

NYSOMH Family Assessment of Care Survey Results 2015

Astor Services for Children & Families

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	66	427	15.46
Day Treatment	61	391	15.60
HCBS Waiver Individualized Care Coordination	5	20	25.00
Residential Treatment Facility - Children & Youth	0	16	0.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	66	65	98	+	97
Appropriateness (Q1-Q3)	66	64	97	NS	97
Cultural (Q4-Q6)	66	65	98	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	21	19	90	-	95
Family Support Service (Y/N)(Q32)	61	22	36	-	58
Global(Q14-Q17)	66	64	97	NS	97
Medication (Y/N) (Q28)	65	46	71	-	80

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Astor Services for Children & Families

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	46	46	100	+	97
Outcomes/Functioning (Q18-Q22)	66	57	86	NS	86
Participation (Q10-Q13)	66	63	95	-	98
Social Connectedness (Q23-Q27)	66	57	86	NS	87

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	61	60	98	NS	97
Appropriateness (Q1-Q3)	61	59	97	NS	97
Cultural (Q4-Q6)	61	60	98	NS	98
FSS Scale (Q33,Q33a-Q33h) ⁵	17	15	88	-	93
Family Support Service (Y/N)(Q32)	56	18	32	-	40
Global(Q14-Q17)	61	59	97	NS	96
Medication (Y/N) (Q28)	60	42	70	NS	72
Medication Scale (Q28a-Q28e) ⁴	42	42	100	+	96

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NYSOMH Family Assessment of Care Survey Results 2015 Astor Services for Children & Families

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	61	54	89	-	92
Participation (Q10-Q13)	61	58	95	NS	96
Social Connectedness (Q23-Q27)	61	53	87	NS	89

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	98
Appropriateness (Q1-Q3)	5	5	100	+	98
Cultural (Q4-Q6)	5	5	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	5	4	80	+	70
Global(Q14-Q17)	5	5	100	+	97
Medication (Y/N) (Q28)	5	4	80	-	90
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	5	3	60	-	82

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NYSOMH Family Assessment of Care Survey Results 2015

Astor Services for Children & Families

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	5	100	+	99
Social Connectedness (Q23-Q27)	5	4	80	-	87

Program_Type_Name=Residential Treatment Facility - Children &

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	76
Global(Q14-Q17)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	94
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	77
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	95
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	86

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NYSOMH Youth Assessment of Care Survey Results 2015

Astor Services for Children & Families

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	76	182	41.76
Day Treatment	73	162	45.06
HCBS Waiver Individualized Care Coordination	3	20	15.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	76	71	93	-	95
Appropriateness (Q1-Q3)	76	68	89	-	92
Cultural (Q4-Q6)	76	69	91	-	95
Global(Q15)	73	62	85	-	89
Medication (Y/N) (Q21)	73	54	74	-	84
Medication Scale (Q21a-Q21e) ⁴	50	38	76	-	83

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NYSOMH Youth Assessment of Care Survey Results 2015

Astor Services for Children & Families

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	75	67	89	NS	90
Participation (Q11-Q14)	75	65	87	-	91

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	73	68	93	NS	95
Appropriateness (Q1-Q3)	73	65	89	-	93
Cultural (Q4-Q6)	73	66	90	-	93
Global(Q15)	70	59	84	-	87
Medication (Y/N) (Q21)	70	52	74	-	86
Medication Scale (Q21a-Q21e) ⁴	48	36	75	NS	78
Outcomes/Functioning (Q16-Q20a)	72	64	89	NS	91
Participation (Q11-Q14)	72	62	86	-	89

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NYSOMH Youth Assessment of Care Survey Results 2015

Astor Services for Children & Families

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	92
Global(Q15)	< 5	N/A	N/A	N/A	80
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	99

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NYSOMH Youth Assessment of Care Survey Results 2015

Astor Services for Children & Families

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	82
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

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NYSOMH Family Assessment of Care Survey Results 2015

August Aichhorn Ctr./Adoles. Resid. Care, Inc

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	4	25	16.00
Residential Treatment Facility - Children & Youth	4	25	16.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	58
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	80
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	86

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NYSOMH Family Assessment of Care Survey Results 2015

August Aichhorn Ctr./Adoles. Resid. Care, Inc

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Residential Treatment Facility - Children &

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	76
Global(Q14-Q17)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	94
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	77
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	95
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	86

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NYSOMH Youth Assessment of Care Survey Results 2015

August Aichhorn Ctr./Adoles. Resid. Care, Inc

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	24	30	80.00
Residential Treatment Facility - Children & Youth	24	30	80.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	24	23	96	NS	95
Appropriateness (Q1-Q3)	24	23	96	+	92
Cultural (Q4-Q6)	24	23	96	+	95
Global(Q15)	24	22	92	+	89
Medication (Y/N) (Q21)	24	24	100	+	84
Medication Scale (Q21a-Q21e) ⁴	24	24	100	+	83
Outcomes/Functioning (Q16-Q20a)	24	22	92	+	90
Participation (Q11-Q14)	24	24	100	+	91

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NYSOMH Youth Assessment of Care Survey Results 2015

August Aichhorn Ctr./Adoles. Resid. Care, Inc

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	24	23	96	NS	95
Appropriateness (Q1-Q3)	24	23	96	NS	92
Cultural (Q4-Q6)	24	23	96	NS	92
Global(Q15)	24	22	92	+	80
Medication (Y/N) (Q21)	24	24	100	NS	99
Medication Scale (Q21a-Q21e) ⁴	24	24	100	+	82
Outcomes/Functioning (Q16-Q20a)	24	22	92	NS	91
Participation (Q11-Q14)	24	24	100	+	91

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NYSOMH Family Assessment of Care Survey Results 2015

Baker Hall, Inc. dba Baker Victory Services

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	5	30	16.67
Residential Treatment Facility - Children & Youth	5	30	16.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	97
Appropriateness (Q1-Q3)	5	5	100	+	97
Cultural (Q4-Q6)	5	5	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	5	4	80	-	95
Family Support Service (Y/N)(Q32)	5	5	100	+	58
Global(Q14-Q17)	5	5	100	+	97
Medication (Y/N) (Q28)	5	5	100	+	80
Medication Scale (Q28a-Q28e) ⁴	5	5	100	+	97
Outcomes/Functioning (Q18-Q22)	5	4	80	-	86

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NYSOMH Family Assessment of Care Survey Results 2015

Baker Hall, Inc. dba Baker Victory Services

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	5	100	+	98
Social Connectedness (Q23-Q27)	5	5	100	+	87

Program_Type_Name=Residential Treatment Facility - Children &

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	NS	96
Appropriateness (Q1-Q3)	5	5	100	+	92
Cultural (Q4-Q6)	5	5	100	NS	97
FSS Scale (Q33,Q33a-Q33h) ⁵	5	4	80	NS	87
Family Support Service (Y/N)(Q32)	5	5	100	+	76
Global(Q14-Q17)	5	5	100	NS	96
Medication (Y/N) (Q28)	5	5	100	NS	97
Medication Scale (Q28a-Q28e) ⁴	5	5	100	+	94
Outcomes/Functioning (Q18-Q22)	5	4	80	NS	77
Participation (Q10-Q13)	5	5	100	+	95
Social Connectedness (Q23-Q27)	5	5	100	+	86

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NYSOMH Youth Assessment of Care Survey Results 2015

Baker Hall, Inc. dba Baker Victory Services

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

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NYSOMH Youth Assessment of Care Survey Results 2015

Baker Hall, Inc. dba Baker Victory Services

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	92
Global(Q15)	< 5	N/A	N/A	N/A	80
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	99
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	82
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

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NYSOMH Family Assessment of Care Survey Results 2015

Behavioral Health Services North, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	12	57	21.05
Clinic Treatment	0	45	0.00
HCBS Waiver Individualized Care Coordination	12	12	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	97
Appropriateness (Q1-Q3)	12	12	100	+	97
Cultural (Q4-Q6)	12	12	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	+	95
Family Support Service (Y/N)(Q32)	12	9	75	+	58
Global(Q14-Q17)	12	12	100	+	97
Medication (Y/N) (Q28)	12	12	100	+	80
Medication Scale (Q28a-Q28e) ⁴	12	12	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Behavioral Health Services North, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	12	9	75	-	86
Participation (Q10-Q13)	12	12	100	+	98
Social Connectedness (Q23-Q27)	12	10	83	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	92
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	35
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	73
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NYSOMH Family Assessment of Care Survey Results 2015

Behavioral Health Services North, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	84

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	98
Appropriateness (Q1-Q3)	12	12	100	+	98
Cultural (Q4-Q6)	12	12	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	+	95
Family Support Service (Y/N)(Q32)	12	9	75	+	70
Global(Q14-Q17)	12	12	100	+	97
Medication (Y/N) (Q28)	12	12	100	+	90
Medication Scale (Q28a-Q28e) ⁴	12	12	100	+	97
Outcomes/Functioning (Q18-Q22)	12	9	75	-	82
Participation (Q10-Q13)	12	12	100	+	99
Social Connectedness (Q23-Q27)	12	10	83	-	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Behavioral Health Services North, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	0	45	0.00
Clinic Treatment	0	45	0.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Behavioral Health Services North, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Global(Q15)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	69
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	92

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Behavioral Health Services North, Inc.

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015 Bronx-Lebanon Hospital Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	8	15	53.33
Day Treatment	8	15	53.33

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	97
Appropriateness (Q1-Q3)	8	8	100	+	97
Cultural (Q4-Q6)	8	8	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	6	1	17	-	58
Global(Q14-Q17)	8	8	100	+	97
Medication (Y/N) (Q28)	8	8	100	+	80
Medication Scale (Q28a-Q28e) ⁴	8	7	88	-	97
Outcomes/Functioning (Q18-Q22)	8	8	100	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015 Bronx-Lebanon Hospital Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	8	8	100	+	98
Social Connectedness (Q23-Q27)	8	7	88	NS	87

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	97
Appropriateness (Q1-Q3)	8	8	100	+	97
Cultural (Q4-Q6)	8	8	100	+	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	93
Family Support Service (Y/N)(Q32)	6	1	17	-	40
Global(Q14-Q17)	8	8	100	+	96
Medication (Y/N) (Q28)	8	8	100	+	72
Medication Scale (Q28a-Q28e) ⁴	8	7	88	-	96
Outcomes/Functioning (Q18-Q22)	8	8	100	+	92
Participation (Q10-Q13)	8	8	100	+	96
Social Connectedness (Q23-Q27)	8	7	88	NS	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Bronx-Lebanon Hospital Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	13	15	86.67
Day Treatment	13	15	86.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	13	13	100	+	95
Appropriateness (Q1-Q3)	13	13	100	+	92
Cultural (Q4-Q6)	13	12	92	-	95
Global(Q15)	13	11	85	-	89
Medication (Y/N) (Q21)	13	12	92	+	84
Medication Scale (Q21a-Q21e) ⁴	12	9	75	-	83
Outcomes/Functioning (Q16-Q20a)	13	11	85	-	90
Participation (Q11-Q14)	13	12	92	NS	91

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NYSOMH Youth Assessment of Care Survey Results 2015

Bronx-Lebanon Hospital Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	13	13	100	+	95
Appropriateness (Q1-Q3)	13	13	100	+	93
Cultural (Q4-Q6)	13	12	92	NS	93
Global(Q15)	13	11	85	-	87
Medication (Y/N) (Q21)	13	12	92	+	86
Medication Scale (Q21a-Q21e) ⁴	12	9	75	NS	78
Outcomes/Functioning (Q16-Q20a)	13	11	85	-	91
Participation (Q11-Q14)	13	12	92	+	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Capital District Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	43	83	51.81
Clinic Treatment	43	83	51.81

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	43	42	98	+	97
Appropriateness (Q1-Q3)	43	42	98	NS	97
Cultural (Q4-Q6)	43	43	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	18	18	100	+	95
Family Support Service (Y/N)(Q32)	41	18	44	-	58
Global(Q14-Q17)	43	43	100	+	97
Medication (Y/N) (Q28)	43	36	84	+	80
Medication Scale (Q28a-Q28e) ⁴	36	35	97	NS	97
Outcomes/Functioning (Q18-Q22)	43	33	77	-	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Capital District Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	43	43	100	+	98
Social Connectedness (Q23-Q27)	43	32	74	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	43	42	98	NS	96
Appropriateness (Q1-Q3)	43	42	98	NS	97
Cultural (Q4-Q6)	43	43	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	18	18	100	+	92
Family Support Service (Y/N)(Q32)	41	18	44	+	35
Global(Q14-Q17)	43	43	100	+	98
Medication (Y/N) (Q28)	43	36	84	+	73
Medication Scale (Q28a-Q28e) ⁴	36	35	97	NS	97
Outcomes/Functioning (Q18-Q22)	43	33	77	-	87
Participation (Q10-Q13)	43	43	100	+	98
Social Connectedness (Q23-Q27)	43	32	74	-	84

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Capital District Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	31	45	68.89
Clinic Treatment	31	45	68.89

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	31	29	94	-	95
Appropriateness (Q1-Q3)	31	28	90	-	92
Cultural (Q4-Q6)	31	29	94	-	95
Global(Q15)	30	29	97	+	89
Medication (Y/N) (Q21)	31	25	81	-	84
Medication Scale (Q21a-Q21e) ⁴	25	22	88	+	83
Outcomes/Functioning (Q16-Q20a)	31	24	77	-	90
Participation (Q11-Q14)	31	28	90	NS	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Capital District Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	31	29	94	-	97
Appropriateness (Q1-Q3)	31	28	90	-	94
Cultural (Q4-Q6)	31	29	94	-	98
Global(Q15)	30	29	97	+	93
Medication (Y/N) (Q21)	31	25	81	+	69
Medication Scale (Q21a-Q21e) ⁴	25	22	88	NS	89
Outcomes/Functioning (Q16-Q20a)	31	24	77	-	90
Participation (Q11-Q14)	31	28	90	NS	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NYSOMH Family Assessment of Care Survey Results 2015

Catholic Charities of Broome County - Diocese

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	26	31	83.87
Children & Youth Community Residence	2	5	40.00
HCBS Waiver Individualized Care Coordination	24	26	92.31

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	26	26	100	+	97
Appropriateness (Q1-Q3)	26	25	96	-	97
Cultural (Q4-Q6)	26	26	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	23	22	96	NS	95
Family Support Service (Y/N)(Q32)	26	23	88	+	58
Global(Q14-Q17)	26	26	100	+	97
Medication (Y/N) (Q28)	26	26	100	+	80
Medication Scale (Q28a-Q28e) ⁴	25	24	96	NS	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Catholic Charities of Broome County - Diocese

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	26	22	85	NS	86
Participation (Q10-Q13)	26	26	100	+	98
Social Connectedness (Q23-Q27)	26	22	85	-	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	50
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	70

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Catholic Charities of Broome County - Diocese

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	93
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	24	24	100	+	98
Appropriateness (Q1-Q3)	24	23	96	-	98
Cultural (Q4-Q6)	24	24	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	21	20	95	NS	95
Family Support Service (Y/N)(Q32)	24	21	88	+	70
Global(Q14-Q17)	24	24	100	+	97
Medication (Y/N) (Q28)	24	24	100	+	90
Medication Scale (Q28a-Q28e) ⁴	24	23	96	NS	97
Outcomes/Functioning (Q18-Q22)	24	20	83	NS	82
Participation (Q10-Q13)	24	24	100	+	99
Social Connectedness (Q23-Q27)	24	20	83	-	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Catholic Charities of Broome County - Diocese

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	14	17	82.35
Children & Youth Community Residence	3	5	60.00
HCBS Waiver Individualized Care Coordination	11	12	91.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	14	14	100	+	95
Appropriateness (Q1-Q3)	14	13	93	NS	92
Cultural (Q4-Q6)	14	14	100	+	95
Global(Q15)	14	13	93	+	89
Medication (Y/N) (Q21)	14	13	93	+	84
Medication Scale (Q21a-Q21e) ⁴	13	13	100	+	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

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NYSOMH Youth Assessment of Care Survey Results 2015

Catholic Charities of Broome County - Diocese

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	14	9	64	-	90
Participation (Q11-Q14)	14	14	100	+	91

Program_Type_Name=Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	94
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	89
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	91
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	97
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	81
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Catholic Charities of Broome County - Diocese

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	11	11	100	+	98
Appropriateness (Q1-Q3)	11	10	91	-	95
Cultural (Q4-Q6)	11	11	100	+	99
Global(Q15)	11	10	91	-	96
Medication (Y/N) (Q21)	11	10	91	NS	90
Medication Scale (Q21a-Q21e) ⁴	10	10	100	+	83
Outcomes/Functioning (Q16-Q20a)	11	7	64	-	91
Participation (Q11-Q14)	11	11	100	+	96

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NYSOMH Family Assessment of Care Survey Results 2015 Cattaraugus Rehabilitation Center, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	6	42	14.29
HCBS Waiver Individualized Care Coordination	6	42	14.29

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	5	83	-	97
Appropriateness (Q1-Q3)	6	6	100	+	97
Cultural (Q4-Q6)	6	6	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	6	3	50	-	58
Global(Q14-Q17)	6	6	100	+	97
Medication (Y/N) (Q28)	6	6	100	+	80
Medication Scale (Q28a-Q28e) ⁴	6	6	100	+	97
Outcomes/Functioning (Q18-Q22)	6	4	67	-	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015 Cattaraugus Rehabilitation Center, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	6	6	100	+	98
Social Connectedness (Q23-Q27)	6	5	83	-	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	5	83	-	98
Appropriateness (Q1-Q3)	6	6	100	+	98
Cultural (Q4-Q6)	6	6	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	6	3	50	-	70
Global(Q14-Q17)	6	6	100	+	97
Medication (Y/N) (Q28)	6	6	100	+	90
Medication Scale (Q28a-Q28e) ⁴	6	6	100	+	97
Outcomes/Functioning (Q18-Q22)	6	4	67	-	82
Participation (Q10-Q13)	6	6	100	+	99
Social Connectedness (Q23-Q27)	6	5	83	-	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Cattaraugus Rehabilitation Center, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

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NYSOMH Youth Assessment of Care Survey Results 2015

Cattaraugus Rehabilitation Center, Inc.

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Child and Family Services of Erie County

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	29	33	87.88
HCBS Waiver Individualized Care Coordination	29	33	87.88

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	29	28	97	NS	97
Appropriateness (Q1-Q3)	29	29	100	+	97
Cultural (Q4-Q6)	29	29	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	15	15	100	+	95
Family Support Service (Y/N)(Q32)	25	15	60	NS	58
Global(Q14-Q17)	29	29	100	+	97
Medication (Y/N) (Q28)	28	27	96	+	80
Medication Scale (Q28a-Q28e) ⁴	27	25	93	-	97
Outcomes/Functioning (Q18-Q22)	29	25	86	NS	86

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NYSOMH Family Assessment of Care Survey Results 2015

Child and Family Services of Erie County

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	29	29	100	+	98
Social Connectedness (Q23-Q27)	29	27	93	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	29	28	97	-	98
Appropriateness (Q1-Q3)	29	29	100	+	98
Cultural (Q4-Q6)	29	29	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	15	15	100	+	95
Family Support Service (Y/N)(Q32)	25	15	60	-	70
Global(Q14-Q17)	29	29	100	+	97
Medication (Y/N) (Q28)	28	27	96	+	90
Medication Scale (Q28a-Q28e) ⁴	27	25	93	-	97
Outcomes/Functioning (Q18-Q22)	29	25	86	+	82
Participation (Q10-Q13)	29	29	100	+	99
Social Connectedness (Q23-Q27)	29	27	93	+	87

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NYSOMH Youth Assessment of Care Survey Results 2015

Child and Family Services of Erie County

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	23	28	82.14
HCBS Waiver Individualized Care Coordination	23	28	82.14

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	23	23	100	+	95
Appropriateness (Q1-Q3)	23	22	96	+	92
Cultural (Q4-Q6)	23	23	100	+	95
Global(Q15)	22	21	95	+	89
Medication (Y/N) (Q21)	23	19	83	NS	84
Medication Scale (Q21a-Q21e) ⁴	19	18	95	+	83
Outcomes/Functioning (Q16-Q20a)	23	21	91	NS	90
Participation (Q11-Q14)	23	23	100	+	91

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NYSOMH Youth Assessment of Care Survey Results 2015

Child and Family Services of Erie County

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	23	23	100	+	98
Appropriateness (Q1-Q3)	23	22	96	NS	95
Cultural (Q4-Q6)	23	23	100	+	99
Global(Q15)	22	21	95	NS	96
Medication (Y/N) (Q21)	23	19	83	-	90
Medication Scale (Q21a-Q21e) ⁴	19	18	95	+	83
Outcomes/Functioning (Q16-Q20a)	23	21	91	NS	91
Participation (Q11-Q14)	23	23	100	+	96

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NYSOMH Family Assessment of Care Survey Results 2015

Children's Home RTF, Inc./dba Stillwater

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	3	18	16.67
Residential Treatment Facility - Children & Youth	3	18	16.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	58
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	80
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	86

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NYSOMH Family Assessment of Care Survey Results 2015

Children's Home RTF, Inc./dba Stillwater

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Residential Treatment Facility - Children &

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	76
Global(Q14-Q17)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	94
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	77
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	95
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Children's Home RTF, Inc./dba Stillwater

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	14	14	100.00
Residential Treatment Facility - Children & Youth	14	14	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	14	12	86	-	95
Appropriateness (Q1-Q3)	14	12	86	-	92
Cultural (Q4-Q6)	14	13	93	-	95
Global(Q15)	14	12	86	-	89
Medication (Y/N) (Q21)	14	14	100	+	84
Medication Scale (Q21a-Q21e) ⁴	14	8	57	-	83
Outcomes/Functioning (Q16-Q20a)	14	12	86	-	90
Participation (Q11-Q14)	14	11	79	-	91

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Children's Home RTF, Inc./dba Stillwater

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	14	12	86	-	95
Appropriateness (Q1-Q3)	14	12	86	-	92
Cultural (Q4-Q6)	14	13	93	NS	92
Global(Q15)	14	12	86	NS	80
Medication (Y/N) (Q21)	14	14	100	NS	99
Medication Scale (Q21a-Q21e) ⁴	14	8	57	-	82
Outcomes/Functioning (Q16-Q20a)	14	12	86	NS	91
Participation (Q11-Q14)	14	11	79	-	91

