

# NYSOMH Family Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Family Response Rate

Region	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1182	2814	42.00
Children & Youth Community Residence (Total)	24	61	39.34
Children & Youth Community Residence (Central New York)	8	12	66.67
Children & Youth Community Residence (Hudson River)	5	9	55.56
Children & Youth Community Residence (Long Island)	7	13	53.85
Children & Youth Community Residence (New York City)	2	11	18.18
Children & Youth Community Residence (Western New York)	2	16	12.50

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results Compared to All Programs Statewide

Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Appropriateness (Q1-Q3)	24	21	88	-	97
Cultural (Q4-Q6)	24	23	96	-	100
Access(Q7-Q9)	24	21	88	-	97
Participation (Q10-Q13)	24	21	88	-	98
Global(Q14-Q17)	24	21	88	-	97
Outcomes/Functioning (Q18-Q22)	24	16	67	-	84
Social Connectedness (Q23-Q27)	24	20	83	-	86
Medication (Y/N) (Q28)	24	23	96	+	84
Medication Scale (Q28a-Q28e) <sup>4</sup>	21	19	90	-	96

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Region Compared to Statewide Children & Youth Community Residence Results

REGION\_DESC=Central New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	8	6	75	NS	88
Cultural (Q4-Q6)	8	8	100	NS	96
Access(Q7-Q9)	8	6	75	NS	88
Participation (Q10-Q13)	8	6	75	NS	88
Global(Q14-Q17)	8	6	75	NS	88
Outcomes/Functioning (Q18-Q22)	8	6	75	NS	67
Social Connectedness (Q23-Q27)	8	7	88	NS	83
Medication (Y/N) (Q28)	8	8	100	NS	96
Medication Scale (Q28a-Q28e) <sup>4</sup>	7	7	100	NS	90

REGION\_DESC=Hudson River

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	5	5	100	NS	88
Cultural (Q4-Q6)	5	5	100	NS	96
Access(Q7-Q9)	5	5	100	NS	88
Participation (Q10-Q13)	5	5	100	NS	88
Global(Q14-Q17)	5	5	100	NS	88
Outcomes/Functioning (Q18-Q22)	5	2	40	-	67
Social Connectedness (Q23-Q27)	5	3	60	-	83
Medication (Y/N) (Q28)	5	4	80	-	96
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	90

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Region Compared to Statewide Children & Youth Community Residence Results

REGION\_DESC=Long Island

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	7	7	100	NS	88
Cultural (Q4-Q6)	7	7	100	NS	96
Access(Q7-Q9)	7	7	100	NS	88
Participation (Q10-Q13)	7	7	100	NS	88
Global(Q14-Q17)	7	7	100	NS	88
Outcomes/Functioning (Q18-Q22)	7	7	100	+	67
Social Connectedness (Q23-Q27)	7	7	100	+	83
Medication (Y/N) (Q28)	7	7	100	NS	96
Medication Scale (Q28a-Q28e) <sup>4</sup>	7	6	86	NS	90

REGION\_DESC=New York City

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	88
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Access(Q7-Q9)	< 5	N/A	N/A	N/A	88
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	88
Global(Q14-Q17)	< 5	N/A	N/A	N/A	88
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	67
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	83
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	96
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	90

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# NYSOMH Family Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Region Compared to Statewide Children & Youth Community Residence Results

REGION\_DESC=Western New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	88
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Access(Q7-Q9)	< 5	N/A	N/A	N/A	88
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	88
Global(Q14-Q17)	< 5	N/A	N/A	N/A	88
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	67
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	83
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	96
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	90

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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# NYSOMH Family Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Program compared to Region Children & Youth Community Residence Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Catholic Charities - Boys of Courage Chi	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	75
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	75
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	75
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	75
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	75
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Washington Street Community Residence	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	75
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	75
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	75
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	75
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	75
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100

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# NYSOMH Family Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Program compared to Region Children & Youth Community Residence Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Best Road Residence	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	100
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	40
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	60
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	80
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Miriam House	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	100
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	40
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	60
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	80
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100

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# NYSOMH Family Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Program compared to Region Children & Youth Community Residence Results

REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Merrick House	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	100
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	100
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	100
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	86
Pederson-Krag House	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	100
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	100
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	100
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	86

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# NYSOMH Family Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Program compared to Region Children & Youth Community Residence Results

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
JBFCS-Ittleson Bronx Community Residence	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	100
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	50
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	100
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
SCO Family of Services Children's Commun	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	100
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	50
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	100
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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# NYSOMH Family Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Program compared to Region Children & Youth Community Residence Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Conable House	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	50
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	50
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	50
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	50
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	50
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	0
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	50
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	50
Tuckahoe Road Children's Community Resid	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	50
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	50
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	50
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	50
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	50
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	0
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	50
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	50

1 Program N = Number of response; N varies because of missing data; N < 5 are not shown to protect confidentiality

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# NYSOMH Youth Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Youth Response Rate

Region	Surveys Completed	Surveys Distributed	Response Rate
Statewide	827	1199	68.97
Children & Youth Community Residence (Total)	59	65	90.77
Children & Youth Community Residence (Central New York)	14	14	100.00
Children & Youth Community Residence (Hudson River)	8	9	88.89
Children & Youth Community Residence (Long Island)	12	12	100.00
Children & Youth Community Residence (New York City)	13	14	92.86
Children & Youth Community Residence (Western New York)	12	16	75.00

1 Program N = Number of response; N varies because of missing data; N < 5 are not shown to protect confidentiality

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# NYSOMH Youth Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results Compared to All Programs Statewide

Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Appropriateness (Q1-Q3)	59	56	95	+	93
Cultural (Q4-Q6)	59	58	98	+	94
Access(Q7-Q10)	59	59	100	+	95
Participation (Q11-Q14)	59	57	97	+	91
Global(Q15)	59	57	97	+	87
Outcomes/Functioning (Q16-Q20a)	59	57	97	+	92
Medication (Y/N) (Q21)	59	56	95	+	88
Medication Scale (Q21a-Q21e) <sup>4</sup>	56	45	80	NS	81

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Region Compared to Statewide Children & Youth Community Residence Results

REGION\_DESC=Central New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	14	13	93	NS	95
Cultural (Q4-Q6)	14	14	100	NS	98
Access(Q7-Q10)	14	14	100	NS	100
Participation (Q11-Q14)	14	14	100	NS	97
Global(Q15)	14	14	100	NS	97
Outcomes/Functioning (Q16-Q20a)	14	14	100	NS	97
Medication (Y/N) (Q21)	14	12	86	-	95
Medication Scale (Q21a-Q21e) <sup>4</sup>	12	11	92	+	80

REGION\_DESC=Hudson River

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	8	8	100	NS	95
Cultural (Q4-Q6)	8	8	100	NS	98
Access(Q7-Q10)	8	8	100	NS	100
Participation (Q11-Q14)	8	8	100	NS	97
Global(Q15)	8	7	88	-	97
Outcomes/Functioning (Q16-Q20a)	8	8	100	NS	97
Medication (Y/N) (Q21)	8	7	88	-	95
Medication Scale (Q21a-Q21e) <sup>4</sup>	7	7	100	+	80

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Region Compared to Statewide Children & Youth Community Residence Results

#### REGION\_DESC=Long Island

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	12	10	83	-	95
Cultural (Q4-Q6)	12	11	92	-	98
Access(Q7-Q10)	12	12	100	NS	100
Participation (Q11-Q14)	12	11	92	-	97
Global(Q15)	12	11	92	-	97
Outcomes/Functioning (Q16-Q20a)	12	12	100	NS	97
Medication (Y/N) (Q21)	12	12	100	NS	95
Medication Scale (Q21a-Q21e) <sup>4</sup>	12	7	58	-	80

#### REGION\_DESC=New York City

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	13	13	100	NS	95
Cultural (Q4-Q6)	13	13	100	NS	98
Access(Q7-Q10)	13	13	100	NS	100
Participation (Q11-Q14)	13	13	100	NS	97
Global(Q15)	13	13	100	NS	97
Outcomes/Functioning (Q16-Q20a)	13	12	92	NS	97
Medication (Y/N) (Q21)	13	13	100	NS	95
Medication Scale (Q21a-Q21e) <sup>4</sup>	13	9	69	-	80

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Region Compared to Statewide Children & Youth Community Residence Results

REGION\_DESC=Western New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	12	12	100	NS	95
Cultural (Q4-Q6)	12	12	100	NS	98
Access(Q7-Q10)	12	12	100	NS	100
Participation (Q11-Q14)	12	11	92	-	97
Global(Q15)	12	12	100	NS	97
Outcomes/Functioning (Q16-Q20a)	12	11	92	-	97
Medication (Y/N) (Q21)	12	12	100	NS	95
Medication Scale (Q21a-Q21e) <sup>4</sup>	12	11	92	+	80

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Program compared to Region Children & Youth Community Residence Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Catholic Charities - Boys of Courage Chi	Appropriateness (Q1-Q3)	7	7	100	NS	93
	Cultural (Q4-Q6)	7	7	100	NS	100
	Access(Q7-Q10)	7	7	100	NS	100
	Participation (Q11-Q14)	7	7	100	NS	100
	Global(Q15)	7	7	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	7	7	100	NS	100
	Medication (Y/N) (Q21)	7	6	86	NS	86
	Medication Scale (Q21a-Q21e) <sup>4</sup>	6	5	83	NS	92
Washington Street Community Residence	Appropriateness (Q1-Q3)	7	6	86	NS	93
	Cultural (Q4-Q6)	7	7	100	NS	100
	Access(Q7-Q10)	7	7	100	NS	100
	Participation (Q11-Q14)	7	7	100	NS	100
	Global(Q15)	7	7	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	7	7	100	NS	100
	Medication (Y/N) (Q21)	7	6	86	NS	86
	Medication Scale (Q21a-Q21e) <sup>4</sup>	6	6	100	NS	92

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Miriam House	Appropriateness (Q1-Q3)	8	8	100	NS	100
	Cultural (Q4-Q6)	8	8	100	NS	100
	Access(Q7-Q10)	8	8	100	NS	100
	Participation (Q11-Q14)	8	8	100	NS	100
	Global(Q15)	8	7	88	NS	88

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Program compared to Region Children & Youth Community Residence Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Outcomes/Functioning (Q16-Q20a)	8	8	100	NS	100
	Medication (Y/N) (Q21)	8	7	88	NS	88
	Medication Scale (Q21a-Q21e) <sup>4</sup>	7	7	100	NS	100

REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Merrick House	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	83
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	92
	Access(Q7-Q10)	< 5	N/A	N/A	N/A	100
	Participation (Q11-Q14)	< 5	N/A	N/A	N/A	92
	Global(Q15)	< 5	N/A	N/A	N/A	92
	Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	100
	Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	100
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	58
Pederson-Krag House	Appropriateness (Q1-Q3)	8	7	88	NS	83
	Cultural (Q4-Q6)	8	8	100	NS	92
	Access(Q7-Q10)	8	8	100	NS	100
	Participation (Q11-Q14)	8	7	88	NS	92
	Global(Q15)	8	8	100	NS	92
	Outcomes/Functioning (Q16-Q20a)	8	8	100	NS	100
	Medication (Y/N) (Q21)	8	8	100	NS	100
	Medication Scale (Q21a-Q21e) <sup>4</sup>	8	4	50	NS	58

