

NYSOMH Family Assessment of Care Survey Results 2014

Astor Home for Children

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	10	27	37.04
HCBS Waiver Individualized Care Coordination	7	8	87.50
Residential Treatment Facility - Children & Youth	3	19	15.79

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	10	10	100	+	96
Appropriateness (Q1-Q3)	10	10	100	+	97
Cultural (Q4-Q6)	10	10	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	7	6	86	-	94
Family Support Service (Y/N)(Q32)	10	7	70	+	60
Global(Q14-Q17)	10	10	100	+	97
Medication (Y/N) (Q28)	10	9	90	+	79
Medication Scale (Q28a-Q28e) ⁴	9	9	100	+	97
Outcomes/Functioning (Q18-Q22)	10	8	80	-	85
Participation (Q10-Q13)	10	10	100	+	98
Social Connectedness (Q23-Q27)	10	10	100	+	87

NYSOMH Family Assessment of Care Survey Results 2014

Astor Home for Children

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	7	7	100	+	97
Appropriateness (Q1-Q3)	7	7	100	+	99
Cultural (Q4-Q6)	7	7	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	5	4	80	-	95
Family Support Service (Y/N)(Q32)	7	5	71	NS	71
Global(Q14-Q17)	7	7	100	+	99
Medication (Y/N) (Q28)	7	6	86	-	88
Medication Scale (Q28a-Q28e) ⁴	6	6	100	+	97
Outcomes/Functioning (Q18-Q22)	7	6	86	NS	84
Participation (Q10-Q13)	7	7	100	+	99
Social Connectedness (Q23-Q27)	7	7	100	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

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NYSOMH Family Assessment of Care Survey Results 2014 Astor Home for Children

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	89
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	89
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	89
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	54
Global(Q14-Q17)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	94
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	96
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	77
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	92
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014 Astor Home for Children

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	5	8	62.50
HCBS Waiver Individualized Care Coordination	5	8	62.50

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	5	5	100	+	95
Appropriateness (Q1-Q3)	5	5	100	+	94
Cultural (Q4-Q6)	5	5	100	+	95
Global(Q15)	5	5	100	+	87
Medication (Y/N) (Q21)	5	5	100	+	86
Medication Scale (Q21a-Q21e) ⁴	5	5	100	+	85
Outcomes/Functioning (Q16-Q20a)	5	4	80	-	89
Participation (Q11-Q14)	5	5	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014 Astor Home for Children

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	5	5	100	+	98
Appropriateness (Q1-Q3)	5	5	100	+	95
Cultural (Q4-Q6)	5	5	100	+	97
Global(Q15)	5	5	100	+	95
Medication (Y/N) (Q21)	5	5	100	+	90
Medication Scale (Q21a-Q21e) ⁴	5	5	100	+	84
Outcomes/Functioning (Q16-Q20a)	5	4	80	-	89
Participation (Q11-Q14)	5	5	100	+	96

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NYSOMH Family Assessment of Care Survey Results 2014 August Aichhorn Ctr./Adoles. Resid. Care, Inc

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	5	28	17.86
Residential Treatment Facility - Children & Youth	5	28	17.86

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	4	80	-	96
Appropriateness (Q1-Q3)	5	4	80	-	97
Cultural (Q4-Q6)	5	5	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	5	2	40	-	60
Global(Q14-Q17)	5	3	60	-	97
Medication (Y/N) (Q28)	5	5	100	+	79
Medication Scale (Q28a-Q28e) ⁴	5	3	60	-	97
Outcomes/Functioning (Q18-Q22)	5	3	60	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 August Aichhorn Ctr./Adoles. Resid. Care, Inc

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	3	60	-	98
Social Connectedness (Q23-Q27)	5	3	60	-	87

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	4	80	-	89
Appropriateness (Q1-Q3)	5	4	80	-	89
Cultural (Q4-Q6)	5	5	100	NS	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	89
Family Support Service (Y/N)(Q32)	5	2	40	-	54
Global(Q14-Q17)	5	3	60	-	93
Medication (Y/N) (Q28)	5	5	100	+	94
Medication Scale (Q28a-Q28e) ⁴	5	3	60	-	96
Outcomes/Functioning (Q18-Q22)	5	3	60	-	77

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NYSOMH Family Assessment of Care Survey Results 2014

August Aichhorn Ctr./Adoles. Resid. Care, Inc

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	3	60	-	92
Social Connectedness (Q23-Q27)	5	3	60	-	86

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NYSOMH Youth Assessment of Care Survey Results 2014

August Aichhorn Ctr./Adoles. Resid. Care, Inc

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	27	32	84.38
Residential Treatment Facility - Children & Youth	27	32	84.38

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	27	26	96	+	95
Appropriateness (Q1-Q3)	27	27	100	+	94
Cultural (Q4-Q6)	27	27	100	+	95
Global(Q15)	27	24	89	+	87
Medication (Y/N) (Q21)	27	27	100	+	86
Medication Scale (Q21a-Q21e) ⁴	27	22	81	-	85
Outcomes/Functioning (Q16-Q20a)	27	27	100	+	89
Participation (Q11-Q14)	27	26	96	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014 August Aichhorn Ctr./Adoles. Resid. Care, Inc

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	27	26	96	+	89
Appropriateness (Q1-Q3)	27	27	100	+	88
Cultural (Q4-Q6)	27	27	100	+	88
Global(Q15)	27	24	89	+	76
Medication (Y/N) (Q21)	27	27	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	27	22	81	NS	76
Outcomes/Functioning (Q16-Q20a)	27	27	100	+	91
Participation (Q11-Q14)	27	26	96	+	88

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NYSOMH Family Assessment of Care Survey Results 2014

Baker Hall, Inc. dba Baker Victory Services

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	10	40	25.00
Residential Treatment Facility - Children & Youth	10	40	25.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	10	10	100	+	96
Appropriateness (Q1-Q3)	10	8	80	-	97
Cultural (Q4-Q6)	10	10	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	10	3	30	-	60
Global(Q14-Q17)	10	10	100	+	97
Medication (Y/N) (Q28)	10	10	100	+	79
Medication Scale (Q28a-Q28e) ⁴	10	10	100	+	97
Outcomes/Functioning (Q18-Q22)	10	10	100	+	85

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NYSOMH Family Assessment of Care Survey Results 2014

Baker Hall, Inc. dba Baker Victory Services

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	10	10	100	+	98
Social Connectedness (Q23-Q27)	10	10	100	+	87

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	10	10	100	+	89
Appropriateness (Q1-Q3)	10	8	80	-	89
Cultural (Q4-Q6)	10	10	100	NS	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	89
Family Support Service (Y/N)(Q32)	10	3	30	-	54
Global(Q14-Q17)	10	10	100	+	93
Medication (Y/N) (Q28)	10	10	100	+	94
Medication Scale (Q28a-Q28e) ⁴	10	10	100	NS	96
Outcomes/Functioning (Q18-Q22)	10	10	100	+	77

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NYSOMH Family Assessment of Care Survey Results 2014

Baker Hall, Inc. dba Baker Victory Services

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	10	10	100	+	92
Social Connectedness (Q23-Q27)	10	10	100	+	86

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NYSOMH Youth Assessment of Care Survey Results 2014

Baker Hall, Inc. dba Baker Victory Services

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Behavioral Health Services North, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	17	75	22.67
Clinic Treatment	9	66	13.64
HCBS Waiver Individualized Care Coordination	8	9	88.89

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	17	16	94	-	96
Appropriateness (Q1-Q3)	17	15	88	-	97
Cultural (Q4-Q6)	17	17	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	8	7	88	-	94
Family Support Service (Y/N)(Q32)	16	8	50	-	60
Global(Q14-Q17)	17	16	94	-	97
Medication (Y/N) (Q28)	17	12	71	-	79
Medication Scale (Q28a-Q28e) ⁴	12	12	100	+	97

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NYSOMH Family Assessment of Care Survey Results 2014

Behavioral Health Services North, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	17	11	65	-	85
Participation (Q10-Q13)	17	15	88	-	98
Social Connectedness (Q23-Q27)	17	12	71	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	9	8	89	-	97
Appropriateness (Q1-Q3)	9	7	78	-	97
Cultural (Q4-Q6)	9	9	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	88
Family Support Service (Y/N)(Q32)	9	2	22	-	33
Global(Q14-Q17)	9	8	89	-	98
Medication (Y/N) (Q28)	9	4	44	-	72
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	9	6	67	-	87

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NYSOMH Family Assessment of Care Survey Results 2014

Behavioral Health Services North, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	9	7	78	-	98
Social Connectedness (Q23-Q27)	9	6	67	-	84

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	97
Appropriateness (Q1-Q3)	8	8	100	+	99
Cultural (Q4-Q6)	8	8	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	95
Family Support Service (Y/N)(Q32)	7	6	86	+	71
Global(Q14-Q17)	8	8	100	+	99
Medication (Y/N) (Q28)	8	8	100	+	88
Medication Scale (Q28a-Q28e) ⁴	8	8	100	+	97
Outcomes/Functioning (Q18-Q22)	8	5	63	-	84

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Behavioral Health Services North, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	8	8	100	+	99
Social Connectedness (Q23-Q27)	8	6	75	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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+ = Agency positively significant compared to state;

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NYSOMH Youth Assessment of Care Survey Results 2014

Behavioral Health Services North, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	4	54	7.41
Clinic Treatment	4	54	7.41

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	86
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	85
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	89
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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Behavioral Health Services North, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	99
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	95
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	70
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	90
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	92
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Capital District Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	84	165	50.91
Clinic Treatment	84	165	50.91

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	84	81	96	NS	96
Appropriateness (Q1-Q3)	84	82	98	NS	97
Cultural (Q4-Q6)	84	84	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	27	24	89	-	94
Family Support Service (Y/N)(Q32)	78	28	36	-	60
Global(Q14-Q17)	83	79	95	-	97
Medication (Y/N) (Q28)	83	74	89	+	79
Medication Scale (Q28a-Q28e) ⁴	74	72	97	NS	97
Outcomes/Functioning (Q18-Q22)	83	73	88	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Capital District Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	83	82	99	+	98
Social Connectedness (Q23-Q27)	82	69	84	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	84	81	96	NS	97
Appropriateness (Q1-Q3)	84	82	98	NS	97
Cultural (Q4-Q6)	84	84	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	27	24	89	NS	88
Family Support Service (Y/N)(Q32)	78	28	36	NS	33
Global(Q14-Q17)	83	79	95	-	98
Medication (Y/N) (Q28)	83	74	89	+	72
Medication Scale (Q28a-Q28e) ⁴	74	72	97	NS	97
Outcomes/Functioning (Q18-Q22)	83	73	88	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Capital District Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	83	82	99	NS	98
Social Connectedness (Q23-Q27)	82	69	84	NS	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Capital District Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	57	82	69.51
Clinic Treatment	57	82	69.51

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	57	57	100	+	95
Appropriateness (Q1-Q3)	57	55	96	+	94
Cultural (Q4-Q6)	57	56	98	+	95
Global(Q15)	57	56	98	+	87
Medication (Y/N) (Q21)	57	48	84	NS	86
Medication Scale (Q21a-Q21e) ⁴	48	41	85	NS	85
Outcomes/Functioning (Q16-Q20a)	57	51	89	NS	89
Participation (Q11-Q14)	57	56	98	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Capital District Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	57	57	100	+	99
Appropriateness (Q1-Q3)	57	55	96	NS	98
Cultural (Q4-Q6)	57	56	98	NS	99
Global(Q15)	57	56	98	+	95
Medication (Y/N) (Q21)	57	48	84	+	70
Medication Scale (Q21a-Q21e) ⁴	48	41	85	-	90
Outcomes/Functioning (Q16-Q20a)	57	51	89	NS	92
Participation (Q11-Q14)	57	56	98	+	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Cath Char/RC Diocese/Syracuse (Broome Co)

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	23	28	82.14
Children & Youth Community Residence	4	7	57.14
HCBS Waiver Individualized Care Coordination	19	21	90.48

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	23	23	100	+	96
Appropriateness (Q1-Q3)	23	23	100	+	97
Cultural (Q4-Q6)	23	23	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	16	16	100	+	94
Family Support Service (Y/N)(Q32)	23	17	74	+	60
Global(Q14-Q17)	23	23	100	+	97
Medication (Y/N) (Q28)	23	20	87	+	79
Medication Scale (Q28a-Q28e) ⁴	20	18	90	-	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Cath Char/RC Diocese/Syracuse (Broome Co)

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	23	23	100	+	85
Participation (Q10-Q13)	23	22	96	-	98
Social Connectedness (Q23-Q27)	23	20	87	NS	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	88
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	82
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	46
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	98
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Cath Char/RC Diocese/Syracuse (Broome Co)

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	83
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	85

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	19	19	100	+	97
Appropriateness (Q1-Q3)	19	19	100	+	99
Cultural (Q4-Q6)	19	19	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	16	16	100	+	95
Family Support Service (Y/N)(Q32)	19	16	84	+	71
Global(Q14-Q17)	19	19	100	+	99
Medication (Y/N) (Q28)	19	16	84	-	88
Medication Scale (Q28a-Q28e) ⁴	16	15	94	-	97
Outcomes/Functioning (Q18-Q22)	19	19	100	+	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Cath Char/RC Diocese/Syracuse (Broome Co)

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	19	19	100	+	99
Social Connectedness (Q23-Q27)	19	17	89	NS	88

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NYSOMH Youth Assessment of Care Survey Results 2014 Cath Char/RC Diocese/Syracuse (Broome Co)

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	18	20	90.00
Children & Youth Community Residence	6	7	85.71
HCBS Waiver Individualized Care Coordination	12	13	92.31

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	18	18	100	+	95
Appropriateness (Q1-Q3)	18	17	94	NS	94
Cultural (Q4-Q6)	18	18	100	+	95
Global(Q15)	18	18	100	+	87
Medication (Y/N) (Q21)	18	16	89	+	86
Medication Scale (Q21a-Q21e) ⁴	15	13	87	+	85

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NYSOMH Youth Assessment of Care Survey Results 2014 Cath Char/RC Diocese/Syracuse (Broome Co)

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	18	18	100	+	89
Participation (Q11-Q14)	18	18	100	+	93

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	6	100	+	93
Appropriateness (Q1-Q3)	6	6	100	+	92
Cultural (Q4-Q6)	6	6	100	+	93
Global(Q15)	6	6	100	+	83
Medication (Y/N) (Q21)	6	6	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	6	6	100	+	89
Outcomes/Functioning (Q16-Q20a)	6	6	100	+	86
Participation (Q11-Q14)	6	6	100	NS	96

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NYSOMH Youth Assessment of Care Survey Results 2014 Cath Char/RC Diocese/Syracuse (Broome Co)

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	12	12	100	+	98
Appropriateness (Q1-Q3)	12	11	92	-	95
Cultural (Q4-Q6)	12	12	100	+	97
Global(Q15)	12	12	100	+	95
Medication (Y/N) (Q21)	12	10	83	-	90
Medication Scale (Q21a-Q21e) ⁴	9	7	78	-	84
Outcomes/Functioning (Q16-Q20a)	12	12	100	+	89
Participation (Q11-Q14)	12	12	100	+	96

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NYSOMH Family Assessment of Care Survey Results 2014 Cattaraugus County Community Services Dept.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	32	376	8.51
Clinic Treatment	32	376	8.51

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	32	30	94	-	96
Appropriateness (Q1-Q3)	32	30	94	-	97
Cultural (Q4-Q6)	32	32	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	8	7	88	-	94
Family Support Service (Y/N)(Q32)	30	8	27	-	60
Global(Q14-Q17)	32	31	97	NS	97
Medication (Y/N) (Q28)	32	27	84	+	79
Medication Scale (Q28a-Q28e) ⁴	27	25	93	-	97
Outcomes/Functioning (Q18-Q22)	32	29	91	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Cattaraugus County Community Services Dept.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	32	31	97	-	98
Social Connectedness (Q23-Q27)	32	27	84	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	32	30	94	-	97
Appropriateness (Q1-Q3)	32	30	94	-	97
Cultural (Q4-Q6)	32	32	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	8	7	88	NS	88
Family Support Service (Y/N)(Q32)	30	8	27	-	33
Global(Q14-Q17)	32	31	97	NS	98
Medication (Y/N) (Q28)	32	27	84	+	72
Medication Scale (Q28a-Q28e) ⁴	27	25	93	-	97
Outcomes/Functioning (Q18-Q22)	32	29	91	+	87

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NYSOMH Family Assessment of Care Survey Results 2014 Cattaraugus County Community Services Dept.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	32	31	97	-	98
Social Connectedness (Q23-Q27)	32	27	84	NS	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014 Cattaraugus County Community Services Dept.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	2	11	18.18
Clinic Treatment	2	11	18.18

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	86
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	85
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	89
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014 Cattaraugus County Community Services Dept.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	99
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	95
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	70
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	90
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	92
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Cattaraugus Rehabilitation Center, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	11	30	36.67
HCBS Waiver Individualized Care Coordination	11	30	36.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	11	10	91	-	96
Appropriateness (Q1-Q3)	11	11	100	+	97
Cultural (Q4-Q6)	11	11	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	5	5	100	+	94
Family Support Service (Y/N)(Q32)	10	5	50	-	60
Global(Q14-Q17)	11	11	100	+	97
Medication (Y/N) (Q28)	11	8	73	-	79
Medication Scale (Q28a-Q28e) ⁴	8	8	100	+	97
Outcomes/Functioning (Q18-Q22)	11	10	91	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 Cattaraugus Rehabilitation Center, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	11	11	100	+	98
Social Connectedness (Q23-Q27)	11	11	100	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	11	10	91	-	97
Appropriateness (Q1-Q3)	11	11	100	+	99
Cultural (Q4-Q6)	11	11	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	5	5	100	+	95
Family Support Service (Y/N)(Q32)	10	5	50	-	71
Global(Q14-Q17)	11	11	100	+	99
Medication (Y/N) (Q28)	11	8	73	-	88
Medication Scale (Q28a-Q28e) ⁴	8	8	100	+	97
Outcomes/Functioning (Q18-Q22)	11	10	91	+	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Cattaraugus Rehabilitation Center, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	11	11	100	+	99
Social Connectedness (Q23-Q27)	11	11	100	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Cattaraugus Rehabilitation Center, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

Child and Family Services of Erie County

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	30	30	100.00
HCBS Waiver Individualized Care Coordination	30	30	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	30	30	100	+	96
Appropriateness (Q1-Q3)	30	30	100	+	97
Cultural (Q4-Q6)	30	30	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	20	20	100	+	94
Family Support Service (Y/N)(Q32)	30	20	67	+	60
Global(Q14-Q17)	30	30	100	+	97
Medication (Y/N) (Q28)	30	24	80	NS	79
Medication Scale (Q28a-Q28e) ⁴	24	24	100	+	97
Outcomes/Functioning (Q18-Q22)	30	28	93	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Child and Family Services of Erie County

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	30	30	100	+	98
Social Connectedness (Q23-Q27)	30	30	100	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	30	30	100	+	97
Appropriateness (Q1-Q3)	30	30	100	+	99
Cultural (Q4-Q6)	30	30	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	20	20	100	+	95
Family Support Service (Y/N)(Q32)	30	20	67	-	71
Global(Q14-Q17)	30	30	100	+	99
Medication (Y/N) (Q28)	30	24	80	-	88
Medication Scale (Q28a-Q28e) ⁴	24	24	100	+	97
Outcomes/Functioning (Q18-Q22)	30	28	93	+	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Child and Family Services of Erie County

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	30	30	100	+	99
Social Connectedness (Q23-Q27)	30	30	100	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Child and Family Services of Erie County

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	24	27	88.89
HCBS Waiver Individualized Care Coordination	24	27	88.89

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	24	23	96	NS	95
Appropriateness (Q1-Q3)	24	24	100	+	94
Cultural (Q4-Q6)	24	24	100	+	95
Global(Q15)	24	23	96	+	87
Medication (Y/N) (Q21)	24	21	88	NS	86
Medication Scale (Q21a-Q21e) ⁴	19	17	89	+	85
Outcomes/Functioning (Q16-Q20a)	24	23	96	+	89
Participation (Q11-Q14)	24	24	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

Child and Family Services of Erie County

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	24	23	96	-	98
Appropriateness (Q1-Q3)	24	24	100	+	95
Cultural (Q4-Q6)	24	24	100	+	97
Global(Q15)	24	23	96	NS	95
Medication (Y/N) (Q21)	24	21	88	NS	90
Medication Scale (Q21a-Q21e) ⁴	19	17	89	+	84
Outcomes/Functioning (Q16-Q20a)	24	23	96	+	89
Participation (Q11-Q14)	24	24	100	+	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Child Care Resources Of Rockland, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	3	10	30.00
Family Support Services - Children & Family	3	10	30.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	60
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	79
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Child Care Resources Of Rockland, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	94
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	96
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	97
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	84
Global(Q14-Q17)	< 5	N/A	N/A	N/A	94
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	60
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Child Care Resources Of Rockland, Inc.