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NYSOMH Family Assessment of Care Survey Results 2015

Citizen Advocates, Inc. dba North Star Indust

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	14	18	77.78
Children & Youth Community Residence	7	8	87.50
HCBS Waiver Individualized Care Coordination	7	10	70.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	14	13	93	-	97
Appropriateness (Q1-Q3)	14	13	93	-	97
Cultural (Q4-Q6)	14	14	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	7	6	86	-	95
Family Support Service (Y/N)(Q32)	14	7	50	-	58
Global(Q14-Q17)	14	13	93	-	97
Medication (Y/N) (Q28)	14	13	93	+	80
Medication Scale (Q28a-Q28e) ⁴	13	12	92	-	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Citizen Advocates, Inc. dba North Star Indust

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	14	11	79	-	86
Participation (Q10-Q13)	14	13	93	-	98
Social Connectedness (Q23-Q27)	14	12	86	-	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	7	6	86	NS	90
Appropriateness (Q1-Q3)	7	6	86	NS	93
Cultural (Q4-Q6)	7	7	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	7	3	43	NS	50
Global(Q14-Q17)	7	6	86	NS	90
Medication (Y/N) (Q28)	7	7	100	NS	97
Medication Scale (Q28a-Q28e) ⁴	7	6	86	NS	89
Outcomes/Functioning (Q18-Q22)	7	5	71	NS	70

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

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NYSOMH Family Assessment of Care Survey Results 2015

Citizen Advocates, Inc. dba North Star Indust

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	7	6	86	NS	93
Social Connectedness (Q23-Q27)	7	6	86	NS	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	7	7	100	+	98
Appropriateness (Q1-Q3)	7	7	100	+	98
Cultural (Q4-Q6)	7	7	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	7	4	57	-	70
Global(Q14-Q17)	7	7	100	+	97
Medication (Y/N) (Q28)	7	6	86	-	90
Medication Scale (Q28a-Q28e) ⁴	6	6	100	+	97
Outcomes/Functioning (Q18-Q22)	7	6	86	+	82
Participation (Q10-Q13)	7	7	100	+	99
Social Connectedness (Q23-Q27)	7	6	86	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Citizen Advocates, Inc. dba North Star Indust

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	7	8	87.50
Children & Youth Community Residence	7	8	87.50

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	7	5	71	-	95
Appropriateness (Q1-Q3)	7	5	71	-	92
Cultural (Q4-Q6)	7	4	57	-	95
Global(Q15)	7	5	71	-	89
Medication (Y/N) (Q21)	7	7	100	+	84
Medication Scale (Q21a-Q21e) ⁴	7	4	57	-	83
Outcomes/Functioning (Q16-Q20a)	7	5	71	-	90
Participation (Q11-Q14)	7	4	57	-	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Citizen Advocates, Inc. dba North Star Indust

Program_Type_Name=Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	7	5	71	-	94
Appropriateness (Q1-Q3)	7	5	71	-	89
Cultural (Q4-Q6)	7	4	57	-	91
Global(Q15)	7	5	71	-	87
Medication (Y/N) (Q21)	7	7	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	7	4	57	-	81
Outcomes/Functioning (Q16-Q20a)	7	5	71	-	90
Participation (Q11-Q14)	7	4	57	-	93

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Citizen Advocates, Inc. dba North Star Indust

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Consumer Services of Madison County

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	12	15	80.00
Family Support Services - Children & Family	12	15	80.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	97
Appropriateness (Q1-Q3)	12	12	100	+	97
Cultural (Q4-Q6)	12	12	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	12	4	33	-	58
Global(Q14-Q17)	12	12	100	+	97
Medication (Y/N) (Q28)	12	11	92	+	80
Medication Scale (Q28a-Q28e) ⁴	11	11	100	+	97
Outcomes/Functioning (Q18-Q22)	12	10	83	-	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Consumer Services of Madison County

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	12	12	100	+	98
Social Connectedness (Q23-Q27)	12	11	92	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	12	12	100	+	97
Appropriateness (Q1-Q3)	12	12	100	+	98
Cultural (Q4-Q6)	12	12	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	98
Family Support Service (Y/N)(Q32)	12	4	33	-	78
Global(Q14-Q17)	12	12	100	+	97
Medication (Y/N) (Q28)	12	11	92	+	68
Medication Scale (Q28a-Q28e) ⁴	11	11	100	+	97
Outcomes/Functioning (Q18-Q22)	12	10	83	-	90
Participation (Q10-Q13)	12	12	100	+	98
Social Connectedness (Q23-Q27)	12	11	92	NS	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Consumer Services of Madison County

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Elmira Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	15	91	16.48
Clinic Treatment	9	37	24.32
Day Treatment	5	48	10.42
State Psychiatric Center Inpatient	1	6	16.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	15	15	100	+	97
Appropriateness (Q1-Q3)	14	13	93	-	97
Cultural (Q4-Q6)	15	15	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	14	3	21	-	58
Global(Q14-Q17)	15	14	93	-	97
Medication (Y/N) (Q28)	15	14	93	+	80

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Elmira Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	14	14	100	+	97
Outcomes/Functioning (Q18-Q22)	15	10	67	-	86
Participation (Q10-Q13)	15	14	93	-	98
Social Connectedness (Q23-Q27)	15	11	73	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	9	9	100	+	96
Appropriateness (Q1-Q3)	8	8	100	+	97
Cultural (Q4-Q6)	9	9	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	92
Family Support Service (Y/N)(Q32)	9	1	11	-	35
Global(Q14-Q17)	9	9	100	+	98
Medication (Y/N) (Q28)	9	9	100	+	73
Medication Scale (Q28a-Q28e) ⁴	9	9	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Elmira Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	9	5	56	-	87
Participation (Q10-Q13)	9	9	100	+	98
Social Connectedness (Q23-Q27)	9	6	67	-	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	97
Appropriateness (Q1-Q3)	5	5	100	+	97
Cultural (Q4-Q6)	5	5	100	+	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	93
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	40
Global(Q14-Q17)	5	5	100	+	96
Medication (Y/N) (Q28)	5	4	80	+	72
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	96
Outcomes/Functioning (Q18-Q22)	5	5	100	+	92

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Elmira Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	5	100	+	96
Social Connectedness (Q23-Q27)	5	5	100	+	89

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	97
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	56
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	94
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	95
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	82

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015 Elmira Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	38	95	40.00
Clinic Treatment	4	38	10.53
Day Treatment	31	51	60.78
State Psychiatric Center Inpatient	3	6	50.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	38	37	97	+	95
Appropriateness (Q1-Q3)	38	38	100	+	92
Cultural (Q4-Q6)	38	37	97	+	95
Global(Q15)	38	35	92	+	89
Medication (Y/N) (Q21)	38	36	95	+	84
Medication Scale (Q21a-Q21e) ⁴	36	30	83	NS	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015 Elmira Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	38	37	97	+	90
Participation (Q11-Q14)	38	36	95	+	91

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Global(Q15)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	69
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015 Elmira Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	31	31	100	+	95
Appropriateness (Q1-Q3)	31	31	100	+	93
Cultural (Q4-Q6)	31	30	97	+	93
Global(Q15)	31	29	94	+	87
Medication (Y/N) (Q21)	31	29	94	+	86
Medication Scale (Q21a-Q21e) ⁴	29	24	83	+	78
Outcomes/Functioning (Q16-Q20a)	31	31	100	+	91
Participation (Q11-Q14)	31	30	97	+	89

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	82
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	84
Global(Q15)	< 5	N/A	N/A	N/A	72
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	99

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Elmira Psychiatric Center

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	79
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	87
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

Episcopal Health Services Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	27	35	77.14
Family Support Services - Children & Family	27	35	77.14

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	26	26	100	+	97
Appropriateness (Q1-Q3)	27	27	100	+	97
Cultural (Q4-Q6)	27	27	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	24	24	100	+	95
Family Support Service (Y/N)(Q32)	27	24	89	+	58
Global(Q14-Q17)	24	24	100	+	97
Medication (Y/N) (Q28)	27	19	70	-	80
Medication Scale (Q28a-Q28e) ⁴	19	19	100	+	97
Outcomes/Functioning (Q18-Q22)	26	24	92	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

Episcopal Health Services Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	26	26	100	+	98
Social Connectedness (Q23-Q27)	27	25	93	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	26	26	100	+	97
Appropriateness (Q1-Q3)	27	27	100	+	98
Cultural (Q4-Q6)	27	27	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	24	24	100	+	98
Family Support Service (Y/N)(Q32)	27	24	89	+	78
Global(Q14-Q17)	24	24	100	+	97
Medication (Y/N) (Q28)	27	19	70	NS	68
Medication Scale (Q28a-Q28e) ⁴	19	19	100	+	97
Outcomes/Functioning (Q18-Q22)	26	24	92	NS	90
Participation (Q10-Q13)	26	26	100	+	98
Social Connectedness (Q23-Q27)	27	25	93	NS	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Episcopal Health Services Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

Families First of Essex County

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	25	25	100.00
Family Support Services - Children & Family	7	7	100.00
HCBS Waiver Individualized Care Coordination	18	18	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	25	25	100	+	97
Appropriateness (Q1-Q3)	25	25	100	+	97
Cultural (Q4-Q6)	25	25	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	19	18	95	NS	95
Family Support Service (Y/N)(Q32)	25	19	76	+	58
Global(Q14-Q17)	25	25	100	+	97
Medication (Y/N) (Q28)	25	22	88	+	80
Medication Scale (Q28a-Q28e) ⁴	22	22	100	+	97

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NYSOMH Family Assessment of Care Survey Results 2015

Families First of Essex County

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	25	22	88	+	86
Participation (Q10-Q13)	25	25	100	+	98
Social Connectedness (Q23-Q27)	25	22	88	NS	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	7	7	100	+	97
Appropriateness (Q1-Q3)	7	7	100	+	98
Cultural (Q4-Q6)	7	7	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	98
Family Support Service (Y/N)(Q32)	7	6	86	+	78
Global(Q14-Q17)	7	7	100	+	97
Medication (Y/N) (Q28)	7	6	86	+	68
Medication Scale (Q28a-Q28e) ⁴	6	6	100	+	97
Outcomes/Functioning (Q18-Q22)	7	6	86	-	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Families First of Essex County

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	7	7	100	+	98
Social Connectedness (Q23-Q27)	7	6	86	-	93

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	18	18	100	+	98
Appropriateness (Q1-Q3)	18	18	100	+	98
Cultural (Q4-Q6)	18	18	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	13	12	92	-	95
Family Support Service (Y/N)(Q32)	18	13	72	NS	70
Global(Q14-Q17)	18	18	100	+	97
Medication (Y/N) (Q28)	18	16	89	NS	90
Medication Scale (Q28a-Q28e) ⁴	16	16	100	+	97
Outcomes/Functioning (Q18-Q22)	18	16	89	+	82
Participation (Q10-Q13)	18	18	100	+	99
Social Connectedness (Q23-Q27)	18	16	89	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Families First of Essex County

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Families First of Essex County

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Family and Children's Association

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	64	65	98.46
HCBS Waiver Individualized Care Coordination	64	65	98.46

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	64	62	97	NS	97
Appropriateness (Q1-Q3)	64	64	100	+	97
Cultural (Q4-Q6)	64	64	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	48	45	94	NS	95
Family Support Service (Y/N)(Q32)	61	48	79	+	58
Global(Q14-Q17)	63	63	100	+	97
Medication (Y/N) (Q28)	64	58	91	+	80
Medication Scale (Q28a-Q28e) ⁴	58	56	97	NS	97
Outcomes/Functioning (Q18-Q22)	64	49	77	-	86

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NYSOMH Family Assessment of Care Survey Results 2015

Family and Children's Association

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	64	64	100	+	98
Social Connectedness (Q23-Q27)	64	55	86	-	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	64	62	97	NS	98
Appropriateness (Q1-Q3)	64	64	100	+	98
Cultural (Q4-Q6)	64	64	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	48	45	94	NS	95
Family Support Service (Y/N)(Q32)	61	48	79	+	70
Global(Q14-Q17)	63	63	100	+	97
Medication (Y/N) (Q28)	64	58	91	NS	90
Medication Scale (Q28a-Q28e) ⁴	58	56	97	NS	97
Outcomes/Functioning (Q18-Q22)	64	49	77	-	82
Participation (Q10-Q13)	64	64	100	+	99
Social Connectedness (Q23-Q27)	64	55	86	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Family and Children's Association

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	60	72	83.33
HCBS Waiver Individualized Care Coordination	60	72	83.33

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	60	58	97	+	95
Appropriateness (Q1-Q3)	60	57	95	+	92
Cultural (Q4-Q6)	60	59	98	+	95
Global(Q15)	60	58	97	+	89
Medication (Y/N) (Q21)	60	55	92	+	84
Medication Scale (Q21a-Q21e) ⁴	55	49	89	+	83
Outcomes/Functioning (Q16-Q20a)	60	56	93	+	90
Participation (Q11-Q14)	60	58	97	+	91

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NYSOMH Youth Assessment of Care Survey Results 2015

Family and Children's Association

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	60	58	97	NS	98
Appropriateness (Q1-Q3)	60	57	95	NS	95
Cultural (Q4-Q6)	60	59	98	NS	99
Global(Q15)	60	58	97	NS	96
Medication (Y/N) (Q21)	60	55	92	NS	90
Medication Scale (Q21a-Q21e) ⁴	55	49	89	+	83
Outcomes/Functioning (Q16-Q20a)	60	56	93	NS	91
Participation (Q11-Q14)	60	58	97	NS	96

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NYSOMH Family Assessment of Care Survey Results 2015

Family Resource Network, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	10	10	100.00
Family Support Services - Children & Family	10	10	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	10	10	100	+	97
Appropriateness (Q1-Q3)	10	10	100	+	97
Cultural (Q4-Q6)	10	10	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	10	10	100	+	95
Family Support Service (Y/N)(Q32)	10	10	100	+	58
Global(Q14-Q17)	10	10	100	+	97
Medication (Y/N) (Q28)	10	7	70	-	80
Medication Scale (Q28a-Q28e) ⁴	7	7	100	+	97
Outcomes/Functioning (Q18-Q22)	10	8	80	-	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Family Resource Network, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	10	10	100	+	98
Social Connectedness (Q23-Q27)	10	10	100	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	10	10	100	+	97
Appropriateness (Q1-Q3)	10	10	100	+	98
Cultural (Q4-Q6)	10	10	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	10	10	100	+	98
Family Support Service (Y/N)(Q32)	10	10	100	+	78
Global(Q14-Q17)	10	10	100	+	97
Medication (Y/N) (Q28)	10	7	70	NS	68
Medication Scale (Q28a-Q28e) ⁴	7	7	100	+	97
Outcomes/Functioning (Q18-Q22)	10	8	80	-	90
Participation (Q10-Q13)	10	10	100	+	98
Social Connectedness (Q23-Q27)	10	10	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Family Resource Network, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

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NYSOMH Family Assessment of Care Survey Results 2015

Family Service League, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	93	285	32.63
Clinic Treatment	76	256	29.69
Family Support Services - Children & Family	10	15	66.67
HCBS Waiver Individualized Care Coordination	7	14	50.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	92	88	96	-	97
Appropriateness (Q1-Q3)	91	91	100	+	97
Cultural (Q4-Q6)	92	92	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	38	37	97	+	95
Family Support Service (Y/N)(Q32)	89	40	45	-	58
Global(Q14-Q17)	89	86	97	NS	97
Medication (Y/N) (Q28)	93	71	76	-	80

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Family Service League, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	70	68	97	NS	97
Outcomes/Functioning (Q18-Q22)	90	78	87	NS	86
Participation (Q10-Q13)	88	84	95	-	98
Social Connectedness (Q23-Q27)	91	80	88	NS	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	76	73	96	NS	96
Appropriateness (Q1-Q3)	75	75	100	+	97
Cultural (Q4-Q6)	76	76	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	23	22	96	NS	92
Family Support Service (Y/N)(Q32)	72	25	35	NS	35
Global(Q14-Q17)	74	72	97	NS	98
Medication (Y/N) (Q28)	76	56	74	NS	73
Medication Scale (Q28a-Q28e) ⁴	55	53	96	NS	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Family Service League, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	75	65	87	NS	87
Participation (Q10-Q13)	73	70	96	-	98
Social Connectedness (Q23-Q27)	74	63	85	NS	84

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	9	8	89	-	97
Appropriateness (Q1-Q3)	9	9	100	+	98
Cultural (Q4-Q6)	9	9	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	8	8	100	+	98
Family Support Service (Y/N)(Q32)	10	8	80	NS	78
Global(Q14-Q17)	8	7	88	-	97
Medication (Y/N) (Q28)	10	8	80	+	68
Medication Scale (Q28a-Q28e) ⁴	8	8	100	+	97
Outcomes/Functioning (Q18-Q22)	8	7	88	-	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Family Service League, Inc.

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	8	7	88	-	98
Social Connectedness (Q23-Q27)	10	10	100	+	93

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	7	7	100	+	98
Appropriateness (Q1-Q3)	7	7	100	+	98
Cultural (Q4-Q6)	7	7	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	7	7	100	+	95
Family Support Service (Y/N)(Q32)	7	7	100	+	70
Global(Q14-Q17)	7	7	100	+	97
Medication (Y/N) (Q28)	7	7	100	+	90
Medication Scale (Q28a-Q28e) ⁴	7	7	100	+	97
Outcomes/Functioning (Q18-Q22)	7	6	86	+	82
Participation (Q10-Q13)	7	7	100	+	99
Social Connectedness (Q23-Q27)	7	7	100	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Family Service League, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	93	248	37.50
Clinic Treatment	85	234	36.32
HCBS Waiver Individualized Care Coordination	8	14	57.14

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	92	89	97	+	95
Appropriateness (Q1-Q3)	92	86	93	NS	92
Cultural (Q4-Q6)	92	90	98	+	95
Global(Q15)	90	81	90	NS	89
Medication (Y/N) (Q21)	93	67	72	-	84
Medication Scale (Q21a-Q21e) ⁴	67	58	87	+	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Family Service League, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	90	84	93	+	90
Participation (Q11-Q14)	92	84	91	NS	91

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	84	81	96	NS	97
Appropriateness (Q1-Q3)	84	78	93	NS	94
Cultural (Q4-Q6)	84	82	98	NS	98
Global(Q15)	82	73	89	-	93
Medication (Y/N) (Q21)	85	60	71	NS	69
Medication Scale (Q21a-Q21e) ⁴	60	54	90	NS	89
Outcomes/Functioning (Q16-Q20a)	82	76	93	+	90
Participation (Q11-Q14)	84	76	90	NS	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NYSOMH Youth Assessment of Care Survey Results 2015

Family Service League, Inc.

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	8	8	100	+	98
Appropriateness (Q1-Q3)	8	8	100	+	95
Cultural (Q4-Q6)	8	8	100	+	99
Global(Q15)	8	8	100	+	96
Medication (Y/N) (Q21)	8	7	88	NS	90
Medication Scale (Q21a-Q21e) ⁴	7	4	57	-	83
Outcomes/Functioning (Q16-Q20a)	8	8	100	+	91
Participation (Q11-Q14)	8	8	100	+	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

Family Services of Westchester, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	4	4	100.00
Children & Youth Community Residence	4	4	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	58
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	80
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

Family Services of Westchester, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	50
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	70
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	93
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Family Services of Westchester, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	6	6	100.00
Children & Youth Community Residence	6	6	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	6	100	+	95
Appropriateness (Q1-Q3)	6	6	100	+	92
Cultural (Q4-Q6)	6	6	100	+	95
Global(Q15)	6	6	100	+	89
Medication (Y/N) (Q21)	6	6	100	+	84
Medication Scale (Q21a-Q21e) ⁴	6	5	83	NS	83
Outcomes/Functioning (Q16-Q20a)	6	6	100	+	90
Participation (Q11-Q14)	6	6	100	+	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Family Services of Westchester, Inc.