1 Program N = Number of response; N varies because of missing data; N < 5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Program compared to Region Children & Youth Community Residence Results

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
JBFCS-Ittleson Bronx Community Residence	Appropriateness (Q1-Q3)	7	7	100	NS	100
	Cultural (Q4-Q6)	7	7	100	NS	100
	Access(Q7-Q10)	7	7	100	NS	100
	Participation (Q11-Q14)	7	7	100	NS	100
	Global(Q15)	7	7	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	7	7	100	NS	92
	Medication (Y/N) (Q21)	7	7	100	NS	100
	Medication Scale (Q21a-Q21e) <sup>4</sup>	7	6	86	NS	69
SCO Family of Services Children's Commun	Appropriateness (Q1-Q3)	6	6	100	NS	100
	Cultural (Q4-Q6)	6	6	100	NS	100
	Access(Q7-Q10)	6	6	100	NS	100
	Participation (Q11-Q14)	6	6	100	NS	100
	Global(Q15)	6	6	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	6	5	83	NS	92
	Medication (Y/N) (Q21)	6	6	100	NS	100
	Medication Scale (Q21a-Q21e) <sup>4</sup>	6	3	50	NS	69

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Children & Youth Community Residence

### Children & Youth Community Residence Results by Program compared to Region Children & Youth Community Residence Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Conable House	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q10)	< 5	N/A	N/A	N/A	100
	Participation (Q11-Q14)	< 5	N/A	N/A	N/A	92
	Global(Q15)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	92
	Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	100
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	92
Tuckahoe Road Children's Community Resid	Appropriateness (Q1-Q3)	8	8	100	NS	100
	Cultural (Q4-Q6)	8	8	100	NS	100
	Access(Q7-Q10)	8	8	100	NS	100
	Participation (Q11-Q14)	8	8	100	NS	92
	Global(Q15)	8	8	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	8	7	88	NS	92
	Medication (Y/N) (Q21)	8	8	100	NS	100
	Medication Scale (Q21a-Q21e) <sup>4</sup>	8	7	88	NS	92

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Clinic Treatment

### Family Response Rate

Region	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1182	2814	42.00
Clinic Treatment (Total)	247	634	38.96
Clinic Treatment (Central New York)	51	251	20.32
Clinic Treatment (Hudson River)	73	152	48.03
Clinic Treatment (New York City)	53	104	50.96
Clinic Treatment (Western New York)	70	127	55.12

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+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results Compared to All Programs Statewide

Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Appropriateness (Q1-Q3)	247	238	96	NS	97
Cultural (Q4-Q6)	247	247	100	+	100
Access(Q7-Q9)	247	237	96	NS	97
Participation (Q10-Q13)	247	243	98	NS	98
Global(Q14-Q17)	245	237	97	NS	97
Outcomes/Functioning (Q18-Q22)	246	218	89	+	84
Social Connectedness (Q23-Q27)	244	201	82	-	86
Medication (Y/N) (Q28)	247	151	61	-	84
Medication Scale (Q28a-Q28e) <sup>4</sup>	143	139	97	+	96

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results by Region Compared to Statewide Clinic Treatment Results

REGION\_DESC=Central New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	51	49	96	NS	96
Cultural (Q4-Q6)	51	51	100	NS	100
Access(Q7-Q9)	51	51	100	+	96
Participation (Q10-Q13)	51	51	100	+	98
Global(Q14-Q17)	51	51	100	+	97
Outcomes/Functioning (Q18-Q22)	51	45	88	NS	89
Social Connectedness (Q23-Q27)	49	40	82	NS	82
Medication (Y/N) (Q28)	51	31	61	NS	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	29	28	97	NS	97

REGION\_DESC=Hudson River

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	73	70	96	NS	96
Cultural (Q4-Q6)	73	73	100	NS	100
Access(Q7-Q9)	73	70	96	NS	96
Participation (Q10-Q13)	73	71	97	NS	98
Global(Q14-Q17)	73	70	96	NS	97
Outcomes/Functioning (Q18-Q22)	72	62	86	NS	89
Social Connectedness (Q23-Q27)	72	55	76	-	82
Medication (Y/N) (Q28)	73	56	77	+	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	53	50	94	-	97

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results by Region Compared to Statewide Clinic Treatment Results

#### REGION\_DESC=New York City

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	53	51	96	NS	96
Cultural (Q4-Q6)	53	53	100	NS	100
Access(Q7-Q9)	53	51	96	NS	96
Participation (Q10-Q13)	53	52	98	NS	98
Global(Q14-Q17)	52	50	96	NS	97
Outcomes/Functioning (Q18-Q22)	53	51	96	+	89
Social Connectedness (Q23-Q27)	53	50	94	+	82
Medication (Y/N) (Q28)	53	26	49	-	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	25	25	100	+	97

#### REGION\_DESC=Western New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	70	68	97	NS	96
Cultural (Q4-Q6)	70	70	100	NS	100
Access(Q7-Q9)	70	65	93	-	96
Participation (Q10-Q13)	70	69	99	NS	98
Global(Q14-Q17)	69	66	96	NS	97
Outcomes/Functioning (Q18-Q22)	70	60	86	NS	89
Social Connectedness (Q23-Q27)	70	56	80	NS	82
Medication (Y/N) (Q28)	70	38	54	-	61
Medication Scale (Q28a-Q28e) <sup>4</sup>	36	36	100	+	97

1 Program N = Number of response; N varies because of missing data; N < 5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results by Program compared to Region Clinic Treatment Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Arise Child & Family Service Outpatient	Appropriateness (Q1-Q3)	44	43	98	NS	96
	Cultural (Q4-Q6)	44	44	100	NS	100
	Access(Q7-Q9)	44	44	100	NS	100
	Participation (Q10-Q13)	44	44	100	NS	100
	Global(Q14-Q17)	44	44	100	NS	100
	Outcomes/Functioning (Q18-Q22)	44	39	89	NS	88
	Social Connectedness (Q23-Q27)	44	36	82	NS	82
	Medication (Y/N) (Q28)	44	28	64	NS	61
	Medication Scale (Q28a-Q28e) <sup>4</sup>	26	25	96	NS	97
St. Regis Mohawk Mental Health Clinic	Appropriateness (Q1-Q3)	7	6	86	-	96
	Cultural (Q4-Q6)	7	7	100	NS	100
	Access(Q7-Q9)	7	7	100	NS	100
	Participation (Q10-Q13)	7	7	100	NS	100
	Global(Q14-Q17)	7	7	100	NS	100
	Outcomes/Functioning (Q18-Q22)	7	6	86	NS	88
	Social Connectedness (Q23-Q27)	5	4	80	NS	82
	Medication (Y/N) (Q28)	7	3	43	-	61
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	97

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Child and Family Guidance Clinic	Appropriateness (Q1-Q3)	56	54	96	NS	96
	Cultural (Q4-Q6)	56	56	100	NS	100
	Access(Q7-Q9)	56	54	96	NS	96
	Participation (Q10-Q13)	56	55	98	NS	97

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results by Program compared to Region Clinic Treatment Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Global(Q14-Q17)	56	54	96	NS	96
	Outcomes/Functioning (Q18-Q22)	56	47	84	NS	86
	Social Connectedness (Q23-Q27)	56	45	80	NS	76
	Medication (Y/N) (Q28)	56	40	71	NS	77
	Medication Scale (Q28a-Q28e) <sup>4</sup>	38	36	95	NS	94
Putnam Community Mental Health Services	Appropriateness (Q1-Q3)	17	16	94	NS	96
	Cultural (Q4-Q6)	17	17	100	NS	100
	Access(Q7-Q9)	17	16	94	NS	96
	Participation (Q10-Q13)	17	16	94	NS	97
	Global(Q14-Q17)	17	16	94	NS	96
	Outcomes/Functioning (Q18-Q22)	16	15	94	NS	86
	Social Connectedness (Q23-Q27)	16	10	63	-	76
	Medication (Y/N) (Q28)	17	16	94	+	77
	Medication Scale (Q28a-Q28e) <sup>4</sup>	15	14	93	NS	94

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Child and Family Outpatient Clinic	Appropriateness (Q1-Q3)	46	45	98	NS	96
	Cultural (Q4-Q6)	46	46	100	NS	100
	Access(Q7-Q9)	46	45	98	NS	96
	Participation (Q10-Q13)	46	46	100	NS	98
	Global(Q14-Q17)	45	44	98	NS	96
	Outcomes/Functioning (Q18-Q22)	46	44	96	NS	96

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results by Program compared to Region Clinic Treatment Results

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Social Connectedness (Q23-Q27)	46	44	96	NS	94
	Medication (Y/N) (Q28)	46	25	54	NS	49
	Medication Scale (Q28a-Q28e) <sup>4</sup>	24	24	100	NS	100
Ohel - Tikvah Clinic	Appropriateness (Q1-Q3)	7	6	86	-	96
	Cultural (Q4-Q6)	7	7	100	NS	100
	Access(Q7-Q9)	7	6	86	-	96
	Participation (Q10-Q13)	7	6	86	-	98
	Global(Q14-Q17)	7	6	86	-	96
	Outcomes/Functioning (Q18-Q22)	7	7	100	NS	96
	Social Connectedness (Q23-Q27)	7	6	86	-	94
	Medication (Y/N) (Q28)	7	1	14	-	49
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Cattaraugus County Counseling Center	Appropriateness (Q1-Q3)	35	35	100	NS	97
	Cultural (Q4-Q6)	35	35	100	NS	100
	Access(Q7-Q9)	35	33	94	NS	93
	Participation (Q10-Q13)	35	35	100	NS	99
	Global(Q14-Q17)	35	35	100	NS	96
	Outcomes/Functioning (Q18-Q22)	35	32	91	NS	86
	Social Connectedness (Q23-Q27)	35	31	89	NS	80
	Medication (Y/N) (Q28)	35	19	54	NS	54
	Medication Scale (Q28a-Q28e) <sup>4</sup>	17	17	100	NS	100
South Buffalo Counseling Center	Appropriateness (Q1-Q3)	35	33	94	NS	97

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results by Program compared to Region Clinic Treatment Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Cultural (Q4-Q6)	35	35	100	NS	100
	Access(Q7-Q9)	35	32	91	NS	93
	Participation (Q10-Q13)	35	34	97	NS	99
	Global(Q14-Q17)	34	31	91	NS	96
	Outcomes/Functioning (Q18-Q22)	35	28	80	NS	86
	Social Connectedness (Q23-Q27)	35	25	71	NS	80
	Medication (Y/N) (Q28)	35	19	54	NS	54
	Medication Scale (Q28a-Q28e) <sup>4</sup>	19	19	100	NS	100

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5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Youth Assessment of Care Survey Results 2009*

## *Clinic Treatment*

### **Youth Response Rate**

<b>Region</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	827	1199	68.97
Clinic Treatment (Total)	69	209	33.01
Clinic Treatment (Central New York)	1	34	2.94
Clinic Treatment (Hudson River)	45	87	51.72
Clinic Treatment (New York City)	4	52	7.69
Clinic Treatment (Western New York)	19	36	52.78

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results Compared to All Programs Statewide

Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Appropriateness (Q1-Q3)	69	67	97	+	93
Cultural (Q4-Q6)	69	66	96	+	94
Access(Q7-Q10)	69	67	97	+	95
Participation (Q11-Q14)	69	65	94	+	91
Global(Q15)	68	63	93	+	87
Outcomes/Functioning (Q16-Q20a)	69	64	93	NS	92
Medication (Y/N) (Q21)	69	48	70	-	88
Medication Scale (Q21a-Q21e) <sup>4</sup>	47	39	83	NS	81

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results by Region Compared to Statewide Clinic Treatment Results

REGION\_DESC=Central New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Access(Q7-Q10)	< 5	N/A	N/A	N/A	97
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	94
Global(Q15)	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	83

REGION\_DESC=Hudson River

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	45	43	96	NS	97
Cultural (Q4-Q6)	45	43	96	NS	96
Access(Q7-Q10)	45	44	98	NS	97
Participation (Q11-Q14)	45	41	91	NS	94
Global(Q15)	44	40	91	NS	93
Outcomes/Functioning (Q16-Q20a)	45	44	98	NS	93
Medication (Y/N) (Q21)	45	35	78	NS	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	34	28	82	NS	83

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results by Region Compared to Statewide Clinic Treatment Results

#### REGION\_DESC=New York City

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
Access(Q7-Q10)	< 5	N/A	N/A	N/A	97
Participation (Q11-Q14)	< 5	N/A	N/A	N/A	94
Global(Q15)	< 5	N/A	N/A	N/A	93
Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	93
Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	83

#### REGION\_DESC=Western New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	19	19	100	NS	97
Cultural (Q4-Q6)	19	18	95	NS	96
Access(Q7-Q10)	19	18	95	NS	97
Participation (Q11-Q14)	19	19	100	+	94
Global(Q15)	19	18	95	NS	93
Outcomes/Functioning (Q16-Q20a)	19	15	79	-	93
Medication (Y/N) (Q21)	19	10	53	-	70
Medication Scale (Q21a-Q21e) <sup>4</sup>	10	9	90	NS	83

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results by Program compared to Region Clinic Treatment Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
St. Regis Mohawk Mental Health Clinic	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q10)	< 5	N/A	N/A	N/A	100
	Participation (Q11-Q14)	< 5	N/A	N/A	N/A	100
	Global(Q15)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	100
	Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	100
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	100

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Child and Family Guidance Clinic	Appropriateness (Q1-Q3)	11	11	100	NS	96
	Cultural (Q4-Q6)	11	10	91	NS	96
	Access(Q7-Q10)	11	11	100	NS	98
	Participation (Q11-Q14)	11	9	82	-	91
	Global(Q15)	10	8	80	-	91
	Outcomes/Functioning (Q16-Q20a)	11	11	100	NS	98
	Medication (Y/N) (Q21)	11	9	82	NS	78
	Medication Scale (Q21a-Q21e) <sup>4</sup>	9	7	78	NS	82
Putnam Community Mental Health Services	Appropriateness (Q1-Q3)	34	32	94	NS	96
	Cultural (Q4-Q6)	34	33	97	NS	96
	Access(Q7-Q10)	34	33	97	NS	98
	Participation (Q11-Q14)	34	32	94	NS	91
	Global(Q15)	34	32	94	NS	91

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results by Program compared to Region Clinic Treatment Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Outcomes/Functioning (Q16-Q20a)	34	33	97	NS	98
	Medication (Y/N) (Q21)	34	26	76	NS	78
	Medication Scale (Q21a-Q21e) <sup>4</sup>	25	21	84	NS	82

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Ohel - Tikvah Clinic	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q10)	< 5	N/A	N/A	N/A	100
	Participation (Q11-Q14)	< 5	N/A	N/A	N/A	100
	Global(Q15)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	100
	Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	50
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	50

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Cattaraugus County Counseling Center	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
	Access(Q7-Q10)	< 5	N/A	N/A	N/A	95
	Participation (Q11-Q14)	< 5	N/A	N/A	N/A	100
	Global(Q15)	< 5	N/A	N/A	N/A	95
	Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	79

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3 95% Confidence interval compares program % Positive to statewide % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Clinic Treatment

### Clinic Treatment Results by Program compared to Region Clinic Treatment Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	53
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	90
South Buffalo Counseling Center	Appropriateness (Q1-Q3)	15	15	100	NS	100
	Cultural (Q4-Q6)	15	14	93	NS	95
	Access(Q7-Q10)	15	14	93	NS	95
	Participation (Q11-Q14)	15	15	100	NS	100
	Global(Q15)	15	14	93	NS	95
	Outcomes/Functioning (Q16-Q20a)	15	13	87	NS	79
	Medication (Y/N) (Q21)	15	6	40	NS	53
	Medication Scale (Q21a-Q21e) <sup>4</sup>	6	5	83	NS	90

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+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Day Treatment

### Family Response Rate

Region	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1182	2814	42.00
Day Treatment (Total)	160	439	36.45
Day Treatment (Central New York)	12	27	44.44
Day Treatment (Hudson River)	65	154	42.21
Day Treatment (Long Island)	47	159	29.56
Day Treatment (New York City)	26	69	37.68
Day Treatment (Western New York)	10	30	33.33

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5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results Compared to All Programs Statewide

Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Appropriateness (Q1-Q3)	159	156	98	NS	97
Cultural (Q4-Q6)	159	158	99	NS	100
Access(Q7-Q9)	159	155	97	NS	97
Participation (Q10-Q13)	160	156	98	NS	98
Global(Q14-Q17)	159	156	98	NS	97
Outcomes/Functioning (Q18-Q22)	160	137	86	NS	84
Social Connectedness (Q23-Q27)	160	142	89	+	86
Medication (Y/N) (Q28)	160	139	87	+	84
Medication Scale (Q28a-Q28e) <sup>4</sup>	137	132	96	NS	96

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Region Compared to Statewide Day Treatment Results

REGION\_DESC=Central New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	12	12	100	NS	98
Cultural (Q4-Q6)	12	12	100	NS	99
Access(Q7-Q9)	12	12	100	+	97
Participation (Q10-Q13)	12	12	100	+	98
Global(Q14-Q17)	12	12	100	NS	98
Outcomes/Functioning (Q18-Q22)	12	8	67	-	86
Social Connectedness (Q23-Q27)	12	10	83	-	89
Medication (Y/N) (Q28)	12	12	100	+	87
Medication Scale (Q28a-Q28e) <sup>4</sup>	11	11	100	+	96

REGION\_DESC=Hudson River

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	65	63	97	NS	98
Cultural (Q4-Q6)	65	65	100	NS	99
Access(Q7-Q9)	65	63	97	NS	97
Participation (Q10-Q13)	65	64	98	NS	98
Global(Q14-Q17)	65	63	97	NS	98
Outcomes/Functioning (Q18-Q22)	65	59	91	NS	86
Social Connectedness (Q23-Q27)	65	62	95	+	89
Medication (Y/N) (Q28)	65	45	69	-	87
Medication Scale (Q28a-Q28e) <sup>4</sup>	45	43	96	NS	96

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Region Compared to Statewide Day Treatment Results

#### REGION\_DESC=Long Island

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	47	46	98	NS	98
Cultural (Q4-Q6)	47	46	98	-	99
Access(Q7-Q9)	47	46	98	NS	97
Participation (Q10-Q13)	47	44	94	-	98
Global(Q14-Q17)	47	47	100	NS	98
Outcomes/Functioning (Q18-Q22)	47	38	81	NS	86
Social Connectedness (Q23-Q27)	47	38	81	-	89
Medication (Y/N) (Q28)	47	47	100	+	87
Medication Scale (Q28a-Q28e) <sup>4</sup>	47	45	96	NS	96

#### REGION\_DESC=New York City

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	25	25	100	NS	98
Cultural (Q4-Q6)	25	25	100	NS	99
Access(Q7-Q9)	25	25	100	+	97
Participation (Q10-Q13)	26	26	100	+	98
Global(Q14-Q17)	25	24	96	NS	98
Outcomes/Functioning (Q18-Q22)	26	24	92	+	86
Social Connectedness (Q23-Q27)	26	24	92	NS	89
Medication (Y/N) (Q28)	26	26	100	+	87
Medication Scale (Q28a-Q28e) <sup>4</sup>	25	24	96	NS	96

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Region Compared to Statewide Day Treatment Results

REGION\_DESC=Western New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	10	10	100	NS	98
Cultural (Q4-Q6)	10	10	100	NS	99
Access(Q7-Q9)	10	9	90	-	97
Participation (Q10-Q13)	10	10	100	+	98
Global(Q14-Q17)	10	10	100	NS	98
Outcomes/Functioning (Q18-Q22)	10	8	80	-	86
Social Connectedness (Q23-Q27)	10	8	80	-	89
Medication (Y/N) (Q28)	10	9	90	NS	87
Medication Scale (Q28a-Q28e) <sup>4</sup>	9	9	100	+	96

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Adolescent Day Treatment Program	Appropriateness (Q1-Q3)	8	8	100	NS	100
	Cultural (Q4-Q6)	8	8	100	NS	100
	Access(Q7-Q9)	8	8	100	NS	100
	Participation (Q10-Q13)	8	8	100	NS	100
	Global(Q14-Q17)	8	8	100	NS	100
	Outcomes/Functioning (Q18-Q22)	8	6	75	NS	67
	Social Connectedness (Q23-Q27)	8	7	88	NS	83
	Medication (Y/N) (Q28)	8	8	100	NS	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	7	7	100	NS	100
	Jefferson/Lewis Collaborative Day Treatm	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A
Cultural (Q4-Q6)		< 5	N/A	N/A	N/A	100
Access(Q7-Q9)		< 5	N/A	N/A	N/A	100
Participation (Q10-Q13)		< 5	N/A	N/A	N/A	100
Global(Q14-Q17)		< 5	N/A	N/A	N/A	100
Outcomes/Functioning (Q18-Q22)		< 5	N/A	N/A	N/A	67
Social Connectedness (Q23-Q27)		< 5	N/A	N/A	N/A	83
Medication (Y/N) (Q28)		< 5	N/A	N/A	N/A	100
Medication Scale (Q28a-Q28e) <sup>4</sup>		< 5	N/A	N/A	N/A	100

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Dutchess Intensive Day Treatment Program	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	91
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	95
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	69
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	96
No. Westchester/Putnam Day Treatment Pro	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	91
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	95
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	69
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	96
Orange Day Treatment Program	Appropriateness (Q1-Q3)	23	23	100	NS	97
	Cultural (Q4-Q6)	23	23	100	NS	100
	Access(Q7-Q9)	23	22	96	NS	97
	Participation (Q10-Q13)	23	23	100	NS	98
	Global(Q14-Q17)	23	22	96	NS	97
	Outcomes/Functioning (Q18-Q22)	23	19	83	-	91
	Social Connectedness (Q23-Q27)	23	22	96	NS	95
	Medication (Y/N) (Q28)	23	17	74	NS	69
	Medication Scale (Q28a-Q28e) <sup>4</sup>	17	17	100	NS	96