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	96
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Child Care Resources Of Rockland, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Children's Home RTF, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	2	17	11.76
Residential Treatment Facility - Children & Youth	2	17	11.76

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	60
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	79
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Children's Home RTF, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	89
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	89
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	89
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	54
Global(Q14-Q17)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	94
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	96
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	77

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NYSOMH Family Assessment of Care Survey Results 2014 Children's Home RTF, Inc.

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	92
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Children's Home RTF, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	10	11	90.91
Residential Treatment Facility - Children & Youth	10	11	90.91

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	10	7	70	-	95
Appropriateness (Q1-Q3)	10	7	70	-	94
Cultural (Q4-Q6)	10	8	80	-	95
Global(Q15)	10	5	50	-	87
Medication (Y/N) (Q21)	10	9	90	+	86
Medication Scale (Q21a-Q21e) ⁴	9	8	89	+	85
Outcomes/Functioning (Q16-Q20a)	10	7	70	-	89
Participation (Q11-Q14)	10	7	70	-	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014 Children's Home RTF, Inc.

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	10	7	70	-	89
Appropriateness (Q1-Q3)	10	7	70	-	88
Cultural (Q4-Q6)	10	8	80	-	88
Global(Q15)	10	5	50	-	76
Medication (Y/N) (Q21)	10	9	90	-	97
Medication Scale (Q21a-Q21e) ⁴	9	8	89	+	76
Outcomes/Functioning (Q16-Q20a)	10	7	70	-	91
Participation (Q11-Q14)	10	7	70	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Citizen Advocates Inc. dba North Star Industry

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	14	20	70.00
Children & Youth Community Residence	6	7	85.71
HCBS Waiver Individualized Care Coordination	8	13	61.54

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	14	14	100	+	96
Appropriateness (Q1-Q3)	14	14	100	+	97
Cultural (Q4-Q6)	14	14	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	8	8	100	+	94
Family Support Service (Y/N)(Q32)	13	8	62	NS	60
Global(Q14-Q17)	13	13	100	+	97
Medication (Y/N) (Q28)	14	12	86	+	79
Medication Scale (Q28a-Q28e) ⁴	12	12	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Citizen Advocates Inc. dba North Star Industry

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	14	13	93	+	85
Participation (Q10-Q13)	14	14	100	+	98
Social Connectedness (Q23-Q27)	14	13	93	+	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	6	100	+	88
Appropriateness (Q1-Q3)	6	6	100	NS	93
Cultural (Q4-Q6)	6	6	100	NS	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	82
Family Support Service (Y/N)(Q32)	6	3	50	NS	46
Global(Q14-Q17)	5	5	100	+	90
Medication (Y/N) (Q28)	6	5	83	-	98
Medication Scale (Q28a-Q28e) ⁴	5	5	100	NS	98
Outcomes/Functioning (Q18-Q22)	6	6	100	+	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Citizen Advocates Inc. dba North Star Industry

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	6	6	100	+	83
Social Connectedness (Q23-Q27)	6	6	100	+	85

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	97
Appropriateness (Q1-Q3)	8	8	100	+	99
Cultural (Q4-Q6)	8	8	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	5	5	100	+	95
Family Support Service (Y/N)(Q32)	7	5	71	NS	71
Global(Q14-Q17)	8	8	100	+	99
Medication (Y/N) (Q28)	8	7	88	NS	88
Medication Scale (Q28a-Q28e) ⁴	7	7	100	+	97
Outcomes/Functioning (Q18-Q22)	8	7	88	+	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

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NYSOMH Family Assessment of Care Survey Results 2014

Citizen Advocates Inc. dba North Star Industry

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	8	8	100	+	99
Social Connectedness (Q23-Q27)	8	7	88	NS	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

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NYSOMH Youth Assessment of Care Survey Results 2014

Citizen Advocates Inc. dba North Star Industry

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	7	7	100.00
Children & Youth Community Residence	7	7	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	7	6	86	-	95
Appropriateness (Q1-Q3)	7	7	100	+	94
Cultural (Q4-Q6)	7	6	86	-	95
Global(Q15)	7	5	71	-	87
Medication (Y/N) (Q21)	7	6	86	NS	86
Medication Scale (Q21a-Q21e) ⁴	6	5	83	NS	85
Outcomes/Functioning (Q16-Q20a)	7	6	86	-	89
Participation (Q11-Q14)	7	7	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

Citizen Advocates Inc. dba North Star Industry

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	7	6	86	-	93
Appropriateness (Q1-Q3)	7	7	100	+	92
Cultural (Q4-Q6)	7	6	86	-	93
Global(Q15)	7	5	71	-	83
Medication (Y/N) (Q21)	7	6	86	-	97
Medication Scale (Q21a-Q21e) ⁴	6	5	83	NS	89
Outcomes/Functioning (Q16-Q20a)	7	6	86	NS	86
Participation (Q11-Q14)	7	7	100	NS	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 Consumer Services of Madison County

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	5	5	100.00
Family Support Services - Children & Family	5	5	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	96
Appropriateness (Q1-Q3)	5	5	100	+	97
Cultural (Q4-Q6)	5	5	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	60
Global(Q14-Q17)	5	5	100	+	97
Medication (Y/N) (Q28)	5	2	40	-	79
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	5	5	100	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Consumer Services of Madison County

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	5	100	+	98
Social Connectedness (Q23-Q27)	5	5	100	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	94
Appropriateness (Q1-Q3)	5	5	100	+	96
Cultural (Q4-Q6)	5	5	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	97
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	84
Global(Q14-Q17)	5	5	100	+	94
Medication (Y/N) (Q28)	5	2	40	-	60
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q18-Q22)	5	5	100	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Consumer Services of Madison County

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	5	100	+	96
Social Connectedness (Q23-Q27)	5	5	100	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Consumer Services of Madison County

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Elmira Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	21	239	8.79
Clinic Treatment	5	171	2.92
Day Treatment	11	60	18.33
State Psychiatric Center Inpatient	5	8	62.50

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	21	21	100	+	96
Appropriateness (Q1-Q3)	21	21	100	+	97
Cultural (Q4-Q6)	21	21	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	7	7	100	+	94
Family Support Service (Y/N)(Q32)	19	7	37	-	60
Global(Q14-Q17)	21	20	95	-	97
Medication (Y/N) (Q28)	21	20	95	+	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Elmira Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	20	20	100	+	97
Outcomes/Functioning (Q18-Q22)	20	17	85	NS	85
Participation (Q10-Q13)	21	20	95	-	98
Social Connectedness (Q23-Q27)	21	20	95	+	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	97
Appropriateness (Q1-Q3)	5	5	100	+	97
Cultural (Q4-Q6)	5	5	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	88
Family Support Service (Y/N)(Q32)	5	3	60	+	33
Global(Q14-Q17)	5	5	100	+	98
Medication (Y/N) (Q28)	5	5	100	+	72

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Elmira Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	5	5	100	+	97
Outcomes/Functioning (Q18-Q22)	5	5	100	+	87
Participation (Q10-Q13)	5	5	100	+	98
Social Connectedness (Q23-Q27)	5	5	100	+	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	11	11	100	+	96
Appropriateness (Q1-Q3)	11	11	100	+	97
Cultural (Q4-Q6)	11	11	100	+	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	96
Family Support Service (Y/N)(Q32)	10	3	30	-	40
Global(Q14-Q17)	11	11	100	NS	98
Medication (Y/N) (Q28)	11	11	100	+	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Elmira Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	11	11	100	NS	98
Outcomes/Functioning (Q18-Q22)	10	9	90	NS	86
Participation (Q10-Q13)	11	11	100	NS	98
Social Connectedness (Q23-Q27)	11	11	100	+	85

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	NS	96
Appropriateness (Q1-Q3)	5	5	100	NS	98
Cultural (Q4-Q6)	5	5	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	47
Global(Q14-Q17)	5	4	80	-	96
Medication (Y/N) (Q28)	5	4	80	-	94

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Elmira Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	99
Outcomes/Functioning (Q18-Q22)	5	3	60	-	85
Participation (Q10-Q13)	5	4	80	-	98
Social Connectedness (Q23-Q27)	5	4	80	-	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014 Elmira Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	54	206	26.21
Clinic Treatment	11	161	6.83
Day Treatment	37	39	94.87
State Psychiatric Center Inpatient	6	6	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	54	50	93	-	95
Appropriateness (Q1-Q3)	54	53	98	+	94
Cultural (Q4-Q6)	54	52	96	+	95
Global(Q15)	54	49	91	+	87
Medication (Y/N) (Q21)	54	53	98	+	86
Medication Scale (Q21a-Q21e) ⁴	52	45	87	NS	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014 Elmira Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	54	52	96	+	89
Participation (Q11-Q14)	54	51	94	+	93

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	11	11	100	+	99
Appropriateness (Q1-Q3)	11	11	100	+	98
Cultural (Q4-Q6)	11	11	100	+	99
Global(Q15)	11	10	91	-	95
Medication (Y/N) (Q21)	11	11	100	+	70
Medication Scale (Q21a-Q21e) ⁴	11	11	100	+	90
Outcomes/Functioning (Q16-Q20a)	11	11	100	+	92
Participation (Q11-Q14)	11	10	91	-	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014 Elmira Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	37	34	92	NS	93
Appropriateness (Q1-Q3)	37	37	100	+	92
Cultural (Q4-Q6)	37	37	100	+	93
Global(Q15)	37	34	92	+	81
Medication (Y/N) (Q21)	37	36	97	+	91
Medication Scale (Q21a-Q21e) ⁴	35	29	83	NS	84
Outcomes/Functioning (Q16-Q20a)	37	35	95	+	87
Participation (Q11-Q14)	37	36	97	+	91

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	5	83	-	89
Appropriateness (Q1-Q3)	6	5	83	-	89
Cultural (Q4-Q6)	6	4	67	-	90
Global(Q15)	6	5	83	+	77
Medication (Y/N) (Q21)	6	6	100	+	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014 Elmira Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	6	5	83	NS	80
Outcomes/Functioning (Q16-Q20a)	6	6	100	+	89
Participation (Q11-Q14)	6	5	83	NS	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Episcopal Health Services Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	20	30	66.67
Family Support Services - Children & Family	20	30	66.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	13	11	85	-	96
Appropriateness (Q1-Q3)	12	11	92	-	97
Cultural (Q4-Q6)	13	12	92	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	20	20	100	+	94
Family Support Service (Y/N)(Q32)	20	20	100	+	60
Global(Q14-Q17)	12	11	92	-	97
Medication (Y/N) (Q28)	14	8	57	-	79
Medication Scale (Q28a-Q28e) ⁴	8	8	100	+	97
Outcomes/Functioning (Q18-Q22)	13	11	85	NS	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Episcopal Health Services Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	13	12	92	-	98
Social Connectedness (Q23-Q27)	13	11	85	-	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	13	11	85	-	94
Appropriateness (Q1-Q3)	12	11	92	-	96
Cultural (Q4-Q6)	13	12	92	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	20	20	100	+	97
Family Support Service (Y/N)(Q32)	20	20	100	+	84
Global(Q14-Q17)	12	11	92	-	94
Medication (Y/N) (Q28)	14	8	57	NS	60
Medication Scale (Q28a-Q28e) ⁴	8	8	100	+	93
Outcomes/Functioning (Q18-Q22)	13	11	85	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Episcopal Health Services Inc.

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	13	12	92	-	96
Social Connectedness (Q23-Q27)	13	11	85	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

Episcopal Health Services Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Families First of Essex County

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	15	15	100.00
Family Support Services - Children & Family	6	6	100.00
HCBS Waiver Individualized Care Coordination	9	9	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	15	15	100	+	96
Appropriateness (Q1-Q3)	15	15	100	+	97
Cultural (Q4-Q6)	15	15	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	+	94
Family Support Service (Y/N)(Q32)	15	9	60	NS	60
Global(Q14-Q17)	15	15	100	+	97
Medication (Y/N) (Q28)	15	13	87	+	79
Medication Scale (Q28a-Q28e) ⁴	13	13	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Families First of Essex County

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	15	15	100	+	85
Participation (Q10-Q13)	15	15	100	+	98
Social Connectedness (Q23-Q27)	15	15	100	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	6	100	+	94
Appropriateness (Q1-Q3)	6	6	100	+	96
Cultural (Q4-Q6)	6	6	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	97
Family Support Service (Y/N)(Q32)	6	4	67	-	84
Global(Q14-Q17)	6	6	100	+	94
Medication (Y/N) (Q28)	6	5	83	+	60
Medication Scale (Q28a-Q28e) ⁴	5	5	100	+	93
Outcomes/Functioning (Q18-Q22)	6	6	100	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Families First of Essex County

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	6	6	100	+	96
Social Connectedness (Q23-Q27)	6	6	100	+	88

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	9	9	100	+	97
Appropriateness (Q1-Q3)	9	9	100	+	99
Cultural (Q4-Q6)	9	9	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	5	5	100	+	95
Family Support Service (Y/N)(Q32)	9	5	56	-	71
Global(Q14-Q17)	9	9	100	+	99
Medication (Y/N) (Q28)	9	8	89	NS	88
Medication Scale (Q28a-Q28e) ⁴	8	8	100	+	97
Outcomes/Functioning (Q18-Q22)	9	9	100	+	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Families First of Essex County

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	9	9	100	+	99
Social Connectedness (Q23-Q27)	9	9	100	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Families First of Essex County

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Family and Children's Association

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	59	77	76.62
HCBS Waiver Individualized Care Coordination	59	77	76.62

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	59	58	98	+	96
Appropriateness (Q1-Q3)	59	59	100	+	97
Cultural (Q4-Q6)	59	59	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	43	41	95	NS	94
Family Support Service (Y/N)(Q32)	57	44	77	+	60
Global(Q14-Q17)	59	59	100	+	97
Medication (Y/N) (Q28)	59	51	86	+	79
Medication Scale (Q28a-Q28e) ⁴	51	49	96	NS	97
Outcomes/Functioning (Q18-Q22)	58	49	84	NS	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Family and Children's Association

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	59	58	98	+	98
Social Connectedness (Q23-Q27)	59	54	92	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	59	58	98	+	97
Appropriateness (Q1-Q3)	59	59	100	+	99
Cultural (Q4-Q6)	59	59	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	43	41	95	NS	95
Family Support Service (Y/N)(Q32)	57	44	77	+	71
Global(Q14-Q17)	59	59	100	+	99
Medication (Y/N) (Q28)	59	51	86	NS	88
Medication Scale (Q28a-Q28e) ⁴	51	49	96	NS	97
Outcomes/Functioning (Q18-Q22)	58	49	84	NS	84

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NYSOMH Family Assessment of Care Survey Results 2014 Family and Children's Association

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	59	58	98	-	99
Social Connectedness (Q23-Q27)	59	54	92	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Family and Children's Association

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	59	64	92.19
HCBS Waiver Individualized Care Coordination	59	64	92.19

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	59	59	100	+	95
Appropriateness (Q1-Q3)	59	56	95	+	94
Cultural (Q4-Q6)	59	56	95	NS	95
Global(Q15)	59	54	92	+	87
Medication (Y/N) (Q21)	59	51	86	NS	86
Medication Scale (Q21a-Q21e) ⁴	51	40	78	-	85
Outcomes/Functioning (Q16-Q20a)	59	52	88	NS	89
Participation (Q11-Q14)	59	55	93	NS	93

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NYSOMH Youth Assessment of Care Survey Results 2014 Family and Children's Association

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	59	59	100	+	98
Appropriateness (Q1-Q3)	59	56	95	NS	95
Cultural (Q4-Q6)	59	56	95	-	97
Global(Q15)	59	54	92	-	95
Medication (Y/N) (Q21)	59	51	86	NS	90
Medication Scale (Q21a-Q21e) ⁴	51	40	78	-	84
Outcomes/Functioning (Q16-Q20a)	59	52	88	NS	89
Participation (Q11-Q14)	59	55	93	-	96

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NYSOMH Family Assessment of Care Survey Results 2014

Family Resource Network, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	6	6	100.00
Family Support Services - Children & Family	6	6	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	6	100	+	96
Appropriateness (Q1-Q3)	6	6	100	+	97
Cultural (Q4-Q6)	6	6	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	94
Family Support Service (Y/N)(Q32)	6	6	100	+	60
Global(Q14-Q17)	6	6	100	+	97
Medication (Y/N) (Q28)	6	5	83	+	79
Medication Scale (Q28a-Q28e) ⁴	5	5	100	+	97
Outcomes/Functioning (Q18-Q22)	6	5	83	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Family Resource Network, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	6	6	100	+	98
Social Connectedness (Q23-Q27)	6	5	83	-	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	6	100	+	94
Appropriateness (Q1-Q3)	6	6	100	+	96
Cultural (Q4-Q6)	6	6	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	97
Family Support Service (Y/N)(Q32)	6	6	100	+	84
Global(Q14-Q17)	6	6	100	+	94
Medication (Y/N) (Q28)	6	5	83	+	60
Medication Scale (Q28a-Q28e) ⁴	5	5	100	+	93
Outcomes/Functioning (Q18-Q22)	6	5	83	NS	87

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NYSOMH Family Assessment of Care Survey Results 2014

Family Resource Network, Inc.

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	6	6	100	+	96
Social Connectedness (Q23-Q27)	6	5	83	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Family Resource Network, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Family Service League, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	13	15	86.67
Family Support Services - Children & Family	13	15	86.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	96
Appropriateness (Q1-Q3)	12	11	92	-	97
Cultural (Q4-Q6)	12	11	92	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	13	13	100	+	94
Family Support Service (Y/N)(Q32)	13	13	100	+	60
Global(Q14-Q17)	10	9	90	-	97
Medication (Y/N) (Q28)	12	12	100	+	79
Medication Scale (Q28a-Q28e) ⁴	12	11	92	-	97
Outcomes/Functioning (Q18-Q22)	12	9	75	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Family Service League, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	10	10	100	+	98
Social Connectedness (Q23-Q27)	12	11	92	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	94
Appropriateness (Q1-Q3)	12	11	92	-	96
Cultural (Q4-Q6)	12	11	92	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	13	13	100	+	97
Family Support Service (Y/N)(Q32)	13	13	100	+	84
Global(Q14-Q17)	10	9	90	-	94
Medication (Y/N) (Q28)	12	12	100	+	60
Medication Scale (Q28a-Q28e) ⁴	12	11	92	NS	93
Outcomes/Functioning (Q18-Q22)	12	9	75	-	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Family Service League, Inc.

