriateness (Q1-Q3)	51	51	100	NS	100
Cultural (Q4-Q6)	51	49	96	NS	96
Global(Q15)	51	49	96	NS	96
Medication (Y/N) (Q21)	51	43	84	NS	84
Medication Scale (Q21a-Q21e) <sup>4</sup>	43	41	95	NS	95
Outcomes/Functioning (Q16-Q20a)	51	47	92	NS	92
Participation (Q11-Q14)	51	48	94	NS	94

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Liberty Resources, Inc.

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	11	18	61.11
HCBS Waiver Individualized Care Coordination	11	18	61.11

#### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	11	11	100	+	98
Appropriateness (Q1-Q3)	11	11	100	+	98
Cultural (Q4-Q6)	11	11	100	+	99
Global(Q14-Q17)	11	10	91	-	99
Medication (Y/N) (Q28)	11	10	91	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	10	10	100	+	98
Outcomes/Functioning (Q18-Q22)	10	7	70	-	84
Participation (Q10-Q13)	11	11	100	+	99
Social Connectedness (Q23-Q27)	11	10	91	NS	89

#### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	11	11	100	+	98
Appropriateness (Q1-Q3)	11	11	100	+	98
Cultural (Q4-Q6)	11	11	100	+	99
Global(Q14-Q17)	11	10	91	-	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Liberty Resources, Inc.*

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	11	10	91	NS	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	10	10	100	+	97
Outcomes/Functioning (Q18-Q22)	10	7	70	-	82
Participation (Q10-Q13)	11	11	100	+	99
Social Connectedness (Q23-Q27)	11	10	91	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Youth Assessment of Care Survey Results 2012*

## *Liberty Resources, Inc.*

### Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Mental Health Association in Ulster County*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	43	47	91.49
HCBS Waiver Individualized Care Coordination	43	47	91.49

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	43	43	100	+	98
Appropriateness (Q1-Q3)	43	43	100	+	98
Cultural (Q4-Q6)	43	43	100	+	99
Global(Q14-Q17)	43	43	100	+	99
Medication (Y/N) (Q28)	43	40	93	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	40	40	100	+	98
Outcomes/Functioning (Q18-Q22)	42	34	81	-	84
Participation (Q10-Q13)	43	43	100	+	99
Social Connectedness (Q23-Q27)	42	39	93	+	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	43	43	100	+	98
Appropriateness (Q1-Q3)	43	43	100	+	98
Cultural (Q4-Q6)	43	43	100	+	99
Global(Q14-Q17)	43	43	100	+	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Mental Health Association in Ulster County***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	43	40	93	+	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	40	40	100	+	97
Outcomes/Functioning (Q18-Q22)	42	34	81	NS	82
Participation (Q10-Q13)	43	43	100	+	99
Social Connectedness (Q23-Q27)	42	39	93	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Mental Health Association in Ulster County***

### Youth Response Rate

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	10	10	100.00
HCBS Waiver Individualized Care Coordination	10	10	100.00

### Program\_Type\_Name=All

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	19	18	95	NS	95
Appropriateness (Q1-Q3)	19	18	95	+	93
Cultural (Q4-Q6)	19	19	100	+	96
Global(Q15)	19	18	95	+	87
Medication (Y/N) (Q21)	19	16	84	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	16	11	69	-	86
Outcomes/Functioning (Q16-Q20a)	19	17	89	NS	90
Participation (Q11-Q14)	19	18	95	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Mental Health Association in Ulster County***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	19	18	95	-	98
Appropriateness (Q1-Q3)	19	18	95	NS	96
Cultural (Q4-Q6)	19	19	100	NS	100
Global(Q15)	19	18	95	NS	95
Medication (Y/N) (Q21)	19	16	84	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	16	11	69	-	89
Outcomes/Functioning (Q16-Q20a)	19	17	89	-	94
Participation (Q11-Q14)	19	18	95	NS	95

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Mental Health Association of Westchester Co.*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	11	20	55.00
HCBS Waiver Individualized Care Coordination	11	20	55.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	11	11	100	+	98
Appropriateness (Q1-Q3)	11	11	100	+	98
Cultural (Q4-Q6)	11	11	100	+	99
Global(Q14-Q17)	11	11	100	+	99
Medication (Y/N) (Q28)	11	10	91	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	10	9	90	-	98
Outcomes/Functioning (Q18-Q22)	11	6	55	-	84
Participation (Q10-Q13)	11	11	100	+	99
Social Connectedness (Q23-Q27)	11	10	91	NS	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	11	11	100	+	98
Appropriateness (Q1-Q3)	11	11	100	+	98
Cultural (Q4-Q6)	11	11	100	+	99
Global(Q14-Q17)	11	11	100	+	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Mental Health Association of Westchester Co.***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	11	10	91	NS	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	10	9	90	-	97
Outcomes/Functioning (Q18-Q22)	11	6	55	-	82
Participation (Q10-Q13)	11	11	100	+	99
Social Connectedness (Q23-Q27)	11	10	91	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Mental Health Association of Westchester Co.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *MercyFirst*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	2	17	11.76
Children & Youth Community Residence	1	5	20.00
Residential Treatment Facility - Children & Youth	1	12	8.33

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## MercyFirst

### Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	81
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

### Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	96
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Youth Assessment of Care Survey Results 2012 MercyFirst***

## **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	17	17	100.00
Children & Youth Community Residence	5	5	100.00
Residential Treatment Facility - Children & Youth	12	12	100.00

## **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	17	15	88	-	95
Appropriateness (Q1-Q3)	17	15	88	-	93
Cultural (Q4-Q6)	17	16	94	-	96
Global(Q15)	17	12	71	-	87
Medication (Y/N) (Q21)	17	15	88	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	15	12	80	-	86
Outcomes/Functioning (Q16-Q20a)	17	15	88	NS	90
Participation (Q11-Q14)	17	15	88	NS	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Youth Assessment of Care Survey Results 2012

## MercyFirst

### Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	5	5	100	NS	98
Appropriateness (Q1-Q3)	5	5	100	NS	95
Cultural (Q4-Q6)	5	5	100	NS	100
Global(Q15)	5	3	60	-	87
Medication (Y/N) (Q21)	5	5	100	NS	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	5	3	60	-	86
Outcomes/Functioning (Q16-Q20a)	5	4	80	-	92
Participation (Q11-Q14)	5	4	80	-	92

### Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	12	10	83	NS	87
Appropriateness (Q1-Q3)	12	10	83	NS	84
Cultural (Q4-Q6)	12	11	92	NS	86
Global(Q15)	12	9	75	NS	72
Medication (Y/N) (Q21)	12	10	83	-	94
Medication Scale (Q21a-Q21e) <sup>4</sup>	10	9	90	+	80
Outcomes/Functioning (Q16-Q20a)	12	11	92	+	81
Participation (Q11-Q14)	12	11	92	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2012

## MH Servs-Erie Co SE Corp V dba Spectrum HSvcs

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	0	90	0.00
Clinic Treatment	0	90	0.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

### Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality  
2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)  
3 95% Confidence interval compares agency % Positive to statewide % Positive;  
+ = Agency positively significant compared to state;  
- = Agency negatively significant compared to state;  
NS = Agency not significant compared to state  
4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***MH Servs-Erie Co SE Corp V dba Spectrum HSvcs***