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Rockland Intensive Day Treatment Program	Appropriateness (Q1-Q3)	6	6	100	NS	97
	Cultural (Q4-Q6)	6	6	100	NS	100
	Access(Q7-Q9)	6	6	100	NS	97
	Participation (Q10-Q13)	6	6	100	NS	98
	Global(Q14-Q17)	6	6	100	NS	97
	Outcomes/Functioning (Q18-Q22)	6	6	100	+	91
	Social Connectedness (Q23-Q27)	6	6	100	NS	95
	Medication (Y/N) (Q28)	6	1	17	-	69
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	96
Sullivan Day Treatment	Appropriateness (Q1-Q3)	9	9	100	NS	97
	Cultural (Q4-Q6)	9	9	100	NS	100
	Access(Q7-Q9)	9	9	100	NS	97
	Participation (Q10-Q13)	9	9	100	NS	98
	Global(Q14-Q17)	9	9	100	NS	97
	Outcomes/Functioning (Q18-Q22)	9	9	100	+	91
	Social Connectedness (Q23-Q27)	9	9	100	NS	95
	Medication (Y/N) (Q28)	9	6	67	NS	69
	Medication Scale (Q28a-Q28e) <sup>4</sup>	6	6	100	NS	96
Ulster County Day Treatment Program	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	97
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	97
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	98
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	91

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	95
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	69
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	96
Yonkers Day Treatment Program	Appropriateness (Q1-Q3)	20	19	95	NS	97
	Cultural (Q4-Q6)	20	20	100	NS	100
	Access(Q7-Q9)	20	19	95	NS	97
	Participation (Q10-Q13)	20	20	100	NS	98
	Global(Q14-Q17)	20	20	100	NS	97
	Outcomes/Functioning (Q18-Q22)	20	19	95	NS	91
	Social Connectedness (Q23-Q27)	20	19	95	NS	95
	Medication (Y/N) (Q28)	20	14	70	NS	69
	Medication Scale (Q28a-Q28e) <sup>4</sup>	14	13	93	NS	96

REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Bellport Day Treatment	Appropriateness (Q1-Q3)	5	5	100	NS	98
	Cultural (Q4-Q6)	5	5	100	NS	98
	Access(Q7-Q9)	5	5	100	NS	98
	Participation (Q10-Q13)	5	4	80	-	94
	Global(Q14-Q17)	5	5	100	NS	100
	Outcomes/Functioning (Q18-Q22)	5	4	80	NS	81
	Social Connectedness (Q23-Q27)	5	4	80	NS	81
	Medication (Y/N) (Q28)	5	5	100	NS	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	5	4	80	-	96

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Region % Positive
SCPC Western Suffolk Day Treatment	Appropriateness (Q1-Q3)	17	16	94	NS	98
	Cultural (Q4-Q6)	17	16	94	NS	98
	Access(Q7-Q9)	17	16	94	NS	98
	Participation (Q10-Q13)	17	16	94	NS	94
	Global(Q14-Q17)	17	17	100	NS	100
	Outcomes/Functioning (Q18-Q22)	17	13	76	NS	81
	Social Connectedness (Q23-Q27)	17	12	71	NS	81
	Medication (Y/N) (Q28)	17	17	100	NS	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	17	17	100	NS	96
Sayville Day Treatment Program	Appropriateness (Q1-Q3)	7	7	100	NS	98
	Cultural (Q4-Q6)	7	7	100	NS	98
	Access(Q7-Q9)	7	7	100	NS	98
	Participation (Q10-Q13)	7	7	100	NS	94
	Global(Q14-Q17)	7	7	100	NS	100
	Outcomes/Functioning (Q18-Q22)	7	7	100	+	81
	Social Connectedness (Q23-Q27)	7	7	100	+	81
	Medication (Y/N) (Q28)	7	7	100	NS	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	7	7	100	NS	96
Wantagh Day Treatment Program	Appropriateness (Q1-Q3)	18	18	100	NS	98
	Cultural (Q4-Q6)	18	18	100	NS	98
	Access(Q7-Q9)	18	18	100	NS	98
	Participation (Q10-Q13)	18	17	94	NS	94
	Global(Q14-Q17)	18	18	100	NS	100
	Outcomes/Functioning (Q18-Q22)	18	14	78	NS	81
	Social Connectedness (Q23-Q27)	18	15	83	NS	81

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

#### REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Medication (Y/N) (Q28)	18	18	100	NS	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	18	17	94	NS	96

#### REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Brooklyn Children's Day Treatment Center	Appropriateness (Q1-Q3)	11	11	100	NS	100
	Cultural (Q4-Q6)	11	11	100	NS	100
	Access(Q7-Q9)	11	11	100	NS	100
	Participation (Q10-Q13)	11	11	100	NS	100
	Global(Q14-Q17)	11	10	91	NS	96
	Outcomes/Functioning (Q18-Q22)	11	9	82	NS	92
	Social Connectedness (Q23-Q27)	11	9	82	NS	92
	Medication (Y/N) (Q28)	11	11	100	NS	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	10	9	90	NS	96
	South Beach Adolescent Day Treatment Pro	Appropriateness (Q1-Q3)	14	14	100	NS
Cultural (Q4-Q6)		14	14	100	NS	100
Access(Q7-Q9)		14	14	100	NS	100
Participation (Q10-Q13)		15	15	100	NS	100
Global(Q14-Q17)		14	14	100	NS	96
Outcomes/Functioning (Q18-Q22)		15	15	100	NS	92
Social Connectedness (Q23-Q27)		15	15	100	NS	92
Medication (Y/N) (Q28)		15	15	100	NS	100
Medication Scale (Q28a-Q28e) <sup>4</sup>		15	15	100	NS	96

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
WNYCPC Day Treatment Center	Appropriateness (Q1-Q3)	6	6	100	NS	100
	Cultural (Q4-Q6)	6	6	100	NS	100
	Access(Q7-Q9)	6	6	100	NS	90
	Participation (Q10-Q13)	6	6	100	NS	100
	Global(Q14-Q17)	6	6	100	NS	100
	Outcomes/Functioning (Q18-Q22)	6	5	83	NS	80
	Social Connectedness (Q23-Q27)	6	5	83	NS	80
	Medication (Y/N) (Q28)	6	5	83	NS	90
	Medication Scale (Q28a-Q28e) <sup>4</sup>	5	5	100	NS	100
Wayne Finger Lakes Day Treatment Program	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	90
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	80
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	80
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	90
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Day Treatment

### Youth Response Rate

Region	Surveys Completed	Surveys Distributed	Response Rate
Statewide	827	1199	68.97
Day Treatment (Total)	225	277	81.23
Day Treatment (Central New York)	19	26	73.08
Day Treatment (Hudson River)	74	83	89.16
Day Treatment (Long Island)	66	88	75.00
Day Treatment (New York City)	32	46	69.57
Day Treatment (Western New York)	34	34	100.00

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results Compared to All Programs Statewide

Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Appropriateness (Q1-Q3)	225	206	92	NS	93
Cultural (Q4-Q6)	225	206	92	-	94
Access(Q7-Q10)	225	208	92	-	95
Participation (Q11-Q14)	224	190	85	-	91
Global(Q15)	223	186	83	-	87
Outcomes/Functioning (Q16-Q20a)	225	195	87	-	92
Medication (Y/N) (Q21)	225	193	86	-	88
Medication Scale (Q21a-Q21e) <sup>4</sup>	192	153	80	NS	81

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Region Compared to Statewide Day Treatment Results

REGION\_DESC=Central New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	19	17	89	NS	92
Cultural (Q4-Q6)	19	14	74	-	92
Access(Q7-Q10)	19	15	79	-	92
Participation (Q11-Q14)	19	16	84	NS	85
Global(Q15)	19	13	68	-	83
Outcomes/Functioning (Q16-Q20a)	19	16	84	NS	87
Medication (Y/N) (Q21)	19	19	100	+	86
Medication Scale (Q21a-Q21e) <sup>4</sup>	19	15	79	NS	80

REGION\_DESC=Hudson River

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	74	69	93	NS	92
Cultural (Q4-Q6)	74	70	95	NS	92
Access(Q7-Q10)	74	69	93	NS	92
Participation (Q11-Q14)	73	61	84	NS	85
Global(Q15)	73	67	92	+	83
Outcomes/Functioning (Q16-Q20a)	74	65	88	NS	87
Medication (Y/N) (Q21)	74	57	77	-	86
Medication Scale (Q21a-Q21e) <sup>4</sup>	56	46	82	NS	80

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Region Compared to Statewide Day Treatment Results

#### REGION\_DESC=Long Island

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	66	60	91	NS	92
Cultural (Q4-Q6)	66	62	94	NS	92
Access(Q7-Q10)	66	64	97	+	92
Participation (Q11-Q14)	66	60	91	+	85
Global(Q15)	65	54	83	NS	83
Outcomes/Functioning (Q16-Q20a)	66	58	88	NS	87
Medication (Y/N) (Q21)	66	58	88	NS	86
Medication Scale (Q21a-Q21e) <sup>4</sup>	58	45	78	NS	80

#### REGION\_DESC=New York City

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	32	26	81	-	92
Cultural (Q4-Q6)	32	28	88	-	92
Access(Q7-Q10)	32	26	81	-	92
Participation (Q11-Q14)	32	25	78	-	85
Global(Q15)	32	22	69	-	83
Outcomes/Functioning (Q16-Q20a)	32	26	81	-	87
Medication (Y/N) (Q21)	32	30	94	+	86
Medication Scale (Q21a-Q21e) <sup>4</sup>	30	19	63	-	80

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Region Compared to Statewide Day Treatment Results

REGION\_DESC=Western New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	34	34	100	+	92
Cultural (Q4-Q6)	34	32	94	NS	92
Access(Q7-Q10)	34	34	100	+	92
Participation (Q11-Q14)	34	28	82	NS	85
Global(Q15)	34	30	88	NS	83
Outcomes/Functioning (Q16-Q20a)	34	30	88	NS	87
Medication (Y/N) (Q21)	34	29	85	NS	86
Medication Scale (Q21a-Q21e) <sup>4</sup>	29	28	97	+	80

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Adolescent Day Treatment Program	Appropriateness (Q1-Q3)	12	10	83	NS	89
	Cultural (Q4-Q6)	12	7	58	NS	74
	Access(Q7-Q10)	12	8	67	NS	79
	Participation (Q11-Q14)	12	9	75	NS	84
	Global(Q15)	12	7	58	NS	68
	Outcomes/Functioning (Q16-Q20a)	12	9	75	NS	84
	Medication (Y/N) (Q21)	12	12	100	NS	100
	Medication Scale (Q21a-Q21e) <sup>4</sup>	12	10	83	NS	79
	Jefferson/Lewis Collaborative Day Treatm	Appropriateness (Q1-Q3)	7	7	100	NS
Cultural (Q4-Q6)		7	7	100	+	74
Access(Q7-Q10)		7	7	100	+	79
Participation (Q11-Q14)		7	7	100	NS	84
Global(Q15)		7	6	86	NS	68
Outcomes/Functioning (Q16-Q20a)		7	7	100	NS	84
Medication (Y/N) (Q21)		7	7	100	NS	100
Medication Scale (Q21a-Q21e) <sup>4</sup>		7	5	71	NS	79

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5 95% Confidence interval compares program % Positive to region % Positive;