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	10	10	100	+	96
Social Connectedness (Q23-Q27)	12	11	92	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Family Service League, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Family Services of Westchester, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	1	6	16.67
Children & Youth Community Residence	1	6	16.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	60
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	79
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Family Services of Westchester, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	88
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	82
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	46
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	98
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Family Services of Westchester, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	83
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

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NYSOMH Youth Assessment of Care Survey Results 2014

Family Services of Westchester, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	5	6	83.33
Children & Youth Community Residence	5	6	83.33

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	5	4	80	-	95
Appropriateness (Q1-Q3)	5	5	100	+	94
Cultural (Q4-Q6)	5	4	80	-	95
Global(Q15)	5	4	80	-	87
Medication (Y/N) (Q21)	5	5	100	+	86
Medication Scale (Q21a-Q21e) ⁴	5	5	100	+	85
Outcomes/Functioning (Q16-Q20a)	5	5	100	+	89
Participation (Q11-Q14)	5	5	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Family Services of Westchester, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	5	4	80	-	93
Appropriateness (Q1-Q3)	5	5	100	+	92
Cultural (Q4-Q6)	5	4	80	-	93
Global(Q15)	5	4	80	NS	83
Medication (Y/N) (Q21)	5	5	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	5	5	100	+	89
Outcomes/Functioning (Q16-Q20a)	5	5	100	+	86
Participation (Q11-Q14)	5	5	100	NS	96

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NYSOMH Family Assessment of Care Survey Results 2014

Family Ties of Westchester, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	79	80	98.75
Family Support Services - Children & Family	79	80	98.75

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	76	72	95	-	96
Appropriateness (Q1-Q3)	77	72	94	-	97
Cultural (Q4-Q6)	75	73	97	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	67	65	97	+	94
Family Support Service (Y/N)(Q32)	77	67	87	+	60
Global(Q14-Q17)	76	73	96	-	97
Medication (Y/N) (Q28)	77	40	52	-	79
Medication Scale (Q28a-Q28e) ⁴	40	36	90	-	97
Outcomes/Functioning (Q18-Q22)	75	69	92	+	85

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NYSOMH Family Assessment of Care Survey Results 2014

Family Ties of Westchester, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	76	73	96	-	98
Social Connectedness (Q23-Q27)	77	71	92	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	76	72	95	NS	94
Appropriateness (Q1-Q3)	77	72	94	-	96
Cultural (Q4-Q6)	75	73	97	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	67	65	97	NS	97
Family Support Service (Y/N)(Q32)	77	67	87	NS	84
Global(Q14-Q17)	76	73	96	NS	94
Medication (Y/N) (Q28)	77	40	52	-	60
Medication Scale (Q28a-Q28e) ⁴	40	36	90	NS	93
Outcomes/Functioning (Q18-Q22)	75	69	92	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Family Ties of Westchester, Inc.

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	76	73	96	NS	96
Social Connectedness (Q23-Q27)	77	71	92	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Family Ties of Westchester, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Federation Employment & Guidance Service

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	20	20	100.00
Family Support Services - Children & Family	20	20	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	20	20	100	+	96
Appropriateness (Q1-Q3)	20	20	100	+	97
Cultural (Q4-Q6)	20	20	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	11	11	100	+	94
Family Support Service (Y/N)(Q32)	19	11	58	NS	60
Global(Q14-Q17)	19	19	100	+	97
Medication (Y/N) (Q28)	20	16	80	NS	79
Medication Scale (Q28a-Q28e) ⁴	16	16	100	+	97
Outcomes/Functioning (Q18-Q22)	20	17	85	NS	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Federation Employment & Guidance Service

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	20	20	100	+	98
Social Connectedness (Q23-Q27)	20	17	85	-	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	20	20	100	+	94
Appropriateness (Q1-Q3)	20	20	100	+	96
Cultural (Q4-Q6)	20	20	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	11	11	100	+	97
Family Support Service (Y/N)(Q32)	19	11	58	-	84
Global(Q14-Q17)	19	19	100	+	94
Medication (Y/N) (Q28)	20	16	80	+	60
Medication Scale (Q28a-Q28e) ⁴	16	16	100	+	93
Outcomes/Functioning (Q18-Q22)	20	17	85	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Federation Employment & Guidance Service

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	20	20	100	+	96
Social Connectedness (Q23-Q27)	20	17	85	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Federation Employment & Guidance Service

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Finger Lakes Parent Network, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	20	31	64.52
Family Support Services - Children & Family	20	31	64.52

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	19	18	95	-	96
Appropriateness (Q1-Q3)	19	18	95	-	97
Cultural (Q4-Q6)	19	19	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	17	16	94	NS	94
Family Support Service (Y/N)(Q32)	20	18	90	+	60
Global(Q14-Q17)	19	15	79	-	97
Medication (Y/N) (Q28)	20	19	95	+	79
Medication Scale (Q28a-Q28e) ⁴	18	17	94	-	97
Outcomes/Functioning (Q18-Q22)	19	11	58	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Finger Lakes Parent Network, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	19	16	84	-	98
Social Connectedness (Q23-Q27)	19	12	63	-	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	19	18	95	NS	94
Appropriateness (Q1-Q3)	19	18	95	NS	96
Cultural (Q4-Q6)	19	19	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	17	16	94	-	97
Family Support Service (Y/N)(Q32)	20	18	90	+	84
Global(Q14-Q17)	19	15	79	-	94
Medication (Y/N) (Q28)	20	19	95	+	60
Medication Scale (Q28a-Q28e) ⁴	18	17	94	NS	93
Outcomes/Functioning (Q18-Q22)	19	11	58	-	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Finger Lakes Parent Network, Inc.

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	19	16	84	-	96
Social Connectedness (Q23-Q27)	19	12	63	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Finger Lakes Parent Network, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Greater Binghamton Health Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	24	45	53.33
Clinic Treatment	13	25	52.00
Day Treatment	6	12	50.00
State Psychiatric Center Inpatient	5	8	62.50

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	24	21	88	-	96
Appropriateness (Q1-Q3)	24	23	96	-	97
Cultural (Q4-Q6)	24	24	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	5	83	-	94
Family Support Service (Y/N)(Q32)	21	6	29	-	60
Global(Q14-Q17)	24	24	100	+	97
Medication (Y/N) (Q28)	24	20	83	+	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Greater Binghamton Health Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	20	20	100	+	97
Outcomes/Functioning (Q18-Q22)	23	20	87	+	85
Participation (Q10-Q13)	24	24	100	+	98
Social Connectedness (Q23-Q27)	23	21	91	+	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	13	12	92	-	97
Appropriateness (Q1-Q3)	13	13	100	+	97
Cultural (Q4-Q6)	13	13	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	88
Family Support Service (Y/N)(Q32)	12	4	33	NS	33
Global(Q14-Q17)	13	13	100	+	98
Medication (Y/N) (Q28)	13	9	69	NS	72

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 Greater Binghamton Health Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	9	9	100	+	97
Outcomes/Functioning (Q18-Q22)	12	11	92	+	87
Participation (Q10-Q13)	13	13	100	+	98
Social Connectedness (Q23-Q27)	12	10	83	NS	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	4	67	-	96
Appropriateness (Q1-Q3)	6	5	83	-	97
Cultural (Q4-Q6)	6	6	100	+	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	96
Family Support Service (Y/N)(Q32)	6	1	17	-	40
Global(Q14-Q17)	6	6	100	NS	98
Medication (Y/N) (Q28)	6	6	100	+	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Greater Binghamton Health Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	6	6	100	NS	98
Outcomes/Functioning (Q18-Q22)	6	4	67	-	86
Participation (Q10-Q13)	6	6	100	NS	98
Social Connectedness (Q23-Q27)	6	6	100	+	85

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	NS	96
Appropriateness (Q1-Q3)	5	5	100	NS	98
Cultural (Q4-Q6)	5	5	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	47
Global(Q14-Q17)	5	5	100	NS	96
Medication (Y/N) (Q28)	5	5	100	+	94

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 Greater Binghamton Health Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	5	5	100	NS	99
Outcomes/Functioning (Q18-Q22)	5	5	100	+	85
Participation (Q10-Q13)	5	5	100	NS	98
Social Connectedness (Q23-Q27)	5	5	100	+	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014 Greater Binghamton Health Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	25	31	80.65
Clinic Treatment	5	11	45.45
Day Treatment	12	12	100.00
State Psychiatric Center Inpatient	8	8	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	25	24	96	NS	95
Appropriateness (Q1-Q3)	25	24	96	+	94
Cultural (Q4-Q6)	25	25	100	+	95
Global(Q15)	25	23	92	+	87
Medication (Y/N) (Q21)	24	22	92	+	86
Medication Scale (Q21a-Q21e) ⁴	22	20	91	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014 Greater Binghamton Health Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	25	24	96	+	89
Participation (Q11-Q14)	25	24	96	+	93

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	5	5	100	+	99
Appropriateness (Q1-Q3)	5	5	100	+	98
Cultural (Q4-Q6)	5	5	100	+	99
Global(Q15)	5	5	100	+	95
Medication (Y/N) (Q21)	5	4	80	+	70
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	90
Outcomes/Functioning (Q16-Q20a)	5	5	100	+	92
Participation (Q11-Q14)	5	5	100	+	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014 Greater Binghamton Health Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	12	11	92	NS	93
Appropriateness (Q1-Q3)	12	12	100	+	92
Cultural (Q4-Q6)	12	12	100	+	93
Global(Q15)	12	10	83	NS	81
Medication (Y/N) (Q21)	11	10	91	NS	91
Medication Scale (Q21a-Q21e) ⁴	10	8	80	NS	84
Outcomes/Functioning (Q16-Q20a)	12	11	92	+	87
Participation (Q11-Q14)	12	11	92	NS	91

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	8	8	100	+	89
Appropriateness (Q1-Q3)	8	7	88	NS	89
Cultural (Q4-Q6)	8	8	100	+	90
Global(Q15)	8	8	100	+	77
Medication (Y/N) (Q21)	8	8	100	+	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014 Greater Binghamton Health Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	8	8	100	+	80
Outcomes/Functioning (Q16-Q20a)	8	8	100	+	89
Participation (Q11-Q14)	8	8	100	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Green Chimneys Children's Svcs. Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	14	20	70.00
HCBS Waiver Individualized Care Coordination	8	8	100.00
Residential Treatment Facility - Children & Youth	6	12	50.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	14	14	100	+	96
Appropriateness (Q1-Q3)	14	13	93	-	97
Cultural (Q4-Q6)	14	14	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	94
Family Support Service (Y/N)(Q32)	13	6	46	-	60
Global(Q14-Q17)	14	14	100	+	97
Medication (Y/N) (Q28)	14	14	100	+	79
Medication Scale (Q28a-Q28e) ⁴	14	14	100	+	97

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NYSOMH Family Assessment of Care Survey Results 2014 Green Chimneys Children's Svcs. Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	14	13	93	+	85
Participation (Q10-Q13)	14	14	100	+	98
Social Connectedness (Q23-Q27)	14	13	93	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	97
Appropriateness (Q1-Q3)	8	7	88	-	99
Cultural (Q4-Q6)	8	8	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	8	2	25	-	71
Global(Q14-Q17)	8	8	100	+	99
Medication (Y/N) (Q28)	8	8	100	+	88
Medication Scale (Q28a-Q28e) ⁴	8	8	100	+	97
Outcomes/Functioning (Q18-Q22)	8	7	88	+	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Green Chimneys Children's Svcs. Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	8	8	100	+	99
Social Connectedness (Q23-Q27)	8	7	88	NS	88

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	6	100	+	89
Appropriateness (Q1-Q3)	6	6	100	+	89
Cultural (Q4-Q6)	6	6	100	NS	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	89
Family Support Service (Y/N)(Q32)	5	4	80	+	54
Global(Q14-Q17)	6	6	100	+	93
Medication (Y/N) (Q28)	6	6	100	+	94
Medication Scale (Q28a-Q28e) ⁴	6	6	100	NS	96
Outcomes/Functioning (Q18-Q22)	6	6	100	+	77

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NYSOMH Family Assessment of Care Survey Results 2014 Green Chimneys Children's Svcs. Inc.

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	6	6	100	+	92
Social Connectedness (Q23-Q27)	6	6	100	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014 Green Chimneys Children's Svcs. Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	4	4	100.00
HCBS Waiver Individualized Care Coordination	4	4	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	86
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	85
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	89
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014 Green Chimneys Children's Svcs. Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
Global(Q15)	< 5	N/A	N/A	N/A	95
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	84
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	89
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Hillside Children's Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	100	189	52.91
HCBS Waiver Individualized Care Coordination	76	118	64.41
Residential Treatment Facility - Children & Youth	24	71	33.80

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	100	91	91	-	96
Appropriateness (Q1-Q3)	100	94	94	-	97
Cultural (Q4-Q6)	100	98	98	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	71	67	94	NS	94
Family Support Service (Y/N)(Q32)	97	73	75	+	60
Global(Q14-Q17)	100	97	97	NS	97
Medication (Y/N) (Q28)	100	89	89	+	79
Medication Scale (Q28a-Q28e) ⁴	88	87	99	+	97

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NYSOMH Family Assessment of Care Survey Results 2014 Hillside Children's Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	100	70	70	-	85
Participation (Q10-Q13)	100	97	97	NS	98
Social Connectedness (Q23-Q27)	99	79	80	-	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	76	72	95	-	97
Appropriateness (Q1-Q3)	76	74	97	-	99
Cultural (Q4-Q6)	76	75	99	-	100
FSS Scale (Q33,Q33a-Q33h) ⁵	61	58	95	NS	95
Family Support Service (Y/N)(Q32)	73	63	86	+	71
Global(Q14-Q17)	76	75	99	-	99
Medication (Y/N) (Q28)	76	67	88	NS	88
Medication Scale (Q28a-Q28e) ⁴	66	65	98	+	97
Outcomes/Functioning (Q18-Q22)	76	55	72	-	84

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Hillside Children's Center

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	76	76	100	+	99
Social Connectedness (Q23-Q27)	75	62	83	-	88

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	24	19	79	-	89
Appropriateness (Q1-Q3)	24	20	83	NS	89
Cultural (Q4-Q6)	24	23	96	NS	97
FSS Scale (Q33,Q33a-Q33h) ⁵	10	9	90	NS	89
Family Support Service (Y/N)(Q32)	24	10	42	NS	54
Global(Q14-Q17)	24	22	92	NS	93
Medication (Y/N) (Q28)	24	22	92	NS	94
Medication Scale (Q28a-Q28e) ⁴	22	22	100	NS	96
Outcomes/Functioning (Q18-Q22)	24	15	63	-	77

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Hillside Children's Center

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	24	21	88	NS	92
Social Connectedness (Q23-Q27)	24	17	71	-	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014 Hillside Children's Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	52	54	96.30
HCBS Waiver Individualized Care Coordination	18	20	90.00
Residential Treatment Facility - Children & Youth	34	34	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	51	46	90	-	95
Appropriateness (Q1-Q3)	52	47	90	-	94
Cultural (Q4-Q6)	51	43	84	-	95
Global(Q15)	51	41	80	-	87
Medication (Y/N) (Q21)	52	47	90	+	86
Medication Scale (Q21a-Q21e) ⁴	47	34	72	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014 Hillside Children's Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	52	44	85	-	89
Participation (Q11-Q14)	51	47	92	NS	93

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	18	18	100	+	98
Appropriateness (Q1-Q3)	18	18	100	+	95
Cultural (Q4-Q6)	18	18	100	+	97
Global(Q15)	18	17	94	NS	95
Medication (Y/N) (Q21)	18	14	78	-	90
Medication Scale (Q21a-Q21e) ⁴	14	11	79	-	84
Outcomes/Functioning (Q16-Q20a)	18	15	83	-	89
Participation (Q11-Q14)	18	17	94	NS	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014 Hillside Children's Center

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	33	28	85	NS	89
Appropriateness (Q1-Q3)	34	29	85	NS	88
Cultural (Q4-Q6)	33	25	76	-	88
Global(Q15)	33	24	73	NS	76
Medication (Y/N) (Q21)	34	33	97	NS	97
Medication Scale (Q21a-Q21e) ⁴	33	23	70	NS	76
Outcomes/Functioning (Q16-Q20a)	34	29	85	NS	91
Participation (Q11-Q14)	33	30	91	NS	88

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NYSOMH Family Assessment of Care Survey Results 2014

Hispanic Counseling Center, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	26	36	72.22
Family Support Services - Children & Family	26	36	72.22

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	26	26	100	+	96
Appropriateness (Q1-Q3)	26	26	100	+	97
Cultural (Q4-Q6)	26	26	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	19	19	100	+	94
Family Support Service (Y/N)(Q32)	24	19	79	+	60
Global(Q14-Q17)	26	26	100	+	97
Medication (Y/N) (Q28)	26	4	15	-	79
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	26	26	100	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Hispanic Counseling Center, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	26	26	100	+	98
Social Connectedness (Q23-Q27)	26	26	100	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	26	26	100	+	94
Appropriateness (Q1-Q3)	26	26	100	+	96
Cultural (Q4-Q6)	26	26	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	19	19	100	+	97
Family Support Service (Y/N)(Q32)	24	19	79	-	84
Global(Q14-Q17)	26	26	100	+	94
Medication (Y/N) (Q28)	26	4	15	-	60
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q18-Q22)	26	26	100	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Hispanic Counseling Center, Inc.