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	95
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***MH Servs-Erie Co SE Corp V dba Spectrum HSvcs***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	0	30	0.00
Clinic Treatment	0	30	0.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*  
*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*  
*3 95% Confidence interval compares agency % Positive to statewide % Positive;*  
*+ = Agency positively significant compared to state;*  
*- = Agency negatively significant compared to state;*  
*NS = Agency not significant compared to state*  
*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***MH Servs-Erie Co SE Corp V dba Spectrum HSvcs***

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q15)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	93
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	98

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012 Mid-Erie Counseling and Treatment Services***

## **Family Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	1231	2808	43.84
Agency Total	21	21	100.00
HCBS Waiver Individualized Care Coordination	21	21	100.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	21	20	95	-	98
Appropriateness (Q1-Q3)	21	20	95	-	98
Cultural (Q4-Q6)	21	20	95	-	99
Global(Q14-Q17)	21	20	95	-	99
Medication (Y/N) (Q28)	21	15	71	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	15	14	93	-	98
Outcomes/Functioning (Q18-Q22)	21	19	90	+	84
Participation (Q10-Q13)	21	20	95	-	99
Social Connectedness (Q23-Q27)	21	18	86	-	89

### **Program\_Type\_Name=HCBS Waiver Individualized Care Coordination**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	21	20	95	-	98
Appropriateness (Q1-Q3)	21	20	95	-	98
Cultural (Q4-Q6)	21	20	95	-	99
Global(Q14-Q17)	21	20	95	-	99

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012 Mid-Erie Counseling and Treatment Services***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	21	15	71	-	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	15	14	93	-	97
Outcomes/Functioning (Q18-Q22)	21	19	90	+	82
Participation (Q10-Q13)	21	20	95	-	99
Social Connectedness (Q23-Q27)	21	18	86	-	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012 Mid-Erie Counseling and Treatment Services***

## **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Mohawk Valley Psychiatric Center

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	0	3	0.00
State Psychiatric Center Inpatient	0	3	0.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

### Program\_Type\_Name=State Psychiatric Center Inpatient

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Mohawk Valley Psychiatric Center***

Program\_Type\_Name=State Psychiatric Center Inpatient

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	86
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	94

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Mohawk Valley Psychiatric Center***

### Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	768	1179	65.14
Agency Total	3	3	100.00
State Psychiatric Center Inpatient	3	3	100.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Mohawk Valley Psychiatric Center***

Program\_Type\_Name=State Psychiatric Center Inpatient

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	88
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	88
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	89
Global(Q15)	< 5	N/A	N/A	N/A	72
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	92
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	81
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	88
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	78

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Mount Sinai Medical Center*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	0	24	0.00
Clinic Treatment	0	24	0.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

### Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Mount Sinai Medical Center***

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	95
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Mount Sinai Medical Center***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	0	12	0.00
Clinic Treatment	0	12	0.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Mount Sinai Medical Center***

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q15)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	93
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	98

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *North Country Transitional Living Servs, Inc.*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	20	47	42.55
Children & Youth Community Residence	6	6	100.00
HCBS Waiver Individualized Care Coordination	14	41	34.15

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	20	20	100	+	98
Appropriateness (Q1-Q3)	20	20	100	+	98
Cultural (Q4-Q6)	20	20	100	+	99
Global(Q14-Q17)	20	20	100	+	99
Medication (Y/N) (Q28)	20	16	80	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	16	16	100	+	98
Outcomes/Functioning (Q18-Q22)	20	15	75	-	84
Participation (Q10-Q13)	20	20	100	+	99
Social Connectedness (Q23-Q27)	20	16	80	-	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***North Country Transitional Living Servs, Inc.***

**Program\_Type\_Name=Children & Youth Community Residence**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	6	6	100	NS	96
Appropriateness (Q1-Q3)	6	6	100	NS	100
Cultural (Q4-Q6)	6	6	100	NS	100
Global(Q14-Q17)	6	6	100	NS	100
Medication (Y/N) (Q28)	6	6	100	NS	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	6	6	100	NS	100
Outcomes/Functioning (Q18-Q22)	6	4	67	NS	81
Participation (Q10-Q13)	6	6	100	NS	100
Social Connectedness (Q23-Q27)	6	5	83	NS	88

**Program\_Type\_Name=HCBS Waiver Individualized Care Coordination**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	14	14	100	+	98
Appropriateness (Q1-Q3)	14	14	100	+	98
Cultural (Q4-Q6)	14	14	100	+	99
Global(Q14-Q17)	14	14	100	+	99
Medication (Y/N) (Q28)	14	10	71	-	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	10	10	100	+	97
Outcomes/Functioning (Q18-Q22)	14	11	79	-	82
Participation (Q10-Q13)	14	14	100	+	99
Social Connectedness (Q23-Q27)	14	11	79	-	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***North Country Transitional Living Servs, Inc.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	27	31	87.10
Children & Youth Community Residence	6	6	100.00
HCBS Waiver Individualized Care Coordination	21	25	84.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	27	26	96	+	95
Appropriateness (Q1-Q3)	27	27	100	+	93
Cultural (Q4-Q6)	27	27	100	+	96
Global(Q15)	27	24	89	NS	87
Medication (Y/N) (Q21)	27	23	85	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	23	21	91	+	86
Outcomes/Functioning (Q16-Q20a)	27	26	96	+	90
Participation (Q11-Q14)	27	26	96	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***North Country Transitional Living Servs, Inc.***

### Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	6	6	100	NS	98
Appropriateness (Q1-Q3)	6	6	100	NS	95
Cultural (Q4-Q6)	6	6	100	NS	100
Global(Q15)	6	6	100	+	87
Medication (Y/N) (Q21)	6	6	100	NS	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	6	6	100	+	86
Outcomes/Functioning (Q16-Q20a)	6	6	100	+	92
Participation (Q11-Q14)	6	6	100	+	92

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	21	20	95	-	98
Appropriateness (Q1-Q3)	21	21	100	+	96
Cultural (Q4-Q6)	21	21	100	NS	100
Global(Q15)	21	18	86	-	95
Medication (Y/N) (Q21)	21	17	81	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	17	15	88	NS	89
Outcomes/Functioning (Q16-Q20a)	21	20	95	NS	94
Participation (Q11-Q14)	21	20	95	NS	95

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012 Occupations, Inc.

## Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	4	16	25.00
HCBS Waiver Individualized Care Coordination	4	16	25.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012 Occupations, Inc.***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	82
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012 Occupations, Inc.***

## **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Ohel Children's Home & Family Services, Inc.*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	8	40	20.00
Clinic Treatment	8	40	20.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	98
Appropriateness (Q1-Q3)	7	7	100	+	98
Cultural (Q4-Q6)	8	8	100	+	99
Global(Q14-Q17)	8	8	100	+	99
Medication (Y/N) (Q28)	8	4	50	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	7	7	100	+	84
Participation (Q10-Q13)	8	8	100	+	99
Social Connectedness (Q23-Q27)	7	7	100	+	89

### Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	8	8	100	NS	97
Appropriateness (Q1-Q3)	7	7	100	NS	98
Cultural (Q4-Q6)	8	8	100	NS	100
Global(Q14-Q17)	8	8	100	NS	98

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Ohel Children's Home & Family Services, Inc.*

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	8	4	50	-	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	95
Outcomes/Functioning (Q18-Q22)	7	7	100	+	87
Participation (Q10-Q13)	8	8	100	NS	100
Social Connectedness (Q23-Q27)	7	7	100	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Ohel Children's Home & Family Services, Inc.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	6	29	20.69
Clinic Treatment	6	29	20.69

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	6	6	100	+	95
Appropriateness (Q1-Q3)	6	6	100	+	93
Cultural (Q4-Q6)	6	6	100	+	96
Global(Q15)	6	5	83	-	87
Medication (Y/N) (Q21)	6	4	67	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	6	6	100	+	90
Participation (Q11-Q14)	6	6	100	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Ohel Children's Home & Family Services, Inc.***

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	6	6	100	NS	98
Appropriateness (Q1-Q3)	6	6	100	NS	93
Cultural (Q4-Q6)	6	6	100	NS	100
Global(Q15)	6	5	83	-	93
Medication (Y/N) (Q21)	6	4	67	NS	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q16-Q20a)	6	6	100	NS	93
Participation (Q11-Q14)	6	6	100	NS	98

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Parsons Child and Family Center*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	128	214	59.81
Children & Youth Community Residence	0	8	0.00
Clinic Treatment	50	70	71.43
HCBS Waiver Individualized Care Coordination	72	118	61.02
Residential Treatment Facility - Children & Youth	6	18	33.33

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	124	122	98	NS	98
Appropriateness (Q1-Q3)	124	122	98	NS	98
Cultural (Q4-Q6)	124	123	99	NS	99
Global(Q14-Q17)	124	122	98	NS	99
Medication (Y/N) (Q28)	128	105	82	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	105	102	97	NS	98
Outcomes/Functioning (Q18-Q22)	124	103	83	NS	84
Participation (Q10-Q13)	124	124	100	+	99
Social Connectedness (Q23-Q27)	124	110	89	NS	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Parsons Child and Family Center***

Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	81
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	48	47	98	NS	97
Appropriateness (Q1-Q3)	48	46	96	NS	98
Cultural (Q4-Q6)	48	48	100	NS	100
Global(Q14-Q17)	48	47	98	NS	98
Medication (Y/N) (Q28)	50	34	68	NS	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	34	32	94	NS	95
Outcomes/Functioning (Q18-Q22)	48	40	83	NS	87
Participation (Q10-Q13)	48	48	100	NS	100
Social Connectedness (Q23-Q27)	48	43	90	NS	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Parsons Child and Family Center***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	71	70	99	NS	98
Appropriateness (Q1-Q3)	71	71	100	+	98
Cultural (Q4-Q6)	71	70	99	-	99
Global(Q14-Q17)	71	70	99	NS	99
Medication (Y/N) (Q28)	72	65	90	NS	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	65	64	98	NS	97
Outcomes/Functioning (Q18-Q22)	71	58	82	NS	82
Participation (Q10-Q13)	71	71	100	+	99
Social Connectedness (Q23-Q27)	71	62	87	NS	88

Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	5	5	100	NS	98
Appropriateness (Q1-Q3)	5	5	100	NS	98
Cultural (Q4-Q6)	5	5	100	NS	98
Global(Q14-Q17)	5	5	100	NS	98
Medication (Y/N) (Q28)	6	6	100	NS	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	6	6	100	NS	98
Outcomes/Functioning (Q18-Q22)	5	5	100	+	87
Participation (Q10-Q13)	5	5	100	NS	96
Social Connectedness (Q23-Q27)	5	5	100	+	93

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Parsons Child and Family Center***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	42	56	75.00
Children & Youth Community Residence	6	8	75.00
Clinic Treatment	18	22	81.82
HCBS Waiver Individualized Care Coordination	18	26	69.23

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	42	40	95	NS	95
Appropriateness (Q1-Q3)	42	39	93	NS	93
Cultural (Q4-Q6)	42	42	100	+	96
Global(Q15)	42	39	93	+	87
Medication (Y/N) (Q21)	42	38	90	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	37	32	86	NS	86
Outcomes/Functioning (Q16-Q20a)	42	36	86	-	90
Participation (Q11-Q14)	42	40	95	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Parsons Child and Family Center***

### Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	6	5	83	-	98
Appropriateness (Q1-Q3)	6	5	83	-	95
Cultural (Q4-Q6)	6	6	100	NS	100
Global(Q15)	6	5	83	NS	87
Medication (Y/N) (Q21)	6	6	100	NS	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	6	4	67	-	86
Outcomes/Functioning (Q16-Q20a)	6	5	83	-	92
Participation (Q11-Q14)	6	5	83	-	92

### Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	18	17	94	NS	98
Appropriateness (Q1-Q3)	18	16	89	NS	93
Cultural (Q4-Q6)	18	18	100	NS	100
Global(Q15)	18	16	89	NS	93
Medication (Y/N) (Q21)	18	16	89	+	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	15	13	87	NS	93
Outcomes/Functioning (Q16-Q20a)	18	15	83	-	93
Participation (Q11-Q14)	18	17	94	NS	98

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Parsons Child and Family Center***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	18	18	100	+	98
Appropriateness (Q1-Q3)	18	18	100	+	96
Cultural (Q4-Q6)	18	18	100	NS	100
Global(Q15)	18	18	100	+	95
Medication (Y/N) (Q21)	18	16	89	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	16	15	94	+	89
Outcomes/Functioning (Q16-Q20a)	18	16	89	-	94
Participation (Q11-Q14)	18	18	100	+	95

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Pathways, Inc.*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	38	69	55.07
Children & Youth Community Residence	1	10	10.00
HCBS Waiver Individualized Care Coordination	37	59	62.71

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	38	34	89	-	98
Appropriateness (Q1-Q3)	38	36	95	-	98
Cultural (Q4-Q6)	38	38	100	+	99
Global(Q14-Q17)	38	37	97	-	99
Medication (Y/N) (Q28)	38	37	97	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	37	34	92	-	98
Outcomes/Functioning (Q18-Q22)	38	31	82	-	84
Participation (Q10-Q13)	38	38	100	+	99
Social Connectedness (Q23-Q27)	37	32	86	-	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012 Pathways, Inc.***

**Program\_Type\_Name=Children & Youth Community Residence**

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	81
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

**Program\_Type\_Name=HCBS Waiver Individualized Care Coordination**

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	37	34	92	-	98
Appropriateness (Q1-Q3)	37	35	95	-	98
Cultural (Q4-Q6)	37	37	100	+	99
Global(Q14-Q17)	37	36	97	-	99
Medication (Y/N) (Q28)	37	36	97	+	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	36	33	92	-	97
Outcomes/Functioning (Q18-Q22)	37	30	81	NS	82
Participation (Q10-Q13)	37	37	100	+	99
Social Connectedness (Q23-Q27)	36	32	89	NS	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Pathways, Inc.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	12	13	92.31
Children & Youth Community Residence	8	9	88.89
HCBS Waiver Individualized Care Coordination	4	4	100.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	12	12	100	+	95
Appropriateness (Q1-Q3)	12	11	92	NS	93
Cultural (Q4-Q6)	12	12	100	+	96
Global(Q15)	12	10	83	-	87
Medication (Y/N) (Q21)	12	12	100	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	12	11	92	+	86
Outcomes/Functioning (Q16-Q20a)	12	12	100	+	90
Participation (Q11-Q14)	12	11	92	NS	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Youth Assessment of Care Survey Results 2012