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Dutchess Intensive Day Treatment Program	Appropriateness (Q1-Q3)	7	7	100	+	93
	Cultural (Q4-Q6)	7	7	100	+	95
	Access(Q7-Q10)	7	7	100	+	93
	Participation (Q11-Q14)	7	6	86	NS	84
	Global(Q15)	7	7	100	+	92
	Outcomes/Functioning (Q16-Q20a)	7	6	86	NS	88
	Medication (Y/N) (Q21)	7	6	86	NS	77
	Medication Scale (Q21a-Q21e) <sup>4</sup>	6	6	100	+	82
No. Westchester/Putnam Day Treatment Pro	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	95
	Access(Q7-Q10)	< 5	N/A	N/A	N/A	93
	Participation (Q11-Q14)	< 5	N/A	N/A	N/A	84
	Global(Q15)	< 5	N/A	N/A	N/A	92
	Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	88
	Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	77
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	82
Orange Day Treatment Program	Appropriateness (Q1-Q3)	25	25	100	+	93
	Cultural (Q4-Q6)	25	25	100	+	95
	Access(Q7-Q10)	25	25	100	+	93
	Participation (Q11-Q14)	24	21	88	NS	84
	Global(Q15)	24	24	100	+	92
	Outcomes/Functioning (Q16-Q20a)	25	25	100	+	88
	Medication (Y/N) (Q21)	25	18	72	NS	77

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Medication Scale (Q21a-Q21e) <sup>4</sup>	17	13	76	NS	82
Rockland Intensive Day Treatment Program	Appropriateness (Q1-Q3)	6	5	83	-	93
	Cultural (Q4-Q6)	6	5	83	-	95
	Access(Q7-Q10)	6	5	83	-	93
	Participation (Q11-Q14)	6	5	83	NS	84
	Global(Q15)	6	5	83	-	92
	Outcomes/Functioning (Q16-Q20a)	6	5	83	NS	88
	Medication (Y/N) (Q21)	6	3	50	-	77
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	82
Sullivan Day Treatment	Appropriateness (Q1-Q3)	14	14	100	+	93
	Cultural (Q4-Q6)	14	13	93	NS	95
	Access(Q7-Q10)	14	13	93	NS	93
	Participation (Q11-Q14)	14	13	93	+	84
	Global(Q15)	14	12	86	NS	92
	Outcomes/Functioning (Q16-Q20a)	14	12	86	NS	88
	Medication (Y/N) (Q21)	14	10	71	NS	77
	Medication Scale (Q21a-Q21e) <sup>4</sup>	10	10	100	+	82
Ulster County Day Treatment Program	Appropriateness (Q1-Q3)	18	14	78	-	93
	Cultural (Q4-Q6)	18	16	89	-	95
	Access(Q7-Q10)	18	15	83	-	93
	Participation (Q11-Q14)	18	12	67	-	84
	Global(Q15)	18	15	83	-	92
	Outcomes/Functioning (Q16-Q20a)	18	13	72	-	88

1 Program N = Number of response; N varies because of missing data; N < 5 are not shown to protect confidentiality

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Medication (Y/N) (Q21)	18	17	94	+	77
	Medication Scale (Q21a-Q21e) <sup>4</sup>	17	11	65	-	82

REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
SCPC Western Suffolk Day Treatment	Appropriateness (Q1-Q3)	43	39	91	NS	91
	Cultural (Q4-Q6)	43	41	95	NS	94
	Access(Q7-Q10)	43	41	95	NS	97
	Participation (Q11-Q14)	43	38	88	NS	91
	Global(Q15)	42	33	79	NS	83
	Outcomes/Functioning (Q16-Q20a)	43	38	88	NS	88
	Medication (Y/N) (Q21)	43	38	88	NS	88
	Medication Scale (Q21a-Q21e) <sup>4</sup>	38	29	76	NS	78
Wantagh Day Treatment Program	Appropriateness (Q1-Q3)	23	21	91	NS	91
	Cultural (Q4-Q6)	23	21	91	NS	94
	Access(Q7-Q10)	23	23	100	NS	97
	Participation (Q11-Q14)	23	22	96	NS	91
	Global(Q15)	23	21	91	NS	83
	Outcomes/Functioning (Q16-Q20a)	23	20	87	NS	88
	Medication (Y/N) (Q21)	23	20	87	NS	88
	Medication Scale (Q21a-Q21e) <sup>4</sup>	20	16	80	NS	78

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Brooklyn Children's Day Treatment Center	Appropriateness (Q1-Q3)	16	14	88	NS	81
	Cultural (Q4-Q6)	16	14	88	NS	88
	Access(Q7-Q10)	16	14	88	NS	81
	Participation (Q11-Q14)	16	14	88	NS	78
	Global(Q15)	16	12	75	NS	69
	Outcomes/Functioning (Q16-Q20a)	16	14	88	NS	81
	Medication (Y/N) (Q21)	16	15	94	NS	94
	Medication Scale (Q21a-Q21e) <sup>4</sup>	15	11	73	NS	63
South Beach Adolescent Day Treatment Pro	Appropriateness (Q1-Q3)	16	12	75	NS	81
	Cultural (Q4-Q6)	16	14	88	NS	88
	Access(Q7-Q10)	16	12	75	NS	81
	Participation (Q11-Q14)	16	11	69	NS	78
	Global(Q15)	16	10	63	NS	69
	Outcomes/Functioning (Q16-Q20a)	16	12	75	NS	81
	Medication (Y/N) (Q21)	16	15	94	NS	94
	Medication Scale (Q21a-Q21e) <sup>4</sup>	15	8	53	NS	63

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Day Treatment

### Day Treatment Results by Program compared to Region Day Treatment Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
WNYCPC Day Treatment Center	Appropriateness (Q1-Q3)	20	20	100	NS	100
	Cultural (Q4-Q6)	20	19	95	NS	94
	Access(Q7-Q10)	20	20	100	NS	100
	Participation (Q11-Q14)	20	17	85	NS	82
	Global(Q15)	20	19	95	NS	88
	Outcomes/Functioning (Q16-Q20a)	20	18	90	NS	88
	Medication (Y/N) (Q21)	20	17	85	NS	85
	Medication Scale (Q21a-Q21e) <sup>4</sup>	17	16	94	NS	97
	Wayne Finger Lakes Day Treatment Program	Appropriateness (Q1-Q3)	14	14	100	NS
Cultural (Q4-Q6)		14	13	93	NS	94
Access(Q7-Q10)		14	14	100	NS	100
Participation (Q11-Q14)		14	11	79	NS	82
Global(Q15)		14	11	79	NS	88
Outcomes/Functioning (Q16-Q20a)		14	12	86	NS	88
Medication (Y/N) (Q21)		14	12	86	NS	85
Medication Scale (Q21a-Q21e) <sup>4</sup>		12	12	100	NS	97

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Family Assessment of Care Survey Results 2009*

## *Family Based Treatment*

### **Family Response Rate**

<b>Region</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	1182	2814	42.00
Family Based Treatment (Total)	73	112	65.18
Family Based Treatment (Central New York)	4	16	25.00
Family Based Treatment (Hudson River)	18	22	81.82
Family Based Treatment (Long Island)	16	20	80.00
Family Based Treatment (New York City)	20	31	64.52
Family Based Treatment (Western New York)	15	23	65.22

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results Compared to All Programs Statewide

Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Appropriateness (Q1-Q3)	72	71	99	+	97
Cultural (Q4-Q6)	73	73	100	+	100
Access(Q7-Q9)	73	70	96	NS	97
Participation (Q10-Q13)	73	71	97	NS	98
Global(Q14-Q17)	72	71	99	+	97
Outcomes/Functioning (Q18-Q22)	72	58	81	-	84
Social Connectedness (Q23-Q27)	72	64	89	+	86
Medication (Y/N) (Q28)	73	66	90	+	84
Medication Scale (Q28a-Q28e) <sup>4</sup>	66	65	98	+	96

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Region Compared to Statewide Family Based Treatment Results

REGION\_DESC=Central New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	99
Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
Participation (Q10-Q13)	< 5	N/A	N/A	N/A	97
Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	81
Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	89
Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	90
Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	98

REGION\_DESC=Hudson River

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	17	17	100	NS	99
Cultural (Q4-Q6)	18	18	100	NS	100
Access(Q7-Q9)	18	17	94	NS	96
Participation (Q10-Q13)	18	18	100	NS	97
Global(Q14-Q17)	17	17	100	NS	99
Outcomes/Functioning (Q18-Q22)	17	16	94	+	81
Social Connectedness (Q23-Q27)	17	17	100	+	89
Medication (Y/N) (Q28)	18	16	89	NS	90
Medication Scale (Q28a-Q28e) <sup>4</sup>	16	16	100	NS	98

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Region Compared to Statewide Family Based Treatment Results

#### REGION\_DESC=Long Island

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	16	16	100	NS	99
Cultural (Q4-Q6)	16	16	100	NS	100
Access(Q7-Q9)	16	15	94	NS	96
Participation (Q10-Q13)	16	14	88	-	97
Global(Q14-Q17)	16	16	100	NS	99
Outcomes/Functioning (Q18-Q22)	16	13	81	NS	81
Social Connectedness (Q23-Q27)	16	14	88	NS	89
Medication (Y/N) (Q28)	16	14	88	NS	90
Medication Scale (Q28a-Q28e) <sup>4</sup>	14	13	93	-	98

#### REGION\_DESC=New York City

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	20	20	100	NS	99
Cultural (Q4-Q6)	20	20	100	NS	100
Access(Q7-Q9)	20	20	100	NS	96
Participation (Q10-Q13)	20	20	100	NS	97
Global(Q14-Q17)	20	20	100	NS	99
Outcomes/Functioning (Q18-Q22)	20	14	70	-	81
Social Connectedness (Q23-Q27)	20	19	95	NS	89
Medication (Y/N) (Q28)	20	18	90	NS	90
Medication Scale (Q28a-Q28e) <sup>4</sup>	18	18	100	NS	98

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Region Compared to Statewide Family Based Treatment Results

REGION\_DESC=Western New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	15	14	93	-	99
Cultural (Q4-Q6)	15	15	100	NS	100
Access(Q7-Q9)	15	14	93	NS	96
Participation (Q10-Q13)	15	15	100	NS	97
Global(Q14-Q17)	15	14	93	-	99
Outcomes/Functioning (Q18-Q22)	15	11	73	NS	81
Social Connectedness (Q23-Q27)	15	10	67	-	89
Medication (Y/N) (Q28)	15	14	93	NS	90
Medication Scale (Q28a-Q28e) <sup>4</sup>	14	14	100	NS	98

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Program compared to Region Family Based Treatment Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Family to Family	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	100
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	100
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	100
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Astor Home For Children Family Based Tx	Appropriateness (Q1-Q3)	6	6	100	NS	100
	Cultural (Q4-Q6)	7	7	100	NS	100
	Access(Q7-Q9)	7	6	86	NS	94
	Participation (Q10-Q13)	7	7	100	NS	100
	Global(Q14-Q17)	6	6	100	NS	100
	Outcomes/Functioning (Q18-Q22)	6	6	100	NS	94
	Social Connectedness (Q23-Q27)	6	6	100	NS	100
	Medication (Y/N) (Q28)	7	7	100	NS	89
	Medication Scale (Q28a-Q28e) <sup>4</sup>	7	7	100	NS	100
MHA of Ulster County - The Harbour Progr	Appropriateness (Q1-Q3)	8	8	100	NS	100
	Cultural (Q4-Q6)	8	8	100	NS	100
	Access(Q7-Q9)	8	8	100	NS	94