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	26	26	100	+	96
Social Connectedness (Q23-Q27)	26	26	100	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014

Hispanic Counseling Center, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 Hutchings Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	82	104	78.85
Clinic Treatment	81	101	80.20
State Psychiatric Center Inpatient	1	3	33.33

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	81	79	98	+	96
Appropriateness (Q1-Q3)	81	79	98	NS	97
Cultural (Q4-Q6)	81	81	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	28	25	89	-	94
Family Support Service (Y/N)(Q32)	77	29	38	-	60
Global(Q14-Q17)	81	79	98	NS	97
Medication (Y/N) (Q28)	81	73	90	+	79
Medication Scale (Q28a-Q28e) ⁴	72	70	97	NS	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 Hutchings Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	81	62	77	-	85
Participation (Q10-Q13)	81	79	98	NS	98
Social Connectedness (Q23-Q27)	78	60	77	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	80	78	98	NS	97
Appropriateness (Q1-Q3)	80	78	98	NS	97
Cultural (Q4-Q6)	80	80	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	28	25	89	NS	88
Family Support Service (Y/N)(Q32)	76	29	38	+	33
Global(Q14-Q17)	80	78	98	NS	98
Medication (Y/N) (Q28)	80	72	90	+	72
Medication Scale (Q28a-Q28e) ⁴	71	69	97	NS	97
Outcomes/Functioning (Q18-Q22)	80	62	78	-	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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4 Medication Scale calculated for individuals who responded "Y" to Medication Question

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NYSOMH Family Assessment of Care Survey Results 2014 Hutchings Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	80	78	98	NS	98
Social Connectedness (Q23-Q27)	77	60	78	-	84

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	47
Global(Q14-Q17)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	94
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	99
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 Hutchings Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

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4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014 Hutchings Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	34	57	59.65
Clinic Treatment	32	53	60.38
State Psychiatric Center Inpatient	2	4	50.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	34	33	97	+	95
Appropriateness (Q1-Q3)	34	33	97	+	94
Cultural (Q4-Q6)	34	34	100	+	95
Global(Q15)	34	31	91	+	87
Medication (Y/N) (Q21)	34	29	85	NS	86
Medication Scale (Q21a-Q21e) ⁴	28	26	93	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014 Hutchings Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	34	29	85	-	89
Participation (Q11-Q14)	34	32	94	NS	93

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	32	31	97	-	99
Appropriateness (Q1-Q3)	32	31	97	NS	98
Cultural (Q4-Q6)	32	32	100	+	99
Global(Q15)	32	29	91	-	95
Medication (Y/N) (Q21)	32	27	84	+	70
Medication Scale (Q21a-Q21e) ⁴	26	24	92	NS	90
Outcomes/Functioning (Q16-Q20a)	32	27	84	-	92
Participation (Q11-Q14)	32	30	94	-	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014 Hutchings Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	89
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	89
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	90
Global(Q15)	< 5	N/A	N/A	N/A	77
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	96
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	80
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	89
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Jewish Board of Family & Children's Services

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	42	72	58.33
Family Support Services - Children & Family	13	13	100.00
HCBS Waiver Individualized Care Coordination	25	29	86.21
Residential Treatment Facility - Children & Youth	4	30	13.33

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	42	41	98	+	96
Appropriateness (Q1-Q3)	42	41	98	NS	97
Cultural (Q4-Q6)	42	42	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	33	30	91	-	94
Family Support Service (Y/N)(Q32)	40	36	90	+	60
Global(Q14-Q17)	41	40	98	NS	97
Medication (Y/N) (Q28)	42	34	81	+	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

Jewish Board of Family & Children's Services

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	33	32	97	NS	97
Outcomes/Functioning (Q18-Q22)	42	34	81	-	85
Participation (Q10-Q13)	41	41	100	+	98
Social Connectedness (Q23-Q27)	42	35	83	-	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	13	13	100	+	94
Appropriateness (Q1-Q3)	13	13	100	+	96
Cultural (Q4-Q6)	13	13	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	11	10	91	-	97
Family Support Service (Y/N)(Q32)	13	12	92	+	84
Global(Q14-Q17)	12	11	92	-	94
Medication (Y/N) (Q28)	13	8	62	NS	60

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

Jewish Board of Family & Children's Services

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	7	6	86	-	93
Outcomes/Functioning (Q18-Q22)	13	12	92	+	87
Participation (Q10-Q13)	12	12	100	+	96
Social Connectedness (Q23-Q27)	13	12	92	+	88

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	25	24	96	NS	97
Appropriateness (Q1-Q3)	25	24	96	-	99
Cultural (Q4-Q6)	25	25	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	19	17	89	-	95
Family Support Service (Y/N)(Q32)	24	21	88	+	71
Global(Q14-Q17)	25	25	100	+	99
Medication (Y/N) (Q28)	25	22	88	NS	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

Jewish Board of Family & Children's Services

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	22	22	100	+	97
Outcomes/Functioning (Q18-Q22)	25	18	72	-	84
Participation (Q10-Q13)	25	25	100	+	99
Social Connectedness (Q23-Q27)	25	19	76	-	88

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	89
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	89
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	89
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	54
Global(Q14-Q17)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	94

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

Jewish Board of Family & Children's Services

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	96
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	77
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	92
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

Jewish Board of Family & Children's Services

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	21	21	100.00
HCBS Waiver Individualized Care Coordination	18	18	100.00
Residential Treatment Facility - Children & Youth	3	3	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	21	20	95	NS	95
Appropriateness (Q1-Q3)	21	18	86	-	94
Cultural (Q4-Q6)	21	21	100	+	95
Global(Q15)	21	19	90	+	87
Medication (Y/N) (Q21)	21	18	86	NS	86
Medication Scale (Q21a-Q21e) ⁴	17	11	65	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014

Jewish Board of Family & Children's Services

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	21	18	86	-	89
Participation (Q11-Q14)	21	19	90	-	93

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	18	17	94	-	98
Appropriateness (Q1-Q3)	18	15	83	-	95
Cultural (Q4-Q6)	18	18	100	+	97
Global(Q15)	18	17	94	NS	95
Medication (Y/N) (Q21)	18	15	83	-	90
Medication Scale (Q21a-Q21e) ⁴	14	9	64	-	84
Outcomes/Functioning (Q16-Q20a)	18	15	83	-	89
Participation (Q11-Q14)	18	16	89	-	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

Jewish Board of Family & Children's Services

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	89
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	88
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	88
Global(Q15)	< 5	N/A	N/A	N/A	76
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	97
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	76
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Jewish Child Care Association of New York

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	37	50	74.00
Family Support Services - Children & Family	12	17	70.59
HCBS Waiver Individualized Care Coordination	25	33	75.76

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	36	35	97	+	96
Appropriateness (Q1-Q3)	37	37	100	+	97
Cultural (Q4-Q6)	37	37	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	33	31	94	NS	94
Family Support Service (Y/N)(Q32)	37	33	89	+	60
Global(Q14-Q17)	37	36	97	NS	97
Medication (Y/N) (Q28)	37	21	57	-	79
Medication Scale (Q28a-Q28e) ⁴	21	15	71	-	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Family Assessment of Care Survey Results 2014

Jewish Child Care Association of New York

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	37	35	95	+	85
Participation (Q10-Q13)	37	35	95	-	98
Social Connectedness (Q23-Q27)	37	31	84	-	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	11	11	100	+	94
Appropriateness (Q1-Q3)	12	12	100	+	96
Cultural (Q4-Q6)	12	12	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	11	11	100	+	97
Family Support Service (Y/N)(Q32)	12	11	92	+	84
Global(Q14-Q17)	12	12	100	+	94
Medication (Y/N) (Q28)	12	4	33	-	60
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q18-Q22)	12	11	92	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Jewish Child Care Association of New York

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	12	12	100	+	96
Social Connectedness (Q23-Q27)	12	11	92	+	88

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	25	24	96	NS	97
Appropriateness (Q1-Q3)	25	25	100	+	99
Cultural (Q4-Q6)	25	25	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	22	20	91	-	95
Family Support Service (Y/N)(Q32)	25	22	88	+	71
Global(Q14-Q17)	25	24	96	-	99
Medication (Y/N) (Q28)	25	17	68	-	88
Medication Scale (Q28a-Q28e) ⁴	17	11	65	-	97
Outcomes/Functioning (Q18-Q22)	25	24	96	+	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Family Assessment of Care Survey Results 2014

Jewish Child Care Association of New York

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	25	23	92	-	99
Social Connectedness (Q23-Q27)	25	20	80	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Youth Assessment of Care Survey Results 2014

Jewish Child Care Association of New York

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

NYSOMH Family Assessment of Care Survey Results 2014 Kids Oneida, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	40	87	45.98
Kids ACT	40	87	45.98

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	39	39	100	+	96
Appropriateness (Q1-Q3)	39	39	100	+	97
Cultural (Q4-Q6)	39	38	97	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	30	30	100	+	94
Family Support Service (Y/N)(Q32)	38	30	79	+	60
Global(Q14-Q17)	39	39	100	+	97
Medication (Y/N) (Q28)	40	35	88	+	79
Medication Scale (Q28a-Q28e) ⁴	35	35	100	+	97
Outcomes/Functioning (Q18-Q22)	39	36	92	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 Kids Oneida, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	39	39	100	+	98
Social Connectedness (Q23-Q27)	39	37	95	+	87

Program_Type_Name=Kids ACT

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	39	39	100	NS	100
Appropriateness (Q1-Q3)	39	39	100	NS	100
Cultural (Q4-Q6)	39	38	97	NS	97
FSS Scale (Q33,Q33a-Q33h) ⁵	30	30	100	NS	100
Family Support Service (Y/N)(Q32)	38	30	79	NS	79
Global(Q14-Q17)	39	39	100	NS	100
Medication (Y/N) (Q28)	40	35	88	NS	88
Medication Scale (Q28a-Q28e) ⁴	35	35	100	NS	100
Outcomes/Functioning (Q18-Q22)	39	36	92	NS	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Kids Oneida, Inc.

Program_Type_Name=Kids ACT

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	39	39	100	NS	100
Social Connectedness (Q23-Q27)	39	37	95	NS	95

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014 Kids Oneida, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	29	68	42.65
Kids ACT	29	68	42.65

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	28	28	100	+	95
Appropriateness (Q1-Q3)	28	27	96	+	94
Cultural (Q4-Q6)	28	28	100	+	95
Global(Q15)	28	27	96	+	87
Medication (Y/N) (Q21)	29	25	86	NS	86
Medication Scale (Q21a-Q21e) ⁴	24	23	96	+	85
Outcomes/Functioning (Q16-Q20a)	28	26	93	+	89
Participation (Q11-Q14)	28	28	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014 Kids Oneida, Inc.

Program_Type_Name=Kids ACT

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	28	28	100	NS	100
Appropriateness (Q1-Q3)	28	27	96	NS	96
Cultural (Q4-Q6)	28	28	100	NS	100
Global(Q15)	28	27	96	NS	96
Medication (Y/N) (Q21)	29	25	86	NS	86
Medication Scale (Q21a-Q21e) ⁴	24	23	96	NS	96
Outcomes/Functioning (Q16-Q20a)	28	26	93	NS	93
Participation (Q11-Q14)	28	28	100	NS	100

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

Liberty Resources, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	22	137	16.06
Clinic Treatment	13	123	10.57
HCBS Waiver Individualized Care Coordination	9	14	64.29

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	22	21	95	NS	96
Appropriateness (Q1-Q3)	22	21	95	-	97
Cultural (Q4-Q6)	22	22	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	4	67	-	94
Family Support Service (Y/N)(Q32)	21	6	29	-	60
Global(Q14-Q17)	22	22	100	+	97
Medication (Y/N) (Q28)	21	18	86	+	79
Medication Scale (Q28a-Q28e) ⁴	18	17	94	-	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Liberty Resources, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	22	15	68	-	85
Participation (Q10-Q13)	22	22	100	+	98
Social Connectedness (Q23-Q27)	22	16	73	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	13	13	100	+	97
Appropriateness (Q1-Q3)	13	12	92	-	97
Cultural (Q4-Q6)	13	13	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	88
Family Support Service (Y/N)(Q32)	12	2	17	-	33
Global(Q14-Q17)	13	13	100	+	98
Medication (Y/N) (Q28)	12	9	75	NS	72
Medication Scale (Q28a-Q28e) ⁴	9	8	89	-	97
Outcomes/Functioning (Q18-Q22)	13	9	69	-	87

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NYSOMH Family Assessment of Care Survey Results 2014 Liberty Resources, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	13	13	100	+	98
Social Connectedness (Q23-Q27)	13	10	77	-	84

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	9	8	89	-	97
Appropriateness (Q1-Q3)	9	9	100	+	99
Cultural (Q4-Q6)	9	9	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	9	4	44	-	71
Global(Q14-Q17)	9	9	100	+	99
Medication (Y/N) (Q28)	9	9	100	+	88
Medication Scale (Q28a-Q28e) ⁴	9	9	100	+	97
Outcomes/Functioning (Q18-Q22)	9	6	67	-	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Liberty Resources, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	9	9	100	+	99
Social Connectedness (Q23-Q27)	9	6	67	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Liberty Resources, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	10	138	7.25
Clinic Treatment	10	138	7.25

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	10	10	100	+	95
Appropriateness (Q1-Q3)	10	10	100	+	94
Cultural (Q4-Q6)	10	10	100	+	95
Global(Q15)	10	10	100	+	87
Medication (Y/N) (Q21)	10	6	60	-	86
Medication Scale (Q21a-Q21e) ⁴	6	5	83	NS	85
Outcomes/Functioning (Q16-Q20a)	10	10	100	+	89
Participation (Q11-Q14)	10	10	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Liberty Resources, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	10	10	100	+	99
Appropriateness (Q1-Q3)	10	10	100	+	98
Cultural (Q4-Q6)	10	10	100	+	99
Global(Q15)	10	10	100	+	95
Medication (Y/N) (Q21)	10	6	60	-	70
Medication Scale (Q21a-Q21e) ⁴	6	5	83	-	90
Outcomes/Functioning (Q16-Q20a)	10	10	100	+	92
Participation (Q11-Q14)	10	10	100	+	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health America of Dutchess County, Inc

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	11	14	78.57
Family Support Services - Children & Family	11	14	78.57

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	11	10	91	-	96
Appropriateness (Q1-Q3)	11	11	100	+	97
Cultural (Q4-Q6)	11	11	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	10	10	100	+	94
Family Support Service (Y/N)(Q32)	11	10	91	+	60
Global(Q14-Q17)	11	10	91	-	97
Medication (Y/N) (Q28)	11	6	55	-	79
Medication Scale (Q28a-Q28e) ⁴	6	5	83	-	97
Outcomes/Functioning (Q18-Q22)	11	10	91	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health America of Dutchess County, Inc

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	11	11	100	+	98
Social Connectedness (Q23-Q27)	11	10	91	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	11	10	91	-	94
Appropriateness (Q1-Q3)	11	11	100	+	96
Cultural (Q4-Q6)	11	11	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	10	10	100	+	97
Family Support Service (Y/N)(Q32)	11	10	91	+	84
Global(Q14-Q17)	11	10	91	-	94
Medication (Y/N) (Q28)	11	6	55	-	60
Medication Scale (Q28a-Q28e) ⁴	6	5	83	-	93
Outcomes/Functioning (Q18-Q22)	11	10	91	+	87

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health America of Dutchess County, Inc

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	11	11	100	+	96
Social Connectedness (Q23-Q27)	11	10	91	NS	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Mental Health America of Dutchess County, Inc

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association in Cattaraugus Coun

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	9	15	60.00
Family Support Services - Children & Family	9	15	60.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	9	9	100	+	96
Appropriateness (Q1-Q3)	9	9	100	+	97
Cultural (Q4-Q6)	9	9	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	+	94
Family Support Service (Y/N)(Q32)	9	9	100	+	60
Global(Q14-Q17)	9	9	100	+	97
Medication (Y/N) (Q28)	9	7	78	NS	79
Medication Scale (Q28a-Q28e) ⁴	7	7	100	+	97
Outcomes/Functioning (Q18-Q22)	9	9	100	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association in Cattaraugus Coun

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	9	9	100	+	98
Social Connectedness (Q23-Q27)	9	9	100	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	9	9	100	+	94
Appropriateness (Q1-Q3)	9	9	100	+	96
Cultural (Q4-Q6)	9	9	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	+	97
Family Support Service (Y/N)(Q32)	9	9	100	+	84
Global(Q14-Q17)	9	9	100	+	94
Medication (Y/N) (Q28)	9	7	78	+	60
Medication Scale (Q28a-Q28e) ⁴	7	7	100	+	93
Outcomes/Functioning (Q18-Q22)	9	9	100	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association in Cattaraugus Coun

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	9	9	100	+	96
Social Connectedness (Q23-Q27)	9	9	100	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Mental Health Association in Cattaraugus Coun

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association in Ulster County

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	22	42	52.38
HCBS Waiver Individualized Care Coordination	22	42	52.38

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	22	21	95	NS	96
Appropriateness (Q1-Q3)	22	22	100	+	97
Cultural (Q4-Q6)	22	22	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	10	10	100	+	94
Family Support Service (Y/N)(Q32)	18	10	56	-	60
Global(Q14-Q17)	22	22	100	+	97
Medication (Y/N) (Q28)	22	20	91	+	79
Medication Scale (Q28a-Q28e) ⁴	20	20	100	+	97
Outcomes/Functioning (Q18-Q22)	20	18	90	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association in Ulster County

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	22	21	95	-	98
Social Connectedness (Q23-Q27)	21	18	86	NS	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	22	21	95	-	97
Appropriateness (Q1-Q3)	22	22	100	+	99
Cultural (Q4-Q6)	22	22	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	10	10	100	+	95
Family Support Service (Y/N)(Q32)	18	10	56	-	71
Global(Q14-Q17)	22	22	100	+	99
Medication (Y/N) (Q28)	22	20	91	+	88
Medication Scale (Q28a-Q28e) ⁴	20	20	100	+	97
Outcomes/Functioning (Q18-Q22)	20	18	90	+	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association in Ulster County

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	22	21	95	-	99
Social Connectedness (Q23-Q27)	21	18	86	NS	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Mental Health Association in Ulster County

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association of Erie County

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	12	15	80.00
Family Support Services - Children & Family	12	15	80.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	12	9	75	-	96
Appropriateness (Q1-Q3)	12	11	92	-	97
Cultural (Q4-Q6)	12	11	92	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	7	5	71	-	94
Family Support Service (Y/N)(Q32)	11	7	64	+	60
Global(Q14-Q17)	12	9	75	-	97
Medication (Y/N) (Q28)	12	9	75	-	79
Medication Scale (Q28a-Q28e) ⁴	9	9	100	+	97
Outcomes/Functioning (Q18-Q22)	12	8	67	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association of Erie County

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	12	11	92	-	98
Social Connectedness (Q23-Q27)	12	8	67	-	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	12	9	75	-	94
Appropriateness (Q1-Q3)	12	11	92	-	96
Cultural (Q4-Q6)	12	11	92	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	7	5	71	-	97
Family Support Service (Y/N)(Q32)	11	7	64	-	84
Global(Q14-Q17)	12	9	75	-	94
Medication (Y/N) (Q28)	12	9	75	+	60
Medication Scale (Q28a-Q28e) ⁴	9	9	100	+	93
Outcomes/Functioning (Q18-Q22)	12	8	67	-	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association of Erie County

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	12	11	92	-	96
Social Connectedness (Q23-Q27)	12	8	67	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Mental Health Association of Erie County

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Mental Health Association of NYC

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	98	115	85.22
Family Support Services - Children & Family	98	115	85.22

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	91	80	88	-	96
Appropriateness (Q1-Q3)	91	86	95	-	97
Cultural (Q4-Q6)	92	91	99	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	81	79	98	+	94
Family Support Service (Y/N)(Q32)	98	81	83	+	60
Global(Q14-Q17)	86	76	88	-	97
Medication (Y/N) (Q28)	98	47	48	-	79
Medication Scale (Q28a-Q28e) ⁴	47	38	81	-	97
Outcomes/Functioning (Q18-Q22)	90	77	86	NS	85

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association of NYC

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	87	81	93	-	98
Social Connectedness (Q23-Q27)	94	86	91	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	91	80	88	-	94
Appropriateness (Q1-Q3)	91	86	95	-	96
Cultural (Q4-Q6)	92	91	99	NS	99
FSS Scale (Q33,Q33a-Q33h) ⁵	81	79	98	NS	97
Family Support Service (Y/N)(Q32)	98	81	83	NS	84
Global(Q14-Q17)	86	76	88	-	94
Medication (Y/N) (Q28)	98	47	48	-	60
Medication Scale (Q28a-Q28e) ⁴	47	38	81	-	93
Outcomes/Functioning (Q18-Q22)	90	77	86	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association of NYC

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	87	81	93	-	96
Social Connectedness (Q23-Q27)	94	86	91	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Mental Health Association of NYC

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association of Westchester Co.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	26	28	92.86
HCBS Waiver Individualized Care Coordination	26	28	92.86

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	26	24	92	-	96
Appropriateness (Q1-Q3)	26	25	96	-	97
Cultural (Q4-Q6)	26	26	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	10	9	90	-	94
Family Support Service (Y/N)(Q32)	25	10	40	-	60
Global(Q14-Q17)	26	26	100	+	97
Medication (Y/N) (Q28)	26	22	85	+	79
Medication Scale (Q28a-Q28e) ⁴	22	22	100	+	97
Outcomes/Functioning (Q18-Q22)	25	17	68	-	85