Program_Type_Name=Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	6	100	+	94
Appropriateness (Q1-Q3)	6	6	100	+	89
Cultural (Q4-Q6)	6	6	100	+	91
Global(Q15)	6	6	100	+	87
Medication (Y/N) (Q21)	6	6	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	6	5	83	NS	81
Outcomes/Functioning (Q16-Q20a)	6	6	100	+	90
Participation (Q11-Q14)	6	6	100	+	93

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Federation Employment & Guidance Service

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	19	30	63.33
Family Support Services - Children & Family	19	30	63.33

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	19	19	100	+	97
Appropriateness (Q1-Q3)	19	19	100	+	97
Cultural (Q4-Q6)	19	19	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	14	14	100	+	95
Family Support Service (Y/N)(Q32)	19	14	74	+	58
Global(Q14-Q17)	19	19	100	+	97
Medication (Y/N) (Q28)	19	17	89	+	80
Medication Scale (Q28a-Q28e) ⁴	17	16	94	-	97
Outcomes/Functioning (Q18-Q22)	19	18	95	+	86

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NYSOMH Family Assessment of Care Survey Results 2015

Federation Employment & Guidance Service

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	19	19	100	+	98
Social Connectedness (Q23-Q27)	19	19	100	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	19	19	100	+	97
Appropriateness (Q1-Q3)	19	19	100	+	98
Cultural (Q4-Q6)	19	19	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	14	14	100	+	98
Family Support Service (Y/N)(Q32)	19	14	74	-	78
Global(Q14-Q17)	19	19	100	+	97
Medication (Y/N) (Q28)	19	17	89	+	68
Medication Scale (Q28a-Q28e) ⁴	17	16	94	-	97
Outcomes/Functioning (Q18-Q22)	19	18	95	+	90
Participation (Q10-Q13)	19	19	100	+	98
Social Connectedness (Q23-Q27)	19	19	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Federation Employment & Guidance Service

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015 Finger Lakes Parent Network, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	20	22	90.91
Family Support Services - Children & Family	20	22	90.91

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	20	20	100	+	97
Appropriateness (Q1-Q3)	20	20	100	+	97
Cultural (Q4-Q6)	20	20	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	16	16	100	+	95
Family Support Service (Y/N)(Q32)	19	16	84	+	58
Global(Q14-Q17)	20	20	100	+	97
Medication (Y/N) (Q28)	20	18	90	+	80
Medication Scale (Q28a-Q28e) ⁴	18	18	100	+	97
Outcomes/Functioning (Q18-Q22)	20	20	100	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015 Finger Lakes Parent Network, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	20	20	100	+	98
Social Connectedness (Q23-Q27)	20	20	100	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	20	20	100	+	97
Appropriateness (Q1-Q3)	20	20	100	+	98
Cultural (Q4-Q6)	20	20	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	16	16	100	+	98
Family Support Service (Y/N)(Q32)	19	16	84	+	78
Global(Q14-Q17)	20	20	100	+	97
Medication (Y/N) (Q28)	20	18	90	+	68
Medication Scale (Q28a-Q28e) ⁴	18	18	100	+	97
Outcomes/Functioning (Q18-Q22)	20	20	100	+	90
Participation (Q10-Q13)	20	20	100	+	98
Social Connectedness (Q23-Q27)	20	20	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Finger Lakes Parent Network, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

Franziska Racker Centers, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	8	80	10.00
Day Treatment	8	80	10.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	97
Appropriateness (Q1-Q3)	8	8	100	+	97
Cultural (Q4-Q6)	8	8	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	8	1	13	-	58
Global(Q14-Q17)	8	8	100	+	97
Medication (Y/N) (Q28)	8	8	100	+	80
Medication Scale (Q28a-Q28e) ⁴	8	8	100	+	97
Outcomes/Functioning (Q18-Q22)	8	7	88	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Franziska Racker Centers, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	8	8	100	+	98
Social Connectedness (Q23-Q27)	8	7	88	NS	87

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	97
Appropriateness (Q1-Q3)	8	8	100	+	97
Cultural (Q4-Q6)	8	8	100	+	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	93
Family Support Service (Y/N)(Q32)	8	1	13	-	40
Global(Q14-Q17)	8	8	100	+	96
Medication (Y/N) (Q28)	8	8	100	+	72
Medication Scale (Q28a-Q28e) ⁴	8	8	100	+	96
Outcomes/Functioning (Q18-Q22)	8	7	88	-	92
Participation (Q10-Q13)	8	8	100	+	96
Social Connectedness (Q23-Q27)	8	7	88	NS	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Franziska Racker Centers, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	42	50	84.00
Day Treatment	42	50	84.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	42	40	95	NS	95
Appropriateness (Q1-Q3)	42	39	93	NS	92
Cultural (Q4-Q6)	42	38	90	-	95
Global(Q15)	42	36	86	-	89
Medication (Y/N) (Q21)	41	38	93	+	84
Medication Scale (Q21a-Q21e) ⁴	38	26	68	-	83
Outcomes/Functioning (Q16-Q20a)	42	36	86	-	90
Participation (Q11-Q14)	42	36	86	-	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Franziska Racker Centers, Inc.

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	42	40	95	NS	95
Appropriateness (Q1-Q3)	42	39	93	NS	93
Cultural (Q4-Q6)	42	38	90	-	93
Global(Q15)	42	36	86	NS	87
Medication (Y/N) (Q21)	41	38	93	+	86
Medication Scale (Q21a-Q21e) ⁴	38	26	68	-	78
Outcomes/Functioning (Q16-Q20a)	42	36	86	-	91
Participation (Q11-Q14)	42	36	86	-	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015 Glens Falls Hospital

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	37	48	77.08
Family Support Services - Children & Family	37	48	77.08

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	37	37	100	+	97
Appropriateness (Q1-Q3)	37	37	100	+	97
Cultural (Q4-Q6)	37	37	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	19	19	100	+	95
Family Support Service (Y/N)(Q32)	33	19	58	NS	58
Global(Q14-Q17)	37	37	100	+	97
Medication (Y/N) (Q28)	37	34	92	+	80
Medication Scale (Q28a-Q28e) ⁴	34	34	100	+	97
Outcomes/Functioning (Q18-Q22)	37	34	92	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015 Glens Falls Hospital

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	37	37	100	+	98
Social Connectedness (Q23-Q27)	35	32	91	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	37	37	100	+	97
Appropriateness (Q1-Q3)	37	37	100	+	98
Cultural (Q4-Q6)	37	37	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	19	19	100	+	98
Family Support Service (Y/N)(Q32)	33	19	58	-	78
Global(Q14-Q17)	37	37	100	+	97
Medication (Y/N) (Q28)	37	34	92	+	68
Medication Scale (Q28a-Q28e) ⁴	34	34	100	+	97
Outcomes/Functioning (Q18-Q22)	37	34	92	NS	90
Participation (Q10-Q13)	37	37	100	+	98
Social Connectedness (Q23-Q27)	35	32	91	NS	93

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NYSOMH Youth Assessment of Care Survey Results 2015 Glens Falls Hospital

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Greater Binghamton Health Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	35	50	70.00
Clinic Treatment	25	25	100.00
Day Treatment	5	20	25.00
State Psychiatric Center Inpatient	5	5	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	35	34	97	NS	97
Appropriateness (Q1-Q3)	35	34	97	NS	97
Cultural (Q4-Q6)	35	34	97	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	19	17	89	-	95
Family Support Service (Y/N)(Q32)	33	19	58	NS	58
Global(Q14-Q17)	35	33	94	-	97
Medication (Y/N) (Q28)	34	33	97	+	80

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NYSOMH Family Assessment of Care Survey Results 2015

Greater Binghamton Health Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	33	33	100	+	97
Outcomes/Functioning (Q18-Q22)	34	32	94	+	86
Participation (Q10-Q13)	35	34	97	-	98
Social Connectedness (Q23-Q27)	34	29	85	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	25	24	96	NS	96
Appropriateness (Q1-Q3)	25	24	96	NS	97
Cultural (Q4-Q6)	25	24	96	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	12	10	83	-	92
Family Support Service (Y/N)(Q32)	24	12	50	+	35
Global(Q14-Q17)	25	24	96	-	98
Medication (Y/N) (Q28)	24	23	96	+	73
Medication Scale (Q28a-Q28e) ⁴	23	23	100	+	97

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NYSOMH Family Assessment of Care Survey Results 2015

Greater Binghamton Health Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	24	22	92	+	87
Participation (Q10-Q13)	25	24	96	-	98
Social Connectedness (Q23-Q27)	24	20	83	NS	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	97
Appropriateness (Q1-Q3)	5	5	100	+	97
Cultural (Q4-Q6)	5	5	100	+	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	93
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	40
Global(Q14-Q17)	5	5	100	+	96
Medication (Y/N) (Q28)	5	5	100	+	72
Medication Scale (Q28a-Q28e) ⁴	5	5	100	+	96
Outcomes/Functioning (Q18-Q22)	5	5	100	+	92

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NYSOMH Family Assessment of Care Survey Results 2015

Greater Binghamton Health Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	5	100	+	96
Social Connectedness (Q23-Q27)	5	4	80	-	89

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	NS	97
Appropriateness (Q1-Q3)	5	5	100	+	94
Cultural (Q4-Q6)	5	5	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	5	5	100	NS	97
Family Support Service (Y/N)(Q32)	5	5	100	+	56
Global(Q14-Q17)	5	4	80	-	97
Medication (Y/N) (Q28)	5	5	100	NS	100
Medication Scale (Q28a-Q28e) ⁴	5	5	100	+	94
Outcomes/Functioning (Q18-Q22)	5	5	100	+	79
Participation (Q10-Q13)	5	5	100	NS	95
Social Connectedness (Q23-Q27)	5	5	100	+	82

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NYSOMH Youth Assessment of Care Survey Results 2015

Greater Binghamton Health Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	44	62	70.97
Clinic Treatment	25	30	83.33
Day Treatment	13	16	81.25
State Psychiatric Center Inpatient	6	16	37.50

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	44	42	95	NS	95
Appropriateness (Q1-Q3)	44	38	86	-	92
Cultural (Q4-Q6)	44	41	93	-	95
Global(Q15)	44	41	93	+	89
Medication (Y/N) (Q21)	42	40	95	+	84
Medication Scale (Q21a-Q21e) ⁴	39	34	87	+	83

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NYSOMH Youth Assessment of Care Survey Results 2015

Greater Binghamton Health Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	44	40	91	NS	90
Participation (Q11-Q14)	44	40	91	NS	91

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	25	24	96	NS	97
Appropriateness (Q1-Q3)	25	21	84	-	94
Cultural (Q4-Q6)	25	24	96	-	98
Global(Q15)	25	24	96	+	93
Medication (Y/N) (Q21)	24	22	92	+	69
Medication Scale (Q21a-Q21e) ⁴	21	19	90	NS	89
Outcomes/Functioning (Q16-Q20a)	25	23	92	NS	90
Participation (Q11-Q14)	25	22	88	-	92

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NYSOMH Youth Assessment of Care Survey Results 2015

Greater Binghamton Health Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	13	12	92	-	95
Appropriateness (Q1-Q3)	13	11	85	-	93
Cultural (Q4-Q6)	13	12	92	NS	93
Global(Q15)	13	11	85	-	87
Medication (Y/N) (Q21)	12	12	100	+	86
Medication Scale (Q21a-Q21e) ⁴	12	10	83	+	78
Outcomes/Functioning (Q16-Q20a)	13	12	92	NS	91
Participation (Q11-Q14)	13	12	92	+	89

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	6	100	+	90
Appropriateness (Q1-Q3)	6	6	100	+	82
Cultural (Q4-Q6)	6	5	83	NS	84
Global(Q15)	6	6	100	+	72
Medication (Y/N) (Q21)	6	6	100	NS	99

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Greater Binghamton Health Center

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	6	5	83	NS	79
Outcomes/Functioning (Q16-Q20a)	6	5	83	NS	87
Participation (Q11-Q14)	6	6	100	+	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Green Chimneys Children's Services, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	13	21	61.90
HCBS Waiver Individualized Care Coordination	6	6	100.00
Residential Treatment Facility - Children & Youth	7	15	46.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	13	12	92	-	97
Appropriateness (Q1-Q3)	13	13	100	+	97
Cultural (Q4-Q6)	13	13	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	8	7	88	-	95
Family Support Service (Y/N)(Q32)	13	8	62	+	58
Global(Q14-Q17)	13	13	100	+	97
Medication (Y/N) (Q28)	13	11	85	+	80
Medication Scale (Q28a-Q28e) ⁴	11	11	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Green Chimneys Children's Services, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	13	13	100	+	86
Participation (Q10-Q13)	13	13	100	+	98
Social Connectedness (Q23-Q27)	12	11	92	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	6	100	+	98
Appropriateness (Q1-Q3)	6	6	100	+	98
Cultural (Q4-Q6)	6	6	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	6	4	67	NS	70
Global(Q14-Q17)	6	6	100	+	97
Medication (Y/N) (Q28)	6	4	67	-	90
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	6	6	100	+	82

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NYSOMH Family Assessment of Care Survey Results 2015

Green Chimneys Children's Services, Inc.

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	6	6	100	+	99
Social Connectedness (Q23-Q27)	6	6	100	+	87

Program_Type_Name=Residential Treatment Facility - Children &

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	7	6	86	-	96
Appropriateness (Q1-Q3)	7	7	100	+	92
Cultural (Q4-Q6)	7	7	100	NS	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	7	4	57	-	76
Global(Q14-Q17)	7	7	100	NS	96
Medication (Y/N) (Q28)	7	7	100	NS	97
Medication Scale (Q28a-Q28e) ⁴	7	7	100	+	94
Outcomes/Functioning (Q18-Q22)	7	7	100	+	77
Participation (Q10-Q13)	7	7	100	+	95
Social Connectedness (Q23-Q27)	6	5	83	NS	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Green Chimneys Children's Services, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	6	6	100.00
HCBS Waiver Individualized Care Coordination	6	6	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	6	100	+	95
Appropriateness (Q1-Q3)	6	5	83	-	92
Cultural (Q4-Q6)	6	6	100	+	95
Global(Q15)	6	5	83	-	89
Medication (Y/N) (Q21)	6	4	67	-	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	6	5	83	-	90
Participation (Q11-Q14)	6	6	100	+	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015 Green Chimneys Children's Services, Inc.

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	6	100	+	98
Appropriateness (Q1-Q3)	6	5	83	-	95
Cultural (Q4-Q6)	6	6	100	+	99
Global(Q15)	6	5	83	-	96
Medication (Y/N) (Q21)	6	4	67	-	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	6	5	83	-	91
Participation (Q11-Q14)	6	6	100	+	96

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	92
Global(Q15)	< 5	N/A	N/A	N/A	80
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	99

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Green Chimneys Children's Services, Inc.

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	82
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

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NYSOMH Family Assessment of Care Survey Results 2015 Hillside Children's Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	158	365	43.29
Day Treatment	46	175	26.29
Family Support Services - Children & Family	7	7	100.00
HCBS Waiver Individualized Care Coordination	67	124	54.03
Residential Treatment Facility - Children & Youth	38	59	64.41

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	158	155	98	+	97
Appropriateness (Q1-Q3)	158	154	97	NS	97
Cultural (Q4-Q6)	158	158	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	111	106	95	NS	95
Family Support Service (Y/N)(Q32)	154	112	73	+	58
Global(Q14-Q17)	158	155	98	+	97
Medication (Y/N) (Q28)	158	135	85	+	80

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Hillside Children's Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	135	134	99	+	97
Outcomes/Functioning (Q18-Q22)	158	134	85	NS	86
Participation (Q10-Q13)	158	157	99	+	98
Social Connectedness (Q23-Q27)	155	133	86	-	87

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	46	46	100	+	97
Appropriateness (Q1-Q3)	46	46	100	+	97
Cultural (Q4-Q6)	46	46	100	+	98
FSS Scale (Q33,Q33a-Q33h) ⁵	20	19	95	NS	93
Family Support Service (Y/N)(Q32)	43	21	49	+	40
Global(Q14-Q17)	46	46	100	+	96
Medication (Y/N) (Q28)	46	39	85	+	72
Medication Scale (Q28a-Q28e) ⁴	39	39	100	+	96

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NYSOMH Family Assessment of Care Survey Results 2015

Hillside Children's Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	46	44	96	+	92
Participation (Q10-Q13)	46	46	100	+	96
Social Connectedness (Q23-Q27)	46	41	89	NS	89

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	7	6	86	-	97
Appropriateness (Q1-Q3)	7	7	100	+	98
Cultural (Q4-Q6)	7	7	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	5	83	-	98
Family Support Service (Y/N)(Q32)	7	6	86	+	78
Global(Q14-Q17)	7	7	100	+	97
Medication (Y/N) (Q28)	7	5	71	NS	68
Medication Scale (Q28a-Q28e) ⁴	5	5	100	+	97
Outcomes/Functioning (Q18-Q22)	7	6	86	-	90

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NYSOMH Family Assessment of Care Survey Results 2015

Hillside Children's Center

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	7	7	100	+	98
Social Connectedness (Q23-Q27)	7	5	71	-	93

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	67	66	99	NS	98
Appropriateness (Q1-Q3)	67	65	97	-	98
Cultural (Q4-Q6)	67	67	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	56	55	98	+	95
Family Support Service (Y/N)(Q32)	66	56	85	+	70
Global(Q14-Q17)	67	66	99	NS	97
Medication (Y/N) (Q28)	67	55	82	-	90
Medication Scale (Q28a-Q28e) ⁴	55	55	100	+	97
Outcomes/Functioning (Q18-Q22)	67	57	85	+	82
Participation (Q10-Q13)	67	67	100	+	99
Social Connectedness (Q23-Q27)	66	55	83	-	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Hillside Children's Center

Program_Type_Name=Residential Treatment Facility - Children &

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	38	37	97	NS	96
Appropriateness (Q1-Q3)	38	36	95	NS	92
Cultural (Q4-Q6)	38	38	100	NS	97
FSS Scale (Q33,Q33a-Q33h) ⁵	29	27	93	NS	87
Family Support Service (Y/N)(Q32)	38	29	76	NS	76
Global(Q14-Q17)	38	36	95	NS	96
Medication (Y/N) (Q28)	38	36	95	NS	97
Medication Scale (Q28a-Q28e) ⁴	36	35	97	NS	94
Outcomes/Functioning (Q18-Q22)	38	27	71	NS	77
Participation (Q10-Q13)	38	37	97	NS	95
Social Connectedness (Q23-Q27)	36	32	89	NS	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Hillside Children's Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	138	176	78.41
Day Treatment	98	128	76.56
HCBS Waiver Individualized Care Coordination	10	18	55.56
Residential Treatment Facility - Children & Youth	30	30	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	138	128	93	-	95
Appropriateness (Q1-Q3)	138	121	88	-	92
Cultural (Q4-Q6)	138	124	90	-	95
Global(Q15)	137	115	84	-	89
Medication (Y/N) (Q21)	135	121	90	+	84
Medication Scale (Q21a-Q21e) ⁴	119	94	79	-	83

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NYSOMH Youth Assessment of Care Survey Results 2015 Hillside Children's Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	138	122	88	-	90
Participation (Q11-Q14)	138	120	87	-	91

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	98	91	93	NS	95
Appropriateness (Q1-Q3)	98	87	89	-	93
Cultural (Q4-Q6)	98	89	91	NS	93
Global(Q15)	97	84	87	NS	87
Medication (Y/N) (Q21)	95	82	86	NS	86
Medication Scale (Q21a-Q21e) ⁴	81	63	78	NS	78
Outcomes/Functioning (Q16-Q20a)	98	86	88	-	91
Participation (Q11-Q14)	98	86	88	NS	89

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NYSOMH Youth Assessment of Care Survey Results 2015 Hillside Children's Center

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	10	9	90	-	98
Appropriateness (Q1-Q3)	10	9	90	-	95
Cultural (Q4-Q6)	10	10	100	+	99
Global(Q15)	10	10	100	+	96
Medication (Y/N) (Q21)	10	9	90	NS	90
Medication Scale (Q21a-Q21e) ⁴	9	9	100	+	83
Outcomes/Functioning (Q16-Q20a)	10	9	90	NS	91
Participation (Q11-Q14)	10	10	100	+	96

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	30	28	93	NS	95
Appropriateness (Q1-Q3)	30	25	83	-	92
Cultural (Q4-Q6)	30	25	83	-	92
Global(Q15)	30	21	70	-	80
Medication (Y/N) (Q21)	30	30	100	NS	99

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NYSOMH Youth Assessment of Care Survey Results 2015 Hillside Children's Center

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	29	22	76	NS	82
Outcomes/Functioning (Q16-Q20a)	30	27	90	NS	91
Participation (Q11-Q14)	30	24	80	-	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Hispanic Counseling Center, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	39	41	95.12
Family Support Services - Children & Family	39	41	95.12

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	39	39	100	+	97
Appropriateness (Q1-Q3)	39	39	100	+	97
Cultural (Q4-Q6)	39	39	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	38	38	100	+	95
Family Support Service (Y/N)(Q32)	39	38	97	+	58
Global(Q14-Q17)	39	39	100	+	97
Medication (Y/N) (Q28)	39	9	23	-	80
Medication Scale (Q28a-Q28e) ⁴	9	9	100	+	97
Outcomes/Functioning (Q18-Q22)	39	39	100	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Hispanic Counseling Center, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	39	39	100	+	98
Social Connectedness (Q23-Q27)	39	39	100	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	39	39	100	+	97
Appropriateness (Q1-Q3)	39	39	100	+	98
Cultural (Q4-Q6)	39	39	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	38	38	100	+	98
Family Support Service (Y/N)(Q32)	39	38	97	+	78
Global(Q14-Q17)	39	39	100	+	97
Medication (Y/N) (Q28)	39	9	23	-	68
Medication Scale (Q28a-Q28e) ⁴	9	9	100	+	97
Outcomes/Functioning (Q18-Q22)	39	39	100	+	90
Participation (Q10-Q13)	39	39	100	+	98
Social Connectedness (Q23-Q27)	39	39	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Hispanic Counseling Center, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015 Hutchings Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	37	67	55.22
Clinic Treatment	34	63	53.97
State Psychiatric Center Inpatient	3	4	75.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	36	34	94	-	97
Appropriateness (Q1-Q3)	36	32	89	-	97
Cultural (Q4-Q6)	36	35	97	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	12	11	92	-	95
Family Support Service (Y/N)(Q32)	36	12	33	-	58
Global(Q14-Q17)	36	33	92	-	97
Medication (Y/N) (Q28)	36	33	92	+	80
Medication Scale (Q28a-Q28e) ⁴	33	33	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015 Hutchings Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	35	24	69	-	86
Participation (Q10-Q13)	36	35	97	-	98
Social Connectedness (Q23-Q27)	35	27	77	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	33	32	97	NS	96
Appropriateness (Q1-Q3)	33	30	91	-	97
Cultural (Q4-Q6)	33	32	97	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	11	10	91	NS	92
Family Support Service (Y/N)(Q32)	33	11	33	NS	35
Global(Q14-Q17)	33	30	91	-	98
Medication (Y/N) (Q28)	33	30	91	+	73
Medication Scale (Q28a-Q28e) ⁴	30	30	100	+	97
Outcomes/Functioning (Q18-Q22)	33	24	73	-	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015 Hutchings Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	33	32	97	NS	98
Social Connectedness (Q23-Q27)	33	26	79	-	84

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	97
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	56
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	94
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	95
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	82

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015 Hutchings Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	31	69	44.93
Clinic Treatment	27	65	41.54
State Psychiatric Center Inpatient	4	4	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	31	30	97	+	95
Appropriateness (Q1-Q3)	31	27	87	-	92
Cultural (Q4-Q6)	31	29	94	-	95
Global(Q15)	31	29	94	+	89
Medication (Y/N) (Q21)	29	23	79	-	84
Medication Scale (Q21a-Q21e) ⁴	23	19	83	NS	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

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NYSOMH Youth Assessment of Care Survey Results 2015 Hutchings Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	31	27	87	-	90
Participation (Q11-Q14)	31	27	87	-	91

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	27	26	96	NS	97
Appropriateness (Q1-Q3)	27	23	85	-	94
Cultural (Q4-Q6)	27	27	100	+	98
Global(Q15)	27	25	93	NS	93
Medication (Y/N) (Q21)	25	19	76	+	69
Medication Scale (Q21a-Q21e) ⁴	19	17	89	NS	89
Outcomes/Functioning (Q16-Q20a)	27	24	89	NS	90
Participation (Q11-Q14)	27	24	89	-	92