## Pathways, Inc.

### Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	8	8	100	NS	98
Appropriateness (Q1-Q3)	8	7	88	-	95
Cultural (Q4-Q6)	8	8	100	NS	100
Global(Q15)	8	6	75	-	87
Medication (Y/N) (Q21)	8	8	100	NS	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	8	7	88	NS	86
Outcomes/Functioning (Q16-Q20a)	8	8	100	+	92
Participation (Q11-Q14)	8	7	88	NS	92

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	96
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q15)	< 5	N/A	N/A	N/A	95
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	94
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	95

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Pederson-Krag Center, Inc.***

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	71	74	95.95
Children & Youth Community Residence	4	6	66.67
HCBS Waiver Individualized Care Coordination	67	68	98.53

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	71	69	97	NS	98
Appropriateness (Q1-Q3)	71	70	99	NS	98
Cultural (Q4-Q6)	71	71	100	+	99
Global(Q14-Q17)	71	70	99	NS	99
Medication (Y/N) (Q28)	71	67	94	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	66	64	97	NS	98
Outcomes/Functioning (Q18-Q22)	70	53	76	-	84
Participation (Q10-Q13)	71	71	100	+	99
Social Connectedness (Q23-Q27)	71	59	83	-	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Pederson-Krag Center, Inc.***

**Program\_Type\_Name=Children & Youth Community Residence**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	81
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

**Program\_Type\_Name=HCBS Waiver Individualized Care Coordination**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q9)	67	65	97	NS	98
Appropriateness (Q1-Q3)	67	66	99	NS	98
Cultural (Q4-Q6)	67	67	100	+	99
Global(Q14-Q17)	67	66	99	NS	99
Medication (Y/N) (Q28)	67	63	94	+	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	62	60	97	NS	97
Outcomes/Functioning (Q18-Q22)	66	50	76	-	82
Participation (Q10-Q13)	67	67	100	+	99
Social Connectedness (Q23-Q27)	67	55	82	-	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Pederson-Krag Center, Inc.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	55	57	96.49
Children & Youth Community Residence	6	6	100.00
HCBS Waiver Individualized Care Coordination	49	51	96.08

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	55	54	98	+	95
Appropriateness (Q1-Q3)	55	50	91	NS	93
Cultural (Q4-Q6)	55	55	100	+	96
Global(Q15)	54	49	91	+	87
Medication (Y/N) (Q21)	55	50	91	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	50	44	88	NS	86
Outcomes/Functioning (Q16-Q20a)	54	51	94	+	90
Participation (Q11-Q14)	55	51	93	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Pederson-Krag Center, Inc.***

Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	6	6	100	NS	98
Appropriateness (Q1-Q3)	6	6	100	NS	95
Cultural (Q4-Q6)	6	6	100	NS	100
Global(Q15)	6	6	100	+	87
Medication (Y/N) (Q21)	6	6	100	NS	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	6	6	100	+	86
Outcomes/Functioning (Q16-Q20a)	6	6	100	+	92
Participation (Q11-Q14)	6	6	100	+	92

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	49	48	98	NS	98
Appropriateness (Q1-Q3)	49	44	90	-	96
Cultural (Q4-Q6)	49	49	100	NS	100
Global(Q15)	48	43	90	-	95
Medication (Y/N) (Q21)	49	44	90	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	44	38	86	NS	89
Outcomes/Functioning (Q16-Q20a)	48	45	94	NS	94
Participation (Q11-Q14)	49	45	92	-	95

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Putnam Family and Community Services, Inc.*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	6	6	100.00
Clinic Treatment	6	6	100.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	6	5	83	-	98
Appropriateness (Q1-Q3)	6	6	100	+	98
Cultural (Q4-Q6)	6	6	100	+	99
Global(Q14-Q17)	6	5	83	-	99
Medication (Y/N) (Q28)	6	4	67	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	6	6	100	+	84
Participation (Q10-Q13)	6	6	100	+	99
Social Connectedness (Q23-Q27)	6	6	100	+	89

### Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	6	5	83	-	97
Appropriateness (Q1-Q3)	6	6	100	NS	98
Cultural (Q4-Q6)	6	6	100	NS	100
Global(Q14-Q17)	6	5	83	-	98

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Putnam Family and Community Services, Inc.*

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	6	4	67	NS	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	95
Outcomes/Functioning (Q18-Q22)	6	6	100	+	87
Participation (Q10-Q13)	6	6	100	NS	100
Social Connectedness (Q23-Q27)	6	6	100	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Putnam Family and Community Services, Inc.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	9	9	100.00
Clinic Treatment	9	9	100.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	9	9	100	+	95
Appropriateness (Q1-Q3)	9	8	89	-	93
Cultural (Q4-Q6)	9	9	100	+	96
Global(Q15)	9	9	100	+	87
Medication (Y/N) (Q21)	9	4	44	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	9	9	100	+	90
Participation (Q11-Q14)	9	9	100	+	90

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Putnam Family and Community Services, Inc.***

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	9	9	100	NS	98
Appropriateness (Q1-Q3)	9	8	89	NS	93
Cultural (Q4-Q6)	9	9	100	NS	100
Global(Q15)	9	9	100	NS	93
Medication (Y/N) (Q21)	9	4	44	-	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q16-Q20a)	9	9	100	NS	93
Participation (Q11-Q14)	9	9	100	NS	98

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Queens Children's Psychiatric Center

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	6	35	17.14
Day Treatment	6	35	17.14

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	6	6	100	+	98
Appropriateness (Q1-Q3)	6	6	100	+	98
Cultural (Q4-Q6)	6	6	100	+	99
Global(Q14-Q17)	5	5	100	+	99
Medication (Y/N) (Q28)	6	5	83	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	5	5	100	+	98
Outcomes/Functioning (Q18-Q22)	6	6	100	+	84
Participation (Q10-Q13)	6	6	100	+	99
Social Connectedness (Q23-Q27)	6	6	100	+	89

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	6	6	100	NS	98
Appropriateness (Q1-Q3)	6	6	100	NS	98
Cultural (Q4-Q6)	6	6	100	NS	98
Global(Q14-Q17)	5	5	100	NS	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012 Queens Children's Psychiatric Center***

Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	6	5	83	-	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	5	5	100	NS	99
Outcomes/Functioning (Q18-Q22)	6	6	100	+	88
Participation (Q10-Q13)	6	6	100	NS	99
Social Connectedness (Q23-Q27)	6	6	100	+	91

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Queens Children's Psychiatric Center***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	2	29	6.90
Day Treatment	2	29	6.90

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Queens Children's Psychiatric Center***

Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	85
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Rockland Children's Psychiatric Center*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	25	232	10.78
Day Treatment	12	212	5.66
State Psychiatric Center Inpatient	13	20	65.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	25	24	96	-	98
Appropriateness (Q1-Q3)	25	24	96	-	98
Cultural (Q4-Q6)	25	24	96	-	99
Global(Q14-Q17)	25	25	100	+	99
Medication (Y/N) (Q28)	25	20	80	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	20	19	95	-	98
Outcomes/Functioning (Q18-Q22)	24	23	96	+	84
Participation (Q10-Q13)	25	24	96	-	99
Social Connectedness (Q23-Q27)	24	22	92	+	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Rockland Children's Psychiatric Center***