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+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Program compared to Region Family Based Treatment Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Participation (Q10-Q13)	8	8	100	NS	100
	Global(Q14-Q17)	8	8	100	NS	100
	Outcomes/Functioning (Q18-Q22)	8	8	100	NS	94
	Social Connectedness (Q23-Q27)	8	8	100	NS	100
	Medication (Y/N) (Q28)	8	6	75	NS	89
	Medication Scale (Q28a-Q28e) <sup>4</sup>	6	6	100	NS	100
St. Catherine's Family Based Treatment P	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	94
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	94
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	100
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	89
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100

REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Circle Family Based Treatment Program	Appropriateness (Q1-Q3)	12	12	100	NS	100
	Cultural (Q4-Q6)	12	12	100	NS	100
	Access(Q7-Q9)	12	11	92	NS	94
	Participation (Q10-Q13)	12	10	83	NS	88
	Global(Q14-Q17)	12	12	100	NS	100

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Program compared to Region Family Based Treatment Results

#### REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Outcomes/Functioning (Q18-Q22)	12	10	83	NS	81
	Social Connectedness (Q23-Q27)	12	10	83	NS	88
	Medication (Y/N) (Q28)	12	10	83	NS	88
	Medication Scale (Q28a-Q28e) <sup>4</sup>	10	9	90	NS	93
Turnabout Family Based Treatment Program	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	94
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	88
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	81
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	88
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	93

#### REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Bonding Links	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	100
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	70

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Program compared to Region Family Based Treatment Results

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	95
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	90
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Bonding Links - Enlazos Familiares Queen	Appropriateness (Q1-Q3)	6	6	100	NS	100
	Cultural (Q4-Q6)	6	6	100	NS	100
	Access(Q7-Q9)	6	6	100	NS	100
	Participation (Q10-Q13)	6	6	100	NS	100
	Global(Q14-Q17)	6	6	100	NS	100
	Outcomes/Functioning (Q18-Q22)	6	6	100	+	70
	Social Connectedness (Q23-Q27)	6	6	100	NS	95
	Medication (Y/N) (Q28)	6	6	100	NS	90
	Medication Scale (Q28a-Q28e) <sup>4</sup>	6	6	100	NS	100
SCO Family of Services FBT Program - Bro	Appropriateness (Q1-Q3)	12	12	100	NS	100
	Cultural (Q4-Q6)	12	12	100	NS	100
	Access(Q7-Q9)	12	12	100	NS	100
	Participation (Q10-Q13)	12	12	100	NS	100
	Global(Q14-Q17)	12	12	100	NS	100
	Outcomes/Functioning (Q18-Q22)	12	7	58	NS	70
	Social Connectedness (Q23-Q27)	12	11	92	NS	95
	Medication (Y/N) (Q28)	12	10	83	NS	90
	Medication Scale (Q28a-Q28e) <sup>4</sup>	10	10	100	NS	100
SCO Family of Services FBT Program - Que	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	100

1 Program N = Number of response; N varies because of missing data; N < 5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Program compared to Region Family Based Treatment Results

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	70
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	95
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	90
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Child & Family Services Family Based Tre	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	93
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	93
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	93
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	73
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	67
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	93
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Hillside Family Based Treatment Program	Appropriateness (Q1-Q3)	13	12	92	NS	93
	Cultural (Q4-Q6)	13	13	100	NS	100
	Access(Q7-Q9)	13	12	92	NS	93
	Participation (Q10-Q13)	13	13	100	NS	100
	Global(Q14-Q17)	13	12	92	NS	93
	Outcomes/Functioning (Q18-Q22)	13	9	69	NS	73

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Program compared to Region Family Based Treatment Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Social Connectedness (Q23-Q27)	13	9	69	NS	67
	Medication (Y/N) (Q28)	13	12	92	NS	93
	Medication Scale (Q28a-Q28e) <sup>4</sup>	12	12	100	NS	100

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Youth Assessment of Care Survey Results 2009*

## *Family Based Treatment*

### **Youth Response Rate**

<b>Region</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	827	1199	68.97
Family Based Treatment (Total)	84	110	76.36
Family Based Treatment (Central New York)	6	15	40.00
Family Based Treatment (Hudson River)	23	25	92.00
Family Based Treatment (Long Island)	17	17	100.00
Family Based Treatment (New York City)	27	39	69.23
Family Based Treatment (Western New York)	11	14	78.57

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results Compared to All Programs Statewide

Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Appropriateness (Q1-Q3)	84	81	96	+	93
Cultural (Q4-Q6)	84	83	99	+	94
Access(Q7-Q10)	84	83	99	+	95
Participation (Q11-Q14)	84	82	98	+	91
Global(Q15)	84	77	92	+	87
Outcomes/Functioning (Q16-Q20a)	84	82	98	+	92
Medication (Y/N) (Q21)	84	70	83	-	88
Medication Scale (Q21a-Q21e) <sup>4</sup>	70	61	87	+	81

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Region Compared to Statewide Family Based Treatment Results

REGION\_DESC=Central New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	6	6	100	NS	96
Cultural (Q4-Q6)	6	6	100	NS	99
Access(Q7-Q10)	6	6	100	NS	99
Participation (Q11-Q14)	6	6	100	NS	98
Global(Q15)	6	6	100	+	92
Outcomes/Functioning (Q16-Q20a)	6	6	100	NS	98
Medication (Y/N) (Q21)	6	5	83	NS	83
Medication Scale (Q21a-Q21e) <sup>4</sup>	5	4	80	NS	87

REGION\_DESC=Hudson River

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	23	23	100	NS	96
Cultural (Q4-Q6)	23	23	100	NS	99
Access(Q7-Q10)	23	23	100	NS	99
Participation (Q11-Q14)	23	23	100	NS	98
Global(Q15)	23	23	100	+	92
Outcomes/Functioning (Q16-Q20a)	23	23	100	NS	98
Medication (Y/N) (Q21)	23	18	78	NS	83
Medication Scale (Q21a-Q21e) <sup>4</sup>	18	17	94	NS	87

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Region Compared to Statewide Family Based Treatment Results

#### REGION\_DESC=Long Island

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	17	15	88	-	96
Cultural (Q4-Q6)	17	17	100	NS	99
Access(Q7-Q10)	17	17	100	NS	99
Participation (Q11-Q14)	17	16	94	-	98
Global(Q15)	17	14	82	-	92
Outcomes/Functioning (Q16-Q20a)	17	15	88	-	98
Medication (Y/N) (Q21)	17	13	76	NS	83
Medication Scale (Q21a-Q21e) <sup>4</sup>	13	11	85	NS	87

#### REGION\_DESC=New York City

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	27	26	96	NS	96
Cultural (Q4-Q6)	27	26	96	-	99
Access(Q7-Q10)	27	26	96	-	99
Participation (Q11-Q14)	27	27	100	NS	98
Global(Q15)	27	25	93	NS	92
Outcomes/Functioning (Q16-Q20a)	27	27	100	NS	98
Medication (Y/N) (Q21)	27	26	96	+	83
Medication Scale (Q21a-Q21e) <sup>4</sup>	26	23	88	NS	87

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Region Compared to Statewide Family Based Treatment Results

REGION\_DESC=Western New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	11	11	100	NS	96
Cultural (Q4-Q6)	11	11	100	NS	99
Access(Q7-Q10)	11	11	100	NS	99
Participation (Q11-Q14)	11	10	91	-	98
Global(Q15)	11	9	82	-	92
Outcomes/Functioning (Q16-Q20a)	11	11	100	NS	98
Medication (Y/N) (Q21)	11	8	73	-	83
Medication Scale (Q21a-Q21e) <sup>4</sup>	8	6	75	-	87

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Program compared to Region Family Based Treatment Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Family to Family	Appropriateness (Q1-Q3)	6	6	100	NS	100
	Cultural (Q4-Q6)	6	6	100	NS	100
	Access(Q7-Q10)	6	6	100	NS	100
	Participation (Q11-Q14)	6	6	100	NS	100
	Global(Q15)	6	6	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	6	6	100	NS	100
	Medication (Y/N) (Q21)	6	5	83	NS	83
	Medication Scale (Q21a-Q21e) <sup>4</sup>	5	4	80	NS	80

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Astor Home For Children Family Based Tx	Appropriateness (Q1-Q3)	5	5	100	NS	100
	Cultural (Q4-Q6)	5	5	100	NS	100
	Access(Q7-Q10)	5	5	100	NS	100
	Participation (Q11-Q14)	5	5	100	NS	100
	Global(Q15)	5	5	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	5	5	100	NS	100
	Medication (Y/N) (Q21)	5	5	100	+	78
	Medication Scale (Q21a-Q21e) <sup>4</sup>	5	5	100	NS	94
MHA of Ulster County - The Harbour Progr	Appropriateness (Q1-Q3)	14	14	100	NS	100
	Cultural (Q4-Q6)	14	14	100	NS	100
	Access(Q7-Q10)	14	14	100	NS	100
	Participation (Q11-Q14)	14	14	100	NS	100

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Program compared to Region Family Based Treatment Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Global(Q15)	14	14	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	14	14	100	NS	100
	Medication (Y/N) (Q21)	14	9	64	NS	78
	Medication Scale (Q21a-Q21e) <sup>4</sup>	9	9	100	NS	94
St. Catherine's Family Based Treatment P	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q10)	< 5	N/A	N/A	N/A	100
	Participation (Q11-Q14)	< 5	N/A	N/A	N/A	100
	Global(Q15)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	100
	Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	78
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	94

REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Circle Family Based Treatment Program	Appropriateness (Q1-Q3)	8	7	88	NS	88
	Cultural (Q4-Q6)	8	8	100	NS	100
	Access(Q7-Q10)	8	8	100	NS	100
	Participation (Q11-Q14)	8	8	100	NS	94
	Global(Q15)	8	6	75	NS	82
	Outcomes/Functioning (Q16-Q20a)	8	7	88	NS	88
	Medication (Y/N) (Q21)	8	6	75	NS	76
	Medication Scale (Q21a-Q21e) <sup>4</sup>	6	5	83	NS	85

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

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+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Program compared to Region Family Based Treatment Results

#### REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Turnabout Family Based Treatment Program	Appropriateness (Q1-Q3)	9	8	89	NS	88
	Cultural (Q4-Q6)	9	9	100	NS	100
	Access(Q7-Q10)	9	9	100	NS	100
	Participation (Q11-Q14)	9	8	89	NS	94
	Global(Q15)	9	8	89	NS	82
	Outcomes/Functioning (Q16-Q20a)	9	8	89	NS	88
	Medication (Y/N) (Q21)	9	7	78	NS	76
	Medication Scale (Q21a-Q21e) <sup>4</sup>	7	6	86	NS	85

#### REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Bonding Links	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	96
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
	Access(Q7-Q10)	< 5	N/A	N/A	N/A	96
	Participation (Q11-Q14)	< 5	N/A	N/A	N/A	100
	Global(Q15)	< 5	N/A	N/A	N/A	93
	Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	100
	Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	96
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	88
Bonding Links - Enlazos Familiares Queen	Appropriateness (Q1-Q3)	6	6	100	NS	96
	Cultural (Q4-Q6)	6	6	100	NS	96
	Access(Q7-Q10)	6	5	83	-	96

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Program compared to Region Family Based Treatment Results

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Participation (Q11-Q14)	6	6	100	NS	100
	Global(Q15)	6	6	100	NS	93
	Outcomes/Functioning (Q16-Q20a)	6	6	100	NS	100
	Medication (Y/N) (Q21)	6	6	100	NS	96
	Medication Scale (Q21a-Q21e) <sup>4</sup>	6	4	67	-	88
SCO Family of Services FBT Program - Bro	Appropriateness (Q1-Q3)	14	13	93	NS	96
	Cultural (Q4-Q6)	14	13	93	NS	96
	Access(Q7-Q10)	14	14	100	NS	96
	Participation (Q11-Q14)	14	14	100	NS	100
	Global(Q15)	14	13	93	NS	93
	Outcomes/Functioning (Q16-Q20a)	14	14	100	NS	100
	Medication (Y/N) (Q21)	14	13	93	NS	96
	Medication Scale (Q21a-Q21e) <sup>4</sup>	13	12	92	NS	88
SCO Family of Services FBT Program - Que	Appropriateness (Q1-Q3)	5	5	100	NS	96
	Cultural (Q4-Q6)	5	5	100	NS	96
	Access(Q7-Q10)	5	5	100	NS	96
	Participation (Q11-Q14)	5	5	100	NS	100
	Global(Q15)	5	5	100	NS	93
	Outcomes/Functioning (Q16-Q20a)	5	5	100	NS	100
	Medication (Y/N) (Q21)	5	5	100	NS	96
	Medication Scale (Q21a-Q21e) <sup>4</sup>	5	5	100	NS	88

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## Family Based Treatment

### Family Based Treatment Results by Program compared to Region Family Based Treatment Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Child & Family Services Family Based Tre	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q10)	< 5	N/A	N/A	N/A	100
	Participation (Q11-Q14)	< 5	N/A	N/A	N/A	91
	Global(Q15)	< 5	N/A	N/A	N/A	82
	Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	100
	Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	73
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	75
Hillside Family Based Treatment Program	Appropriateness (Q1-Q3)	8	8	100	NS	100
	Cultural (Q4-Q6)	8	8	100	NS	100
	Access(Q7-Q10)	8	8	100	NS	100
	Participation (Q11-Q14)	8	7	88	NS	91
	Global(Q15)	8	6	75	NS	82
	Outcomes/Functioning (Q16-Q20a)	8	8	100	NS	100
	Medication (Y/N) (Q21)	8	5	63	NS	73
	Medication Scale (Q21a-Q21e) <sup>4</sup>	5	4	80	NS	75

1 Program N = Number of response; N varies because of missing data; N < 5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### Family Response Rate

Region	Surveys Completed	Surveys Distributed	Response Rate
Statewide	1182	2814	42.00
HCBS Waiver Individualized Care Coordination (Total)	574	1236	46.44
HCBS Waiver Individualized Care Coordination (Central New York)	90	211	42.65
HCBS Waiver Individualized Care Coordination (Hudson River)	97	214	45.33
HCBS Waiver Individualized Care Coordination (Long Island)	97	142	68.31
HCBS Waiver Individualized Care Coordination (New York City)	140	413	33.90
HCBS Waiver Individualized Care Coordination (Western New York)	150	256	58.59

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results Compared to All Programs Statewide

Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Appropriateness (Q1-Q3)	572	559	98	NS	97
Cultural (Q4-Q6)	573	573	100	+	100
Access(Q7-Q9)	572	561	98	+	97
Participation (Q10-Q13)	572	568	99	+	98
Global(Q14-Q17)	571	563	99	+	97
Outcomes/Functioning (Q18-Q22)	569	470	83	NS	84
Social Connectedness (Q23-Q27)	569	498	88	NS	86
Medication (Y/N) (Q28)	574	520	91	+	84
Medication Scale (Q28a-Q28e) <sup>4</sup>	503	480	95	NS	96

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Region Compared to Statewide HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Central New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	90	89	99	NS	98
Cultural (Q4-Q6)	90	90	100	NS	100
Access(Q7-Q9)	90	86	96	-	98
Participation (Q10-Q13)	90	90	100	+	99
Global(Q14-Q17)	90	89	99	NS	99
Outcomes/Functioning (Q18-Q22)	89	74	83	NS	83
Social Connectedness (Q23-Q27)	90	79	88	NS	88
Medication (Y/N) (Q28)	90	80	89	NS	91
Medication Scale (Q28a-Q28e) <sup>4</sup>	79	79	100	+	95

REGION\_DESC=Hudson River

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	97	96	99	+	98
Cultural (Q4-Q6)	97	97	100	NS	100
Access(Q7-Q9)	97	97	100	+	98
Participation (Q10-Q13)	97	97	100	+	99
Global(Q14-Q17)	97	96	99	NS	99
Outcomes/Functioning (Q18-Q22)	97	82	85	NS	83
Social Connectedness (Q23-Q27)	97	89	92	+	88
Medication (Y/N) (Q28)	97	93	96	+	91
Medication Scale (Q28a-Q28e) <sup>4</sup>	90	87	97	NS	95

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Region Compared to Statewide HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Long Island

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	97	95	98	NS	98
Cultural (Q4-Q6)	97	97	100	NS	100
Access(Q7-Q9)	97	96	99	NS	98
Participation (Q10-Q13)	97	95	98	-	99
Global(Q14-Q17)	97	97	100	+	99
Outcomes/Functioning (Q18-Q22)	97	84	87	+	83
Social Connectedness (Q23-Q27)	97	85	88	NS	88
Medication (Y/N) (Q28)	97	92	95	+	91
Medication Scale (Q28a-Q28e) <sup>4</sup>	88	84	95	NS	95

REGION\_DESC=New York City

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	139	136	98	NS	98
Cultural (Q4-Q6)	139	139	100	NS	100
Access(Q7-Q9)	138	135	98	NS	98
Participation (Q10-Q13)	138	137	99	NS	99
Global(Q14-Q17)	138	136	99	NS	99
Outcomes/Functioning (Q18-Q22)	138	113	82	NS	83
Social Connectedness (Q23-Q27)	138	120	87	NS	88
Medication (Y/N) (Q28)	140	117	84	-	91
Medication Scale (Q28a-Q28e) <sup>4</sup>	114	103	90	-	95

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Region Compared to Statewide HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Western New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	149	143	96	-	98
Cultural (Q4-Q6)	150	150	100	NS	100
Access(Q7-Q9)	150	147	98	NS	98
Participation (Q10-Q13)	150	149	99	NS	99
Global(Q14-Q17)	149	145	97	-	99
Outcomes/Functioning (Q18-Q22)	148	117	79	-	83
Social Connectedness (Q23-Q27)	147	125	85	NS	88
Medication (Y/N) (Q28)	150	138	92	NS	91
Medication Scale (Q28a-Q28e) <sup>4</sup>	132	127	96	NS	95

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Behav Health HCBS - ICC	Appropriateness (Q1-Q3)	6	6	100	NS	99
	Cultural (Q4-Q6)	6	6	100	NS	100
	Access(Q7-Q9)	6	5	83	-	96
	Participation (Q10-Q13)	6	6	100	NS	100
	Global(Q14-Q17)	6	6	100	NS	99
	Outcomes/Functioning (Q18-Q22)	6	5	83	NS	83
	Social Connectedness (Q23-Q27)	6	5	83	NS	88
	Medication (Y/N) (Q28)	6	6	100	+	89
	Medication Scale (Q28a-Q28e) <sup>4</sup>	6	6	100	NS	100
C.C. Broome HCBS - ICC	Appropriateness (Q1-Q3)	11	11	100	NS	99
	Cultural (Q4-Q6)	11	11	100	NS	100
	Access(Q7-Q9)	11	11	100	+	96
	Participation (Q10-Q13)	11	11	100	NS	100
	Global(Q14-Q17)	11	11	100	NS	99
	Outcomes/Functioning (Q18-Q22)	10	9	90	NS	83
	Social Connectedness (Q23-Q27)	11	10	91	NS	88
	Medication (Y/N) (Q28)	11	8	73	-	89
	Medication Scale (Q28a-Q28e) <sup>4</sup>	8	8	100	NS	100
Children's HCBS Waiver Program	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	99
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	96
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	83
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88

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3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	89
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100
Citizens Advocate HCBS - ICC	Appropriateness (Q1-Q3)	6	5	83	-	99
	Cultural (Q4-Q6)	6	6	100	NS	100
	Access(Q7-Q9)	6	5	83	-	96
	Participation (Q10-Q13)	6	6	100	NS	100
	Global(Q14-Q17)	6	6	100	NS	99
	Outcomes/Functioning (Q18-Q22)	6	4	67	-	83
	Social Connectedness (Q23-Q27)	6	5	83	NS	88
	Medication (Y/N) (Q28)	6	5	83	NS	89
	Medication Scale (Q28a-Q28e) <sup>4</sup>	5	5	100	NS	100
Families First HCBS - ICC	Appropriateness (Q1-Q3)	8	8	100	NS	99
	Cultural (Q4-Q6)	8	8	100	NS	100
	Access(Q7-Q9)	8	8	100	+	96
	Participation (Q10-Q13)	8	8	100	NS	100
	Global(Q14-Q17)	8	8	100	NS	99
	Outcomes/Functioning (Q18-Q22)	8	6	75	-	83
	Social Connectedness (Q23-Q27)	8	8	100	+	88
	Medication (Y/N) (Q28)	8	8	100	+	89
	Medication Scale (Q28a-Q28e) <sup>4</sup>	8	8	100	NS	100
Hillside HCBS - ICC CENTRAL	Appropriateness (Q1-Q3)	13	13	100	NS	99
	Cultural (Q4-Q6)	13	13	100	NS	100
	Access(Q7-Q9)	13	12	92	NS	96
	Participation (Q10-Q13)	13	13	100	NS	100
	Global(Q14-Q17)	13	13	100	NS	99

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Outcomes/Functioning (Q18-Q22)	13	12	92	+	83
	Social Connectedness (Q23-Q27)	13	11	85	NS	88
	Medication (Y/N) (Q28)	13	11	85	NS	89
	Medication Scale (Q28a-Q28e) <sup>4</sup>	11	11	100	NS	100
MHA Ulster HCBS - ICC	Appropriateness (Q1-Q3)	23	23	100	NS	99
	Cultural (Q4-Q6)	23	23	100	NS	100
	Access(Q7-Q9)	23	23	100	+	96
	Participation (Q10-Q13)	23	23	100	NS	100
	Global(Q14-Q17)	23	23	100	NS	99
	Outcomes/Functioning (Q18-Q22)	23	20	87	NS	83
	Social Connectedness (Q23-Q27)	23	21	91	NS	88
	Medication (Y/N) (Q28)	23	19	83	NS	89
	Medication Scale (Q28a-Q28e) <sup>4</sup>	19	19	100	NS	100
North Country TLS HCBS - ICC	Appropriateness (Q1-Q3)	16	16	100	NS	99
	Cultural (Q4-Q6)	16	16	100	NS	100
	Access(Q7-Q9)	16	16	100	+	96
	Participation (Q10-Q13)	16	16	100	NS	100
	Global(Q14-Q17)	16	16	100	NS	99
	Outcomes/Functioning (Q18-Q22)	16	13	81	NS	83
	Social Connectedness (Q23-Q27)	16	14	88	NS	88
	Medication (Y/N) (Q28)	16	16	100	+	89
	Medication Scale (Q28a-Q28e) <sup>4</sup>	15	15	100	NS	100
Parsons HCBS - ICC	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	99
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	96