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015 Hutchings Psychiatric Center

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	82
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	84
Global(Q15)	< 5	N/A	N/A	N/A	72
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	99
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	79
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	87
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Jewish Board of Family & Children's Services

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	47	83	56.63
Family Support Services - Children & Family	17	25	68.00
HCBS Waiver Individualized Care Coordination	24	31	77.42
Residential Treatment Facility - Children & Youth	6	27	22.22

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	45	44	98	+	97
Appropriateness (Q1-Q3)	45	44	98	NS	97
Cultural (Q4-Q6)	45	44	98	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	41	41	100	+	95
Family Support Service (Y/N)(Q32)	47	41	87	+	58
Global(Q14-Q17)	45	45	100	+	97
Medication (Y/N) (Q28)	46	30	65	-	80

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Jewish Board of Family & Children's Services

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	30	29	97	NS	97
Outcomes/Functioning (Q18-Q22)	45	38	84	NS	86
Participation (Q10-Q13)	44	44	100	+	98
Social Connectedness (Q23-Q27)	46	40	87	NS	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	15	14	93	-	97
Appropriateness (Q1-Q3)	15	15	100	+	98
Cultural (Q4-Q6)	15	15	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	15	15	100	+	98
Family Support Service (Y/N)(Q32)	17	15	88	+	78
Global(Q14-Q17)	15	15	100	+	97
Medication (Y/N) (Q28)	16	7	44	-	68
Medication Scale (Q28a-Q28e) ⁴	7	7	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Jewish Board of Family & Children's Services

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	15	14	93	+	90
Participation (Q10-Q13)	14	14	100	+	98
Social Connectedness (Q23-Q27)	16	16	100	+	93

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	24	24	100	+	98
Appropriateness (Q1-Q3)	24	24	100	+	98
Cultural (Q4-Q6)	24	24	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	21	21	100	+	95
Family Support Service (Y/N)(Q32)	24	21	88	+	70
Global(Q14-Q17)	24	24	100	+	97
Medication (Y/N) (Q28)	24	17	71	-	90
Medication Scale (Q28a-Q28e) ⁴	17	16	94	-	97
Outcomes/Functioning (Q18-Q22)	24	18	75	-	82

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

Jewish Board of Family & Children's Services

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	24	24	100	+	99
Social Connectedness (Q23-Q27)	24	19	79	-	87

Program_Type_Name=Residential Treatment Facility - Children &

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	6	100	NS	96
Appropriateness (Q1-Q3)	6	5	83	-	92
Cultural (Q4-Q6)	6	5	83	-	97
FSS Scale (Q33,Q33a-Q33h) ⁵	5	5	100	+	87
Family Support Service (Y/N)(Q32)	6	5	83	NS	76
Global(Q14-Q17)	6	6	100	NS	96
Medication (Y/N) (Q28)	6	6	100	NS	97
Medication Scale (Q28a-Q28e) ⁴	6	6	100	+	94
Outcomes/Functioning (Q18-Q22)	6	6	100	+	77
Participation (Q10-Q13)	6	6	100	+	95
Social Connectedness (Q23-Q27)	6	5	83	NS	86

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Jewish Board of Family & Children's Services

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	21	25	84.00
HCBS Waiver Individualized Care Coordination	16	20	80.00
Residential Treatment Facility - Children & Youth	5	5	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	21	21	100	+	95
Appropriateness (Q1-Q3)	21	21	100	+	92
Cultural (Q4-Q6)	21	21	100	+	95
Global(Q15)	21	19	90	+	89
Medication (Y/N) (Q21)	21	17	81	-	84
Medication Scale (Q21a-Q21e) ⁴	17	11	65	-	83

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NYSOMH Youth Assessment of Care Survey Results 2015

Jewish Board of Family & Children's Services

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	21	18	86	-	90
Participation (Q11-Q14)	21	21	100	+	91

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	16	16	100	+	98
Appropriateness (Q1-Q3)	16	16	100	+	95
Cultural (Q4-Q6)	16	16	100	+	99
Global(Q15)	16	15	94	NS	96
Medication (Y/N) (Q21)	16	12	75	-	90
Medication Scale (Q21a-Q21e) ⁴	12	7	58	-	83
Outcomes/Functioning (Q16-Q20a)	16	15	94	NS	91
Participation (Q11-Q14)	16	16	100	+	96

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NYSOMH Youth Assessment of Care Survey Results 2015

Jewish Board of Family & Children's Services

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	5	5	100	+	95
Appropriateness (Q1-Q3)	5	5	100	+	92
Cultural (Q4-Q6)	5	5	100	+	92
Global(Q15)	5	4	80	NS	80
Medication (Y/N) (Q21)	5	5	100	NS	99
Medication Scale (Q21a-Q21e) ⁴	5	4	80	NS	82
Outcomes/Functioning (Q16-Q20a)	5	3	60	-	91
Participation (Q11-Q14)	5	5	100	+	91

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NYSOMH Family Assessment of Care Survey Results 2015

Jewish Child Care Association of New York

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	31	46	67.39
Family Support Services - Children & Family	9	13	69.23
HCBS Waiver Individualized Care Coordination	22	33	66.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	30	28	93	-	97
Appropriateness (Q1-Q3)	30	28	93	-	97
Cultural (Q4-Q6)	30	30	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	17	14	82	-	95
Family Support Service (Y/N)(Q32)	31	17	55	-	58
Global(Q14-Q17)	30	26	87	-	97
Medication (Y/N) (Q28)	31	20	65	-	80
Medication Scale (Q28a-Q28e) ⁴	20	9	45	-	97

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NYSOMH Family Assessment of Care Survey Results 2015

Jewish Child Care Association of New York

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	30	22	73	-	86
Participation (Q10-Q13)	30	26	87	-	98
Social Connectedness (Q23-Q27)	30	21	70	-	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	8	8	100	+	97
Appropriateness (Q1-Q3)	8	8	100	+	98
Cultural (Q4-Q6)	8	8	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	+	98
Family Support Service (Y/N)(Q32)	9	9	100	+	78
Global(Q14-Q17)	8	8	100	+	97
Medication (Y/N) (Q28)	9	5	56	-	68
Medication Scale (Q28a-Q28e) ⁴	5	3	60	-	97
Outcomes/Functioning (Q18-Q22)	8	8	100	+	90

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NYSOMH Family Assessment of Care Survey Results 2015

Jewish Child Care Association of New York

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	8	8	100	+	98
Social Connectedness (Q23-Q27)	8	8	100	+	93

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	22	20	91	-	98
Appropriateness (Q1-Q3)	22	20	91	-	98
Cultural (Q4-Q6)	22	22	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	8	5	63	-	95
Family Support Service (Y/N)(Q32)	22	8	36	-	70
Global(Q14-Q17)	22	18	82	-	97
Medication (Y/N) (Q28)	22	15	68	-	90
Medication Scale (Q28a-Q28e) ⁴	15	6	40	-	97
Outcomes/Functioning (Q18-Q22)	22	14	64	-	82
Participation (Q10-Q13)	22	18	82	-	99
Social Connectedness (Q23-Q27)	22	13	59	-	87

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NYSOMH Youth Assessment of Care Survey Results 2015

Jewish Child Care Association of New York

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Jewish Child Care Association of New York

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Kids Oneida, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	49	88	55.68
Kids ACT	49	88	55.68

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	49	47	96	-	97
Appropriateness (Q1-Q3)	49	48	98	NS	97
Cultural (Q4-Q6)	49	49	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	32	31	97	+	95
Family Support Service (Y/N)(Q32)	48	32	67	+	58
Global(Q14-Q17)	49	48	98	+	97
Medication (Y/N) (Q28)	49	47	96	+	80
Medication Scale (Q28a-Q28e) ⁴	46	46	100	+	97
Outcomes/Functioning (Q18-Q22)	49	41	84	-	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Kids Oneida, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	49	49	100	+	98
Social Connectedness (Q23-Q27)	49	46	94	+	87

Program_Type_Name=Kids ACT

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	49	47	96	NS	96
Appropriateness (Q1-Q3)	49	48	98	NS	98
Cultural (Q4-Q6)	49	49	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	32	31	97	NS	97
Family Support Service (Y/N)(Q32)	48	32	67	NS	67
Global(Q14-Q17)	49	48	98	NS	98
Medication (Y/N) (Q28)	49	47	96	NS	96
Medication Scale (Q28a-Q28e) ⁴	46	46	100	NS	100
Outcomes/Functioning (Q18-Q22)	49	41	84	NS	84
Participation (Q10-Q13)	49	49	100	NS	100
Social Connectedness (Q23-Q27)	49	46	94	NS	94

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Kids Oneida, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	26	88	29.55
Kids ACT	26	88	29.55

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	26	26	100	+	95
Appropriateness (Q1-Q3)	26	26	100	+	92
Cultural (Q4-Q6)	26	26	100	+	95
Global(Q15)	26	24	92	+	89
Medication (Y/N) (Q21)	26	24	92	+	84
Medication Scale (Q21a-Q21e) ⁴	24	24	100	+	83
Outcomes/Functioning (Q16-Q20a)	26	26	100	+	90
Participation (Q11-Q14)	26	25	96	+	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015 Kids Oneida, Inc.

Program_Type_Name=Kids ACT

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	26	26	100	NS	100
Appropriateness (Q1-Q3)	26	26	100	NS	100
Cultural (Q4-Q6)	26	26	100	NS	100
Global(Q15)	26	24	92	NS	92
Medication (Y/N) (Q21)	26	24	92	NS	92
Medication Scale (Q21a-Q21e) ⁴	24	24	100	NS	100
Outcomes/Functioning (Q16-Q20a)	26	26	100	NS	100
Participation (Q11-Q14)	26	25	96	NS	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Liberty Resources, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	14	45	31.11
Clinic Treatment	5	28	17.86
HCBS Waiver Individualized Care Coordination	9	17	52.94

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	14	13	93	-	97
Appropriateness (Q1-Q3)	14	13	93	-	97
Cultural (Q4-Q6)	14	14	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	7	7	100	+	95
Family Support Service (Y/N)(Q32)	14	7	50	-	58
Global(Q14-Q17)	14	13	93	-	97
Medication (Y/N) (Q28)	14	12	86	+	80
Medication Scale (Q28a-Q28e) ⁴	11	11	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Liberty Resources, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	14	12	86	NS	86
Participation (Q10-Q13)	14	14	100	+	98
Social Connectedness (Q23-Q27)	14	13	93	+	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	4	80	-	96
Appropriateness (Q1-Q3)	5	5	100	+	97
Cultural (Q4-Q6)	5	5	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	92
Family Support Service (Y/N)(Q32)	5	2	40	+	35
Global(Q14-Q17)	5	5	100	+	98
Medication (Y/N) (Q28)	5	4	80	+	73
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	5	5	100	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Liberty Resources, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	5	100	+	98
Social Connectedness (Q23-Q27)	5	4	80	-	84

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	9	9	100	+	98
Appropriateness (Q1-Q3)	9	8	89	-	98
Cultural (Q4-Q6)	9	9	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	5	5	100	+	95
Family Support Service (Y/N)(Q32)	9	5	56	-	70
Global(Q14-Q17)	9	8	89	-	97
Medication (Y/N) (Q28)	9	8	89	NS	90
Medication Scale (Q28a-Q28e) ⁴	8	8	100	+	97
Outcomes/Functioning (Q18-Q22)	9	7	78	-	82
Participation (Q10-Q13)	9	9	100	+	99
Social Connectedness (Q23-Q27)	9	9	100	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Liberty Resources, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	2	18	11.11
Clinic Treatment	2	18	11.11

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Liberty Resources, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Global(Q15)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	69
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	92

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Liberty Resources, Inc.

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Lifeline Center for Child Development, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	35	168	20.83
Day Treatment	35	168	20.83

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	35	30	86	-	97
Appropriateness (Q1-Q3)	35	30	86	-	97
Cultural (Q4-Q6)	35	33	94	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	10	9	90	-	95
Family Support Service (Y/N)(Q32)	33	10	30	-	58
Global(Q14-Q17)	35	28	80	-	97
Medication (Y/N) (Q28)	35	17	49	-	80
Medication Scale (Q28a-Q28e) ⁴	17	16	94	-	97
Outcomes/Functioning (Q18-Q22)	35	30	86	NS	86

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NYSOMH Family Assessment of Care Survey Results 2015

Lifeline Center for Child Development, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	35	31	89	-	98
Social Connectedness (Q23-Q27)	35	29	83	-	87

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	35	30	86	-	97
Appropriateness (Q1-Q3)	35	30	86	-	97
Cultural (Q4-Q6)	35	33	94	-	98
FSS Scale (Q33,Q33a-Q33h) ⁵	10	9	90	NS	93
Family Support Service (Y/N)(Q32)	33	10	30	-	40
Global(Q14-Q17)	35	28	80	-	96
Medication (Y/N) (Q28)	35	17	49	-	72
Medication Scale (Q28a-Q28e) ⁴	17	16	94	NS	96
Outcomes/Functioning (Q18-Q22)	35	30	86	-	92
Participation (Q10-Q13)	35	31	89	-	96
Social Connectedness (Q23-Q27)	35	29	83	-	89

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NYSOMH Youth Assessment of Care Survey Results 2015

Lifeline Center for Child Development, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	38	49	77.55
Day Treatment	38	49	77.55

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	38	37	97	+	95
Appropriateness (Q1-Q3)	38	36	95	+	92
Cultural (Q4-Q6)	38	34	89	-	95
Global(Q15)	37	30	81	-	89
Medication (Y/N) (Q21)	38	29	76	-	84
Medication Scale (Q21a-Q21e) ⁴	29	24	83	NS	83
Outcomes/Functioning (Q16-Q20a)	38	37	97	+	90
Participation (Q11-Q14)	38	36	95	+	91

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NYSOMH Youth Assessment of Care Survey Results 2015

Lifeline Center for Child Development, Inc.

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	38	37	97	+	95
Appropriateness (Q1-Q3)	38	36	95	+	93
Cultural (Q4-Q6)	38	34	89	-	93
Global(Q15)	37	30	81	-	87
Medication (Y/N) (Q21)	38	29	76	-	86
Medication Scale (Q21a-Q21e) ⁴	29	24	83	+	78
Outcomes/Functioning (Q16-Q20a)	38	37	97	+	91
Participation (Q11-Q14)	38	36	95	+	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Mental Health America of Dutchess County, Inc

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	22	33	66.67
Family Support Services - Children & Family	22	33	66.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	22	21	95	-	97
Appropriateness (Q1-Q3)	22	21	95	-	97
Cultural (Q4-Q6)	22	22	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	15	14	93	-	95
Family Support Service (Y/N)(Q32)	22	15	68	+	58
Global(Q14-Q17)	22	22	100	+	97
Medication (Y/N) (Q28)	22	14	64	-	80
Medication Scale (Q28a-Q28e) ⁴	14	14	100	+	97
Outcomes/Functioning (Q18-Q22)	22	20	91	+	86

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NYSOMH Family Assessment of Care Survey Results 2015

Mental Health America of Dutchess County, Inc

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	22	21	95	-	98
Social Connectedness (Q23-Q27)	22	21	95	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	22	21	95	NS	97
Appropriateness (Q1-Q3)	22	21	95	-	98
Cultural (Q4-Q6)	22	22	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	15	14	93	-	98
Family Support Service (Y/N)(Q32)	22	15	68	-	78
Global(Q14-Q17)	22	22	100	+	97
Medication (Y/N) (Q28)	22	14	64	NS	68
Medication Scale (Q28a-Q28e) ⁴	14	14	100	+	97
Outcomes/Functioning (Q18-Q22)	22	20	91	NS	90
Participation (Q10-Q13)	22	21	95	-	98
Social Connectedness (Q23-Q27)	22	21	95	NS	93

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NYSOMH Youth Assessment of Care Survey Results 2015

Mental Health America of Dutchess County, Inc

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Mental Health Assoc/Columbia-Greene Cos., Inc

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	27	62	43.55
Family Support Services - Children & Family	27	62	43.55

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	27	27	100	+	97
Appropriateness (Q1-Q3)	27	27	100	+	97
Cultural (Q4-Q6)	27	27	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	16	15	94	NS	95
Family Support Service (Y/N)(Q32)	25	16	64	+	58
Global(Q14-Q17)	27	27	100	+	97
Medication (Y/N) (Q28)	27	17	63	-	80
Medication Scale (Q28a-Q28e) ⁴	17	17	100	+	97
Outcomes/Functioning (Q18-Q22)	27	23	85	NS	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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- = Agency negatively significant compared to state;

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NYSOMH Family Assessment of Care Survey Results 2015

Mental Health Assoc/Columbia-Greene Cos., Inc

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	27	27	100	+	98
Social Connectedness (Q23-Q27)	27	24	89	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	27	27	100	+	97
Appropriateness (Q1-Q3)	27	27	100	+	98
Cultural (Q4-Q6)	27	27	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	16	15	94	-	98
Family Support Service (Y/N)(Q32)	25	16	64	-	78
Global(Q14-Q17)	27	27	100	+	97
Medication (Y/N) (Q28)	27	17	63	-	68
Medication Scale (Q28a-Q28e) ⁴	17	17	100	+	97
Outcomes/Functioning (Q18-Q22)	27	23	85	-	90
Participation (Q10-Q13)	27	27	100	+	98
Social Connectedness (Q23-Q27)	27	24	89	-	93

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NYSOMH Youth Assessment of Care Survey Results 2015

Mental Health Assoc/Columbia-Greene Cos., Inc

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Mental Health Association in Ulster County

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	32	41	78.05
HCBS Waiver Individualized Care Coordination	32	41	78.05

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	32	30	94	-	97
Appropriateness (Q1-Q3)	32	31	97	NS	97
Cultural (Q4-Q6)	32	31	97	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	11	11	100	+	95
Family Support Service (Y/N)(Q32)	31	11	35	-	58
Global(Q14-Q17)	32	30	94	-	97
Medication (Y/N) (Q28)	32	30	94	+	80
Medication Scale (Q28a-Q28e) ⁴	30	29	97	NS	97
Outcomes/Functioning (Q18-Q22)	32	28	88	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Mental Health Association in Ulster County

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	32	31	97	-	98
Social Connectedness (Q23-Q27)	32	28	88	NS	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	32	30	94	-	98
Appropriateness (Q1-Q3)	32	31	97	-	98
Cultural (Q4-Q6)	32	31	97	-	100
FSS Scale (Q33,Q33a-Q33h) ⁵	11	11	100	+	95
Family Support Service (Y/N)(Q32)	31	11	35	-	70
Global(Q14-Q17)	32	30	94	-	97
Medication (Y/N) (Q28)	32	30	94	+	90
Medication Scale (Q28a-Q28e) ⁴	30	29	97	NS	97
Outcomes/Functioning (Q18-Q22)	32	28	88	+	82
Participation (Q10-Q13)	32	31	97	-	99
Social Connectedness (Q23-Q27)	32	28	88	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Mental Health Association in Ulster County

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Mental Health Association in Ulster County

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Mental Health Association of Erie County

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	4	15	26.67
Family Support Services - Children & Family	4	15	26.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	58
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	80
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Mental Health Association of Erie County

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	98
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	78
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	68
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	90
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Mental Health Association of Erie County

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Mental Health Association of Monroe County In

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	15	26	57.69
Family Support Services - Children & Family	15	26	57.69

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	15	14	93	-	97
Appropriateness (Q1-Q3)	15	15	100	+	97
Cultural (Q4-Q6)	15	15	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	14	14	100	+	95
Family Support Service (Y/N)(Q32)	15	14	93	+	58
Global(Q14-Q17)	15	14	93	-	97
Medication (Y/N) (Q28)	15	13	87	+	80
Medication Scale (Q28a-Q28e) ⁴	13	13	100	+	97
Outcomes/Functioning (Q18-Q22)	15	15	100	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Mental Health Association of Monroe County In

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	15	15	100	+	98
Social Connectedness (Q23-Q27)	15	14	93	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	15	14	93	-	97
Appropriateness (Q1-Q3)	15	15	100	+	98
Cultural (Q4-Q6)	15	15	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	14	14	100	+	98
Family Support Service (Y/N)(Q32)	15	14	93	+	78
Global(Q14-Q17)	15	14	93	-	97
Medication (Y/N) (Q28)	15	13	87	+	68
Medication Scale (Q28a-Q28e) ⁴	13	13	100	+	97
Outcomes/Functioning (Q18-Q22)	15	15	100	+	90
Participation (Q10-Q13)	15	15	100	+	98
Social Connectedness (Q23-Q27)	15	14	93	NS	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Mental Health Association of Monroe County In

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Mental Health Association of NYC

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	72	86	83.72
Family Support Services - Children & Family	72	86	83.72

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	69	63	91	-	97
Appropriateness (Q1-Q3)	71	66	93	-	97
Cultural (Q4-Q6)	70	66	94	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	57	54	95	NS	95
Family Support Service (Y/N)(Q32)	70	57	81	+	58
Global(Q14-Q17)	67	58	87	-	97
Medication (Y/N) (Q28)	68	36	53	-	80
Medication Scale (Q28a-Q28e) ⁴	36	31	86	-	97
Outcomes/Functioning (Q18-Q22)	68	60	88	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Mental Health Association of NYC

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	67	62	93	-	98
Social Connectedness (Q23-Q27)	68	60	88	NS	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	69	63	91	-	97
Appropriateness (Q1-Q3)	71	66	93	-	98
Cultural (Q4-Q6)	70	66	94	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	57	54	95	-	98
Family Support Service (Y/N)(Q32)	70	57	81	NS	78
Global(Q14-Q17)	67	58	87	-	97
Medication (Y/N) (Q28)	68	36	53	-	68
Medication Scale (Q28a-Q28e) ⁴	36	31	86	-	97
Outcomes/Functioning (Q18-Q22)	68	60	88	NS	90
Participation (Q10-Q13)	67	62	93	-	98
Social Connectedness (Q23-Q27)	68	60	88	-	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Mental Health Association of NYC

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

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NYSOMH Family Assessment of Care Survey Results 2015