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association of Westchester Co.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	26	26	100	+	98
Social Connectedness (Q23-Q27)	26	22	85	-	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	26	24	92	-	97
Appropriateness (Q1-Q3)	26	25	96	-	99
Cultural (Q4-Q6)	26	26	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	10	9	90	-	95
Family Support Service (Y/N)(Q32)	25	10	40	-	71
Global(Q14-Q17)	26	26	100	+	99
Medication (Y/N) (Q28)	26	22	85	-	88
Medication Scale (Q28a-Q28e) ⁴	22	22	100	+	97
Outcomes/Functioning (Q18-Q22)	25	17	68	-	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Mental Health Association of Westchester Co.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	26	26	100	+	99
Social Connectedness (Q23-Q27)	26	22	85	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Mental Health Association of Westchester Co.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 MercyFirst

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	6	18	33.33
Children & Youth Community Residence	4	7	57.14
Residential Treatment Facility - Children & Youth	2	11	18.18

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	4	67	-	96
Appropriateness (Q1-Q3)	6	6	100	+	97
Cultural (Q4-Q6)	6	6	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	60
Global(Q14-Q17)	6	5	83	-	97
Medication (Y/N) (Q28)	6	6	100	+	79
Medication Scale (Q28a-Q28e) ⁴	6	5	83	-	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

MercyFirst

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	5	3	60	-	85
Participation (Q10-Q13)	6	5	83	-	98
Social Connectedness (Q23-Q27)	5	4	80	-	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	88
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	82
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	46
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	98
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NYSOMH Family Assessment of Care Survey Results 2014 MercyFirst

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	83
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	85

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	89
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	89
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	89
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	54
Global(Q14-Q17)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	94
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	96
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	77

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 MercyFirst

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	92
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014 MercyFirst

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	17	17	100.00
Children & Youth Community Residence	7	7	100.00
Residential Treatment Facility - Children & Youth	10	10	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	17	17	100	+	95
Appropriateness (Q1-Q3)	17	15	88	-	94
Cultural (Q4-Q6)	17	17	100	+	95
Global(Q15)	17	12	71	-	87
Medication (Y/N) (Q21)	17	17	100	+	86
Medication Scale (Q21a-Q21e) ⁴	17	13	76	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014 MercyFirst

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	17	16	94	+	89
Participation (Q11-Q14)	17	16	94	NS	93

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	7	7	100	+	93
Appropriateness (Q1-Q3)	7	5	71	-	92
Cultural (Q4-Q6)	7	7	100	+	93
Global(Q15)	7	4	57	-	83
Medication (Y/N) (Q21)	7	7	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	7	5	71	-	89
Outcomes/Functioning (Q16-Q20a)	7	6	86	NS	86
Participation (Q11-Q14)	7	7	100	NS	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014 MercyFirst

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	10	10	100	+	89
Appropriateness (Q1-Q3)	10	10	100	+	88
Cultural (Q4-Q6)	10	10	100	+	88
Global(Q15)	10	8	80	NS	76
Medication (Y/N) (Q21)	10	10	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	10	8	80	NS	76
Outcomes/Functioning (Q16-Q20a)	10	10	100	+	91
Participation (Q11-Q14)	10	9	90	NS	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

MH Servs-Erie Co SE Corp V dba Spectrum HSvcs

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	39	172	22.67
Clinic Treatment	39	172	22.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	39	38	97	+	96
Appropriateness (Q1-Q3)	39	39	100	+	97
Cultural (Q4-Q6)	39	39	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	10	8	80	-	94
Family Support Service (Y/N)(Q32)	37	10	27	-	60
Global(Q14-Q17)	39	37	95	-	97
Medication (Y/N) (Q28)	39	29	74	-	79
Medication Scale (Q28a-Q28e) ⁴	29	28	97	NS	97
Outcomes/Functioning (Q18-Q22)	38	35	92	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

MH Servs-Erie Co SE Corp V dba Spectrum HSvcs

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	39	38	97	NS	98
Social Connectedness (Q23-Q27)	39	34	87	NS	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	39	38	97	NS	97
Appropriateness (Q1-Q3)	39	39	100	+	97
Cultural (Q4-Q6)	39	39	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	10	8	80	-	88
Family Support Service (Y/N)(Q32)	37	10	27	-	33
Global(Q14-Q17)	39	37	95	-	98
Medication (Y/N) (Q28)	39	29	74	NS	72
Medication Scale (Q28a-Q28e) ⁴	29	28	97	NS	97
Outcomes/Functioning (Q18-Q22)	38	35	92	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

MH Servs-Erie Co SE Corp V dba Spectrum HSvcs

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	39	38	97	NS	98
Social Connectedness (Q23-Q27)	39	34	87	NS	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

MH Servs-Erie Co SE Corp V dba Spectrum HSvcs

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	8	121	6.61
Clinic Treatment	8	121	6.61

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	8	8	100	+	95
Appropriateness (Q1-Q3)	8	7	88	-	94
Cultural (Q4-Q6)	8	7	88	-	95
Global(Q15)	8	7	88	NS	87
Medication (Y/N) (Q21)	8	6	75	-	86
Medication Scale (Q21a-Q21e) ⁴	5	4	80	-	85
Outcomes/Functioning (Q16-Q20a)	8	6	75	-	89
Participation (Q11-Q14)	8	8	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

MH Servs-Erie Co SE Corp V dba Spectrum HSvcs

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	8	8	100	+	99
Appropriateness (Q1-Q3)	8	7	88	-	98
Cultural (Q4-Q6)	8	7	88	-	99
Global(Q15)	8	7	88	-	95
Medication (Y/N) (Q21)	8	6	75	+	70
Medication Scale (Q21a-Q21e) ⁴	5	4	80	-	90
Outcomes/Functioning (Q16-Q20a)	8	6	75	-	92
Participation (Q11-Q14)	8	8	100	+	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

MHA of Fulton and Montgomery Counties

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	7	7	100.00
Family Support Services - Children & Family	7	7	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	7	7	100	+	96
Appropriateness (Q1-Q3)	7	6	86	-	97
Cultural (Q4-Q6)	7	7	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	94
Family Support Service (Y/N)(Q32)	7	6	86	+	60
Global(Q14-Q17)	7	7	100	+	97
Medication (Y/N) (Q28)	7	6	86	+	79
Medication Scale (Q28a-Q28e) ⁴	6	6	100	+	97
Outcomes/Functioning (Q18-Q22)	7	7	100	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

MHA of Fulton and Montgomery Counties

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	7	7	100	+	98
Social Connectedness (Q23-Q27)	7	6	86	NS	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	7	7	100	+	94
Appropriateness (Q1-Q3)	7	6	86	-	96
Cultural (Q4-Q6)	7	7	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	97
Family Support Service (Y/N)(Q32)	7	6	86	NS	84
Global(Q14-Q17)	7	7	100	+	94
Medication (Y/N) (Q28)	7	6	86	+	60
Medication Scale (Q28a-Q28e) ⁴	6	6	100	+	93
Outcomes/Functioning (Q18-Q22)	7	7	100	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 MHA of Fulton and Montgomery Counties

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	7	7	100	+	96
Social Connectedness (Q23-Q27)	7	6	86	NS	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

MHA of Fulton and Montgomery Counties

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 Mid-Erie Counseling and Treatment Services

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	18	19	94.74
HCBS Waiver Individualized Care Coordination	18	19	94.74

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	18	18	100	+	96
Appropriateness (Q1-Q3)	18	18	100	+	97
Cultural (Q4-Q6)	18	18	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	10	8	80	-	94
Family Support Service (Y/N)(Q32)	18	10	56	-	60
Global(Q14-Q17)	18	18	100	+	97
Medication (Y/N) (Q28)	18	14	78	NS	79
Medication Scale (Q28a-Q28e) ⁴	14	14	100	+	97
Outcomes/Functioning (Q18-Q22)	18	18	100	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

Mid-Erie Counseling and Treatment Services

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	18	18	100	+	98
Social Connectedness (Q23-Q27)	18	18	100	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	18	18	100	+	97
Appropriateness (Q1-Q3)	18	18	100	+	99
Cultural (Q4-Q6)	18	18	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	10	8	80	-	95
Family Support Service (Y/N)(Q32)	18	10	56	-	71
Global(Q14-Q17)	18	18	100	+	99
Medication (Y/N) (Q28)	18	14	78	-	88
Medication Scale (Q28a-Q28e) ⁴	14	14	100	+	97
Outcomes/Functioning (Q18-Q22)	18	18	100	+	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Mid-Erie Counseling and Treatment Services

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	18	18	100	+	99
Social Connectedness (Q23-Q27)	18	18	100	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

Mid-Erie Counseling and Treatment Services

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

Mohawk Valley Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	0	35	0.00
State Psychiatric Center Inpatient	0	35	0.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	60
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	79
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Mohawk Valley Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	47
Global(Q14-Q17)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	94
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	99
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Mohawk Valley Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NYSOMH Youth Assessment of Care Survey Results 2014

Mohawk Valley Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	0	35	0.00
State Psychiatric Center Inpatient	0	35	0.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	86
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	85
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	89
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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- = Agency negatively significant compared to state;

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NYSOMH Youth Assessment of Care Survey Results 2014

Mohawk Valley Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	89
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	89
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	90
Global(Q15)	< 5	N/A	N/A	N/A	77
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	96
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	80
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	89
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Mount Sinai Medical Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	18	54	33.33
Clinic Treatment	18	54	33.33

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	18	18	100	+	96
Appropriateness (Q1-Q3)	18	18	100	+	97
Cultural (Q4-Q6)	18	18	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	12	0	0	-	60
Global(Q14-Q17)	18	18	100	+	97
Medication (Y/N) (Q28)	18	12	67	-	79
Medication Scale (Q28a-Q28e) ⁴	12	12	100	+	97
Outcomes/Functioning (Q18-Q22)	18	15	83	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Mount Sinai Medical Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	18	18	100	+	98
Social Connectedness (Q23-Q27)	18	15	83	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	18	18	100	+	97
Appropriateness (Q1-Q3)	18	18	100	+	97
Cultural (Q4-Q6)	18	18	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	88
Family Support Service (Y/N)(Q32)	12	0	0	-	33
Global(Q14-Q17)	18	18	100	+	98
Medication (Y/N) (Q28)	18	12	67	-	72
Medication Scale (Q28a-Q28e) ⁴	12	12	100	+	97
Outcomes/Functioning (Q18-Q22)	18	15	83	-	87

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NYSOMH Family Assessment of Care Survey Results 2014 Mount Sinai Medical Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	18	18	100	+	98
Social Connectedness (Q23-Q27)	18	15	83	NS	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014 Mount Sinai Medical Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	6	32	18.75
Clinic Treatment	6	32	18.75

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	6	100	+	95
Appropriateness (Q1-Q3)	6	6	100	+	94
Cultural (Q4-Q6)	6	6	100	+	95
Global(Q15)	6	6	100	+	87
Medication (Y/N) (Q21)	6	4	67	-	86
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	85
Outcomes/Functioning (Q16-Q20a)	6	6	100	+	89
Participation (Q11-Q14)	6	6	100	+	93

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NYSOMH Youth Assessment of Care Survey Results 2014

Mount Sinai Medical Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	6	100	+	99
Appropriateness (Q1-Q3)	6	6	100	+	98
Cultural (Q4-Q6)	6	6	100	+	99
Global(Q15)	6	6	100	+	95
Medication (Y/N) (Q21)	6	4	67	NS	70
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	90
Outcomes/Functioning (Q16-Q20a)	6	6	100	+	92
Participation (Q11-Q14)	6	6	100	+	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 New York City Children's Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	73	433	16.86
Clinic Treatment	44	121	36.36
Day Treatment	16	183	8.74
State Psychiatric Center Inpatient	13	129	10.08

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	73	70	96	NS	96
Appropriateness (Q1-Q3)	73	69	95	-	97
Cultural (Q4-Q6)	73	73	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	26	23	88	-	94
Family Support Service (Y/N)(Q32)	68	26	38	-	60
Global(Q14-Q17)	73	69	95	-	97
Medication (Y/N) (Q28)	72	56	78	NS	79

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NYSOMH Family Assessment of Care Survey Results 2014

New York City Children's Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	55	51	93	-	97
Outcomes/Functioning (Q18-Q22)	71	60	85	NS	85
Participation (Q10-Q13)	73	72	99	+	98
Social Connectedness (Q23-Q27)	71	59	83	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	44	43	98	NS	97
Appropriateness (Q1-Q3)	44	42	95	-	97
Cultural (Q4-Q6)	44	44	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	15	13	87	NS	88
Family Support Service (Y/N)(Q32)	43	15	35	NS	33
Global(Q14-Q17)	44	43	98	NS	98
Medication (Y/N) (Q28)	43	27	63	-	72

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NYSOMH Family Assessment of Care Survey Results 2014

New York City Children's Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	27	26	96	NS	97
Outcomes/Functioning (Q18-Q22)	44	39	89	NS	87
Participation (Q10-Q13)	44	43	98	NS	98
Social Connectedness (Q23-Q27)	43	37	86	NS	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	16	15	94	NS	96
Appropriateness (Q1-Q3)	16	15	94	-	97
Cultural (Q4-Q6)	16	16	100	+	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	96
Family Support Service (Y/N)(Q32)	14	3	21	-	40
Global(Q14-Q17)	16	15	94	-	98
Medication (Y/N) (Q28)	16	16	100	+	91

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NYSOMH Family Assessment of Care Survey Results 2014

New York City Children's Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	15	13	87	-	98
Outcomes/Functioning (Q18-Q22)	16	12	75	-	86
Participation (Q10-Q13)	16	16	100	NS	98
Social Connectedness (Q23-Q27)	16	11	69	-	85

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	13	12	92	NS	96
Appropriateness (Q1-Q3)	13	12	92	-	98
Cultural (Q4-Q6)	13	13	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	8	7	88	NS	94
Family Support Service (Y/N)(Q32)	11	8	73	+	47
Global(Q14-Q17)	13	11	85	-	96
Medication (Y/N) (Q28)	13	13	100	+	94

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NYSOMH Family Assessment of Care Survey Results 2014

New York City Children's Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	13	12	92	-	99
Outcomes/Functioning (Q18-Q22)	11	9	82	NS	85
Participation (Q10-Q13)	13	13	100	NS	98
Social Connectedness (Q23-Q27)	12	11	92	NS	89

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NYSOMH Youth Assessment of Care Survey Results 2014

New York City Children's Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	297	409	72.62
Clinic Treatment	73	98	74.49
Day Treatment	107	174	61.49
State Psychiatric Center Inpatient	117	137	85.40

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	297	266	90	-	95
Appropriateness (Q1-Q3)	297	267	90	-	94
Cultural (Q4-Q6)	297	269	91	-	95
Global(Q15)	292	222	76	-	87
Medication (Y/N) (Q21)	291	260	89	+	86
Medication Scale (Q21a-Q21e) ⁴	259	196	76	-	85

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NYSOMH Youth Assessment of Care Survey Results 2014 New York City Children's Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	296	254	86	-	89
Participation (Q11-Q14)	294	257	87	-	93

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	73	72	99	NS	99
Appropriateness (Q1-Q3)	73	71	97	NS	98
Cultural (Q4-Q6)	73	72	99	NS	99
Global(Q15)	72	68	94	NS	95
Medication (Y/N) (Q21)	71	49	69	NS	70
Medication Scale (Q21a-Q21e) ⁴	49	42	86	-	90
Outcomes/Functioning (Q16-Q20a)	73	68	93	NS	92
Participation (Q11-Q14)	72	69	96	NS	96

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NYSOMH Youth Assessment of Care Survey Results 2014

New York City Children's Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	107	94	88	-	93
Appropriateness (Q1-Q3)	107	92	86	-	92
Cultural (Q4-Q6)	107	94	88	-	93
Global(Q15)	105	73	70	-	81
Medication (Y/N) (Q21)	104	100	96	+	91
Medication Scale (Q21a-Q21e) ⁴	99	75	76	-	84
Outcomes/Functioning (Q16-Q20a)	106	81	76	-	87
Participation (Q11-Q14)	106	90	85	-	91

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	117	100	85	NS	89
Appropriateness (Q1-Q3)	117	104	89	NS	89
Cultural (Q4-Q6)	117	103	88	NS	90
Global(Q15)	115	81	70	-	77
Medication (Y/N) (Q21)	116	111	96	NS	96

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NYSOMH Youth Assessment of Care Survey Results 2014

New York City Children's Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	111	79	71	-	80
Outcomes/Functioning (Q16-Q20a)	117	105	90	NS	89
Participation (Q11-Q14)	116	98	84	NS	86

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NYSOMH Family Assessment of Care Survey Results 2014

North Country Transitional Living Servs, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	14	39	35.90
Children & Youth Community Residence	6	7	85.71
HCBS Waiver Individualized Care Coordination	8	32	25.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	14	14	100	+	96
Appropriateness (Q1-Q3)	14	13	93	-	97
Cultural (Q4-Q6)	14	14	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	8	7	88	-	94
Family Support Service (Y/N)(Q32)	13	8	62	NS	60
Global(Q14-Q17)	14	13	93	-	97
Medication (Y/N) (Q28)	14	14	100	+	79
Medication Scale (Q28a-Q28e) ⁴	13	13	100	+	97

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NYSOMH Family Assessment of Care Survey Results 2014

North Country Transitional Living Servs, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	14	10	71	-	85
Participation (Q10-Q13)	14	13	93	-	98
Social Connectedness (Q23-Q27)	14	13	93	+	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	6	100	+	88
Appropriateness (Q1-Q3)	6	5	83	-	93
Cultural (Q4-Q6)	6	6	100	NS	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	82
Family Support Service (Y/N)(Q32)	6	4	67	+	46
Global(Q14-Q17)	6	5	83	NS	90
Medication (Y/N) (Q28)	6	6	100	NS	98
Medication Scale (Q28a-Q28e) ⁴	6	6	100	NS	98
Outcomes/Functioning (Q18-Q22)	6	4	67	NS	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

North Country Transitional Living Servs, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	6	5	83	NS	83
Social Connectedness (Q23-Q27)	6	6	100	+	85

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	97
Appropriateness (Q1-Q3)	8	8	100	+	99
Cultural (Q4-Q6)	8	8	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	7	4	57	-	71
Global(Q14-Q17)	8	8	100	+	99
Medication (Y/N) (Q28)	8	8	100	+	88
Medication Scale (Q28a-Q28e) ⁴	7	7	100	+	97
Outcomes/Functioning (Q18-Q22)	8	6	75	-	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

North Country Transitional Living Servs, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	8	8	100	+	99
Social Connectedness (Q23-Q27)	8	7	88	NS	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

North Country Transitional Living Servs, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	12	29	41.38
Children & Youth Community Residence	6	7	85.71
HCBS Waiver Individualized Care Coordination	6	22	27.27

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	12	11	92	-	95
Appropriateness (Q1-Q3)	12	10	83	-	94
Cultural (Q4-Q6)	12	11	92	-	95
Global(Q15)	12	10	83	-	87
Medication (Y/N) (Q21)	12	11	92	+	86
Medication Scale (Q21a-Q21e) ⁴	11	10	91	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014

North Country Transitional Living Servs, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	12	9	75	-	89
Participation (Q11-Q14)	12	11	92	NS	93

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	5	83	-	93
Appropriateness (Q1-Q3)	6	5	83	-	92
Cultural (Q4-Q6)	6	5	83	-	93
Global(Q15)	6	5	83	NS	83
Medication (Y/N) (Q21)	6	5	83	-	97
Medication Scale (Q21a-Q21e) ⁴	5	5	100	+	89
Outcomes/Functioning (Q16-Q20a)	6	5	83	NS	86
Participation (Q11-Q14)	6	5	83	-	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