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	12	12	100	NS	98
Appropriateness (Q1-Q3)	12	12	100	NS	98
Cultural (Q4-Q6)	12	11	92	-	98
Global(Q14-Q17)	12	12	100	NS	99
Medication (Y/N) (Q28)	12	8	67	-	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	8	8	100	NS	99
Outcomes/Functioning (Q18-Q22)	12	12	100	+	88
Participation (Q10-Q13)	12	12	100	NS	99
Social Connectedness (Q23-Q27)	12	11	92	NS	91

### Program\_Type\_Name=State Psychiatric Center Inpatient

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	13	12	92	-	97
Appropriateness (Q1-Q3)	13	12	92	NS	94
Cultural (Q4-Q6)	13	13	100	NS	99
Global(Q14-Q17)	13	13	100	NS	99
Medication (Y/N) (Q28)	13	12	92	-	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	12	11	92	-	98
Outcomes/Functioning (Q18-Q22)	12	11	92	NS	86
Participation (Q10-Q13)	13	12	92	-	99
Social Connectedness (Q23-Q27)	12	11	92	NS	94

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Rockland Children's Psychiatric Center***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	54	130	41.54
Day Treatment	25	86	29.07
State Psychiatric Center Inpatient	29	44	65.91

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	54	46	85	-	95
Appropriateness (Q1-Q3)	54	44	81	-	93
Cultural (Q4-Q6)	54	48	89	-	96
Global(Q15)	52	39	75	-	87
Medication (Y/N) (Q21)	54	43	80	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	42	29	69	-	86
Outcomes/Functioning (Q16-Q20a)	54	43	80	-	90
Participation (Q11-Q14)	54	37	69	-	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Youth Assessment of Care Survey Results 2012

## Rockland Children's Psychiatric Center

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	25	23	92	NS	95
Appropriateness (Q1-Q3)	25	20	80	-	92
Cultural (Q4-Q6)	25	23	92	-	97
Global(Q15)	24	18	75	-	89
Medication (Y/N) (Q21)	25	18	72	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	18	13	72	-	85
Outcomes/Functioning (Q16-Q20a)	25	19	76	-	90
Participation (Q11-Q14)	25	18	72	-	88

### Program\_Type\_Name=State Psychiatric Center Inpatient

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	29	23	79	-	88
Appropriateness (Q1-Q3)	29	24	83	NS	88
Cultural (Q4-Q6)	29	25	86	NS	89
Global(Q15)	28	21	75	NS	72
Medication (Y/N) (Q21)	29	25	86	-	92
Medication Scale (Q21a-Q21e) <sup>4</sup>	24	16	67	-	81
Outcomes/Functioning (Q16-Q20a)	29	24	83	NS	88
Participation (Q11-Q14)	29	19	66	-	78

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Sagamore Children's Psychiatric Center***

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	110	166	66.27
Day Treatment	82	124	66.13
State Psychiatric Center Inpatient	28	42	66.67

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	110	108	98	NS	98
Appropriateness (Q1-Q3)	110	108	98	NS	98
Cultural (Q4-Q6)	110	108	98	-	99
Global(Q14-Q17)	108	107	99	NS	99
Medication (Y/N) (Q28)	110	108	98	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	107	106	99	+	98
Outcomes/Functioning (Q18-Q22)	109	94	86	+	84
Participation (Q10-Q13)	109	108	99	NS	99
Social Connectedness (Q23-Q27)	109	100	92	+	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Sagamore Children's Psychiatric Center

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	82	80	98	NS	98
Appropriateness (Q1-Q3)	82	80	98	NS	98
Cultural (Q4-Q6)	82	81	99	NS	98
Global(Q14-Q17)	80	79	99	NS	99
Medication (Y/N) (Q28)	82	80	98	+	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	79	78	99	NS	99
Outcomes/Functioning (Q18-Q22)	81	71	88	NS	88
Participation (Q10-Q13)	81	80	99	NS	99
Social Connectedness (Q23-Q27)	81	74	91	NS	91

### Program\_Type\_Name=State Psychiatric Center Inpatient

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	28	28	100	NS	97
Appropriateness (Q1-Q3)	28	28	100	+	94
Cultural (Q4-Q6)	28	27	96	NS	99
Global(Q14-Q17)	28	28	100	NS	99
Medication (Y/N) (Q28)	28	28	100	NS	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	28	28	100	NS	98
Outcomes/Functioning (Q18-Q22)	28	23	82	NS	86
Participation (Q10-Q13)	28	28	100	NS	99
Social Connectedness (Q23-Q27)	28	26	93	NS	94

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Sagamore Children's Psychiatric Center***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	120	137	87.59
Day Treatment	88	101	87.13
State Psychiatric Center Inpatient	32	36	88.89

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	120	116	97	+	95
Appropriateness (Q1-Q3)	120	112	93	NS	93
Cultural (Q4-Q6)	119	111	93	-	96
Global(Q15)	119	104	87	NS	87
Medication (Y/N) (Q21)	120	113	94	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	111	96	86	NS	86
Outcomes/Functioning (Q16-Q20a)	120	113	94	+	90
Participation (Q11-Q14)	120	109	91	NS	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Youth Assessment of Care Survey Results 2012

## Sagamore Children's Psychiatric Center

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	88	87	99	+	95
Appropriateness (Q1-Q3)	88	85	97	+	92
Cultural (Q4-Q6)	87	85	98	NS	97
Global(Q15)	87	81	93	NS	89
Medication (Y/N) (Q21)	88	82	93	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	80	71	89	NS	85
Outcomes/Functioning (Q16-Q20a)	88	85	97	+	90
Participation (Q11-Q14)	88	83	94	+	88

### Program\_Type\_Name=State Psychiatric Center Inpatient

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	32	29	91	NS	88
Appropriateness (Q1-Q3)	32	27	84	NS	88
Cultural (Q4-Q6)	32	26	81	-	89
Global(Q15)	32	23	72	NS	72
Medication (Y/N) (Q21)	32	31	97	NS	92
Medication Scale (Q21a-Q21e) <sup>4</sup>	31	25	81	NS	81
Outcomes/Functioning (Q16-Q20a)	32	28	88	NS	88
Participation (Q11-Q14)	32	26	81	NS	78

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *SCO Family of Services*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	14	47	29.79
Children & Youth Community Residence	2	5	40.00
HCBS Waiver Individualized Care Coordination	12	42	28.57

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	14	14	100	+	98
Appropriateness (Q1-Q3)	14	14	100	+	98
Cultural (Q4-Q6)	14	14	100	+	99
Global(Q14-Q17)	14	14	100	+	99
Medication (Y/N) (Q28)	14	12	86	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	12	12	100	+	98
Outcomes/Functioning (Q18-Q22)	14	13	93	+	84
Participation (Q10-Q13)	14	14	100	+	99
Social Connectedness (Q23-Q27)	14	13	93	+	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***SCO Family of Services***

**Program\_Type\_Name=Children & Youth Community Residence**

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	81
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

**Program\_Type\_Name=HCBS Waiver Individualized Care Coordination**

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	98
Appropriateness (Q1-Q3)	12	12	100	+	98
Cultural (Q4-Q6)	12	12	100	+	99
Global(Q14-Q17)	12	12	100	+	99
Medication (Y/N) (Q28)	12	10	83	-	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	10	10	100	+	97
Outcomes/Functioning (Q18-Q22)	12	11	92	+	82
Participation (Q10-Q13)	12	12	100	+	99
Social Connectedness (Q23-Q27)	12	11	92	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Youth Assessment of Care Survey Results 2012*