Mental Health Association of Westchester Coun

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	12	20	60.00
HCBS Waiver Individualized Care Coordination	12	20	60.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	12	11	92	-	97
Appropriateness (Q1-Q3)	12	12	100	+	97
Cultural (Q4-Q6)	12	12	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	12	4	33	-	58
Global(Q14-Q17)	12	12	100	+	97
Medication (Y/N) (Q28)	12	11	92	+	80
Medication Scale (Q28a-Q28e) ⁴	11	11	100	+	97
Outcomes/Functioning (Q18-Q22)	12	9	75	-	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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NYSOMH Family Assessment of Care Survey Results 2015

Mental Health Association of Westchester Coun

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	12	12	100	+	98
Social Connectedness (Q23-Q27)	12	10	83	-	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	12	11	92	-	98
Appropriateness (Q1-Q3)	12	12	100	+	98
Cultural (Q4-Q6)	12	12	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	12	4	33	-	70
Global(Q14-Q17)	12	12	100	+	97
Medication (Y/N) (Q28)	12	11	92	NS	90
Medication Scale (Q28a-Q28e) ⁴	11	11	100	+	97
Outcomes/Functioning (Q18-Q22)	12	9	75	-	82
Participation (Q10-Q13)	12	12	100	+	99
Social Connectedness (Q23-Q27)	12	10	83	-	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Mental Health Association of Westchester Coun

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Mental Health Association of Westchester Coun

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015 MercyFirst

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	1	16	6.25
Children & Youth Community Residence	0	7	0.00
Residential Treatment Facility - Children & Youth	1	9	11.11

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	58
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	80
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

MercyFirst

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	86
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	50
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	70

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

MercyFirst

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	93
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Residential Treatment Facility - Children &

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	76
Global(Q14-Q17)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	94
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	77
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	95
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

MercyFirst

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	18	18	100.00
Children & Youth Community Residence	7	7	100.00
Residential Treatment Facility - Children & Youth	11	11	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	18	18	100	+	95
Appropriateness (Q1-Q3)	18	18	100	+	92
Cultural (Q4-Q6)	18	18	100	+	95
Global(Q15)	18	15	83	-	89
Medication (Y/N) (Q21)	18	17	94	+	84
Medication Scale (Q21a-Q21e) ⁴	17	14	82	NS	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

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NYSOMH Youth Assessment of Care Survey Results 2015

MercyFirst

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	18	17	94	+	90
Participation (Q11-Q14)	18	18	100	+	91

Program_Type_Name=Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	7	7	100	+	94
Appropriateness (Q1-Q3)	7	7	100	+	89
Cultural (Q4-Q6)	7	7	100	+	91
Global(Q15)	7	6	86	NS	87
Medication (Y/N) (Q21)	7	7	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	7	6	86	NS	81
Outcomes/Functioning (Q16-Q20a)	7	6	86	NS	90
Participation (Q11-Q14)	7	7	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NYSOMH Youth Assessment of Care Survey Results 2015 MercyFirst

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	11	11	100	+	95
Appropriateness (Q1-Q3)	11	11	100	+	92
Cultural (Q4-Q6)	11	11	100	+	92
Global(Q15)	11	9	82	NS	80
Medication (Y/N) (Q21)	11	10	91	-	99
Medication Scale (Q21a-Q21e) ⁴	10	8	80	NS	82
Outcomes/Functioning (Q16-Q20a)	11	11	100	+	91
Participation (Q11-Q14)	11	11	100	+	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

MH Servs-Erie Co SE Corp V dba Spectrum HSvcs

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	20	77	25.97
Clinic Treatment	20	77	25.97

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	20	19	95	-	97
Appropriateness (Q1-Q3)	19	19	100	+	97
Cultural (Q4-Q6)	20	20	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	20	3	15	-	58
Global(Q14-Q17)	20	20	100	+	97
Medication (Y/N) (Q28)	20	15	75	-	80
Medication Scale (Q28a-Q28e) ⁴	15	14	93	-	97
Outcomes/Functioning (Q18-Q22)	19	18	95	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

MH Servs-Erie Co SE Corp V dba Spectrum H Svcs

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	19	19	100	+	98
Social Connectedness (Q23-Q27)	19	18	95	+	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	20	19	95	NS	96
Appropriateness (Q1-Q3)	19	19	100	+	97
Cultural (Q4-Q6)	20	20	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	92
Family Support Service (Y/N)(Q32)	20	3	15	-	35
Global(Q14-Q17)	20	20	100	+	98
Medication (Y/N) (Q28)	20	15	75	NS	73
Medication Scale (Q28a-Q28e) ⁴	15	14	93	-	97
Outcomes/Functioning (Q18-Q22)	19	18	95	+	87
Participation (Q10-Q13)	19	19	100	+	98
Social Connectedness (Q23-Q27)	19	18	95	+	84

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

MH Servs-Erie Co SE Corp V dba Spectrum HSvcs

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	8	50	16.00
Clinic Treatment	8	50	16.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	8	7	88	-	95
Appropriateness (Q1-Q3)	8	7	88	-	92
Cultural (Q4-Q6)	8	8	100	+	95
Global(Q15)	8	7	88	NS	89
Medication (Y/N) (Q21)	7	6	86	+	84
Medication Scale (Q21a-Q21e) ⁴	6	5	83	NS	83
Outcomes/Functioning (Q16-Q20a)	7	6	86	-	90
Participation (Q11-Q14)	8	7	88	-	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

MH Servs-Erie Co SE Corp V dba Spectrum HSvcs

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	8	7	88	-	97
Appropriateness (Q1-Q3)	8	7	88	-	94
Cultural (Q4-Q6)	8	8	100	+	98
Global(Q15)	8	7	88	-	93
Medication (Y/N) (Q21)	7	6	86	+	69
Medication Scale (Q21a-Q21e) ⁴	6	5	83	-	89
Outcomes/Functioning (Q16-Q20a)	7	6	86	-	90
Participation (Q11-Q14)	8	7	88	-	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

MHA of Fulton and Montgomery Counties

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	7	10	70.00
Family Support Services - Children & Family	7	10	70.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	97
Appropriateness (Q1-Q3)	5	5	100	+	97
Cultural (Q4-Q6)	5	5	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	95
Family Support Service (Y/N)(Q32)	7	7	100	+	58
Global(Q14-Q17)	5	5	100	+	97
Medication (Y/N) (Q28)	7	6	86	+	80
Medication Scale (Q28a-Q28e) ⁴	6	6	100	+	97
Outcomes/Functioning (Q18-Q22)	5	3	60	-	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

MHA of Fulton and Montgomery Counties

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	5	100	+	98
Social Connectedness (Q23-Q27)	5	4	80	-	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	97
Appropriateness (Q1-Q3)	5	5	100	+	98
Cultural (Q4-Q6)	5	5	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	+	98
Family Support Service (Y/N)(Q32)	7	7	100	+	78
Global(Q14-Q17)	5	5	100	+	97
Medication (Y/N) (Q28)	7	6	86	+	68
Medication Scale (Q28a-Q28e) ⁴	6	6	100	+	97
Outcomes/Functioning (Q18-Q22)	5	3	60	-	90
Participation (Q10-Q13)	5	5	100	+	98
Social Connectedness (Q23-Q27)	5	4	80	-	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

MHA of Fulton and Montgomery Counties

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Mid-Erie Counseling and Treatment Services

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	16	25	64.00
HCBS Waiver Individualized Care Coordination	16	25	64.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	16	16	100	+	97
Appropriateness (Q1-Q3)	16	16	100	+	97
Cultural (Q4-Q6)	16	16	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	14	14	100	+	95
Family Support Service (Y/N)(Q32)	16	14	88	+	58
Global(Q14-Q17)	16	16	100	+	97
Medication (Y/N) (Q28)	16	14	88	+	80
Medication Scale (Q28a-Q28e) ⁴	14	14	100	+	97
Outcomes/Functioning (Q18-Q22)	16	16	100	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

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NYSOMH Family Assessment of Care Survey Results 2015

Mid-Erie Counseling and Treatment Services

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	16	16	100	+	98
Social Connectedness (Q23-Q27)	16	16	100	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	16	16	100	+	98
Appropriateness (Q1-Q3)	16	16	100	+	98
Cultural (Q4-Q6)	16	16	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	14	14	100	+	95
Family Support Service (Y/N)(Q32)	16	14	88	+	70
Global(Q14-Q17)	16	16	100	+	97
Medication (Y/N) (Q28)	16	14	88	-	90
Medication Scale (Q28a-Q28e) ⁴	14	14	100	+	97
Outcomes/Functioning (Q18-Q22)	16	16	100	+	82
Participation (Q10-Q13)	16	16	100	+	99
Social Connectedness (Q23-Q27)	16	16	100	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Mid-Erie Counseling and Treatment Services

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Mid-Erie Counseling and Treatment Services

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Mohawk Valley Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	0	3	0.00
State Psychiatric Center Inpatient	0	3	0.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	58
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	80
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Mohawk Valley Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	97
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	56
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	94
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	95
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	82

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Mohawk Valley Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	3	3	100.00
State Psychiatric Center Inpatient	3	3	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

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NYSOMH Youth Assessment of Care Survey Results 2015

Mohawk Valley Psychiatric Center

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	82
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	84
Global(Q15)	< 5	N/A	N/A	N/A	72
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	99
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	79
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	87
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015 Mount Sinai Medical Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	16	18	88.89
Clinic Treatment	16	18	88.89

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	16	16	100	+	97
Appropriateness (Q1-Q3)	16	14	88	-	97
Cultural (Q4-Q6)	16	16	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	+	95
Family Support Service (Y/N)(Q32)	15	9	60	NS	58
Global(Q14-Q17)	16	16	100	+	97
Medication (Y/N) (Q28)	16	12	75	-	80
Medication Scale (Q28a-Q28e) ⁴	12	12	100	+	97
Outcomes/Functioning (Q18-Q22)	16	15	94	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Mount Sinai Medical Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	16	16	100	+	98
Social Connectedness (Q23-Q27)	16	15	94	+	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	16	16	100	+	96
Appropriateness (Q1-Q3)	16	14	88	-	97
Cultural (Q4-Q6)	16	16	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	9	9	100	+	92
Family Support Service (Y/N)(Q32)	15	9	60	+	35
Global(Q14-Q17)	16	16	100	+	98
Medication (Y/N) (Q28)	16	12	75	NS	73
Medication Scale (Q28a-Q28e) ⁴	12	12	100	+	97
Outcomes/Functioning (Q18-Q22)	16	15	94	+	87
Participation (Q10-Q13)	16	16	100	+	98
Social Connectedness (Q23-Q27)	16	15	94	+	84

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NYSOMH Youth Assessment of Care Survey Results 2015

Mount Sinai Medical Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	8	8	100.00
Clinic Treatment	8	8	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	8	8	100	+	95
Appropriateness (Q1-Q3)	8	8	100	+	92
Cultural (Q4-Q6)	8	8	100	+	95
Global(Q15)	8	8	100	+	89
Medication (Y/N) (Q21)	8	6	75	-	84
Medication Scale (Q21a-Q21e) ⁴	6	6	100	+	83
Outcomes/Functioning (Q16-Q20a)	8	8	100	+	90
Participation (Q11-Q14)	8	8	100	+	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Mount Sinai Medical Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	8	8	100	+	97
Appropriateness (Q1-Q3)	8	8	100	+	94
Cultural (Q4-Q6)	8	8	100	+	98
Global(Q15)	8	8	100	+	93
Medication (Y/N) (Q21)	8	6	75	+	69
Medication Scale (Q21a-Q21e) ⁴	6	6	100	+	89
Outcomes/Functioning (Q16-Q20a)	8	8	100	+	90
Participation (Q11-Q14)	8	8	100	+	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

New Horizon Counseling Center, Inc., The

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	36	328	10.98
Clinic Treatment	36	328	10.98

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	36	35	97	NS	97
Appropriateness (Q1-Q3)	36	34	94	-	97
Cultural (Q4-Q6)	36	36	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	11	9	82	-	95
Family Support Service (Y/N)(Q32)	32	11	34	-	58
Global(Q14-Q17)	36	35	97	NS	97
Medication (Y/N) (Q28)	36	24	67	-	80
Medication Scale (Q28a-Q28e) ⁴	24	24	100	+	97
Outcomes/Functioning (Q18-Q22)	36	31	86	NS	86

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NYSOMH Family Assessment of Care Survey Results 2015

New Horizon Counseling Center, Inc., The

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	36	35	97	-	98
Social Connectedness (Q23-Q27)	35	28	80	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	36	35	97	NS	96
Appropriateness (Q1-Q3)	36	34	94	-	97
Cultural (Q4-Q6)	36	36	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	11	9	82	-	92
Family Support Service (Y/N)(Q32)	32	11	34	NS	35
Global(Q14-Q17)	36	35	97	NS	98
Medication (Y/N) (Q28)	36	24	67	-	73
Medication Scale (Q28a-Q28e) ⁴	24	24	100	+	97
Outcomes/Functioning (Q18-Q22)	36	31	86	NS	87
Participation (Q10-Q13)	36	35	97	NS	98
Social Connectedness (Q23-Q27)	35	28	80	-	84

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NYSOMH Youth Assessment of Care Survey Results 2015

New Horizon Counseling Center, Inc., The

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	61	230	26.52
Clinic Treatment	61	230	26.52

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	60	60	100	+	95
Appropriateness (Q1-Q3)	60	59	98	+	92
Cultural (Q4-Q6)	60	60	100	+	95
Global(Q15)	60	57	95	+	89
Medication (Y/N) (Q21)	59	34	58	-	84
Medication Scale (Q21a-Q21e) ⁴	34	32	94	+	83
Outcomes/Functioning (Q16-Q20a)	60	51	85	-	90
Participation (Q11-Q14)	60	55	92	NS	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

New Horizon Counseling Center, Inc., The

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	60	60	100	+	97
Appropriateness (Q1-Q3)	60	59	98	+	94
Cultural (Q4-Q6)	60	60	100	+	98
Global(Q15)	60	57	95	NS	93
Medication (Y/N) (Q21)	59	34	58	-	69
Medication Scale (Q21a-Q21e) ⁴	34	32	94	+	89
Outcomes/Functioning (Q16-Q20a)	60	51	85	-	90
Participation (Q11-Q14)	60	55	92	NS	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

New York City Children's Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	41	351	11.68
Clinic Treatment	23	60	38.33
Day Treatment	4	162	2.47
State Psychiatric Center Inpatient	14	129	10.85

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	40	39	98	NS	97
Appropriateness (Q1-Q3)	41	40	98	NS	97
Cultural (Q4-Q6)	41	40	98	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	22	21	95	NS	95
Family Support Service (Y/N)(Q32)	40	22	55	-	58
Global(Q14-Q17)	40	40	100	+	97
Medication (Y/N) (Q28)	41	35	85	+	80

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

New York City Children's Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	35	35	100	+	97
Outcomes/Functioning (Q18-Q22)	41	39	95	+	86
Participation (Q10-Q13)	40	39	98	NS	98
Social Connectedness (Q23-Q27)	41	37	90	+	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	22	21	95	NS	96
Appropriateness (Q1-Q3)	23	22	96	NS	97
Cultural (Q4-Q6)	23	22	96	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	10	9	90	NS	92
Family Support Service (Y/N)(Q32)	22	10	45	+	35
Global(Q14-Q17)	22	22	100	+	98
Medication (Y/N) (Q28)	23	17	74	NS	73
Medication Scale (Q28a-Q28e) ⁴	17	17	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

New York City Children's Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	23	23	100	+	87
Participation (Q10-Q13)	22	21	95	-	98
Social Connectedness (Q23-Q27)	23	21	91	+	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	93
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	40
Global(Q14-Q17)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	72
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	96
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

New York City Children's Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	96
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	14	14	100	NS	97
Appropriateness (Q1-Q3)	14	14	100	+	94
Cultural (Q4-Q6)	14	14	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	10	10	100	NS	97
Family Support Service (Y/N)(Q32)	14	10	71	+	56
Global(Q14-Q17)	14	14	100	NS	97
Medication (Y/N) (Q28)	14	14	100	NS	100
Medication Scale (Q28a-Q28e) ⁴	14	14	100	+	94
Outcomes/Functioning (Q18-Q22)	14	12	86	NS	79
Participation (Q10-Q13)	14	14	100	NS	95
Social Connectedness (Q23-Q27)	14	12	86	NS	82

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

New York City Children's Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	116	346	33.53
Clinic Treatment	34	90	37.78
Day Treatment	28	159	17.61
State Psychiatric Center Inpatient	54	97	55.67

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	116	101	87	-	95
Appropriateness (Q1-Q3)	116	100	86	-	92
Cultural (Q4-Q6)	116	100	86	-	95
Global(Q15)	115	86	75	-	89
Medication (Y/N) (Q21)	111	103	93	+	84
Medication Scale (Q21a-Q21e) ⁴	102	78	76	-	83

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NYSOMH Youth Assessment of Care Survey Results 2015

New York City Children's Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	115	100	87	-	90
Participation (Q11-Q14)	115	98	85	-	91

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	34	34	100	+	97
Appropriateness (Q1-Q3)	34	33	97	+	94
Cultural (Q4-Q6)	34	33	97	-	98
Global(Q15)	34	34	100	+	93
Medication (Y/N) (Q21)	34	27	79	+	69
Medication Scale (Q21a-Q21e) ⁴	27	25	93	+	89
Outcomes/Functioning (Q16-Q20a)	34	32	94	+	90
Participation (Q11-Q14)	33	33	100	+	92

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NYSOMH Youth Assessment of Care Survey Results 2015

New York City Children's Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	28	23	82	-	95
Appropriateness (Q1-Q3)	28	26	93	NS	93
Cultural (Q4-Q6)	28	23	82	-	93
Global(Q15)	28	21	75	-	87
Medication (Y/N) (Q21)	25	24	96	+	86
Medication Scale (Q21a-Q21e) ⁴	23	15	65	-	78
Outcomes/Functioning (Q16-Q20a)	28	25	89	NS	91
Participation (Q11-Q14)	28	23	82	-	89

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	54	44	81	-	90
Appropriateness (Q1-Q3)	54	41	76	-	82
Cultural (Q4-Q6)	54	44	81	NS	84
Global(Q15)	53	31	58	-	72
Medication (Y/N) (Q21)	52	52	100	NS	99

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NYSOMH Youth Assessment of Care Survey Results 2015

New York City Children's Center

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	52	38	73	NS	79
Outcomes/Functioning (Q16-Q20a)	53	43	81	-	87
Participation (Q11-Q14)	54	42	78	NS	83

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NYSOMH Family Assessment of Care Survey Results 2015

North Country Transitional Living Servs, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	32	47	68.09
Children & Youth Community Residence	1	6	16.67
HCBS Waiver Individualized Care Coordination	31	41	75.61

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	32	30	94	-	97
Appropriateness (Q1-Q3)	32	30	94	-	97
Cultural (Q4-Q6)	32	32	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	20	16	80	-	95
Family Support Service (Y/N)(Q32)	30	20	67	+	58
Global(Q14-Q17)	31	28	90	-	97
Medication (Y/N) (Q28)	30	27	90	+	80
Medication Scale (Q28a-Q28e) ⁴	27	27	100	+	97

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NYSOMH Family Assessment of Care Survey Results 2015

North Country Transitional Living Servs, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	31	18	58	-	86
Participation (Q10-Q13)	31	31	100	+	98
Social Connectedness (Q23-Q27)	30	20	67	-	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	50
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	70

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

North Country Transitional Living Servs, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	93
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	31	30	97	NS	98
Appropriateness (Q1-Q3)	31	29	94	-	98
Cultural (Q4-Q6)	31	31	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	20	16	80	-	95
Family Support Service (Y/N)(Q32)	29	20	69	NS	70
Global(Q14-Q17)	30	28	93	-	97
Medication (Y/N) (Q28)	29	26	90	NS	90
Medication Scale (Q28a-Q28e) ⁴	26	26	100	+	97
Outcomes/Functioning (Q18-Q22)	30	18	60	-	82
Participation (Q10-Q13)	30	30	100	+	99
Social Connectedness (Q23-Q27)	29	20	69	-	87

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NYSOMH Youth Assessment of Care Survey Results 2015

North Country Transitional Living Servs, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	36	37	97.30
Children & Youth Community Residence	6	6	100.00
HCBS Waiver Individualized Care Coordination	30	31	96.77

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	35	33	94	-	95
Appropriateness (Q1-Q3)	35	31	89	-	92
Cultural (Q4-Q6)	35	33	94	NS	95
Global(Q15)	35	30	86	-	89
Medication (Y/N) (Q21)	36	36	100	+	84
Medication Scale (Q21a-Q21e) ⁴	36	32	89	+	83

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NYSOMH Youth Assessment of Care Survey Results 2015

North Country Transitional Living Servs, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	35	31	89	-	90
Participation (Q11-Q14)	35	34	97	+	91

Program_Type_Name=Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	5	83	-	94
Appropriateness (Q1-Q3)	6	5	83	NS	89
Cultural (Q4-Q6)	6	5	83	-	91
Global(Q15)	6	5	83	NS	87
Medication (Y/N) (Q21)	6	6	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	6	5	83	NS	81
Outcomes/Functioning (Q16-Q20a)	6	5	83	NS	90
Participation (Q11-Q14)	6	5	83	-	93

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NYSOMH Youth Assessment of Care Survey Results 2015

North Country Transitional Living Servs, Inc.