North Country Transitional Living Servs, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	6	100	+	98
Appropriateness (Q1-Q3)	6	5	83	-	95
Cultural (Q4-Q6)	6	6	100	+	97
Global(Q15)	6	5	83	-	95
Medication (Y/N) (Q21)	6	6	100	+	90
Medication Scale (Q21a-Q21e) ⁴	6	5	83	NS	84
Outcomes/Functioning (Q16-Q20a)	6	4	67	-	89
Participation (Q11-Q14)	6	6	100	+	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

North Shore Child & Family Guidance Associati

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	7	7	100.00
Family Support Services - Children & Family	7	7	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	7	5	71	-	96
Appropriateness (Q1-Q3)	7	7	100	+	97
Cultural (Q4-Q6)	7	7	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	5	83	-	94
Family Support Service (Y/N)(Q32)	7	6	86	+	60
Global(Q14-Q17)	7	7	100	+	97
Medication (Y/N) (Q28)	7	6	86	+	79
Medication Scale (Q28a-Q28e) ⁴	6	5	83	-	97
Outcomes/Functioning (Q18-Q22)	7	2	29	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

North Shore Child & Family Guidance Associati

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	7	7	100	+	98
Social Connectedness (Q23-Q27)	7	1	14	-	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	7	5	71	-	94
Appropriateness (Q1-Q3)	7	7	100	+	96
Cultural (Q4-Q6)	7	7	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	5	83	-	97
Family Support Service (Y/N)(Q32)	7	6	86	NS	84
Global(Q14-Q17)	7	7	100	+	94
Medication (Y/N) (Q28)	7	6	86	+	60
Medication Scale (Q28a-Q28e) ⁴	6	5	83	-	93
Outcomes/Functioning (Q18-Q22)	7	2	29	-	87

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NYSOMH Family Assessment of Care Survey Results 2014

North Shore Child & Family Guidance Associati

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	7	7	100	+	96
Social Connectedness (Q23-Q27)	7	1	14	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

North Shore Child & Family Guidance Associati

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Northern Regional Center for Independent Living

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	28	28	100.00
Family Support Services - Children & Family	28	28	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	28	28	100	+	96
Appropriateness (Q1-Q3)	28	28	100	+	97
Cultural (Q4-Q6)	28	28	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	25	25	100	+	94
Family Support Service (Y/N)(Q32)	28	25	89	+	60
Global(Q14-Q17)	28	28	100	+	97
Medication (Y/N) (Q28)	28	20	71	-	79
Medication Scale (Q28a-Q28e) ⁴	20	20	100	+	97
Outcomes/Functioning (Q18-Q22)	27	24	89	+	85

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NYSOMH Family Assessment of Care Survey Results 2014

Northern Regional Center for Independent Living

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	28	28	100	+	98
Social Connectedness (Q23-Q27)	28	27	96	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	28	28	100	+	94
Appropriateness (Q1-Q3)	28	28	100	+	96
Cultural (Q4-Q6)	28	28	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	25	25	100	+	97
Family Support Service (Y/N)(Q32)	28	25	89	+	84
Global(Q14-Q17)	28	28	100	+	94
Medication (Y/N) (Q28)	28	20	71	+	60
Medication Scale (Q28a-Q28e) ⁴	20	20	100	+	93
Outcomes/Functioning (Q18-Q22)	27	24	89	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Northern Regional Center for Independent Living

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	28	28	100	+	96
Social Connectedness (Q23-Q27)	28	27	96	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Northern Regional Center for Independent Living

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Occupations, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	38	128	29.69
Clinic Treatment	24	114	21.05
HCBS Waiver Individualized Care Coordination	14	14	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	38	37	97	+	96
Appropriateness (Q1-Q3)	37	36	97	NS	97
Cultural (Q4-Q6)	38	38	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	21	21	100	+	94
Family Support Service (Y/N)(Q32)	34	23	68	+	60
Global(Q14-Q17)	37	37	100	+	97
Medication (Y/N) (Q28)	35	23	66	-	79
Medication Scale (Q28a-Q28e) ⁴	23	23	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Occupations, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	36	35	97	+	85
Participation (Q10-Q13)	37	37	100	+	98
Social Connectedness (Q23-Q27)	38	29	76	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	24	23	96	-	97
Appropriateness (Q1-Q3)	23	22	96	-	97
Cultural (Q4-Q6)	24	24	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	8	8	100	+	88
Family Support Service (Y/N)(Q32)	20	10	50	+	33
Global(Q14-Q17)	23	23	100	+	98
Medication (Y/N) (Q28)	21	12	57	-	72
Medication Scale (Q28a-Q28e) ⁴	12	12	100	+	97
Outcomes/Functioning (Q18-Q22)	23	22	96	+	87

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NYSOMH Family Assessment of Care Survey Results 2014 Occupations, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	23	23	100	+	98
Social Connectedness (Q23-Q27)	24	19	79	-	84

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	14	14	100	+	97
Appropriateness (Q1-Q3)	14	14	100	+	99
Cultural (Q4-Q6)	14	14	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	13	13	100	+	95
Family Support Service (Y/N)(Q32)	14	13	93	+	71
Global(Q14-Q17)	14	14	100	+	99
Medication (Y/N) (Q28)	14	11	79	-	88
Medication Scale (Q28a-Q28e) ⁴	11	11	100	+	97
Outcomes/Functioning (Q18-Q22)	13	13	100	+	84

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NYSOMH Family Assessment of Care Survey Results 2014 Occupations, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	14	14	100	+	99
Social Connectedness (Q23-Q27)	14	10	71	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014 Occupations, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	35	43	81.40
Clinic Treatment	35	43	81.40

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	34	34	100	+	95
Appropriateness (Q1-Q3)	35	35	100	+	94
Cultural (Q4-Q6)	35	35	100	+	95
Global(Q15)	34	34	100	+	87
Medication (Y/N) (Q21)	32	17	53	-	86
Medication Scale (Q21a-Q21e) ⁴	15	15	100	+	85
Outcomes/Functioning (Q16-Q20a)	35	34	97	+	89
Participation (Q11-Q14)	34	33	97	+	93

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NYSOMH Youth Assessment of Care Survey Results 2014 Occupations, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	34	34	100	+	99
Appropriateness (Q1-Q3)	35	35	100	+	98
Cultural (Q4-Q6)	35	35	100	+	99
Global(Q15)	34	34	100	+	95
Medication (Y/N) (Q21)	32	17	53	-	70
Medication Scale (Q21a-Q21e) ⁴	15	15	100	+	90
Outcomes/Functioning (Q16-Q20a)	35	34	97	+	92
Participation (Q11-Q14)	34	33	97	NS	96

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NYSOMH Family Assessment of Care Survey Results 2014

Ohel Children's Home & Family Services, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	73	132	55.30
Clinic Treatment	73	132	55.30

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	73	72	99	+	96
Appropriateness (Q1-Q3)	73	70	96	-	97
Cultural (Q4-Q6)	73	73	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	19	14	74	-	94
Family Support Service (Y/N)(Q32)	63	20	32	-	60
Global(Q14-Q17)	72	71	99	+	97
Medication (Y/N) (Q28)	70	20	29	-	79
Medication Scale (Q28a-Q28e) ⁴	20	20	100	+	97
Outcomes/Functioning (Q18-Q22)	68	61	90	+	85

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NYSOMH Family Assessment of Care Survey Results 2014

Ohel Children's Home & Family Services, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	73	71	97	NS	98
Social Connectedness (Q23-Q27)	66	56	85	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	73	72	99	+	97
Appropriateness (Q1-Q3)	73	70	96	NS	97
Cultural (Q4-Q6)	73	73	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	19	14	74	-	88
Family Support Service (Y/N)(Q32)	63	20	32	NS	33
Global(Q14-Q17)	72	71	99	NS	98
Medication (Y/N) (Q28)	70	20	29	-	72
Medication Scale (Q28a-Q28e) ⁴	20	20	100	+	97
Outcomes/Functioning (Q18-Q22)	68	61	90	NS	87

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NYSOMH Family Assessment of Care Survey Results 2014

Ohel Children's Home & Family Services, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	73	71	97	NS	98
Social Connectedness (Q23-Q27)	66	56	85	NS	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Ohel Children's Home & Family Services, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	42	68	61.76
Clinic Treatment	42	68	61.76

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	42	40	95	NS	95
Appropriateness (Q1-Q3)	42	40	95	+	94
Cultural (Q4-Q6)	42	41	98	+	95
Global(Q15)	42	38	90	+	87
Medication (Y/N) (Q21)	37	17	46	-	86
Medication Scale (Q21a-Q21e) ⁴	15	12	80	-	85
Outcomes/Functioning (Q16-Q20a)	42	33	79	-	89
Participation (Q11-Q14)	42	38	90	-	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

Ohel Children's Home & Family Services, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	42	40	95	-	99
Appropriateness (Q1-Q3)	42	40	95	-	98
Cultural (Q4-Q6)	42	41	98	NS	99
Global(Q15)	42	38	90	-	95
Medication (Y/N) (Q21)	37	17	46	-	70
Medication Scale (Q21a-Q21e) ⁴	15	12	80	-	90
Outcomes/Functioning (Q16-Q20a)	42	33	79	-	92
Participation (Q11-Q14)	42	38	90	-	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Parsons Child and Family Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	93	207	44.93
Children & Youth Community Residence	1	7	14.29
Clinic Treatment	20	43	46.51
Family Support Services - Children & Family	8	11	72.73
HCBS Waiver Individualized Care Coordination	61	131	46.56
Residential Treatment Facility - Children & Youth	3	15	20.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	93	91	98	+	96
Appropriateness (Q1-Q3)	93	93	100	+	97
Cultural (Q4-Q6)	93	93	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	50	49	98	+	94
Family Support Service (Y/N)(Q32)	84	50	60	NS	60

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Parsons Child and Family Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Global(Q14-Q17)	93	93	100	+	97
Medication (Y/N) (Q28)	93	80	86	+	79
Medication Scale (Q28a-Q28e) ⁴	79	77	97	+	97
Outcomes/Functioning (Q18-Q22)	92	85	92	+	85
Participation (Q10-Q13)	93	92	99	+	98
Social Connectedness (Q23-Q27)	92	83	90	+	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	88
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	82
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	46
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Parsons Child and Family Center

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	98
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	83
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	85

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	20	19	95	-	97
Appropriateness (Q1-Q3)	20	20	100	+	97
Cultural (Q4-Q6)	20	20	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	88
Family Support Service (Y/N)(Q32)	18	3	17	-	33
Global(Q14-Q17)	20	20	100	+	98
Medication (Y/N) (Q28)	20	12	60	-	72

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Parsons Child and Family Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	12	10	83	-	97
Outcomes/Functioning (Q18-Q22)	20	18	90	+	87
Participation (Q10-Q13)	20	20	100	+	98
Social Connectedness (Q23-Q27)	20	18	90	+	84

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	8	7	88	-	94
Appropriateness (Q1-Q3)	8	8	100	+	96
Cultural (Q4-Q6)	8	8	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	8	7	88	-	97
Family Support Service (Y/N)(Q32)	8	8	100	+	84
Global(Q14-Q17)	8	8	100	+	94
Medication (Y/N) (Q28)	8	6	75	+	60

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Parsons Child and Family Center

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	6	6	100	+	93
Outcomes/Functioning (Q18-Q22)	8	6	75	-	87
Participation (Q10-Q13)	8	7	88	-	96
Social Connectedness (Q23-Q27)	8	5	63	-	88

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	61	61	100	+	97
Appropriateness (Q1-Q3)	61	61	100	+	99
Cultural (Q4-Q6)	61	61	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	36	36	100	+	95
Family Support Service (Y/N)(Q32)	54	36	67	-	71
Global(Q14-Q17)	61	61	100	+	99
Medication (Y/N) (Q28)	61	58	95	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Parsons Child and Family Center

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	57	57	100	+	97
Outcomes/Functioning (Q18-Q22)	60	57	95	+	84
Participation (Q10-Q13)	61	61	100	+	99
Social Connectedness (Q23-Q27)	60	56	93	+	88

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	89
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	89
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	89
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	54
Global(Q14-Q17)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	94

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

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NYSOMH Family Assessment of Care Survey Results 2014

Parsons Child and Family Center

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	96
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	77
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	92
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Parsons Child and Family Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	74	121	61.16
Children & Youth Community Residence	8	8	100.00
Clinic Treatment	19	19	100.00
HCBS Waiver Individualized Care Coordination	47	94	50.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	74	69	93	-	95
Appropriateness (Q1-Q3)	74	69	93	NS	94
Cultural (Q4-Q6)	74	71	96	NS	95
Global(Q15)	73	67	92	+	87
Medication (Y/N) (Q21)	74	67	91	+	86
Medication Scale (Q21a-Q21e) ⁴	66	56	85	NS	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014 Parsons Child and Family Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	74	64	86	-	89
Participation (Q11-Q14)	74	72	97	+	93

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	8	6	75	-	93
Appropriateness (Q1-Q3)	8	6	75	-	92
Cultural (Q4-Q6)	8	7	88	NS	93
Global(Q15)	8	5	63	-	83
Medication (Y/N) (Q21)	8	8	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	8	5	63	-	89
Outcomes/Functioning (Q16-Q20a)	8	4	50	-	86
Participation (Q11-Q14)	8	7	88	-	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Parsons Child and Family Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	19	18	95	-	99
Appropriateness (Q1-Q3)	19	18	95	-	98
Cultural (Q4-Q6)	19	19	100	+	99
Global(Q15)	19	18	95	NS	95
Medication (Y/N) (Q21)	19	14	74	NS	70
Medication Scale (Q21a-Q21e) ⁴	13	12	92	NS	90
Outcomes/Functioning (Q16-Q20a)	19	18	95	+	92
Participation (Q11-Q14)	19	19	100	+	96

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	47	45	96	-	98
Appropriateness (Q1-Q3)	47	45	96	NS	95
Cultural (Q4-Q6)	47	45	96	NS	97
Global(Q15)	46	44	96	NS	95
Medication (Y/N) (Q21)	47	45	96	+	90

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NYSOMH Youth Assessment of Care Survey Results 2014

Parsons Child and Family Center

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	45	39	87	NS	84
Outcomes/Functioning (Q16-Q20a)	47	42	89	NS	89
Participation (Q11-Q14)	47	46	98	NS	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Pathways, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	56	68	82.35
Children & Youth Community Residence	4	9	44.44
HCBS Waiver Individualized Care Coordination	52	59	88.14

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	56	51	91	-	96
Appropriateness (Q1-Q3)	56	54	96	-	97
Cultural (Q4-Q6)	56	55	98	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	42	36	86	-	94
Family Support Service (Y/N)(Q32)	53	42	79	+	60
Global(Q14-Q17)	56	53	95	-	97
Medication (Y/N) (Q28)	56	50	89	+	79
Medication Scale (Q28a-Q28e) ⁴	49	49	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Pathways, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	55	38	69	-	85
Participation (Q10-Q13)	56	54	96	-	98
Social Connectedness (Q23-Q27)	55	42	76	-	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	88
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	82
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	46
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	98
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Pathways, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	83
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	85

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	52	50	96	NS	97
Appropriateness (Q1-Q3)	52	51	98	NS	99
Cultural (Q4-Q6)	52	52	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	41	36	88	-	95
Family Support Service (Y/N)(Q32)	49	41	84	+	71
Global(Q14-Q17)	52	51	98	-	99
Medication (Y/N) (Q28)	52	46	88	NS	88
Medication Scale (Q28a-Q28e) ⁴	45	45	100	+	97
Outcomes/Functioning (Q18-Q22)	51	37	73	-	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Pathways, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	52	52	100	+	99
Social Connectedness (Q23-Q27)	51	41	80	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014 Pathways, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	8	9	88.89
Children & Youth Community Residence	8	9	88.89

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	8	8	100	+	95
Appropriateness (Q1-Q3)	8	8	100	+	94
Cultural (Q4-Q6)	8	8	100	+	95
Global(Q15)	8	8	100	+	87
Medication (Y/N) (Q21)	8	8	100	+	86
Medication Scale (Q21a-Q21e) ⁴	8	7	88	+	85
Outcomes/Functioning (Q16-Q20a)	8	8	100	+	89
Participation (Q11-Q14)	8	7	88	-	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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NYSOMH Youth Assessment of Care Survey Results 2014 Pathways, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	8	8	100	+	93
Appropriateness (Q1-Q3)	8	8	100	+	92
Cultural (Q4-Q6)	8	8	100	+	93
Global(Q15)	8	8	100	+	83
Medication (Y/N) (Q21)	8	8	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	8	7	88	NS	89
Outcomes/Functioning (Q16-Q20a)	8	8	100	+	86
Participation (Q11-Q14)	8	7	88	-	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Pederson-Krag Center, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	106	111	95.50
Children & Youth Community Residence	8	8	100.00
Family Support Services - Children & Family	11	11	100.00
HCBS Waiver Individualized Care Coordination	87	92	94.57

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	106	102	96	NS	96
Appropriateness (Q1-Q3)	106	105	99	+	97
Cultural (Q4-Q6)	106	106	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	68	68	100	+	94
Family Support Service (Y/N)(Q32)	103	70	68	+	60
Global(Q14-Q17)	105	104	99	+	97
Medication (Y/N) (Q28)	106	95	90	+	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014 Pederson-Krag Center, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	95	94	99	+	97
Outcomes/Functioning (Q18-Q22)	105	91	87	NS	85
Participation (Q10-Q13)	104	103	99	+	98
Social Connectedness (Q23-Q27)	106	96	91	+	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	8	7	88	NS	88
Appropriateness (Q1-Q3)	8	8	100	NS	93
Cultural (Q4-Q6)	8	8	100	NS	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	82
Family Support Service (Y/N)(Q32)	8	3	38	NS	46
Global(Q14-Q17)	8	8	100	+	90
Medication (Y/N) (Q28)	8	8	100	NS	98

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NYSOMH Family Assessment of Care Survey Results 2014 Pederson-Krag Center, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	8	8	100	NS	98
Outcomes/Functioning (Q18-Q22)	8	7	88	NS	79
Participation (Q10-Q13)	8	8	100	+	83
Social Connectedness (Q23-Q27)	8	8	100	+	85

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	11	11	100	+	94
Appropriateness (Q1-Q3)	11	11	100	+	96
Cultural (Q4-Q6)	11	11	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	+	97
Family Support Service (Y/N)(Q32)	11	10	91	+	84
Global(Q14-Q17)	10	10	100	+	94
Medication (Y/N) (Q28)	11	8	73	+	60

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NYSOMH Family Assessment of Care Survey Results 2014 Pederson-Krag Center, Inc.