## *SCO Family of Services*

### Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	768	1179	65.14
Agency Total	16	47	34.04
Children & Youth Community Residence	4	5	80.00
HCBS Waiver Individualized Care Coordination	12	42	28.57

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	16	16	100	+	95
Appropriateness (Q1-Q3)	16	16	100	+	93
Cultural (Q4-Q6)	16	16	100	+	96
Global(Q15)	16	16	100	+	87
Medication (Y/N) (Q21)	16	15	94	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	15	12	80	-	86
Outcomes/Functioning (Q16-Q20a)	16	16	100	+	90
Participation (Q11-Q14)	16	15	94	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Youth Assessment of Care Survey Results 2012

## SCO Family of Services

### Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	92
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	92

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	12	12	100	+	98
Appropriateness (Q1-Q3)	12	12	100	+	96
Cultural (Q4-Q6)	12	12	100	NS	100
Global(Q15)	12	12	100	+	95
Medication (Y/N) (Q21)	12	11	92	NS	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	11	9	82	-	89
Outcomes/Functioning (Q16-Q20a)	12	12	100	+	94
Participation (Q11-Q14)	12	11	92	-	95

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2012

## South Beach Psychiatric Center

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	20	23	86.96
Day Treatment	20	23	86.96

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	20	20	100	+	98
Appropriateness (Q1-Q3)	20	20	100	+	98
Cultural (Q4-Q6)	20	20	100	+	99
Global(Q14-Q17)	20	20	100	+	99
Medication (Y/N) (Q28)	20	16	80	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	16	16	100	+	98
Outcomes/Functioning (Q18-Q22)	20	20	100	+	84
Participation (Q10-Q13)	20	20	100	+	99
Social Connectedness (Q23-Q27)	20	20	100	+	89

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	20	20	100	NS	98
Appropriateness (Q1-Q3)	20	20	100	NS	98
Cultural (Q4-Q6)	20	20	100	NS	98
Global(Q14-Q17)	20	20	100	NS	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***South Beach Psychiatric Center***

Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	20	16	80	-	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	16	16	100	NS	99
Outcomes/Functioning (Q18-Q22)	20	20	100	+	88
Participation (Q10-Q13)	20	20	100	NS	99
Social Connectedness (Q23-Q27)	20	20	100	+	91

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

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*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***South Beach Psychiatric Center***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	20	23	86.96
Day Treatment	20	23	86.96

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	20	17	85	-	95
Appropriateness (Q1-Q3)	19	16	84	-	93
Cultural (Q4-Q6)	20	19	95	NS	96
Global(Q15)	19	15	79	-	87
Medication (Y/N) (Q21)	20	16	80	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	16	11	69	-	86
Outcomes/Functioning (Q16-Q20a)	20	15	75	-	90
Participation (Q11-Q14)	19	14	74	-	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***South Beach Psychiatric Center***

Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	20	17	85	-	95
Appropriateness (Q1-Q3)	19	16	84	-	92
Cultural (Q4-Q6)	20	19	95	NS	97
Global(Q15)	19	15	79	-	89
Medication (Y/N) (Q21)	20	16	80	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	16	11	69	-	85
Outcomes/Functioning (Q16-Q20a)	20	15	75	-	90
Participation (Q11-Q14)	19	14	74	-	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *St. Dominic's Home*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	26	149	17.45
HCBS Waiver Individualized Care Coordination	26	149	17.45

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	26	24	92	-	98
Appropriateness (Q1-Q3)	26	22	85	-	98
Cultural (Q4-Q6)	26	25	96	-	99
Global(Q14-Q17)	26	23	88	-	99
Medication (Y/N) (Q28)	26	22	85	-	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	22	22	100	+	98
Outcomes/Functioning (Q18-Q22)	26	23	88	+	84
Participation (Q10-Q13)	26	25	96	-	99
Social Connectedness (Q23-Q27)	26	21	81	-	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	26	24	92	-	98
Appropriateness (Q1-Q3)	26	22	85	-	98
Cultural (Q4-Q6)	26	25	96	-	99
Global(Q14-Q17)	26	23	88	-	99

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

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*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *St. Dominic's Home*

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	26	22	85	-	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	22	22	100	+	97
Outcomes/Functioning (Q18-Q22)	26	23	88	+	82
Participation (Q10-Q13)	26	25	96	-	99
Social Connectedness (Q23-Q27)	26	21	81	-	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Youth Assessment of Care Survey Results 2012*

## *St. Dominic's Home*

### Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***St. Joseph's Villa of Rochester***

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	30	40	75.00
Children & Youth Community Residence	6	8	75.00
HCBS Waiver Individualized Care Coordination	12	18	66.67
Residential Treatment Facility - Children & Youth	12	14	85.71

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	30	27	90	-	98
Appropriateness (Q1-Q3)	30	28	93	-	98
Cultural (Q4-Q6)	30	29	97	-	99
Global(Q14-Q17)	30	28	93	-	99
Medication (Y/N) (Q28)	30	29	97	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	28	28	100	+	98
Outcomes/Functioning (Q18-Q22)	29	24	83	NS	84
Participation (Q10-Q13)	30	29	97	-	99
Social Connectedness (Q23-Q27)	29	26	90	NS	89

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## St. Joseph's Villa of Rochester

Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	6	6	100	NS	96
Appropriateness (Q1-Q3)	6	6	100	NS	100
Cultural (Q4-Q6)	6	6	100	NS	100
Global(Q14-Q17)	6	6	100	NS	100
Medication (Y/N) (Q28)	6	5	83	NS	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	5	5	100	NS	100
Outcomes/Functioning (Q18-Q22)	6	6	100	+	81
Participation (Q10-Q13)	6	6	100	NS	100
Social Connectedness (Q23-Q27)	6	6	100	NS	88

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	12	10	83	-	98
Appropriateness (Q1-Q3)	12	11	92	-	98
Cultural (Q4-Q6)	12	12	100	+	99
Global(Q14-Q17)	12	11	92	-	99
Medication (Y/N) (Q28)	12	12	100	+	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	12	12	100	+	97
Outcomes/Functioning (Q18-Q22)	12	8	67	-	82
Participation (Q10-Q13)	12	12	100	+	99
Social Connectedness (Q23-Q27)	12	10	83	-	88

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***St. Joseph's Villa of Rochester***

Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	12	11	92	-	98
Appropriateness (Q1-Q3)	12	11	92	-	98
Cultural (Q4-Q6)	12	11	92	-	98
Global(Q14-Q17)	12	11	92	-	98
Medication (Y/N) (Q28)	12	12	100	NS	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	11	11	100	NS	98
Outcomes/Functioning (Q18-Q22)	11	10	91	NS	87
Participation (Q10-Q13)	12	11	92	-	96
Social Connectedness (Q23-Q27)	11	10	91	NS	93