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	29	28	97	-	98
Appropriateness (Q1-Q3)	29	26	90	-	95
Cultural (Q4-Q6)	29	28	97	-	99
Global(Q15)	29	25	86	-	96
Medication (Y/N) (Q21)	30	30	100	+	90
Medication Scale (Q21a-Q21e) ⁴	30	27	90	+	83
Outcomes/Functioning (Q16-Q20a)	29	26	90	NS	91
Participation (Q11-Q14)	29	29	100	+	96

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NYSOMH Family Assessment of Care Survey Results 2015

North Shore Child & Family Guidance Associati

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	85	253	33.60
Clinic Treatment	81	246	32.93
Family Support Services - Children & Family	4	7	57.14

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	85	79	93	-	97
Appropriateness (Q1-Q3)	85	83	98	NS	97
Cultural (Q4-Q6)	85	85	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	25	21	84	-	95
Family Support Service (Y/N)(Q32)	77	26	34	-	58
Global(Q14-Q17)	84	82	98	NS	97
Medication (Y/N) (Q28)	82	51	62	-	80
Medication Scale (Q28a-Q28e) ⁴	51	47	92	-	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

North Shore Child & Family Guidance Associati

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	83	69	83	-	86
Participation (Q10-Q13)	84	82	98	NS	98
Social Connectedness (Q23-Q27)	82	65	79	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	81	75	93	-	96
Appropriateness (Q1-Q3)	81	79	98	NS	97
Cultural (Q4-Q6)	81	81	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	23	19	83	-	92
Family Support Service (Y/N)(Q32)	74	24	32	NS	35
Global(Q14-Q17)	80	78	98	NS	98
Medication (Y/N) (Q28)	78	49	63	-	73
Medication Scale (Q28a-Q28e) ⁴	49	45	92	-	97
Outcomes/Functioning (Q18-Q22)	79	66	84	-	87

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NYSOMH Family Assessment of Care Survey Results 2015

North Shore Child & Family Guidance Associati

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	80	78	98	NS	98
Social Connectedness (Q23-Q27)	78	62	79	-	84

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	98
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	78
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	68
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	90
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	93

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NYSOMH Youth Assessment of Care Survey Results 2015

North Shore Child & Family Guidance Associati

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	38	246	15.45
Clinic Treatment	38	246	15.45

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	37	34	92	-	95
Appropriateness (Q1-Q3)	37	33	89	-	92
Cultural (Q4-Q6)	37	37	100	+	95
Global(Q15)	36	31	86	-	89
Medication (Y/N) (Q21)	36	22	61	-	84
Medication Scale (Q21a-Q21e) ⁴	22	18	82	NS	83
Outcomes/Functioning (Q16-Q20a)	37	30	81	-	90
Participation (Q11-Q14)	37	32	86	-	91

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NYSOMH Youth Assessment of Care Survey Results 2015

North Shore Child & Family Guidance Associati

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	37	34	92	-	97
Appropriateness (Q1-Q3)	37	33	89	-	94
Cultural (Q4-Q6)	37	37	100	+	98
Global(Q15)	36	31	86	-	93
Medication (Y/N) (Q21)	36	22	61	-	69
Medication Scale (Q21a-Q21e) ⁴	22	18	82	-	89
Outcomes/Functioning (Q16-Q20a)	37	30	81	-	90
Participation (Q11-Q14)	37	32	86	-	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Northern Regional Center for Independent Living

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	26	31	83.87
Family Support Services - Children & Family	26	31	83.87

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	26	25	96	NS	97
Appropriateness (Q1-Q3)	26	26	100	+	97
Cultural (Q4-Q6)	26	26	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	23	23	100	+	95
Family Support Service (Y/N)(Q32)	26	24	92	+	58
Global(Q14-Q17)	26	26	100	+	97
Medication (Y/N) (Q28)	26	16	62	-	80
Medication Scale (Q28a-Q28e) ⁴	16	16	100	+	97
Outcomes/Functioning (Q18-Q22)	25	24	96	+	86

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Northern Regional Center for Independent Living

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	26	26	100	+	98
Social Connectedness (Q23-Q27)	26	24	92	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	26	25	96	NS	97
Appropriateness (Q1-Q3)	26	26	100	+	98
Cultural (Q4-Q6)	26	26	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	23	23	100	+	98
Family Support Service (Y/N)(Q32)	26	24	92	+	78
Global(Q14-Q17)	26	26	100	+	97
Medication (Y/N) (Q28)	26	16	62	-	68
Medication Scale (Q28a-Q28e) ⁴	16	16	100	+	97
Outcomes/Functioning (Q18-Q22)	25	24	96	+	90
Participation (Q10-Q13)	26	26	100	+	98
Social Connectedness (Q23-Q27)	26	24	92	NS	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Northern Regional Center for Independent Living

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

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NYSOMH Family Assessment of Care Survey Results 2015 Occupations, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	36	55	65.45
Clinic Treatment	34	44	77.27
HCBS Waiver Individualized Care Coordination	2	11	18.18

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	36	36	100	+	97
Appropriateness (Q1-Q3)	36	35	97	NS	97
Cultural (Q4-Q6)	36	36	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	15	13	87	-	95
Family Support Service (Y/N)(Q32)	33	15	45	-	58
Global(Q14-Q17)	34	34	100	+	97
Medication (Y/N) (Q28)	35	27	77	-	80
Medication Scale (Q28a-Q28e) ⁴	27	25	93	-	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015 Occupations, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	34	26	76	-	86
Participation (Q10-Q13)	35	34	97	-	98
Social Connectedness (Q23-Q27)	34	29	85	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	34	34	100	+	96
Appropriateness (Q1-Q3)	34	33	97	NS	97
Cultural (Q4-Q6)	34	34	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	13	11	85	-	92
Family Support Service (Y/N)(Q32)	31	13	42	+	35
Global(Q14-Q17)	32	32	100	+	98
Medication (Y/N) (Q28)	33	25	76	NS	73
Medication Scale (Q28a-Q28e) ⁴	25	23	92	-	97
Outcomes/Functioning (Q18-Q22)	32	25	78	-	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015 Occupations, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	33	32	97	NS	98
Social Connectedness (Q23-Q27)	32	28	88	+	84

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	70
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	90
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	82
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015 Occupations, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	43	49	87.76
Clinic Treatment	43	49	87.76

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	43	43	100	+	95
Appropriateness (Q1-Q3)	43	42	98	+	92
Cultural (Q4-Q6)	43	43	100	+	95
Global(Q15)	40	38	95	+	89
Medication (Y/N) (Q21)	43	32	74	-	84
Medication Scale (Q21a-Q21e) ⁴	31	29	94	+	83
Outcomes/Functioning (Q16-Q20a)	42	41	98	+	90
Participation (Q11-Q14)	42	42	100	+	91

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NYSOMH Youth Assessment of Care Survey Results 2015 Occupations, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	43	43	100	+	97
Appropriateness (Q1-Q3)	43	42	98	+	94
Cultural (Q4-Q6)	43	43	100	+	98
Global(Q15)	40	38	95	NS	93
Medication (Y/N) (Q21)	43	32	74	+	69
Medication Scale (Q21a-Q21e) ⁴	31	29	94	+	89
Outcomes/Functioning (Q16-Q20a)	42	41	98	+	90
Participation (Q11-Q14)	42	42	100	+	92

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015 Occupations, Inc.

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Ohel Children's Home & Family Services, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	33	33	100.00
Clinic Treatment	33	33	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	33	33	100	+	97
Appropriateness (Q1-Q3)	33	31	94	-	97
Cultural (Q4-Q6)	33	32	97	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	12	12	100	+	95
Family Support Service (Y/N)(Q32)	28	12	43	-	58
Global(Q14-Q17)	33	32	97	NS	97
Medication (Y/N) (Q28)	32	9	28	-	80
Medication Scale (Q28a-Q28e) ⁴	9	9	100	+	97
Outcomes/Functioning (Q18-Q22)	32	30	94	+	86

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NYSOMH Family Assessment of Care Survey Results 2015

Ohel Children's Home & Family Services, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	33	32	97	-	98
Social Connectedness (Q23-Q27)	32	28	88	NS	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	33	33	100	+	96
Appropriateness (Q1-Q3)	33	31	94	-	97
Cultural (Q4-Q6)	33	32	97	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	12	12	100	+	92
Family Support Service (Y/N)(Q32)	28	12	43	+	35
Global(Q14-Q17)	33	32	97	NS	98
Medication (Y/N) (Q28)	32	9	28	-	73
Medication Scale (Q28a-Q28e) ⁴	9	9	100	+	97
Outcomes/Functioning (Q18-Q22)	32	30	94	+	87
Participation (Q10-Q13)	33	32	97	NS	98
Social Connectedness (Q23-Q27)	32	28	88	+	84

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NYSOMH Youth Assessment of Care Survey Results 2015

Ohel Children's Home & Family Services, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	59	59	100.00
Clinic Treatment	59	59	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	59	54	92	-	95
Appropriateness (Q1-Q3)	59	54	92	NS	92
Cultural (Q4-Q6)	59	56	95	NS	95
Global(Q15)	58	51	88	NS	89
Medication (Y/N) (Q21)	57	24	42	-	84
Medication Scale (Q21a-Q21e) ⁴	24	19	79	-	83
Outcomes/Functioning (Q16-Q20a)	59	51	86	-	90
Participation (Q11-Q14)	58	49	84	-	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Ohel Children's Home & Family Services, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	59	54	92	-	97
Appropriateness (Q1-Q3)	59	54	92	-	94
Cultural (Q4-Q6)	59	56	95	-	98
Global(Q15)	58	51	88	-	93
Medication (Y/N) (Q21)	57	24	42	-	69
Medication Scale (Q21a-Q21e) ⁴	24	19	79	-	89
Outcomes/Functioning (Q16-Q20a)	59	51	86	-	90
Participation (Q11-Q14)	58	49	84	-	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Parsons Child and Family Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	138	221	62.44
Children & Youth Community Residence	3	7	42.86
Clinic Treatment	40	45	88.89
Family Support Services - Children & Family	1	15	6.67
HCBS Waiver Individualized Care Coordination	88	136	64.71
Residential Treatment Facility - Children & Youth	6	18	33.33

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	138	132	96	-	97
Appropriateness (Q1-Q3)	138	134	97	NS	97
Cultural (Q4-Q6)	138	137	99	NS	99
FSS Scale (Q33,Q33a-Q33h) ⁵	67	61	91	-	95
Family Support Service (Y/N)(Q32)	132	67	51	-	58
Global(Q14-Q17)	138	134	97	NS	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Parsons Child and Family Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication (Y/N) (Q28)	135	119	88	+	80
Medication Scale (Q28a-Q28e) ⁴	118	115	97	+	97
Outcomes/Functioning (Q18-Q22)	138	116	84	-	86
Participation (Q10-Q13)	138	136	99	NS	98
Social Connectedness (Q23-Q27)	137	115	84	-	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	50
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015 Parsons Child and Family Center

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	70
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	93
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	40	38	95	NS	96
Appropriateness (Q1-Q3)	40	39	98	NS	97
Cultural (Q4-Q6)	40	40	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	10	9	90	NS	92
Family Support Service (Y/N)(Q32)	38	10	26	-	35
Global(Q14-Q17)	40	39	98	NS	98
Medication (Y/N) (Q28)	39	26	67	-	73
Medication Scale (Q28a-Q28e) ⁴	25	25	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Parsons Child and Family Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	40	36	90	+	87
Participation (Q10-Q13)	40	39	98	NS	98
Social Connectedness (Q23-Q27)	39	31	79	-	84

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	98
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	98
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	78
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	68
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Parsons Child and Family Center

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	93

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	88	85	97	-	98
Appropriateness (Q1-Q3)	88	87	99	NS	98
Cultural (Q4-Q6)	88	88	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	50	47	94	NS	95
Family Support Service (Y/N)(Q32)	84	50	60	-	70
Global(Q14-Q17)	88	86	98	NS	97
Medication (Y/N) (Q28)	86	83	97	+	90
Medication Scale (Q28a-Q28e) ⁴	83	81	98	NS	97
Outcomes/Functioning (Q18-Q22)	88	72	82	NS	82
Participation (Q10-Q13)	88	88	100	+	99
Social Connectedness (Q23-Q27)	88	77	88	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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NYSOMH Family Assessment of Care Survey Results 2015

Parsons Child and Family Center

Program_Type_Name=Residential Treatment Facility - Children &

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	6	5	83	-	96
Appropriateness (Q1-Q3)	6	4	67	-	92
Cultural (Q4-Q6)	6	5	83	-	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	6	4	67	NS	76
Global(Q14-Q17)	6	5	83	-	96
Medication (Y/N) (Q28)	6	6	100	NS	97
Medication Scale (Q28a-Q28e) ⁴	6	5	83	-	94
Outcomes/Functioning (Q18-Q22)	6	4	67	-	77
Participation (Q10-Q13)	6	5	83	-	95
Social Connectedness (Q23-Q27)	6	3	50	-	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Parsons Child and Family Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	101	133	75.94
Children & Youth Community Residence	5	7	71.43
Clinic Treatment	21	21	100.00
HCBS Waiver Individualized Care Coordination	75	105	71.43

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	101	101	100	+	95
Appropriateness (Q1-Q3)	101	99	98	+	92
Cultural (Q4-Q6)	101	99	98	+	95
Global(Q15)	101	99	98	+	89
Medication (Y/N) (Q21)	101	95	94	+	84
Medication Scale (Q21a-Q21e) ⁴	95	75	79	-	83

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Parsons Child and Family Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	101	91	90	NS	90
Participation (Q11-Q14)	101	96	95	+	91

Program_Type_Name=Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	5	5	100	+	94
Appropriateness (Q1-Q3)	5	5	100	+	89
Cultural (Q4-Q6)	5	4	80	-	91
Global(Q15)	5	5	100	+	87
Medication (Y/N) (Q21)	5	5	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	5	4	80	NS	81
Outcomes/Functioning (Q16-Q20a)	5	5	100	+	90
Participation (Q11-Q14)	5	5	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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NYSOMH Youth Assessment of Care Survey Results 2015

Parsons Child and Family Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	21	21	100	+	97
Appropriateness (Q1-Q3)	21	21	100	+	94
Cultural (Q4-Q6)	21	21	100	+	98
Global(Q15)	21	20	95	+	93
Medication (Y/N) (Q21)	21	19	90	+	69
Medication Scale (Q21a-Q21e) ⁴	19	14	74	-	89
Outcomes/Functioning (Q16-Q20a)	21	19	90	NS	90
Participation (Q11-Q14)	21	21	100	+	92

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	75	75	100	+	98
Appropriateness (Q1-Q3)	75	73	97	NS	95
Cultural (Q4-Q6)	75	74	99	NS	99
Global(Q15)	75	74	99	+	96
Medication (Y/N) (Q21)	75	71	95	+	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

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NYSOMH Youth Assessment of Care Survey Results 2015

Parsons Child and Family Center

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	71	57	80	NS	83
Outcomes/Functioning (Q16-Q20a)	75	67	89	NS	91
Participation (Q11-Q14)	75	70	93	-	96

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	92
Global(Q15)	< 5	N/A	N/A	N/A	80
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	99
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	82
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

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NYSOMH Family Assessment of Care Survey Results 2015 Pathways, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	48	78	61.54
Children & Youth Community Residence	5	12	41.67
HCBS Waiver Individualized Care Coordination	43	66	65.15

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	48	46	96	-	97
Appropriateness (Q1-Q3)	48	45	94	-	97
Cultural (Q4-Q6)	48	48	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	38	37	97	+	95
Family Support Service (Y/N)(Q32)	47	38	81	+	58
Global(Q14-Q17)	48	46	96	-	97
Medication (Y/N) (Q28)	48	44	92	+	80
Medication Scale (Q28a-Q28e) ⁴	44	43	98	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015 Pathways, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	46	35	76	-	86
Participation (Q10-Q13)	48	47	98	NS	98
Social Connectedness (Q23-Q27)	48	37	77	-	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	4	80	NS	90
Appropriateness (Q1-Q3)	5	4	80	-	93
Cultural (Q4-Q6)	5	5	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	5	1	20	-	50
Global(Q14-Q17)	5	5	100	NS	90
Medication (Y/N) (Q28)	5	4	80	-	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q18-Q22)	5	2	40	-	70

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NYSOMH Family Assessment of Care Survey Results 2015 Pathways, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	4	80	-	93
Social Connectedness (Q23-Q27)	5	4	80	NS	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	43	42	98	NS	98
Appropriateness (Q1-Q3)	43	41	95	-	98
Cultural (Q4-Q6)	43	43	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	37	36	97	+	95
Family Support Service (Y/N)(Q32)	42	37	88	+	70
Global(Q14-Q17)	43	41	95	-	97
Medication (Y/N) (Q28)	43	40	93	+	90
Medication Scale (Q28a-Q28e) ⁴	40	39	98	NS	97
Outcomes/Functioning (Q18-Q22)	41	33	80	NS	82
Participation (Q10-Q13)	43	43	100	+	99
Social Connectedness (Q23-Q27)	43	33	77	-	87

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015 Pathways, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	12	12	100.00
Children & Youth Community Residence	12	12	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	12	12	100	+	95
Appropriateness (Q1-Q3)	12	12	100	+	92
Cultural (Q4-Q6)	12	12	100	+	95
Global(Q15)	12	11	92	+	89
Medication (Y/N) (Q21)	12	12	100	+	84
Medication Scale (Q21a-Q21e) ⁴	12	10	83	NS	83
Outcomes/Functioning (Q16-Q20a)	12	12	100	+	90
Participation (Q11-Q14)	12	12	100	+	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015 Pathways, Inc.

Program_Type_Name=Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	12	12	100	+	94
Appropriateness (Q1-Q3)	12	12	100	+	89
Cultural (Q4-Q6)	12	12	100	+	91
Global(Q15)	12	11	92	NS	87
Medication (Y/N) (Q21)	12	12	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	12	10	83	NS	81
Outcomes/Functioning (Q16-Q20a)	12	12	100	+	90
Participation (Q11-Q14)	12	12	100	+	93

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015 Pathways, Inc.

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Pederson-Krag Center, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	111	137	81.02
Children & Youth Community Residence	4	6	66.67
Family Support Services - Children & Family	18	40	45.00
HCBS Waiver Individualized Care Coordination	89	91	97.80

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	107	105	98	+	97
Appropriateness (Q1-Q3)	108	106	98	+	97
Cultural (Q4-Q6)	108	108	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	83	79	95	NS	95
Family Support Service (Y/N)(Q32)	105	83	79	+	58
Global(Q14-Q17)	106	104	98	+	97
Medication (Y/N) (Q28)	107	102	95	+	80

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

Pederson-Krag Center, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	102	102	100	+	97
Outcomes/Functioning (Q18-Q22)	107	95	89	+	86
Participation (Q10-Q13)	107	107	100	+	98
Social Connectedness (Q23-Q27)	107	100	93	+	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	50
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

Pederson-Krag Center, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	70
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	93
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	14	13	93	-	97
Appropriateness (Q1-Q3)	15	14	93	-	98
Cultural (Q4-Q6)	15	15	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	12	11	92	-	98
Family Support Service (Y/N)(Q32)	16	12	75	NS	78
Global(Q14-Q17)	13	13	100	+	97
Medication (Y/N) (Q28)	14	13	93	+	68
Medication Scale (Q28a-Q28e) ⁴	13	13	100	+	97
Outcomes/Functioning (Q18-Q22)	14	12	86	-	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Pederson-Krag Center, Inc.

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	14	14	100	+	98
Social Connectedness (Q23-Q27)	14	14	100	+	93

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	89	88	99	+	98
Appropriateness (Q1-Q3)	89	88	99	NS	98
Cultural (Q4-Q6)	89	89	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	67	65	97	+	95
Family Support Service (Y/N)(Q32)	85	67	79	+	70
Global(Q14-Q17)	89	88	99	+	97
Medication (Y/N) (Q28)	89	85	96	+	90
Medication Scale (Q28a-Q28e) ⁴	85	85	100	+	97
Outcomes/Functioning (Q18-Q22)	89	80	90	+	82
Participation (Q10-Q13)	89	89	100	+	99
Social Connectedness (Q23-Q27)	89	83	93	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Pederson-Krag Center, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	66	67	98.51
Children & Youth Community Residence	6	6	100.00
HCBS Waiver Individualized Care Coordination	60	61	98.36

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	66	65	98	+	95
Appropriateness (Q1-Q3)	66	63	95	+	92
Cultural (Q4-Q6)	66	65	98	+	95
Global(Q15)	65	64	98	+	89
Medication (Y/N) (Q21)	66	60	91	+	84
Medication Scale (Q21a-Q21e) ⁴	60	45	75	-	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

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NYSOMH Youth Assessment of Care Survey Results 2015

Pederson-Krag Center, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	66	62	94	+	90
Participation (Q11-Q14)	66	61	92	+	91

Program_Type_Name=Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	6	100	+	94
Appropriateness (Q1-Q3)	6	6	100	+	89
Cultural (Q4-Q6)	6	6	100	+	91
Global(Q15)	6	6	100	+	87
Medication (Y/N) (Q21)	6	5	83	-	97
Medication Scale (Q21a-Q21e) ⁴	5	5	100	+	81
Outcomes/Functioning (Q16-Q20a)	6	6	100	+	90
Participation (Q11-Q14)	6	6	100	+	93

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NYSOMH Youth Assessment of Care Survey Results 2015

Pederson-Krag Center, Inc.