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	8	8	100	+	93
Outcomes/Functioning (Q18-Q22)	10	9	90	+	87
Participation (Q10-Q13)	9	8	89	-	96
Social Connectedness (Q23-Q27)	11	10	91	NS	88

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	87	84	97	NS	97
Appropriateness (Q1-Q3)	87	86	99	NS	99
Cultural (Q4-Q6)	87	87	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	56	56	100	+	95
Family Support Service (Y/N)(Q32)	84	57	68	NS	71
Global(Q14-Q17)	87	86	99	NS	99
Medication (Y/N) (Q28)	87	79	91	+	88

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NYSOMH Family Assessment of Care Survey Results 2014 Pederson-Krag Center, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	79	78	99	+	97
Outcomes/Functioning (Q18-Q22)	87	75	86	NS	84
Participation (Q10-Q13)	87	87	100	+	99
Social Connectedness (Q23-Q27)	87	78	90	NS	88

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NYSOMH Youth Assessment of Care Survey Results 2014 Pederson-Krag Center, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	76	80	95.00
Children & Youth Community Residence	7	7	100.00
HCBS Waiver Individualized Care Coordination	69	73	94.52

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	76	76	100	+	95
Appropriateness (Q1-Q3)	76	74	97	+	94
Cultural (Q4-Q6)	76	75	99	+	95
Global(Q15)	75	72	96	+	87
Medication (Y/N) (Q21)	74	69	93	+	86
Medication Scale (Q21a-Q21e) ⁴	68	62	91	+	85

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NYSOMH Youth Assessment of Care Survey Results 2014 Pederson-Krag Center, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	76	70	92	+	89
Participation (Q11-Q14)	76	75	99	+	93

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	7	7	100	+	93
Appropriateness (Q1-Q3)	7	7	100	+	92
Cultural (Q4-Q6)	7	7	100	+	93
Global(Q15)	7	7	100	+	83
Medication (Y/N) (Q21)	7	7	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	7	7	100	+	89
Outcomes/Functioning (Q16-Q20a)	7	7	100	+	86
Participation (Q11-Q14)	7	7	100	NS	96

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NYSOMH Youth Assessment of Care Survey Results 2014 Pederson-Krag Center, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	69	69	100	+	98
Appropriateness (Q1-Q3)	69	67	97	NS	95
Cultural (Q4-Q6)	69	68	99	NS	97
Global(Q15)	68	65	96	NS	95
Medication (Y/N) (Q21)	67	62	93	NS	90
Medication Scale (Q21a-Q21e) ⁴	61	55	90	+	84
Outcomes/Functioning (Q16-Q20a)	69	63	91	NS	89
Participation (Q11-Q14)	69	68	99	+	96

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NYSOMH Family Assessment of Care Survey Results 2014

Rockland Children's Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	52	188	27.66
Clinic Treatment	16	53	30.19
Day Treatment	30	115	26.09
State Psychiatric Center Inpatient	6	20	30.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	52	50	96	NS	96
Appropriateness (Q1-Q3)	52	50	96	-	97
Cultural (Q4-Q6)	51	48	94	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	19	17	89	-	94
Family Support Service (Y/N)(Q32)	49	19	39	-	60
Global(Q14-Q17)	51	50	98	+	97
Medication (Y/N) (Q28)	52	48	92	+	79

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NYSOMH Family Assessment of Care Survey Results 2014

Rockland Children's Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	48	47	98	+	97
Outcomes/Functioning (Q18-Q22)	52	44	85	NS	85
Participation (Q10-Q13)	52	49	94	-	98
Social Connectedness (Q23-Q27)	51	40	78	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	16	16	100	+	97
Appropriateness (Q1-Q3)	16	16	100	+	97
Cultural (Q4-Q6)	15	15	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	88
Family Support Service (Y/N)(Q32)	16	4	25	-	33
Global(Q14-Q17)	15	15	100	+	98
Medication (Y/N) (Q28)	16	13	81	+	72

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NYSOMH Family Assessment of Care Survey Results 2014

Rockland Children's Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	13	13	100	+	97
Outcomes/Functioning (Q18-Q22)	16	13	81	-	87
Participation (Q10-Q13)	16	16	100	+	98
Social Connectedness (Q23-Q27)	15	12	80	-	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	30	29	97	NS	96
Appropriateness (Q1-Q3)	30	29	97	NS	97
Cultural (Q4-Q6)	30	27	90	-	97
FSS Scale (Q33,Q33a-Q33h) ⁵	14	14	100	NS	96
Family Support Service (Y/N)(Q32)	28	14	50	+	40
Global(Q14-Q17)	30	29	97	NS	98
Medication (Y/N) (Q28)	30	30	100	+	91

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NYSOMH Family Assessment of Care Survey Results 2014

Rockland Children's Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	30	29	97	NS	98
Outcomes/Functioning (Q18-Q22)	30	27	90	NS	86
Participation (Q10-Q13)	30	28	93	-	98
Social Connectedness (Q23-Q27)	30	24	80	NS	85

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	5	83	-	96
Appropriateness (Q1-Q3)	6	5	83	-	98
Cultural (Q4-Q6)	6	6	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	5	1	20	-	47
Global(Q14-Q17)	6	6	100	NS	96
Medication (Y/N) (Q28)	6	5	83	-	94

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NYSOMH Family Assessment of Care Survey Results 2014

Rockland Children's Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	5	5	100	NS	99
Outcomes/Functioning (Q18-Q22)	6	4	67	-	85
Participation (Q10-Q13)	6	5	83	-	98
Social Connectedness (Q23-Q27)	6	4	67	-	89

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NYSOMH Youth Assessment of Care Survey Results 2014

Rockland Children's Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	114	159	71.70
Clinic Treatment	51	71	71.83
Day Treatment	43	68	63.24
State Psychiatric Center Inpatient	20	20	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	114	110	96	+	95
Appropriateness (Q1-Q3)	114	108	95	NS	94
Cultural (Q4-Q6)	114	110	96	+	95
Global(Q15)	114	100	88	NS	87
Medication (Y/N) (Q21)	112	88	79	-	86
Medication Scale (Q21a-Q21e) ⁴	88	80	91	+	85

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NYSOMH Youth Assessment of Care Survey Results 2014

Rockland Children's Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	114	101	89	NS	89
Participation (Q11-Q14)	114	110	96	+	93

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	51	51	100	+	99
Appropriateness (Q1-Q3)	51	51	100	+	98
Cultural (Q4-Q6)	51	51	100	+	99
Global(Q15)	51	49	96	NS	95
Medication (Y/N) (Q21)	51	33	65	-	70
Medication Scale (Q21a-Q21e) ⁴	33	31	94	+	90
Outcomes/Functioning (Q16-Q20a)	51	50	98	+	92
Participation (Q11-Q14)	51	51	100	+	96

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NYSOMH Youth Assessment of Care Survey Results 2014

Rockland Children's Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	43	40	93	NS	93
Appropriateness (Q1-Q3)	43	38	88	-	92
Cultural (Q4-Q6)	43	40	93	NS	93
Global(Q15)	43	34	79	NS	81
Medication (Y/N) (Q21)	41	35	85	-	91
Medication Scale (Q21a-Q21e) ⁴	35	30	86	NS	84
Outcomes/Functioning (Q16-Q20a)	43	36	84	NS	87
Participation (Q11-Q14)	43	40	93	NS	91

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	20	19	95	+	89
Appropriateness (Q1-Q3)	20	19	95	+	89
Cultural (Q4-Q6)	20	19	95	+	90
Global(Q15)	20	17	85	+	77
Medication (Y/N) (Q21)	20	20	100	+	96

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Rockland Children's Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	20	19	95	+	80
Outcomes/Functioning (Q16-Q20a)	20	15	75	-	89
Participation (Q11-Q14)	20	19	95	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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NYSOMH Family Assessment of Care Survey Results 2014

Sagamore Children's Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	99	202	49.01
Clinic Treatment	27	29	93.10
Day Treatment	58	144	40.28
State Psychiatric Center Inpatient	14	29	48.28

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	99	97	98	+	96
Appropriateness (Q1-Q3)	99	99	100	+	97
Cultural (Q4-Q6)	99	98	99	NS	99
FSS Scale (Q33,Q33a-Q33h) ⁵	33	33	100	+	94
Family Support Service (Y/N)(Q32)	92	34	37	-	60
Global(Q14-Q17)	99	98	99	+	97
Medication (Y/N) (Q28)	99	90	91	+	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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- = Agency negatively significant compared to state;

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NYSOMH Family Assessment of Care Survey Results 2014

Sagamore Children's Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	88	88	100	+	97
Outcomes/Functioning (Q18-Q22)	98	88	90	+	85
Participation (Q10-Q13)	99	98	99	+	98
Social Connectedness (Q23-Q27)	99	87	88	NS	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	27	27	100	+	97
Appropriateness (Q1-Q3)	27	27	100	+	97
Cultural (Q4-Q6)	27	27	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	+	88
Family Support Service (Y/N)(Q32)	25	9	36	NS	33
Global(Q14-Q17)	27	27	100	+	98
Medication (Y/N) (Q28)	27	24	89	+	72

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Sagamore Children's Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	23	23	100	+	97
Outcomes/Functioning (Q18-Q22)	27	26	96	+	87
Participation (Q10-Q13)	27	27	100	+	98
Social Connectedness (Q23-Q27)	27	25	93	+	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	58	56	97	NS	96
Appropriateness (Q1-Q3)	58	58	100	+	97
Cultural (Q4-Q6)	58	57	98	NS	97
FSS Scale (Q33,Q33a-Q33h) ⁵	18	18	100	NS	96
Family Support Service (Y/N)(Q32)	54	19	35	NS	40
Global(Q14-Q17)	58	57	98	NS	98
Medication (Y/N) (Q28)	58	52	90	NS	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Sagamore Children's Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	51	51	100	NS	98
Outcomes/Functioning (Q18-Q22)	58	49	84	NS	86
Participation (Q10-Q13)	58	57	98	NS	98
Social Connectedness (Q23-Q27)	58	49	84	NS	85

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	14	14	100	NS	96
Appropriateness (Q1-Q3)	14	14	100	NS	98
Cultural (Q4-Q6)	14	14	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	NS	94
Family Support Service (Y/N)(Q32)	13	6	46	NS	47
Global(Q14-Q17)	14	14	100	NS	96
Medication (Y/N) (Q28)	14	14	100	+	94

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

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NYSOMH Family Assessment of Care Survey Results 2014

Sagamore Children's Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	14	14	100	NS	99
Outcomes/Functioning (Q18-Q22)	13	13	100	+	85
Participation (Q10-Q13)	14	14	100	NS	98
Social Connectedness (Q23-Q27)	14	13	93	NS	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

Sagamore Children's Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	162	197	82.23
Clinic Treatment	24	26	92.31
Day Treatment	112	145	77.24
State Psychiatric Center Inpatient	26	26	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	162	157	97	+	95
Appropriateness (Q1-Q3)	162	152	94	NS	94
Cultural (Q4-Q6)	162	152	94	NS	95
Global(Q15)	161	140	87	NS	87
Medication (Y/N) (Q21)	162	140	86	NS	86
Medication Scale (Q21a-Q21e) ⁴	140	124	89	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

Sagamore Children's Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	161	147	91	+	89
Participation (Q11-Q14)	161	148	92	NS	93

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	24	24	100	+	99
Appropriateness (Q1-Q3)	24	24	100	+	98
Cultural (Q4-Q6)	24	24	100	+	99
Global(Q15)	24	22	92	-	95
Medication (Y/N) (Q21)	24	16	67	NS	70
Medication Scale (Q21a-Q21e) ⁴	16	15	94	+	90
Outcomes/Functioning (Q16-Q20a)	24	22	92	NS	92
Participation (Q11-Q14)	23	22	96	NS	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

Sagamore Children's Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	112	109	97	+	93
Appropriateness (Q1-Q3)	112	107	96	+	92
Cultural (Q4-Q6)	112	104	93	NS	93
Global(Q15)	111	98	88	+	81
Medication (Y/N) (Q21)	112	99	88	NS	91
Medication Scale (Q21a-Q21e) ⁴	99	89	90	+	84
Outcomes/Functioning (Q16-Q20a)	112	102	91	+	87
Participation (Q11-Q14)	112	104	93	NS	91

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	26	24	92	NS	89
Appropriateness (Q1-Q3)	26	21	81	-	89
Cultural (Q4-Q6)	26	24	92	NS	90
Global(Q15)	26	20	77	NS	77
Medication (Y/N) (Q21)	26	25	96	NS	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Sagamore Children's Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	25	20	80	NS	80
Outcomes/Functioning (Q16-Q20a)	25	23	92	NS	89
Participation (Q11-Q14)	26	22	85	NS	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Schoharie County Community Mental Health Ctr

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	3	3	100.00
Family Support Services - Children & Family	3	3	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	60
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	79
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Schoharie County Community Mental Health Ctr

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	94
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	96
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	97
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	84
Global(Q14-Q17)	< 5	N/A	N/A	N/A	94
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	60
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Schoharie County Community Mental Health Ctr

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	96
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Schoharie County Community Mental Health Ctr

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

SCO Family of Services

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	5	47	10.64
Children & Youth Community Residence	0	4	0.00
HCBS Waiver Individualized Care Coordination	5	43	11.63

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	96
Appropriateness (Q1-Q3)	5	5	100	+	97
Cultural (Q4-Q6)	5	5	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	60
Global(Q14-Q17)	5	5	100	+	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	79
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 SCO Family of Services

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	5	4	80	-	85
Participation (Q10-Q13)	5	5	100	+	98
Social Connectedness (Q23-Q27)	5	5	100	+	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	88
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	82
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	46
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	98
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 SCO Family of Services

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	83
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	85

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	97
Appropriateness (Q1-Q3)	5	5	100	+	99
Cultural (Q4-Q6)	5	5	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	71
Global(Q14-Q17)	5	5	100	+	99
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	5	4	80	-	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 SCO Family of Services

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	5	100	+	99
Social Connectedness (Q23-Q27)	5	5	100	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014 SCO Family of Services

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	7	40	17.50
Children & Youth Community Residence	4	6	66.67
HCBS Waiver Individualized Care Coordination	3	34	8.82

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	7	7	100	+	95
Appropriateness (Q1-Q3)	7	5	71	-	94
Cultural (Q4-Q6)	7	6	86	-	95
Global(Q15)	7	6	86	NS	87
Medication (Y/N) (Q21)	7	7	100	+	86
Medication Scale (Q21a-Q21e) ⁴	7	5	71	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014 SCO Family of Services

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	7	4	57	-	89
Participation (Q11-Q14)	7	6	86	-	93

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	93
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	93
Global(Q15)	< 5	N/A	N/A	N/A	83
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	97
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	86
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014 SCO Family of Services

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
Global(Q15)	< 5	N/A	N/A	N/A	95
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	84
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	89
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

South Beach Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	26	33	78.79
Day Treatment	21	21	100.00
State Psychiatric Center Inpatient	5	12	41.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	26	26	100	+	96
Appropriateness (Q1-Q3)	26	25	96	-	97
Cultural (Q4-Q6)	26	26	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	17	17	100	+	94
Family Support Service (Y/N)(Q32)	25	17	68	+	60
Global(Q14-Q17)	26	26	100	+	97
Medication (Y/N) (Q28)	26	20	77	-	79
Medication Scale (Q28a-Q28e) ⁴	20	20	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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NYSOMH Family Assessment of Care Survey Results 2014

South Beach Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	26	25	96	+	85
Participation (Q10-Q13)	26	26	100	+	98
Social Connectedness (Q23-Q27)	26	25	96	+	87

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	21	21	100	+	96
Appropriateness (Q1-Q3)	21	20	95	NS	97
Cultural (Q4-Q6)	21	21	100	+	97
FSS Scale (Q33,Q33a-Q33h) ⁵	13	13	100	NS	96
Family Support Service (Y/N)(Q32)	20	13	65	+	40
Global(Q14-Q17)	21	21	100	NS	98
Medication (Y/N) (Q28)	21	15	71	-	91
Medication Scale (Q28a-Q28e) ⁴	15	15	100	NS	98
Outcomes/Functioning (Q18-Q22)	21	20	95	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

South Beach Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	21	21	100	NS	98
Social Connectedness (Q23-Q27)	21	20	95	+	85

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	NS	96
Appropriateness (Q1-Q3)	5	5	100	NS	98
Cultural (Q4-Q6)	5	5	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	5	4	80	+	47
Global(Q14-Q17)	5	5	100	NS	96
Medication (Y/N) (Q28)	5	5	100	+	94
Medication Scale (Q28a-Q28e) ⁴	5	5	100	NS	99
Outcomes/Functioning (Q18-Q22)	5	5	100	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

South Beach Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	5	100	NS	98
Social Connectedness (Q23-Q27)	5	5	100	+	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014

South Beach Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	32	33	96.97
Day Treatment	21	21	100.00
State Psychiatric Center Inpatient	11	12	91.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	32	30	94	-	95
Appropriateness (Q1-Q3)	32	30	94	NS	94
Cultural (Q4-Q6)	32	31	97	+	95
Global(Q15)	32	27	84	-	87
Medication (Y/N) (Q21)	32	27	84	NS	86
Medication Scale (Q21a-Q21e) ⁴	27	22	81	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

South Beach Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	32	30	94	+	89
Participation (Q11-Q14)	32	28	88	-	93

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	21	21	100	+	93
Appropriateness (Q1-Q3)	21	19	90	NS	92
Cultural (Q4-Q6)	21	21	100	+	93
Global(Q15)	21	18	86	+	81
Medication (Y/N) (Q21)	21	16	76	-	91
Medication Scale (Q21a-Q21e) ⁴	16	13	81	NS	84
Outcomes/Functioning (Q16-Q20a)	21	19	90	+	87
Participation (Q11-Q14)	21	19	90	NS	91

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NYSOMH Youth Assessment of Care Survey Results 2014

South Beach Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	11	9	82	-	89
Appropriateness (Q1-Q3)	11	11	100	+	89
Cultural (Q4-Q6)	11	10	91	NS	90
Global(Q15)	11	9	82	NS	77
Medication (Y/N) (Q21)	11	11	100	+	96
Medication Scale (Q21a-Q21e) ⁴	11	9	82	NS	80
Outcomes/Functioning (Q16-Q20a)	11	11	100	+	89
Participation (Q11-Q14)	11	9	82	NS	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 St. Catherine's Center for Children

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	17	17	100.00
Family Support Services - Children & Family	17	17	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	17	17	100	+	96
Appropriateness (Q1-Q3)	17	17	100	+	97
Cultural (Q4-Q6)	17	17	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	94
Family Support Service (Y/N)(Q32)	13	6	46	-	60
Global(Q14-Q17)	17	17	100	+	97
Medication (Y/N) (Q28)	17	16	94	+	79
Medication Scale (Q28a-Q28e) ⁴	16	16	100	+	97
Outcomes/Functioning (Q18-Q22)	17	17	100	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 St. Catherine's Center for Children

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	17	17	100	+	98
Social Connectedness (Q23-Q27)	17	16	94	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	17	17	100	+	94
Appropriateness (Q1-Q3)	17	17	100	+	96
Cultural (Q4-Q6)	17	17	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	97
Family Support Service (Y/N)(Q32)	13	6	46	-	84
Global(Q14-Q17)	17	17	100	+	94
Medication (Y/N) (Q28)	17	16	94	+	60
Medication Scale (Q28a-Q28e) ⁴	16	16	100	+	93
Outcomes/Functioning (Q18-Q22)	17	17	100	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 St. Catherine's Center for Children

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	17	17	100	+	96
Social Connectedness (Q23-Q27)	17	16	94	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

St. Catherine's Center for Children

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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- = Agency negatively significant compared to state;

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4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 St. Dominic's Home

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	21	104	20.19
HCBS Waiver Individualized Care Coordination	21	104	20.19

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	21	20	95	NS	96
Appropriateness (Q1-Q3)	21	19	90	-	97
Cultural (Q4-Q6)	21	21	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	16	16	100	+	94
Family Support Service (Y/N)(Q32)	19	16	84	+	60
Global(Q14-Q17)	21	21	100	+	97
Medication (Y/N) (Q28)	21	21	100	+	79
Medication Scale (Q28a-Q28e) ⁴	20	19	95	-	97
Outcomes/Functioning (Q18-Q22)	21	16	76	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 St. Dominic's Home

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	21	20	95	-	98
Social Connectedness (Q23-Q27)	21	18	86	NS	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	21	20	95	-	97
Appropriateness (Q1-Q3)	21	19	90	-	99
Cultural (Q4-Q6)	21	21	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	16	16	100	+	95
Family Support Service (Y/N)(Q32)	19	16	84	+	71
Global(Q14-Q17)	21	21	100	+	99
Medication (Y/N) (Q28)	21	21	100	+	88
Medication Scale (Q28a-Q28e) ⁴	20	19	95	-	97
Outcomes/Functioning (Q18-Q22)	21	16	76	-	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 St. Dominic's Home