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***St. Joseph's Villa of Rochester***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	20	20	100.00
Children & Youth Community Residence	8	8	100.00
Residential Treatment Facility - Children & Youth	12	12	100.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	20	18	90	-	95
Appropriateness (Q1-Q3)	20	15	75	-	93
Cultural (Q4-Q6)	20	17	85	-	96
Global(Q15)	20	13	65	-	87
Medication (Y/N) (Q21)	20	19	95	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	19	15	79	-	86
Outcomes/Functioning (Q16-Q20a)	20	14	70	-	90
Participation (Q11-Q14)	20	16	80	-	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***St. Joseph's Villa of Rochester***

### Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	8	8	100	NS	98
Appropriateness (Q1-Q3)	8	7	88	-	95
Cultural (Q4-Q6)	8	8	100	NS	100
Global(Q15)	8	6	75	-	87
Medication (Y/N) (Q21)	8	7	88	-	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	7	7	100	+	86
Outcomes/Functioning (Q16-Q20a)	8	6	75	-	92
Participation (Q11-Q14)	8	6	75	-	92

### Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	12	10	83	NS	87
Appropriateness (Q1-Q3)	12	8	67	-	84
Cultural (Q4-Q6)	12	9	75	-	86
Global(Q15)	12	7	58	-	72
Medication (Y/N) (Q21)	12	12	100	+	94
Medication Scale (Q21a-Q21e) <sup>4</sup>	12	8	67	-	80
Outcomes/Functioning (Q16-Q20a)	12	8	67	-	81
Participation (Q11-Q14)	12	10	83	NS	87

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## St. Lawrence Psychiatric Center

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	2	14	14.29
Day Treatment	2	14	14.29

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *St. Lawrence Psychiatric Center*

Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	99
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	88
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	91

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***St. Lawrence Psychiatric Center***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	5	5	100.00
Day Treatment	5	5	100.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	5	5	100	+	95
Appropriateness (Q1-Q3)	5	5	100	+	93
Cultural (Q4-Q6)	5	5	100	+	96
Global(Q15)	5	5	100	+	87
Medication (Y/N) (Q21)	5	5	100	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	5	3	60	-	86
Outcomes/Functioning (Q16-Q20a)	5	4	80	-	90
Participation (Q11-Q14)	5	4	80	-	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***St. Lawrence Psychiatric Center***

Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	5	5	100	+	95
Appropriateness (Q1-Q3)	5	5	100	+	92
Cultural (Q4-Q6)	5	5	100	+	97
Global(Q15)	5	5	100	+	89
Medication (Y/N) (Q21)	5	5	100	+	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	5	3	60	-	85
Outcomes/Functioning (Q16-Q20a)	5	4	80	-	90
Participation (Q11-Q14)	5	4	80	-	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## St. Luke's-Roosevelt Hospital Center

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	19	132	14.39
HCBS Waiver Individualized Care Coordination	19	132	14.39

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	19	19	100	+	98
Appropriateness (Q1-Q3)	19	19	100	+	98
Cultural (Q4-Q6)	19	19	100	+	99
Global(Q14-Q17)	19	19	100	+	99
Medication (Y/N) (Q28)	19	18	95	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	18	17	94	-	98
Outcomes/Functioning (Q18-Q22)	19	15	79	-	84
Participation (Q10-Q13)	19	19	100	+	99
Social Connectedness (Q23-Q27)	19	17	89	NS	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	19	19	100	+	98
Appropriateness (Q1-Q3)	19	19	100	+	98
Cultural (Q4-Q6)	19	19	100	+	99
Global(Q14-Q17)	19	19	100	+	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***St. Luke's-Roosevelt Hospital Center***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	19	18	95	+	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	18	17	94	-	97
Outcomes/Functioning (Q18-Q22)	19	15	79	-	82
Participation (Q10-Q13)	19	19	100	+	99
Social Connectedness (Q23-Q27)	19	17	89	NS	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Youth Assessment of Care Survey Results 2012*

## *St. Luke's-Roosevelt Hospital Center*

### Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## St. Regis Mohawk Education & Comm. Fund, Inc.

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	0	30	0.00
Clinic Treatment	0	30	0.00

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

### Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *St. Regis Mohawk Education & Comm. Fund, Inc.*

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	95
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***St. Regis Mohawk Education & Comm. Fund, Inc.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	0	10	0.00
Clinic Treatment	0	10	0.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	90

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***St. Regis Mohawk Education & Comm. Fund, Inc.***

Program\_Type\_Name=Clinic Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q15)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	93
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	98

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

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*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## St. Vincent's Services, Inc.

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	0	8	0.00
Children & Youth Community Residence	0	8	0.00

#### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

#### Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q14-Q17)	< 5	N/A	N/A	N/A	100

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***St. Vincent's Services, Inc.***

Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	81
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***St. Vincent's Services, Inc.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	0	8	0.00
Children & Youth Community Residence	0	8	0.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***St. Vincent's Services, Inc.***

Program\_Type\_Name=Children & Youth Community Residence

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	92
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	92

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Family Assessment of Care Survey Results 2012

## Steinway Child and Family Services, Inc.

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	54	66	81.82
HCBS Waiver Individualized Care Coordination	54	66	81.82

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	54	54	100	+	98
Appropriateness (Q1-Q3)	54	54	100	+	98
Cultural (Q4-Q6)	54	54	100	+	99
Global(Q14-Q17)	54	54	100	+	99
Medication (Y/N) (Q28)	54	48	89	NS	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	48	48	100	+	98
Outcomes/Functioning (Q18-Q22)	53	46	87	+	84
Participation (Q10-Q13)	54	54	100	+	99
Social Connectedness (Q23-Q27)	53	50	94	+	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	54	54	100	+	98
Appropriateness (Q1-Q3)	54	54	100	+	98
Cultural (Q4-Q6)	54	54	100	+	99
Global(Q14-Q17)	54	54	100	+	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012 Steinway Child and Family Services, Inc.***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	54	48	89	NS	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	48	48	100	+	97
Outcomes/Functioning (Q18-Q22)	53	46	87	+	82
Participation (Q10-Q13)	54	54	100	+	99
Social Connectedness (Q23-Q27)	53	50	94	+	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Steinway Child and Family Services, Inc.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;
- + = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
- NS = Agency not significant compared to state
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2012

## The Child Center of NY, Inc.

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	25	35	71.43
HCBS Waiver Individualized Care Coordination	25	35	71.43

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	25	25	100	+	98
Appropriateness (Q1-Q3)	25	25	100	+	98
Cultural (Q4-Q6)	25	25	100	+	99
Global(Q14-Q17)	24	24	100	+	99
Medication (Y/N) (Q28)	25	23	92	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	23	21	91	-	98
Outcomes/Functioning (Q18-Q22)	25	18	72	-	84
Participation (Q10-Q13)	25	25	100	+	99
Social Connectedness (Q23-Q27)	24	20	83	-	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	25	25	100	+	98
Appropriateness (Q1-Q3)	25	25	100	+	98
Cultural (Q4-Q6)	25	25	100	+	99
Global(Q14-Q17)	24	24	100	+	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***The Child Center of NY, Inc.***

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	25	23	92	+	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	23	21	91	-	97
Outcomes/Functioning (Q18-Q22)	25	18	72	-	82
Participation (Q10-Q13)	25	25	100	+	99
Social Connectedness (Q23-Q27)	24	20	83	-	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***The Child Center of NY, Inc.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality  
 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)  
 3 95% Confidence interval compares agency % Positive to statewide % Positive;  
 + = Agency positively significant compared to state;  
 - = Agency negatively significant compared to state;  
 NS = Agency not significant compared to state  
 4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *The Children's Village, Inc.*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	4	6	66.67
Residential Treatment Facility - Children & Youth	4	6	66.67