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	60	59	98	NS	98
Appropriateness (Q1-Q3)	60	57	95	NS	95
Cultural (Q4-Q6)	60	59	98	NS	99
Global(Q15)	59	58	98	+	96
Medication (Y/N) (Q21)	60	55	92	NS	90
Medication Scale (Q21a-Q21e) ⁴	55	40	73	-	83
Outcomes/Functioning (Q16-Q20a)	60	56	93	NS	91
Participation (Q11-Q14)	60	55	92	-	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Rockland Children's Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	24	201	11.94
Clinic Treatment	9	48	18.75
Day Treatment	14	132	10.61
State Psychiatric Center Inpatient	1	21	4.76

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	24	24	100	+	97
Appropriateness (Q1-Q3)	24	24	100	+	97
Cultural (Q4-Q6)	24	24	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	5	5	100	+	95
Family Support Service (Y/N)(Q32)	20	5	25	-	58
Global(Q14-Q17)	24	23	96	-	97
Medication (Y/N) (Q28)	23	15	65	-	80

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NYSOMH Family Assessment of Care Survey Results 2015

Rockland Children's Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	15	15	100	+	97
Outcomes/Functioning (Q18-Q22)	23	20	87	NS	86
Participation (Q10-Q13)	24	23	96	-	98
Social Connectedness (Q23-Q27)	23	19	83	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	9	9	100	+	96
Appropriateness (Q1-Q3)	9	9	100	+	97
Cultural (Q4-Q6)	9	9	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	92
Family Support Service (Y/N)(Q32)	5	0	0	-	35
Global(Q14-Q17)	9	9	100	+	98
Medication (Y/N) (Q28)	8	5	63	-	73
Medication Scale (Q28a-Q28e) ⁴	5	5	100	+	97

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NYSOMH Family Assessment of Care Survey Results 2015

Rockland Children's Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	8	8	100	+	87
Participation (Q10-Q13)	9	9	100	+	98
Social Connectedness (Q23-Q27)	8	8	100	+	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	14	14	100	+	97
Appropriateness (Q1-Q3)	14	14	100	+	97
Cultural (Q4-Q6)	14	14	100	+	98
FSS Scale (Q33,Q33a-Q33h) ⁵	5	5	100	+	93
Family Support Service (Y/N)(Q32)	14	5	36	NS	40
Global(Q14-Q17)	14	13	93	-	96
Medication (Y/N) (Q28)	14	9	64	-	72
Medication Scale (Q28a-Q28e) ⁴	9	9	100	+	96
Outcomes/Functioning (Q18-Q22)	14	12	86	-	92

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NYSOMH Family Assessment of Care Survey Results 2015

Rockland Children's Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	14	13	93	-	96
Social Connectedness (Q23-Q27)	14	11	79	-	89

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	97
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	56
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	94
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	95
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	82

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Rockland Children's Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	67	225	29.78
Clinic Treatment	22	79	27.85
Day Treatment	25	125	20.00
State Psychiatric Center Inpatient	20	21	95.24

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	67	65	97	+	95
Appropriateness (Q1-Q3)	67	60	90	-	92
Cultural (Q4-Q6)	67	64	96	NS	95
Global(Q15)	66	58	88	NS	89
Medication (Y/N) (Q21)	67	52	78	-	84
Medication Scale (Q21a-Q21e) ⁴	52	44	85	+	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Rockland Children's Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	67	61	91	NS	90
Participation (Q11-Q14)	67	63	94	+	91

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	22	21	95	NS	97
Appropriateness (Q1-Q3)	22	21	95	NS	94
Cultural (Q4-Q6)	22	22	100	+	98
Global(Q15)	21	20	95	+	93
Medication (Y/N) (Q21)	22	12	55	-	69
Medication Scale (Q21a-Q21e) ⁴	12	9	75	-	89
Outcomes/Functioning (Q16-Q20a)	22	20	91	NS	90
Participation (Q11-Q14)	22	21	95	+	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Rockland Children's Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	25	25	100	+	95
Appropriateness (Q1-Q3)	25	24	96	+	93
Cultural (Q4-Q6)	25	24	96	+	93
Global(Q15)	25	25	100	+	87
Medication (Y/N) (Q21)	25	21	84	NS	86
Medication Scale (Q21a-Q21e) ⁴	21	21	100	+	78
Outcomes/Functioning (Q16-Q20a)	25	23	92	NS	91
Participation (Q11-Q14)	25	25	100	+	89

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	20	19	95	+	90
Appropriateness (Q1-Q3)	20	15	75	-	82
Cultural (Q4-Q6)	20	18	90	+	84
Global(Q15)	20	13	65	-	72
Medication (Y/N) (Q21)	20	19	95	-	99

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Rockland Children's Psychiatric Center

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	19	14	74	NS	79
Outcomes/Functioning (Q16-Q20a)	20	18	90	NS	87
Participation (Q11-Q14)	20	17	85	NS	83

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NYSOMH Family Assessment of Care Survey Results 2015

Sagamore Children's Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	71	182	39.01
Clinic Treatment	14	14	100.00
Day Treatment	54	134	40.30
State Psychiatric Center Inpatient	3	34	8.82

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	70	67	96	-	97
Appropriateness (Q1-Q3)	70	69	99	+	97
Cultural (Q4-Q6)	70	69	99	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	33	31	94	NS	95
Family Support Service (Y/N)(Q32)	69	33	48	-	58
Global(Q14-Q17)	70	69	99	+	97
Medication (Y/N) (Q28)	71	68	96	+	80

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NYSOMH Family Assessment of Care Survey Results 2015

Sagamore Children's Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	68	63	93	-	97
Outcomes/Functioning (Q18-Q22)	70	64	91	+	86
Participation (Q10-Q13)	70	67	96	-	98
Social Connectedness (Q23-Q27)	70	61	87	NS	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	14	14	100	+	96
Appropriateness (Q1-Q3)	14	14	100	+	97
Cultural (Q4-Q6)	14	14	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	92
Family Support Service (Y/N)(Q32)	14	3	21	-	35
Global(Q14-Q17)	14	14	100	+	98
Medication (Y/N) (Q28)	14	12	86	+	73
Medication Scale (Q28a-Q28e) ⁴	12	12	100	+	97

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Sagamore Children's Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	14	14	100	+	87
Participation (Q10-Q13)	14	14	100	+	98
Social Connectedness (Q23-Q27)	14	13	93	+	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	53	50	94	-	97
Appropriateness (Q1-Q3)	53	52	98	NS	97
Cultural (Q4-Q6)	53	52	98	NS	98
FSS Scale (Q33,Q33a-Q33h) ⁵	30	28	93	NS	93
Family Support Service (Y/N)(Q32)	52	30	58	+	40
Global(Q14-Q17)	53	52	98	NS	96
Medication (Y/N) (Q28)	54	53	98	+	72
Medication Scale (Q28a-Q28e) ⁴	53	49	92	-	96
Outcomes/Functioning (Q18-Q22)	53	47	89	-	92

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NYSOMH Family Assessment of Care Survey Results 2015

Sagamore Children's Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	53	50	94	NS	96
Social Connectedness (Q23-Q27)	53	45	85	-	89

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	97
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	56
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	94
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	95
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	82

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Sagamore Children's Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	131	188	69.68
Clinic Treatment	18	18	100.00
Day Treatment	92	140	65.71
State Psychiatric Center Inpatient	21	30	70.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	131	127	97	+	95
Appropriateness (Q1-Q3)	131	121	92	NS	92
Cultural (Q4-Q6)	131	123	94	NS	95
Global(Q15)	130	115	88	NS	89
Medication (Y/N) (Q21)	129	118	91	+	84
Medication Scale (Q21a-Q21e) ⁴	117	93	79	-	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Sagamore Children's Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	131	122	93	+	90
Participation (Q11-Q14)	131	117	89	-	91

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	18	18	100	+	97
Appropriateness (Q1-Q3)	18	17	94	NS	94
Cultural (Q4-Q6)	18	18	100	+	98
Global(Q15)	18	18	100	+	93
Medication (Y/N) (Q21)	18	12	67	NS	69
Medication Scale (Q21a-Q21e) ⁴	12	10	83	-	89
Outcomes/Functioning (Q16-Q20a)	18	18	100	+	90
Participation (Q11-Q14)	18	16	89	-	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Sagamore Children's Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	92	89	97	+	95
Appropriateness (Q1-Q3)	92	85	92	NS	93
Cultural (Q4-Q6)	92	88	96	+	93
Global(Q15)	91	82	90	NS	87
Medication (Y/N) (Q21)	90	85	94	+	86
Medication Scale (Q21a-Q21e) ⁴	85	70	82	+	78
Outcomes/Functioning (Q16-Q20a)	92	84	91	NS	91
Participation (Q11-Q14)	92	83	90	NS	89

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	21	20	95	+	90
Appropriateness (Q1-Q3)	21	19	90	+	82
Cultural (Q4-Q6)	21	17	81	NS	84
Global(Q15)	21	15	71	NS	72
Medication (Y/N) (Q21)	21	21	100	NS	99

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Sagamore Children's Psychiatric Center

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	20	13	65	-	79
Outcomes/Functioning (Q16-Q20a)	21	20	95	+	87
Participation (Q11-Q14)	21	18	86	NS	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

SCO Family of Services

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	19	48	39.58
Children & Youth Community Residence	4	5	80.00
HCBS Waiver Individualized Care Coordination	15	43	34.88

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	19	19	100	+	97
Appropriateness (Q1-Q3)	19	19	100	+	97
Cultural (Q4-Q6)	19	19	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	13	13	100	+	95
Family Support Service (Y/N)(Q32)	18	13	72	+	58
Global(Q14-Q17)	19	19	100	+	97
Medication (Y/N) (Q28)	19	17	89	+	80
Medication Scale (Q28a-Q28e) ⁴	17	15	88	-	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

SCO Family of Services

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	19	12	63	-	86
Participation (Q10-Q13)	19	19	100	+	98
Social Connectedness (Q23-Q27)	19	17	89	+	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	50
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	70

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

4 Medication Scale calculated for individuals who responded "Y" to Medication Question

5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015 SCO Family of Services

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	93
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	15	15	100	+	98
Appropriateness (Q1-Q3)	15	15	100	+	98
Cultural (Q4-Q6)	15	15	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	11	11	100	+	95
Family Support Service (Y/N)(Q32)	14	11	79	+	70
Global(Q14-Q17)	15	15	100	+	97
Medication (Y/N) (Q28)	15	13	87	-	90
Medication Scale (Q28a-Q28e) ⁴	13	13	100	+	97
Outcomes/Functioning (Q18-Q22)	15	10	67	-	82
Participation (Q10-Q13)	15	15	100	+	99
Social Connectedness (Q23-Q27)	15	13	87	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

SCO Family of Services

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	19	49	38.78
Children & Youth Community Residence	6	6	100.00
HCBS Waiver Individualized Care Coordination	13	43	30.23

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	19	18	95	NS	95
Appropriateness (Q1-Q3)	19	17	89	-	92
Cultural (Q4-Q6)	19	19	100	+	95
Global(Q15)	19	17	89	NS	89
Medication (Y/N) (Q21)	19	17	89	+	84
Medication Scale (Q21a-Q21e) ⁴	17	13	76	-	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015 SCO Family of Services

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	19	16	84	-	90
Participation (Q11-Q14)	19	19	100	+	91

Program_Type_Name=Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	6	6	100	+	94
Appropriateness (Q1-Q3)	6	4	67	-	89
Cultural (Q4-Q6)	6	6	100	+	91
Global(Q15)	6	5	83	NS	87
Medication (Y/N) (Q21)	6	6	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	6	4	67	-	81
Outcomes/Functioning (Q16-Q20a)	6	5	83	NS	90
Participation (Q11-Q14)	6	6	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015 SCO Family of Services

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	13	12	92	-	98
Appropriateness (Q1-Q3)	13	13	100	+	95
Cultural (Q4-Q6)	13	13	100	+	99
Global(Q15)	13	12	92	-	96
Medication (Y/N) (Q21)	13	11	85	-	90
Medication Scale (Q21a-Q21e) ⁴	11	9	82	NS	83
Outcomes/Functioning (Q16-Q20a)	13	11	85	-	91
Participation (Q11-Q14)	13	13	100	+	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

South Beach Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	30	34	88.24
Day Treatment	20	23	86.96
State Psychiatric Center Inpatient	10	11	90.91

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	30	29	97	NS	97
Appropriateness (Q1-Q3)	30	29	97	NS	97
Cultural (Q4-Q6)	30	29	97	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	15	14	93	-	95
Family Support Service (Y/N)(Q32)	29	15	52	-	58
Global(Q14-Q17)	30	29	97	NS	97
Medication (Y/N) (Q28)	29	27	93	+	80
Medication Scale (Q28a-Q28e) ⁴	27	27	100	+	97

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

South Beach Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	30	29	97	+	86
Participation (Q10-Q13)	30	29	97	-	98
Social Connectedness (Q23-Q27)	30	28	93	+	87

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	20	19	95	-	97
Appropriateness (Q1-Q3)	20	19	95	-	97
Cultural (Q4-Q6)	20	19	95	-	98
FSS Scale (Q33,Q33a-Q33h) ⁵	9	8	89	-	93
Family Support Service (Y/N)(Q32)	19	9	47	+	40
Global(Q14-Q17)	20	19	95	NS	96
Medication (Y/N) (Q28)	20	18	90	+	72
Medication Scale (Q28a-Q28e) ⁴	18	18	100	+	96
Outcomes/Functioning (Q18-Q22)	20	19	95	NS	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

South Beach Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	20	19	95	NS	96
Social Connectedness (Q23-Q27)	20	18	90	NS	89

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	10	10	100	NS	97
Appropriateness (Q1-Q3)	10	10	100	+	94
Cultural (Q4-Q6)	10	10	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	6	6	100	NS	97
Family Support Service (Y/N)(Q32)	10	6	60	NS	56
Global(Q14-Q17)	10	10	100	NS	97
Medication (Y/N) (Q28)	9	9	100	NS	100
Medication Scale (Q28a-Q28e) ⁴	9	9	100	+	94
Outcomes/Functioning (Q18-Q22)	10	10	100	+	79
Participation (Q10-Q13)	10	10	100	NS	95
Social Connectedness (Q23-Q27)	10	10	100	+	82

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

South Beach Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	33	34	97.06
Day Treatment	23	23	100.00
State Psychiatric Center Inpatient	10	11	90.91

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	33	32	97	+	95
Appropriateness (Q1-Q3)	33	32	97	+	92
Cultural (Q4-Q6)	33	32	97	+	95
Global(Q15)	33	31	94	+	89
Medication (Y/N) (Q21)	33	29	88	+	84
Medication Scale (Q21a-Q21e) ⁴	29	28	97	+	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

South Beach Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	33	32	97	+	90
Participation (Q11-Q14)	33	31	94	+	91

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	23	22	96	NS	95
Appropriateness (Q1-Q3)	23	23	100	+	93
Cultural (Q4-Q6)	23	23	100	+	93
Global(Q15)	23	22	96	+	87
Medication (Y/N) (Q21)	23	19	83	-	86
Medication Scale (Q21a-Q21e) ⁴	19	18	95	+	78
Outcomes/Functioning (Q16-Q20a)	23	22	96	+	91
Participation (Q11-Q14)	23	22	96	+	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

South Beach Psychiatric Center

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	10	10	100	+	90
Appropriateness (Q1-Q3)	10	9	90	+	82
Cultural (Q4-Q6)	10	9	90	+	84
Global(Q15)	10	9	90	+	72
Medication (Y/N) (Q21)	10	10	100	NS	99
Medication Scale (Q21a-Q21e) ⁴	10	10	100	+	79
Outcomes/Functioning (Q16-Q20a)	10	10	100	+	87
Participation (Q11-Q14)	10	9	90	+	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

St. Catherine's Center for Children

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	15	25	60.00
Family Support Services - Children & Family	15	25	60.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	15	14	93	-	97
Appropriateness (Q1-Q3)	15	15	100	+	97
Cultural (Q4-Q6)	15	15	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	13	2	15	-	58
Global(Q14-Q17)	15	15	100	+	97
Medication (Y/N) (Q28)	15	13	87	+	80
Medication Scale (Q28a-Q28e) ⁴	13	13	100	+	97
Outcomes/Functioning (Q18-Q22)	15	12	80	-	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

St. Catherine's Center for Children

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	15	15	100	+	98
Social Connectedness (Q23-Q27)	15	15	100	+	87

Program_Type_Name=Family Support Services - Children & Family

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	15	14	93	-	97
Appropriateness (Q1-Q3)	15	15	100	+	98
Cultural (Q4-Q6)	15	15	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	98
Family Support Service (Y/N)(Q32)	13	2	15	-	78
Global(Q14-Q17)	15	15	100	+	97
Medication (Y/N) (Q28)	15	13	87	+	68
Medication Scale (Q28a-Q28e) ⁴	13	13	100	+	97
Outcomes/Functioning (Q18-Q22)	15	12	80	-	90
Participation (Q10-Q13)	15	15	100	+	98
Social Connectedness (Q23-Q27)	15	15	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

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NYSOMH Youth Assessment of Care Survey Results 2015

St. Catherine's Center for Children

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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NYSOMH Family Assessment of Care Survey Results 2015

St. Dominic's Home

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	24	78	30.77
HCBS Waiver Individualized Care Coordination	24	78	30.77

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	24	24	100	+	97
Appropriateness (Q1-Q3)	24	24	100	+	97
Cultural (Q4-Q6)	24	24	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	17	16	94	NS	95
Family Support Service (Y/N)(Q32)	21	17	81	+	58
Global(Q14-Q17)	23	20	87	-	97
Medication (Y/N) (Q28)	23	23	100	+	80
Medication Scale (Q28a-Q28e) ⁴	23	21	91	-	97
Outcomes/Functioning (Q18-Q22)	23	19	83	-	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

St. Dominic's Home

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	24	23	96	-	98
Social Connectedness (Q23-Q27)	23	20	87	NS	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	24	24	100	+	98
Appropriateness (Q1-Q3)	24	24	100	+	98
Cultural (Q4-Q6)	24	24	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	17	16	94	NS	95
Family Support Service (Y/N)(Q32)	21	17	81	+	70
Global(Q14-Q17)	23	20	87	-	97
Medication (Y/N) (Q28)	23	23	100	+	90
Medication Scale (Q28a-Q28e) ⁴	23	21	91	-	97
Outcomes/Functioning (Q18-Q22)	23	19	83	NS	82
Participation (Q10-Q13)	24	23	96	-	99
Social Connectedness (Q23-Q27)	23	20	87	NS	87

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NYSOMH Youth Assessment of Care Survey Results 2015

St. Dominic's Home

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

St. Dominic's Home

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

St. Lawrence Psychiatric Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	73	88	82.95
Clinic Treatment	56	59	94.92
Day Treatment	2	10	20.00
State Psychiatric Center Inpatient	15	19	78.95

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	73	69	95	-	97
Appropriateness (Q1-Q3)	73	69	95	-	97
Cultural (Q4-Q6)	73	73	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	22	21	95	NS	95
Family Support Service (Y/N)(Q32)	68	23	34	-	58
Global(Q14-Q17)	73	72	99	+	97
Medication (Y/N) (Q28)	72	64	89	+	80

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2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

St. Lawrence Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	64	62	97	NS	97
Outcomes/Functioning (Q18-Q22)	73	61	84	-	86
Participation (Q10-Q13)	73	71	97	-	98
Social Connectedness (Q23-Q27)	73	59	81	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	56	53	95	-	96
Appropriateness (Q1-Q3)	56	54	96	NS	97
Cultural (Q4-Q6)	56	56	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	16	16	100	+	92
Family Support Service (Y/N)(Q32)	53	17	32	NS	35
Global(Q14-Q17)	56	55	98	NS	98
Medication (Y/N) (Q28)	55	47	85	+	73
Medication Scale (Q28a-Q28e) ⁴	47	47	100	+	97

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NYSOMH Family Assessment of Care Survey Results 2015

St. Lawrence Psychiatric Center

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	56	50	89	NS	87
Participation (Q10-Q13)	56	56	100	+	98
Social Connectedness (Q23-Q27)	56	46	82	NS	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	93
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	40
Global(Q14-Q17)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	72
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	96
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	92

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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+ = Agency positively significant compared to state;

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NYSOMH Family Assessment of Care Survey Results 2015

St. Lawrence Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	96
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	15	14	93	NS	97
Appropriateness (Q1-Q3)	15	13	87	-	94
Cultural (Q4-Q6)	15	15	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	5	4	80	-	97
Family Support Service (Y/N)(Q32)	13	5	38	-	56
Global(Q14-Q17)	15	15	100	NS	97
Medication (Y/N) (Q28)	15	15	100	NS	100
Medication Scale (Q28a-Q28e) ⁴	15	13	87	-	94
Outcomes/Functioning (Q18-Q22)	15	9	60	-	79
Participation (Q10-Q13)	15	13	87	-	95
Social Connectedness (Q23-Q27)	15	11	73	NS	82

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NYSOMH Youth Assessment of Care Survey Results 2015

St. Lawrence Psychiatric Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	59	60	98.33
Clinic Treatment	45	45	100.00
Day Treatment	1	1	100.00
State Psychiatric Center Inpatient	13	14	92.86

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	58	54	93	-	95
Appropriateness (Q1-Q3)	59	56	95	+	92
Cultural (Q4-Q6)	59	55	93	-	95
Global(Q15)	58	51	88	NS	89
Medication (Y/N) (Q21)	58	51	88	+	84
Medication Scale (Q21a-Q21e) ⁴	51	46	90	+	83

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NYSOMH Youth Assessment of Care Survey Results 2015

St. Lawrence Psychiatric Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	59	54	92	+	90
Participation (Q11-Q14)	58	54	93	+	91

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	44	42	95	NS	97
Appropriateness (Q1-Q3)	45	43	96	NS	94
Cultural (Q4-Q6)	45	44	98	NS	98
Global(Q15)	44	39	89	-	93
Medication (Y/N) (Q21)	45	38	84	+	69
Medication Scale (Q21a-Q21e) ⁴	38	35	92	+	89
Outcomes/Functioning (Q16-Q20a)	45	42	93	+	90
Participation (Q11-Q14)	44	42	95	+	92

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NYSOMH Youth Assessment of Care Survey Results 2015

St. Lawrence Psychiatric Center

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	93
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	86
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	78
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	89

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	13	11	85	-	90
Appropriateness (Q1-Q3)	13	12	92	+	82
Cultural (Q4-Q6)	13	10	77	-	84
Global(Q15)	13	11	85	+	72
Medication (Y/N) (Q21)	12	12	100	NS	99

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NYSOMH Youth Assessment of Care Survey Results 2015

St. Lawrence Psychiatric Center

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	12	10	83	NS	79
Outcomes/Functioning (Q16-Q20a)	13	11	85	NS	87
Participation (Q11-Q14)	13	11	85	NS	83

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NYSOMH Family Assessment of Care Survey Results 2015

St. Luke's-Roosevelt Hospital Center

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	43	106	40.57
HCBS Waiver Individualized Care Coordination	43	106	40.57

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	43	41	95	-	97
Appropriateness (Q1-Q3)	43	42	98	NS	97
Cultural (Q4-Q6)	43	42	98	-	99
FSS Scale (Q33,Q33a-Q33h) ⁵	21	20	95	NS	95
Family Support Service (Y/N)(Q32)	38	21	55	-	58
Global(Q14-Q17)	43	42	98	NS	97
Medication (Y/N) (Q28)	43	37	86	+	80
Medication Scale (Q28a-Q28e) ⁴	37	36	97	NS	97
Outcomes/Functioning (Q18-Q22)	43	40	93	+	86

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NYSOMH Family Assessment of Care Survey Results 2015 St. Luke's-Roosevelt Hospital Center

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	43	42	98	NS	98
Social Connectedness (Q23-Q27)	43	40	93	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	43	41	95	-	98
Appropriateness (Q1-Q3)	43	42	98	NS	98
Cultural (Q4-Q6)	43	42	98	-	100
FSS Scale (Q33,Q33a-Q33h) ⁵	21	20	95	NS	95
Family Support Service (Y/N)(Q32)	38	21	55	-	70
Global(Q14-Q17)	43	42	98	NS	97
Medication (Y/N) (Q28)	43	37	86	-	90
Medication Scale (Q28a-Q28e) ⁴	37	36	97	NS	97
Outcomes/Functioning (Q18-Q22)	43	40	93	+	82
Participation (Q10-Q13)	43	42	98	-	99
Social Connectedness (Q23-Q27)	43	40	93	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

St. Luke's-Roosevelt Hospital Center

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

St. Luke's-Roosevelt Hospital Center

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

St. Vincent's Services, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	0	5	0.00
Children & Youth Community Residence	0	5	0.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	58
Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	80
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NYSOMH Family Assessment of Care Survey Results 2015

St. Vincent's Services, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	50
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	70
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	93
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NYSOMH Youth Assessment of Care Survey Results 2015

St. Vincent's Services, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	5	5	100.00
Children & Youth Community Residence	5	5	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	5	5	100	+	95
Appropriateness (Q1-Q3)	5	5	100	+	92
Cultural (Q4-Q6)	5	5	100	+	95
Global(Q15)	5	5	100	+	89
Medication (Y/N) (Q21)	5	4	80	-	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	5	4	80	-	90
Participation (Q11-Q14)	5	5	100	+	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

St. Vincent's Services, Inc.