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	21	20	95	-	99
Social Connectedness (Q23-Q27)	21	18	86	NS	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014

St. Dominic's Home

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

St. Joseph's Villa of Rochester

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	31	38	81.58
Children & Youth Community Residence	4	7	57.14
HCBS Waiver Individualized Care Coordination	15	17	88.24
Residential Treatment Facility - Children & Youth	12	14	85.71

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	31	29	94	-	96
Appropriateness (Q1-Q3)	31	31	100	+	97
Cultural (Q4-Q6)	31	31	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	23	20	87	-	94
Family Support Service (Y/N)(Q32)	30	23	77	+	60
Global(Q14-Q17)	31	31	100	+	97
Medication (Y/N) (Q28)	31	30	97	+	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

St. Joseph's Villa of Rochester

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	30	28	93	-	97
Outcomes/Functioning (Q18-Q22)	30	22	73	-	85
Participation (Q10-Q13)	31	29	94	-	98
Social Connectedness (Q23-Q27)	31	24	77	-	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	88
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	82
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	46
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	98

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

St. Joseph's Villa of Rochester

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	83
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	85

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	15	13	87	-	97
Appropriateness (Q1-Q3)	15	15	100	+	99
Cultural (Q4-Q6)	15	15	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	11	9	82	-	95
Family Support Service (Y/N)(Q32)	14	11	79	+	71
Global(Q14-Q17)	15	15	100	+	99
Medication (Y/N) (Q28)	15	15	100	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

St. Joseph's Villa of Rochester

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	15	13	87	-	97
Outcomes/Functioning (Q18-Q22)	15	8	53	-	84
Participation (Q10-Q13)	15	15	100	+	99
Social Connectedness (Q23-Q27)	15	9	60	-	88

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	89
Appropriateness (Q1-Q3)	12	12	100	+	89
Cultural (Q4-Q6)	12	12	100	NS	97
FSS Scale (Q33,Q33a-Q33h) ⁵	9	8	89	NS	89
Family Support Service (Y/N)(Q32)	12	9	75	+	54
Global(Q14-Q17)	12	12	100	+	93
Medication (Y/N) (Q28)	12	11	92	NS	94

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014

St. Joseph's Villa of Rochester

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	11	11	100	NS	96
Outcomes/Functioning (Q18-Q22)	12	11	92	+	77
Participation (Q10-Q13)	12	12	100	+	92
Social Connectedness (Q23-Q27)	12	12	100	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

St. Joseph's Villa of Rochester

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	17	20	85.00
Children & Youth Community Residence	6	6	100.00
Residential Treatment Facility - Children & Youth	11	14	78.57

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	17	16	94	NS	95
Appropriateness (Q1-Q3)	17	14	82	-	94
Cultural (Q4-Q6)	17	15	88	-	95
Global(Q15)	17	13	76	-	87
Medication (Y/N) (Q21)	17	16	94	+	86
Medication Scale (Q21a-Q21e) ⁴	16	13	81	-	85

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NYSOMH Youth Assessment of Care Survey Results 2014

St. Joseph's Villa of Rochester

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	17	16	94	+	89
Participation (Q11-Q14)	17	14	82	-	93

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	6	100	+	93
Appropriateness (Q1-Q3)	6	6	100	+	92
Cultural (Q4-Q6)	6	5	83	-	93
Global(Q15)	6	5	83	NS	83
Medication (Y/N) (Q21)	6	6	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	6	6	100	+	89
Outcomes/Functioning (Q16-Q20a)	6	6	100	+	86
Participation (Q11-Q14)	6	6	100	NS	96

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

St. Joseph's Villa of Rochester

Program_Type_Name=Residential Treatment Facility - Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	11	10	91	NS	89
Appropriateness (Q1-Q3)	11	8	73	-	88
Cultural (Q4-Q6)	11	10	91	NS	88
Global(Q15)	11	8	73	NS	76
Medication (Y/N) (Q21)	11	10	91	-	97
Medication Scale (Q21a-Q21e) ⁴	10	7	70	NS	76
Outcomes/Functioning (Q16-Q20a)	11	10	91	NS	91
Participation (Q11-Q14)	11	8	73	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

St. Lawrence Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	115	210	54.76
Clinic Treatment	94	165	56.97
Day Treatment	3	27	11.11
State Psychiatric Center Inpatient	18	18	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	114	112	98	+	96
Appropriateness (Q1-Q3)	115	113	98	+	97
Cultural (Q4-Q6)	115	115	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	39	35	90	-	94
Family Support Service (Y/N)(Q32)	103	39	38	-	60
Global(Q14-Q17)	115	113	98	+	97
Medication (Y/N) (Q28)	112	88	79	NS	79

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NYSOMH Family Assessment of Care Survey Results 2014

St. Lawrence Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	88	87	99	+	97
Outcomes/Functioning (Q18-Q22)	110	94	85	NS	85
Participation (Q10-Q13)	115	114	99	+	98
Social Connectedness (Q23-Q27)	109	95	87	NS	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	93	91	98	NS	97
Appropriateness (Q1-Q3)	94	92	98	NS	97
Cultural (Q4-Q6)	94	94	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	34	30	88	NS	88
Family Support Service (Y/N)(Q32)	85	34	40	+	33
Global(Q14-Q17)	94	92	98	NS	98
Medication (Y/N) (Q28)	91	70	77	+	72

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NYSOMH Family Assessment of Care Survey Results 2014 St. Lawrence Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	70	69	99	NS	97
Outcomes/Functioning (Q18-Q22)	92	81	88	NS	87
Participation (Q10-Q13)	94	93	99	NS	98
Social Connectedness (Q23-Q27)	91	80	88	+	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	96
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	40
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	91

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NYSOMH Family Assessment of Care Survey Results 2014 St. Lawrence Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	86
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	85

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	18	18	100	NS	96
Appropriateness (Q1-Q3)	18	18	100	NS	98
Cultural (Q4-Q6)	18	18	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	17	4	24	-	47
Global(Q14-Q17)	18	18	100	NS	96
Medication (Y/N) (Q28)	18	15	83	-	94

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NYSOMH Family Assessment of Care Survey Results 2014

St. Lawrence Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	15	15	100	NS	99
Outcomes/Functioning (Q18-Q22)	15	11	73	-	85
Participation (Q10-Q13)	18	18	100	NS	98
Social Connectedness (Q23-Q27)	15	13	87	NS	89

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NYSOMH Youth Assessment of Care Survey Results 2014

St. Lawrence Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	82	121	67.77
Clinic Treatment	60	99	60.61
Day Treatment	8	8	100.00
State Psychiatric Center Inpatient	14	14	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	82	79	96	+	95
Appropriateness (Q1-Q3)	82	77	94	NS	94
Cultural (Q4-Q6)	82	77	94	NS	95
Global(Q15)	82	75	91	+	87
Medication (Y/N) (Q21)	82	61	74	-	86
Medication Scale (Q21a-Q21e) ⁴	61	57	93	+	85

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NYSOMH Youth Assessment of Care Survey Results 2014 St. Lawrence Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	82	74	90	NS	89
Participation (Q11-Q14)	82	76	93	NS	93

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	60	59	98	NS	99
Appropriateness (Q1-Q3)	60	58	97	NS	98
Cultural (Q4-Q6)	60	58	97	-	99
Global(Q15)	60	58	97	NS	95
Medication (Y/N) (Q21)	60	44	73	NS	70
Medication Scale (Q21a-Q21e) ⁴	44	41	93	NS	90
Outcomes/Functioning (Q16-Q20a)	60	57	95	+	92
Participation (Q11-Q14)	60	57	95	NS	96

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NYSOMH Youth Assessment of Care Survey Results 2014 St. Lawrence Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	8	8	100	+	93
Appropriateness (Q1-Q3)	8	8	100	+	92
Cultural (Q4-Q6)	8	8	100	+	93
Global(Q15)	8	7	88	+	81
Medication (Y/N) (Q21)	8	7	88	-	91
Medication Scale (Q21a-Q21e) ⁴	7	7	100	+	84
Outcomes/Functioning (Q16-Q20a)	8	8	100	+	87
Participation (Q11-Q14)	8	8	100	+	91

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	14	12	86	NS	89
Appropriateness (Q1-Q3)	14	11	79	-	89
Cultural (Q4-Q6)	14	11	79	-	90
Global(Q15)	14	10	71	NS	77
Medication (Y/N) (Q21)	14	10	71	-	96

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NYSOMH Youth Assessment of Care Survey Results 2014

St. Lawrence Psychiatric Center

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	10	9	90	+	80
Outcomes/Functioning (Q16-Q20a)	14	9	64	-	89
Participation (Q11-Q14)	14	11	79	-	86

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NYSOMH Family Assessment of Care Survey Results 2014 St. Luke's-Roosevelt Hospital Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	40	106	37.74
HCBS Waiver Individualized Care Coordination	40	106	37.74

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	40	40	100	+	96
Appropriateness (Q1-Q3)	40	40	100	+	97
Cultural (Q4-Q6)	40	40	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	25	22	88	-	94
Family Support Service (Y/N)(Q32)	38	25	66	+	60
Global(Q14-Q17)	40	40	100	+	97
Medication (Y/N) (Q28)	40	33	83	+	79
Medication Scale (Q28a-Q28e) ⁴	33	32	97	NS	97
Outcomes/Functioning (Q18-Q22)	40	39	98	+	85

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NYSOMH Family Assessment of Care Survey Results 2014 St. Luke's-Roosevelt Hospital Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	40	40	100	+	98
Social Connectedness (Q23-Q27)	40	38	95	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	40	40	100	+	97
Appropriateness (Q1-Q3)	40	40	100	+	99
Cultural (Q4-Q6)	40	40	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	25	22	88	-	95
Family Support Service (Y/N)(Q32)	38	25	66	-	71
Global(Q14-Q17)	40	40	100	+	99
Medication (Y/N) (Q28)	40	33	83	-	88
Medication Scale (Q28a-Q28e) ⁴	33	32	97	NS	97
Outcomes/Functioning (Q18-Q22)	40	39	98	+	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 St. Luke's-Roosevelt Hospital Center

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	40	40	100	+	99
Social Connectedness (Q23-Q27)	40	38	95	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

St. Luke's-Roosevelt Hospital Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

St. Vincent's Services, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	1	3	33.33
Children & Youth Community Residence	1	3	33.33

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	94
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	60
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	79
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

St. Vincent's Services, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	88
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	82
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	46
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	98
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

St. Vincent's Services, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	83
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2014

St. Vincent's Services, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	4	4	100.00
Children & Youth Community Residence	4	4	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	86
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	85
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	89
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014 St. Vincent's Services, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	93
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	93
Global(Q15)	< 5	N/A	N/A	N/A	83
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	97
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	86
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Steinway Child and Family Services, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	52	54	96.30
Children & Youth Community Residence	2	4	50.00
HCBS Waiver Individualized Care Coordination	50	50	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	52	52	100	+	96
Appropriateness (Q1-Q3)	52	52	100	+	97
Cultural (Q4-Q6)	52	52	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	33	31	94	NS	94
Family Support Service (Y/N)(Q32)	52	33	63	+	60
Global(Q14-Q17)	52	52	100	+	97
Medication (Y/N) (Q28)	52	46	88	+	79
Medication Scale (Q28a-Q28e) ⁴	45	43	96	-	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Steinway Child and Family Services, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	52	41	79	-	85
Participation (Q10-Q13)	52	52	100	+	98
Social Connectedness (Q23-Q27)	52	50	96	+	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	88
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	82
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	46
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	98
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014 Steinway Child and Family Services, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	83
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	85

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	50	50	100	+	97
Appropriateness (Q1-Q3)	50	50	100	+	99
Cultural (Q4-Q6)	50	50	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	32	31	97	+	95
Family Support Service (Y/N)(Q32)	50	32	64	-	71
Global(Q14-Q17)	50	50	100	+	99
Medication (Y/N) (Q28)	50	44	88	NS	88
Medication Scale (Q28a-Q28e) ⁴	43	41	95	-	97
Outcomes/Functioning (Q18-Q22)	50	40	80	-	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

Steinway Child and Family Services, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	50	50	100	+	99
Social Connectedness (Q23-Q27)	50	48	96	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2014

Steinway Child and Family Services, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	4	4	100.00
Children & Youth Community Residence	4	4	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	86
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	85
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	89
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

Steinway Child and Family Services, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	93
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	93
Global(Q15)	< 5	N/A	N/A	N/A	83
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	97
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	86
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

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NYSOMH Family Assessment of Care Survey Results 2014

The Child Center of NY, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	9	34	26.47
HCBS Waiver Individualized Care Coordination	9	34	26.47

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	9	8	89	-	96
Appropriateness (Q1-Q3)	9	8	89	-	97
Cultural (Q4-Q6)	9	9	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	94
Family Support Service (Y/N)(Q32)	9	6	67	+	60
Global(Q14-Q17)	9	9	100	+	97
Medication (Y/N) (Q28)	9	9	100	+	79
Medication Scale (Q28a-Q28e) ⁴	9	7	78	-	97
Outcomes/Functioning (Q18-Q22)	9	8	89	+	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

The Child Center of NY, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	9	9	100	+	98
Social Connectedness (Q23-Q27)	9	7	78	-	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	9	8	89	-	97
Appropriateness (Q1-Q3)	9	8	89	-	99
Cultural (Q4-Q6)	9	9	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	95
Family Support Service (Y/N)(Q32)	9	6	67	-	71
Global(Q14-Q17)	9	9	100	+	99
Medication (Y/N) (Q28)	9	9	100	+	88
Medication Scale (Q28a-Q28e) ⁴	9	7	78	-	97
Outcomes/Functioning (Q18-Q22)	9	8	89	+	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014

The Child Center of NY, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	9	9	100	+	99
Social Connectedness (Q23-Q27)	9	7	78	-	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2014

The Child Center of NY, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2014 Westchester Jewish Community Services, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	16	16	100.00
HCBS Waiver Individualized Care Coordination	16	16	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	15	14	93	-	96
Appropriateness (Q1-Q3)	15	15	100	+	97
Cultural (Q4-Q6)	15	15	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	+	94
Family Support Service (Y/N)(Q32)	16	9	56	-	60
Global(Q14-Q17)	15	14	93	-	97
Medication (Y/N) (Q28)	16	15	94	+	79
Medication Scale (Q28a-Q28e) ⁴	15	14	93	-	97
Outcomes/Functioning (Q18-Q22)	15	12	80	-	85

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2014 Westchester Jewish Community Services, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	15	15	100	+	98
Social Connectedness (Q23-Q27)	15	14	93	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	15	14	93	-	97
Appropriateness (Q1-Q3)	15	15	100	+	99
Cultural (Q4-Q6)	15	15	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	+	95
Family Support Service (Y/N)(Q32)	16	9	56	-	71
Global(Q14-Q17)	15	14	93	-	99
Medication (Y/N) (Q28)	16	15	94	+	88
Medication Scale (Q28a-Q28e) ⁴	15	14	93	-	97
Outcomes/Functioning (Q18-Q22)	15	12	80	-	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2014

Westchester Jewish Community Services, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	15	15	100	+	99
Social Connectedness (Q23-Q27)	15	14	93	+	88

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2014

Westchester Jewish Community Services, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Western New York Children's Psychiatric Ctr.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2147	4934	43.51
Agency Total	19	82	23.17
Clinic Treatment	1	3	33.33
Day Treatment	5	33	15.15
State Psychiatric Center Inpatient	13	46	28.26

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	19	18	95	-	96
Appropriateness (Q1-Q3)	19	19	100	+	97
Cultural (Q4-Q6)	19	19	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	10	9	90	-	94
Family Support Service (Y/N)(Q32)	19	10	53	-	60
Global(Q14-Q17)	19	19	100	+	97
Medication (Y/N) (Q28)	19	18	95	+	79

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Western New York Children's Psychiatric Ctr.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	18	18	100	+	97
Outcomes/Functioning (Q18-Q22)	19	19	100	+	85
Participation (Q10-Q13)	19	19	100	+	98
Social Connectedness (Q23-Q27)	19	19	100	+	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	88
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	33
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	72

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Western New York Children's Psychiatric Ctr.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	96
Appropriateness (Q1-Q3)	5	5	100	+	97
Cultural (Q4-Q6)	5	5	100	+	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	96
Family Support Service (Y/N)(Q32)	5	1	20	-	40
Global(Q14-Q17)	5	5	100	NS	98
Medication (Y/N) (Q28)	5	4	80	-	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2014

Western New York Children's Psychiatric Ctr.

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	98
Outcomes/Functioning (Q18-Q22)	5	5	100	+	86
Participation (Q10-Q13)	5	5	100	NS	98
Social Connectedness (Q23-Q27)	5	5	100	+	85

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	13	12	92	NS	96
Appropriateness (Q1-Q3)	13	13	100	NS	98
Cultural (Q4-Q6)	13	13	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	NS	94
Family Support Service (Y/N)(Q32)	13	9	69	+	47
Global(Q14-Q17)	13	13	100	NS	96
Medication (Y/N) (Q28)	13	13	100	+	94

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NYSOMH Family Assessment of Care Survey Results 2014

Western New York Children's Psychiatric Ctr.

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	13	13	100	NS	99
Outcomes/Functioning (Q18-Q22)	13	13	100	+	85
Participation (Q10-Q13)	13	13	100	NS	98
Social Connectedness (Q23-Q27)	13	13	100	+	89

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NYSOMH Youth Assessment of Care Survey Results 2014

Western New York Children's Psychiatric Ctr.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1494	2506	59.62
Agency Total	50	63	79.37
Clinic Treatment	1	3	33.33
Day Treatment	22	33	66.67
State Psychiatric Center Inpatient	27	27	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	50	49	98	+	95
Appropriateness (Q1-Q3)	50	46	92	-	94
Cultural (Q4-Q6)	50	49	98	+	95
Global(Q15)	50	43	86	NS	87
Medication (Y/N) (Q21)	49	49	100	+	86
Medication Scale (Q21a-Q21e) ⁴	48	44	92	+	85

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NYSOMH Youth Assessment of Care Survey Results 2014

Western New York Children's Psychiatric Ctr.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	50	47	94	+	89
Participation (Q11-Q14)	50	45	90	-	93

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	99
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	95
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	70
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	90
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	92
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

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NYSOMH Youth Assessment of Care Survey Results 2014

Western New York Children's Psychiatric Ctr.

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	22	21	95	NS	93
Appropriateness (Q1-Q3)	22	20	91	NS	92
Cultural (Q4-Q6)	22	22	100	+	93
Global(Q15)	22	18	82	NS	81
Medication (Y/N) (Q21)	22	22	100	+	91
Medication Scale (Q21a-Q21e) ⁴	22	20	91	+	84
Outcomes/Functioning (Q16-Q20a)	22	21	95	+	87
Participation (Q11-Q14)	22	20	91	NS	91

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	27	27	100	+	89
Appropriateness (Q1-Q3)	27	25	93	NS	89
Cultural (Q4-Q6)	27	26	96	+	90
Global(Q15)	27	24	89	+	77
Medication (Y/N) (Q21)	26	26	100	+	96

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NYSOMH Youth Assessment of Care Survey Results 2014

Western New York Children's Psychiatric Ctr.

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	25	23	92	+	80
Outcomes/Functioning (Q16-Q20a)	27	25	93	NS	89
Participation (Q11-Q14)	27	24	89	NS	86

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