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	84
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

### Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***The Children's Village, Inc.***

Program\_Type\_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	96
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	93

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***The Children's Village, Inc.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;*
- + = Agency positively significant compared to state;*
- = Agency negatively significant compared to state;*
- NS = Agency not significant compared to state*
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Westchester Jewish Community Services, Inc.*

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	16	17	94.12
HCBS Waiver Individualized Care Coordination	16	17	94.12

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	16	16	100	+	98
Appropriateness (Q1-Q3)	16	16	100	+	98
Cultural (Q4-Q6)	16	16	100	+	99
Global(Q14-Q17)	16	16	100	+	99
Medication (Y/N) (Q28)	16	16	100	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	16	16	100	+	98
Outcomes/Functioning (Q18-Q22)	16	15	94	+	84
Participation (Q10-Q13)	16	16	100	+	99
Social Connectedness (Q23-Q27)	16	14	88	NS	89

### Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	16	16	100	+	98
Appropriateness (Q1-Q3)	16	16	100	+	98
Cultural (Q4-Q6)	16	16	100	+	99
Global(Q14-Q17)	16	16	100	+	99

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Family Assessment of Care Survey Results 2012*

## *Westchester Jewish Community Services, Inc.*

Program\_Type\_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Medication (Y/N) (Q28)	16	16	100	+	89
Medication Scale (Q28a-Q28e) <sup>4</sup>	16	16	100	+	97
Outcomes/Functioning (Q18-Q22)	16	15	94	+	82
Participation (Q10-Q13)	16	16	100	+	99
Social Connectedness (Q23-Q27)	16	14	88	NS	88

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

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*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# *NYSOMH Youth Assessment of Care Survey Results 2012*

## *Westchester Jewish Community Services, Inc.*

### Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	768	1179	65.14

- 1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality
- 2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)
- 3 95% Confidence interval compares agency % Positive to statewide % Positive;
- + = Agency positively significant compared to state;
- = Agency negatively significant compared to state;
- NS = Agency not significant compared to state
- 4 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2012

## Western New York Children's Psychiatric Ctr.

### Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1231	2808	43.84
Agency Total	22	72	30.56
Day Treatment	8	27	29.63
State Psychiatric Center Inpatient	14	45	31.11

### Program\_Type\_Name=All

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	22	21	95	-	98
Appropriateness (Q1-Q3)	22	21	95	-	98
Cultural (Q4-Q6)	22	22	100	+	99
Global(Q14-Q17)	22	21	95	-	99
Medication (Y/N) (Q28)	22	21	95	+	88
Medication Scale (Q28a-Q28e) <sup>4</sup>	21	21	100	+	98
Outcomes/Functioning (Q18-Q22)	20	18	90	+	84
Participation (Q10-Q13)	22	22	100	+	99
Social Connectedness (Q23-Q27)	21	20	95	+	89

<sup>1</sup> Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

<sup>2</sup> Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

<sup>3</sup> 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

<sup>4</sup> Medication Scale calculated for individuals who responded "Y" to Medication Question

# ***NYSOMH Family Assessment of Care Survey Results 2012***

## ***Western New York Children's Psychiatric Ctr.***

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	8	8	100	NS	98
Appropriateness (Q1-Q3)	8	8	100	NS	98
Cultural (Q4-Q6)	8	8	100	NS	98
Global(Q14-Q17)	8	8	100	NS	99
Medication (Y/N) (Q28)	8	7	88	NS	92
Medication Scale (Q28a-Q28e) <sup>4</sup>	7	7	100	NS	99
Outcomes/Functioning (Q18-Q22)	8	8	100	+	88
Participation (Q10-Q13)	8	8	100	NS	99
Social Connectedness (Q23-Q27)	8	8	100	+	91

### Program\_Type\_Name=State Psychiatric Center Inpatient

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q9)	14	13	93	NS	97
Appropriateness (Q1-Q3)	14	13	93	NS	94
Cultural (Q4-Q6)	14	14	100	NS	99
Global(Q14-Q17)	14	13	93	-	99
Medication (Y/N) (Q28)	14	14	100	NS	99
Medication Scale (Q28a-Q28e) <sup>4</sup>	14	14	100	NS	98
Outcomes/Functioning (Q18-Q22)	12	10	83	NS	86
Participation (Q10-Q13)	14	14	100	NS	99
Social Connectedness (Q23-Q27)	13	12	92	NS	94

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# ***NYSOMH Youth Assessment of Care Survey Results 2012***

## ***Western New York Children's Psychiatric Ctr.***

### **Youth Response Rate**

<b>Program Type</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	768	1179	65.14
Agency Total	35	52	67.31
Day Treatment	16	32	50.00
State Psychiatric Center Inpatient	19	20	95.00

### **Program\_Type\_Name=All**

<b>Domain</b>	<b>Agency N<sup>1</sup></b>	<b>Agency N Positive<sup>2</sup></b>	<b>Agency % Positive</b>	<b>95% Confidence Interval<sup>3</sup></b>	<b>Statewide % Positive</b>
Access(Q7-Q10)	35	35	100	+	95
Appropriateness (Q1-Q3)	35	35	100	+	93
Cultural (Q4-Q6)	35	35	100	+	96
Global(Q15)	35	31	89	NS	87
Medication (Y/N) (Q21)	35	30	86	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	30	29	97	+	86
Outcomes/Functioning (Q16-Q20a)	35	34	97	+	90
Participation (Q11-Q14)	35	33	94	+	90

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

*- = Agency negatively significant compared to state;*

*NS = Agency not significant compared to state*

*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*

# NYSOMH Youth Assessment of Care Survey Results 2012

## Western New York Children's Psychiatric Ctr.

### Program\_Type\_Name=Day Treatment

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	16	16	100	+	95
Appropriateness (Q1-Q3)	16	16	100	+	92
Cultural (Q4-Q6)	16	16	100	+	97
Global(Q15)	16	16	100	+	89
Medication (Y/N) (Q21)	16	12	75	-	89
Medication Scale (Q21a-Q21e) <sup>4</sup>	12	12	100	+	85
Outcomes/Functioning (Q16-Q20a)	16	16	100	+	90
Participation (Q11-Q14)	16	15	94	+	88

### Program\_Type\_Name=State Psychiatric Center Inpatient

Domain	Agency N <sup>1</sup>	Agency N Positive <sup>2</sup>	Agency % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Access(Q7-Q10)	19	19	100	+	88
Appropriateness (Q1-Q3)	19	19	100	+	88
Cultural (Q4-Q6)	19	19	100	+	89
Global(Q15)	19	15	79	NS	72
Medication (Y/N) (Q21)	19	18	95	NS	92
Medication Scale (Q21a-Q21e) <sup>4</sup>	18	17	94	+	81
Outcomes/Functioning (Q16-Q20a)	19	18	95	+	88
Participation (Q11-Q14)	19	18	95	+	78

*1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality*

*2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)*

*3 95% Confidence interval compares agency % Positive to statewide % Positive;*

*+ = Agency positively significant compared to state;*

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*4 Medication Scale calculated for individuals who responded "Y" to Medication Question*