Program_Type_Name=Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	5	5	100	+	94
Appropriateness (Q1-Q3)	5	5	100	+	89
Cultural (Q4-Q6)	5	5	100	+	91
Global(Q15)	5	5	100	+	87
Medication (Y/N) (Q21)	5	4	80	-	97
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	81
Outcomes/Functioning (Q16-Q20a)	5	4	80	-	90
Participation (Q11-Q14)	5	5	100	+	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Steinway Child and Family Services, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	91	164	55.49
Children & Youth Community Residence	0	4	0.00
Clinic Treatment	46	110	41.82
HCBS Waiver Individualized Care Coordination	45	50	90.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	91	90	99	+	97
Appropriateness (Q1-Q3)	91	90	99	+	97
Cultural (Q4-Q6)	91	91	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	39	39	100	+	95
Family Support Service (Y/N)(Q32)	85	39	46	-	58
Global(Q14-Q17)	91	90	99	+	97
Medication (Y/N) (Q28)	90	69	77	-	80

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

Steinway Child and Family Services, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	69	66	96	-	97
Outcomes/Functioning (Q18-Q22)	90	80	89	+	86
Participation (Q10-Q13)	91	91	100	+	98
Social Connectedness (Q23-Q27)	89	86	97	+	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	50
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NYSOMH Family Assessment of Care Survey Results 2015

Steinway Child and Family Services, Inc.

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	70
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	93
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	46	45	98	NS	96
Appropriateness (Q1-Q3)	46	45	98	NS	97
Cultural (Q4-Q6)	46	46	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	16	16	100	+	92
Family Support Service (Y/N)(Q32)	41	16	39	NS	35
Global(Q14-Q17)	46	45	98	NS	98
Medication (Y/N) (Q28)	46	29	63	-	73
Medication Scale (Q28a-Q28e) ⁴	29	26	90	-	97
Outcomes/Functioning (Q18-Q22)	45	40	89	NS	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Steinway Child and Family Services, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	46	46	100	+	98
Social Connectedness (Q23-Q27)	44	42	95	+	84

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	45	45	100	+	98
Appropriateness (Q1-Q3)	45	45	100	+	98
Cultural (Q4-Q6)	45	45	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	23	23	100	+	95
Family Support Service (Y/N)(Q32)	44	23	52	-	70
Global(Q14-Q17)	45	45	100	+	97
Medication (Y/N) (Q28)	44	40	91	NS	90
Medication Scale (Q28a-Q28e) ⁴	40	40	100	+	97
Outcomes/Functioning (Q18-Q22)	45	40	89	+	82
Participation (Q10-Q13)	45	45	100	+	99
Social Connectedness (Q23-Q27)	45	44	98	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Steinway Child and Family Services, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	27	91	29.67
Children & Youth Community Residence	0	4	0.00
Clinic Treatment	27	87	31.03

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	27	27	100	+	95
Appropriateness (Q1-Q3)	27	26	96	+	92
Cultural (Q4-Q6)	27	27	100	+	95
Global(Q15)	27	26	96	+	89
Medication (Y/N) (Q21)	26	14	54	-	84
Medication Scale (Q21a-Q21e) ⁴	14	14	100	+	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Steinway Child and Family Services, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	27	23	85	-	90
Participation (Q11-Q14)	27	27	100	+	91

Program_Type_Name=Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	94
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	89
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	91
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	97
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	81
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Steinway Child and Family Services, Inc.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	27	27	100	+	97
Appropriateness (Q1-Q3)	27	26	96	+	94
Cultural (Q4-Q6)	27	27	100	+	98
Global(Q15)	27	26	96	+	93
Medication (Y/N) (Q21)	26	14	54	-	69
Medication Scale (Q21a-Q21e) ⁴	14	14	100	+	89
Outcomes/Functioning (Q16-Q20a)	27	23	85	-	90
Participation (Q11-Q14)	27	27	100	+	92

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Steinway Child and Family Services, Inc.

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

The Child Center of NY, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	18	31	58.06
HCBS Waiver Individualized Care Coordination	18	31	58.06

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	18	18	100	+	97
Appropriateness (Q1-Q3)	18	18	100	+	97
Cultural (Q4-Q6)	18	18	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	12	11	92	-	95
Family Support Service (Y/N)(Q32)	18	12	67	+	58
Global(Q14-Q17)	18	18	100	+	97
Medication (Y/N) (Q28)	18	16	89	+	80
Medication Scale (Q28a-Q28e) ⁴	16	16	100	+	97
Outcomes/Functioning (Q18-Q22)	18	16	89	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

The Child Center of NY, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	18	18	100	+	98
Social Connectedness (Q23-Q27)	18	17	94	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	18	18	100	+	98
Appropriateness (Q1-Q3)	18	18	100	+	98
Cultural (Q4-Q6)	18	18	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	12	11	92	-	95
Family Support Service (Y/N)(Q32)	18	12	67	NS	70
Global(Q14-Q17)	18	18	100	+	97
Medication (Y/N) (Q28)	18	16	89	NS	90
Medication Scale (Q28a-Q28e) ⁴	16	16	100	+	97
Outcomes/Functioning (Q18-Q22)	18	16	89	+	82
Participation (Q10-Q13)	18	18	100	+	99
Social Connectedness (Q23-Q27)	18	17	94	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

The Child Center of NY, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

The Child Center of NY, Inc.

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

The League School

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	48	209	22.97
Day Treatment	48	209	22.97

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	46	46	100	+	97
Appropriateness (Q1-Q3)	46	46	100	+	97
Cultural (Q4-Q6)	46	46	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	15	15	100	+	95
Family Support Service (Y/N)(Q32)	44	15	34	-	58
Global(Q14-Q17)	46	46	100	+	97
Medication (Y/N) (Q28)	47	20	43	-	80
Medication Scale (Q28a-Q28e) ⁴	20	19	95	-	97
Outcomes/Functioning (Q18-Q22)	46	45	98	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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- = Agency negatively significant compared to state;

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NYSOMH Family Assessment of Care Survey Results 2015

The League School

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	46	46	100	+	98
Social Connectedness (Q23-Q27)	46	46	100	+	87

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	46	46	100	+	97
Appropriateness (Q1-Q3)	46	46	100	+	97
Cultural (Q4-Q6)	46	46	100	+	98
FSS Scale (Q33,Q33a-Q33h) ⁵	15	15	100	+	93
Family Support Service (Y/N)(Q32)	44	15	34	-	40
Global(Q14-Q17)	46	46	100	+	96
Medication (Y/N) (Q28)	47	20	43	-	72
Medication Scale (Q28a-Q28e) ⁴	20	19	95	NS	96
Outcomes/Functioning (Q18-Q22)	46	45	98	+	92
Participation (Q10-Q13)	46	46	100	+	96
Social Connectedness (Q23-Q27)	46	46	100	+	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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NS = Agency not significant compared to state

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

The League School

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	56	63	88.89
Day Treatment	56	63	88.89

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	56	53	95	NS	95
Appropriateness (Q1-Q3)	56	54	96	+	92
Cultural (Q4-Q6)	56	55	98	+	95
Global(Q15)	56	52	93	+	89
Medication (Y/N) (Q21)	54	40	74	-	84
Medication Scale (Q21a-Q21e) ⁴	39	30	77	-	83
Outcomes/Functioning (Q16-Q20a)	56	54	96	+	90
Participation (Q11-Q14)	56	45	80	-	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

The League School

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	56	53	95	NS	95
Appropriateness (Q1-Q3)	56	54	96	+	93
Cultural (Q4-Q6)	56	55	98	+	93
Global(Q15)	56	52	93	+	87
Medication (Y/N) (Q21)	54	40	74	-	86
Medication Scale (Q21a-Q21e) ⁴	39	30	77	NS	78
Outcomes/Functioning (Q16-Q20a)	56	54	96	+	91
Participation (Q11-Q14)	56	45	80	-	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Family Assessment of Care Survey Results 2015

Upper Manhattan M H Center, Inc. aka The Emma

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	13	32	40.63
Day Treatment	13	32	40.63

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	13	13	100	+	97
Appropriateness (Q1-Q3)	13	13	100	+	97
Cultural (Q4-Q6)	13	13	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	12	4	33	-	58
Global(Q14-Q17)	13	13	100	+	97
Medication (Y/N) (Q28)	13	3	23	-	80
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97
Outcomes/Functioning (Q18-Q22)	13	13	100	+	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Family Assessment of Care Survey Results 2015

Upper Manhattan M H Center, Inc. aka The Emma

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	13	13	100	+	98
Social Connectedness (Q23-Q27)	13	13	100	+	87

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	13	13	100	+	97
Appropriateness (Q1-Q3)	13	13	100	+	97
Cultural (Q4-Q6)	13	13	100	+	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	93
Family Support Service (Y/N)(Q32)	12	4	33	-	40
Global(Q14-Q17)	13	13	100	+	96
Medication (Y/N) (Q28)	13	3	23	-	72
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	96
Outcomes/Functioning (Q18-Q22)	13	13	100	+	92
Participation (Q10-Q13)	13	13	100	+	96
Social Connectedness (Q23-Q27)	13	13	100	+	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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NYSOMH Youth Assessment of Care Survey Results 2015

Upper Manhattan M H Center, Inc. aka The Emma

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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NYSOMH Youth Assessment of Care Survey Results 2015

Upper Manhattan M H Center, Inc. aka The Emma

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	93
Global(Q15)	< 5	N/A	N/A	N/A	87
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	86
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	78
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Villa of Hope

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	18	38	47.37
Children & Youth Community Residence	0	7	0.00
HCBS Waiver Individualized Care Coordination	14	19	73.68
Residential Treatment Facility - Children & Youth	4	12	33.33

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	18	18	100	+	97
Appropriateness (Q1-Q3)	18	18	100	+	97
Cultural (Q4-Q6)	18	18	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	16	13	81	-	95
Family Support Service (Y/N)(Q32)	18	17	94	+	58
Global(Q14-Q17)	18	18	100	+	97
Medication (Y/N) (Q28)	18	15	83	+	80

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Villa of Hope

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	15	15	100	+	97
Outcomes/Functioning (Q18-Q22)	18	10	56	-	86
Participation (Q10-Q13)	18	18	100	+	98
Social Connectedness (Q23-Q27)	18	14	78	-	87

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	90
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	50
Global(Q14-Q17)	< 5	N/A	N/A	N/A	90
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	89

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NS = Agency not significant compared to state

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NYSOMH Family Assessment of Care Survey Results 2015

Villa of Hope

Program_Type_Name=Children & Youth Community Residence

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	70
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	93
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	14	14	100	+	98
Appropriateness (Q1-Q3)	14	14	100	+	98
Cultural (Q4-Q6)	14	14	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	13	10	77	-	95
Family Support Service (Y/N)(Q32)	14	14	100	+	70
Global(Q14-Q17)	14	14	100	+	97
Medication (Y/N) (Q28)	14	11	79	-	90
Medication Scale (Q28a-Q28e) ⁴	11	11	100	+	97
Outcomes/Functioning (Q18-Q22)	14	7	50	-	82

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Villa of Hope

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	14	14	100	+	99
Social Connectedness (Q23-Q27)	14	10	71	-	87

Program_Type_Name=Residential Treatment Facility - Children &

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	97
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	87
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	76
Global(Q14-Q17)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	97
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	94
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	77
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	95
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015

Villa of Hope

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	22	22	100.00
Children & Youth Community Residence	7	7	100.00
HCBS Waiver Individualized Care Coordination	3	3	100.00
Residential Treatment Facility - Children & Youth	12	12	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	22	21	95	NS	95
Appropriateness (Q1-Q3)	22	18	82	-	92
Cultural (Q4-Q6)	22	20	91	-	95
Global(Q15)	22	16	73	-	89
Medication (Y/N) (Q21)	21	19	90	+	84
Medication Scale (Q21a-Q21e) ⁴	19	17	89	+	83

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015 Villa of Hope

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	22	22	100	+	90
Participation (Q11-Q14)	22	20	91	NS	91

Program_Type_Name=Children & Youth

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	7	6	86	-	94
Appropriateness (Q1-Q3)	7	4	57	-	89
Cultural (Q4-Q6)	7	6	86	NS	91
Global(Q15)	7	4	57	-	87
Medication (Y/N) (Q21)	6	6	100	NS	97
Medication Scale (Q21a-Q21e) ⁴	6	5	83	NS	81
Outcomes/Functioning (Q16-Q20a)	7	7	100	+	90
Participation (Q11-Q14)	7	6	86	-	93

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Youth Assessment of Care Survey Results 2015 Villa of Hope

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	12	12	100	+	95
Appropriateness (Q1-Q3)	12	12	100	+	92
Cultural (Q4-Q6)	12	11	92	NS	92
Global(Q15)	12	9	75	NS	80
Medication (Y/N) (Q21)	12	12	100	NS	99

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

- = Agency negatively significant compared to state;

NS = Agency not significant compared to state

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NYSOMH Youth Assessment of Care Survey Results 2015

Villa of Hope

Program_Type_Name=Residential Trea

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	12	11	92	+	82
Outcomes/Functioning (Q16-Q20a)	12	12	100	+	91
Participation (Q11-Q14)	12	12	100	+	91

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares agency % Positive to statewide % Positive;

+ = Agency positively significant compared to state;

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5 Family Support Service Scale calculated for individuals who responded "Y" to Family Support Service Question

NYSOMH Family Assessment of Care Survey Results 2015

Westchester Jewish Community Services, Inc.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	11	14	78.57
HCBS Waiver Individualized Care Coordination	11	14	78.57

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	11	11	100	+	97
Appropriateness (Q1-Q3)	11	10	91	-	97
Cultural (Q4-Q6)	11	11	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	9	3	33	-	58
Global(Q14-Q17)	11	10	91	-	97
Medication (Y/N) (Q28)	11	10	91	+	80
Medication Scale (Q28a-Q28e) ⁴	10	9	90	-	97
Outcomes/Functioning (Q18-Q22)	11	7	64	-	86

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Family Assessment of Care Survey Results 2015

Westchester Jewish Community Services, Inc.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	11	11	100	+	98
Social Connectedness (Q23-Q27)	11	10	91	+	87

Program_Type_Name=HCBS Waiver Individualized Care Coordination

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	11	11	100	+	98
Appropriateness (Q1-Q3)	11	10	91	-	98
Cultural (Q4-Q6)	11	11	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	95
Family Support Service (Y/N)(Q32)	9	3	33	-	70
Global(Q14-Q17)	11	10	91	-	97
Medication (Y/N) (Q28)	11	10	91	NS	90
Medication Scale (Q28a-Q28e) ⁴	10	9	90	-	97
Outcomes/Functioning (Q18-Q22)	11	7	64	-	82
Participation (Q10-Q13)	11	11	100	+	99
Social Connectedness (Q23-Q27)	11	10	91	+	87

1 Agency N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Agency N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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NYSOMH Youth Assessment of Care Survey Results 2015

Westchester Jewish Community Services, Inc.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	92
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
Global(Q15)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	84
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91

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NYSOMH Youth Assessment of Care Survey Results 2015

Westchester Jewish Community Services, Inc.

Program_Type_Name=HCBS Waiver Indi

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
Global(Q15)	< 5	N/A	N/A	N/A	96
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	90
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	83
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	91
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	96

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NYSOMH Family Assessment of Care Survey Results 2015

Western New York Children's Psychiatric Ctr.

Family Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	2356	5737	41.07
Agency Total	20	53	37.74
Clinic Treatment	4	5	80.00
Day Treatment	5	7	71.43
State Psychiatric Center Inpatient	11	41	26.83

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	20	20	100	+	97
Appropriateness (Q1-Q3)	20	20	100	+	97
Cultural (Q4-Q6)	20	20	100	+	99
FSS Scale (Q33,Q33a-Q33h) ⁵	7	6	86	-	95
Family Support Service (Y/N)(Q32)	20	10	50	-	58
Global(Q14-Q17)	20	20	100	+	97
Medication (Y/N) (Q28)	20	18	90	+	80

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NYSOMH Family Assessment of Care Survey Results 2015

Western New York Children's Psychiatric Ctr.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q28a-Q28e) ⁴	17	16	94	-	97
Outcomes/Functioning (Q18-Q22)	19	18	95	+	86
Participation (Q10-Q13)	20	20	100	+	98
Social Connectedness (Q23-Q27)	19	16	84	-	87

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	99
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	92
Family Support Service (Y/N)(Q32)	< 5	N/A	N/A	N/A	35
Global(Q14-Q17)	< 5	N/A	N/A	N/A	98
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	73
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	97

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NYSOMH Family Assessment of Care Survey Results 2015

Western New York Children's Psychiatric Ctr.

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	87
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	84

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	5	5	100	+	97
Appropriateness (Q1-Q3)	5	5	100	+	97
Cultural (Q4-Q6)	5	5	100	+	98
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	93
Family Support Service (Y/N)(Q32)	5	3	60	+	40
Global(Q14-Q17)	5	5	100	+	96
Medication (Y/N) (Q28)	5	4	80	+	72
Medication Scale (Q28a-Q28e) ⁴	< 5	N/A	N/A	N/A	96
Outcomes/Functioning (Q18-Q22)	5	5	100	+	92

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NYSOMH Family Assessment of Care Survey Results 2015

Western New York Children's Psychiatric Ctr.

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Participation (Q10-Q13)	5	5	100	+	96
Social Connectedness (Q23-Q27)	5	4	80	-	89

Program_Type_Name=State Psychiatric Center Inpatient

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q9)	11	11	100	NS	97
Appropriateness (Q1-Q3)	11	11	100	+	94
Cultural (Q4-Q6)	11	11	100	NS	100
FSS Scale (Q33,Q33a-Q33h) ⁵	< 5	N/A	N/A	N/A	97
Family Support Service (Y/N)(Q32)	11	6	55	NS	56
Global(Q14-Q17)	11	11	100	NS	97
Medication (Y/N) (Q28)	11	11	100	NS	100
Medication Scale (Q28a-Q28e) ⁴	11	10	91	NS	94
Outcomes/Functioning (Q18-Q22)	10	9	90	+	79
Participation (Q10-Q13)	11	11	100	NS	95
Social Connectedness (Q23-Q27)	10	8	80	NS	82

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NYSOMH Youth Assessment of Care Survey Results 2015

Western New York Children's Psychiatric Ctr.

Youth Response Rate

Program Type	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1802	3414	52.78
Agency Total	67	71	94.37
Clinic Treatment	4	5	80.00
Day Treatment	32	35	91.43
State Psychiatric Center Inpatient	31	31	100.00

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	67	63	94	-	95
Appropriateness (Q1-Q3)	67	57	85	-	92
Cultural (Q4-Q6)	67	63	94	NS	95
Global(Q15)	66	55	83	-	89
Medication (Y/N) (Q21)	67	64	96	+	84
Medication Scale (Q21a-Q21e) ⁴	64	50	78	-	83

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NYSOMH Youth Assessment of Care Survey Results 2015

Western New York Children's Psychiatric Ctr.

Program_Type_Name=All

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Outcomes/Functioning (Q16-Q20a)	66	57	86	-	90
Participation (Q11-Q14)	67	59	88	-	91

Program_Type_Name=Clinic Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	< 5	N/A	N/A	N/A	97
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
Global(Q15)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	69
Medication Scale (Q21a-Q21e) ⁴	< 5	N/A	N/A	N/A	89
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	92

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NYSOMH Youth Assessment of Care Survey Results 2015

Western New York Children's Psychiatric Ctr.

Program_Type_Name=Day Treatment

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	32	29	91	-	95
Appropriateness (Q1-Q3)	32	28	88	-	93
Cultural (Q4-Q6)	32	30	94	NS	93
Global(Q15)	31	25	81	-	87
Medication (Y/N) (Q21)	32	30	94	+	86
Medication Scale (Q21a-Q21e) ⁴	30	19	63	-	78
Outcomes/Functioning (Q16-Q20a)	31	26	84	-	91
Participation (Q11-Q14)	32	28	88	NS	89

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Access(Q7-Q10)	31	30	97	+	90
Appropriateness (Q1-Q3)	31	25	81	NS	82
Cultural (Q4-Q6)	31	29	94	+	84
Global(Q15)	31	26	84	+	72
Medication (Y/N) (Q21)	31	31	100	NS	99

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NYSOMH Youth Assessment of Care Survey Results 2015

Western New York Children's Psychiatric Ctr.

Program_Type_Name=State Psychiatri

Domain	Agency N ¹	Agency N Positive ²	Agency % Positive	95% Confidence Interval ³	Statewide % Positive
Medication Scale (Q21a-Q21e) ⁴	31	28	90	+	79
Outcomes/Functioning (Q16-Q20a)	31	27	87	NS	87
Participation (Q11-Q14)	31	27	87	NS	83

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