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	83
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	88
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	89
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	100

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Astor HCBS - ICC	Appropriateness (Q1-Q3)	12	12	100	NS	99
	Cultural (Q4-Q6)	12	12	100	NS	100
	Access(Q7-Q9)	12	12	100	NS	100
	Participation (Q10-Q13)	12	12	100	NS	100
	Global(Q14-Q17)	12	12	100	NS	99
	Outcomes/Functioning (Q18-Q22)	12	11	92	NS	85
	Social Connectedness (Q23-Q27)	12	11	92	NS	92
	Medication (Y/N) (Q28)	12	12	100	+	96
	Medication Scale (Q28a-Q28e) <sup>4</sup>	12	12	100	NS	97
Green Chimneys HCBS Waiver Individualize	Appropriateness (Q1-Q3)	9	9	100	NS	99
	Cultural (Q4-Q6)	9	9	100	NS	100
	Access(Q7-Q9)	9	9	100	NS	100
	Participation (Q10-Q13)	9	9	100	NS	100
	Global(Q14-Q17)	9	9	100	NS	99

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3 95% Confidence interval compares program % Positive to statewide % Positive;

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Outcomes/Functioning (Q18-Q22)	9	9	100	+	85
	Social Connectedness (Q23-Q27)	9	9	100	+	92
	Medication (Y/N) (Q28)	9	8	89	-	96
	Medication Scale (Q28a-Q28e) <sup>4</sup>	7	7	100	NS	97
MHA Ulster HCBS - ICC	Appropriateness (Q1-Q3)	10	9	90	-	99
	Cultural (Q4-Q6)	10	10	100	NS	100
	Access(Q7-Q9)	10	10	100	NS	100
	Participation (Q10-Q13)	10	10	100	NS	100
	Global(Q14-Q17)	10	9	90	-	99
	Outcomes/Functioning (Q18-Q22)	10	5	50	-	85
	Social Connectedness (Q23-Q27)	10	8	80	-	92
	Medication (Y/N) (Q28)	10	9	90	-	96
	Medication Scale (Q28a-Q28e) <sup>4</sup>	9	9	100	NS	97
MHA Westchester HCBS - ICC	Appropriateness (Q1-Q3)	20	20	100	NS	99
	Cultural (Q4-Q6)	20	20	100	NS	100
	Access(Q7-Q9)	20	20	100	NS	100
	Participation (Q10-Q13)	20	20	100	NS	100
	Global(Q14-Q17)	20	20	100	NS	99
	Outcomes/Functioning (Q18-Q22)	20	18	90	NS	85
	Social Connectedness (Q23-Q27)	20	19	95	NS	92
	Medication (Y/N) (Q28)	20	19	95	NS	96
	Medication Scale (Q28a-Q28e) <sup>4</sup>	19	18	95	NS	97
Occupations Inc. HCBS - ICC	Appropriateness (Q1-Q3)	6	6	100	NS	99
	Cultural (Q4-Q6)	6	6	100	NS	100

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3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Access(Q7-Q9)	6	6	100	NS	100
	Participation (Q10-Q13)	6	6	100	NS	100
	Global(Q14-Q17)	6	6	100	NS	99
	Outcomes/Functioning (Q18-Q22)	6	6	100	+	85
	Social Connectedness (Q23-Q27)	6	5	83	-	92
	Medication (Y/N) (Q28)	6	6	100	+	96
	Medication Scale (Q28a-Q28e) <sup>4</sup>	6	6	100	NS	97
Parsons HCBS - ICC	Appropriateness (Q1-Q3)	23	23	100	NS	99
	Cultural (Q4-Q6)	23	23	100	NS	100
	Access(Q7-Q9)	23	23	100	NS	100
	Participation (Q10-Q13)	23	23	100	NS	100
	Global(Q14-Q17)	23	23	100	NS	99
	Outcomes/Functioning (Q18-Q22)	23	19	83	NS	85
	Social Connectedness (Q23-Q27)	23	20	87	NS	92
	Medication (Y/N) (Q28)	23	22	96	NS	96
	Medication Scale (Q28a-Q28e) <sup>4</sup>	20	20	100	NS	97
St. Dominics HCBS - ICC	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	99
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	100
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	100
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	99
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	85
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	92
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	96

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	97
WJCS HCBS - ICC	Appropriateness (Q1-Q3)	14	14	100	NS	99
	Cultural (Q4-Q6)	14	14	100	NS	100
	Access(Q7-Q9)	14	14	100	NS	100
	Participation (Q10-Q13)	14	14	100	NS	100
	Global(Q14-Q17)	14	14	100	NS	99
	Outcomes/Functioning (Q18-Q22)	14	11	79	NS	85
	Social Connectedness (Q23-Q27)	14	14	100	+	92
	Medication (Y/N) (Q28)	14	14	100	+	96
	Medication Scale (Q28a-Q28e) <sup>4</sup>	14	12	86	-	97

REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Family and Children HCBS - ICC	Appropriateness (Q1-Q3)	31	31	100	NS	98
	Cultural (Q4-Q6)	31	31	100	NS	100
	Access(Q7-Q9)	31	31	100	NS	99
	Participation (Q10-Q13)	31	30	97	NS	98
	Global(Q14-Q17)	31	31	100	NS	100
	Outcomes/Functioning (Q18-Q22)	31	27	87	NS	87
	Social Connectedness (Q23-Q27)	31	29	94	NS	88
	Medication (Y/N) (Q28)	31	31	100	+	95
	Medication Scale (Q28a-Q28e) <sup>4</sup>	30	28	93	NS	95
Pederson-Krag House	Appropriateness (Q1-Q3)	66	64	97	NS	98

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

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# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Cultural (Q4-Q6)	66	66	100	NS	100
	Access(Q7-Q9)	66	65	98	NS	99
	Participation (Q10-Q13)	66	65	98	NS	98
	Global(Q14-Q17)	66	66	100	NS	100
	Outcomes/Functioning (Q18-Q22)	66	57	86	NS	87
	Social Connectedness (Q23-Q27)	66	56	85	NS	88
	Medication (Y/N) (Q28)	66	61	92	NS	95
	Medication Scale (Q28a-Q28e) <sup>4</sup>	58	56	97	NS	95

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Jewish Board F&C HCBS - ICC	Appropriateness (Q1-Q3)	13	12	92	-	98
	Cultural (Q4-Q6)	13	13	100	NS	100
	Access(Q7-Q9)	13	12	92	-	98
	Participation (Q10-Q13)	13	13	100	NS	99
	Global(Q14-Q17)	13	13	100	NS	99
	Outcomes/Functioning (Q18-Q22)	13	9	69	-	82
	Social Connectedness (Q23-Q27)	13	10	77	-	87
	Medication (Y/N) (Q28)	13	10	77	-	84
	Medication Scale (Q28a-Q28e) <sup>4</sup>	10	9	90	NS	90
Jewish Child Care Assoc HCBS - ICC	Appropriateness (Q1-Q3)	30	29	97	NS	98
	Cultural (Q4-Q6)	30	30	100	NS	100
	Access(Q7-Q9)	30	29	97	NS	98
	Participation (Q10-Q13)	30	30	100	NS	99

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Global(Q14-Q17)	30	29	97	NS	99
	Outcomes/Functioning (Q18-Q22)	30	26	87	NS	82
	Social Connectedness (Q23-Q27)	30	26	87	NS	87
	Medication (Y/N) (Q28)	30	25	83	NS	84
	Medication Scale (Q28a-Q28e) <sup>4</sup>	25	23	92	NS	90
SCO-HCBS - ICC	Appropriateness (Q1-Q3)	24	24	100	NS	98
	Cultural (Q4-Q6)	24	24	100	NS	100
	Access(Q7-Q9)	24	24	100	NS	98
	Participation (Q10-Q13)	24	24	100	NS	99
	Global(Q14-Q17)	24	24	100	NS	99
	Outcomes/Functioning (Q18-Q22)	24	21	88	NS	82
	Social Connectedness (Q23-Q27)	24	23	96	+	87
	Medication (Y/N) (Q28)	24	20	83	NS	84
	Medication Scale (Q28a-Q28e) <sup>4</sup>	20	20	100	+	90
St. Dominics HCBS - ICC	Appropriateness (Q1-Q3)	21	20	95	-	98
	Cultural (Q4-Q6)	21	21	100	NS	100
	Access(Q7-Q9)	21	20	95	-	98
	Participation (Q10-Q13)	20	19	95	-	99
	Global(Q14-Q17)	20	19	95	-	99
	Outcomes/Functioning (Q18-Q22)	20	16	80	NS	82
	Social Connectedness (Q23-Q27)	20	14	70	-	87
	Medication (Y/N) (Q28)	21	18	86	NS	84
	Medication Scale (Q28a-Q28e) <sup>4</sup>	17	13	76	-	90
St. Lukes-Roosevelt HCBS - ICC	Appropriateness (Q1-Q3)	7	7	100	NS	98
	Cultural (Q4-Q6)	7	7	100	NS	100

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Access(Q7-Q9)	7	7	100	NS	98
	Participation (Q10-Q13)	7	7	100	NS	99
	Global(Q14-Q17)	7	7	100	NS	99
	Outcomes/Functioning (Q18-Q22)	7	5	71	-	82
	Social Connectedness (Q23-Q27)	7	6	86	NS	87
	Medication (Y/N) (Q28)	8	6	75	-	84
	Medication Scale (Q28a-Q28e) <sup>4</sup>	6	6	100	+	90
Steinway HCBS - ICC	Appropriateness (Q1-Q3)	44	44	100	NS	98
	Cultural (Q4-Q6)	44	44	100	NS	100
	Access(Q7-Q9)	43	43	100	NS	98
	Participation (Q10-Q13)	44	44	100	NS	99
	Global(Q14-Q17)	44	44	100	NS	99
	Outcomes/Functioning (Q18-Q22)	44	36	82	NS	82
	Social Connectedness (Q23-Q27)	44	41	93	+	87
	Medication (Y/N) (Q28)	44	38	86	NS	84
	Medication Scale (Q28a-Q28e) <sup>4</sup>	36	32	89	NS	90

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Child & Family HCBS - ICC	Appropriateness (Q1-Q3)	37	34	92	-	96
	Cultural (Q4-Q6)	38	38	100	NS	100
	Access(Q7-Q9)	38	37	97	NS	98
	Participation (Q10-Q13)	38	37	97	-	99
	Global(Q14-Q17)	37	35	95	-	97

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Outcomes/Functioning (Q18-Q22)	37	31	84	NS	79
	Social Connectedness (Q23-Q27)	37	32	86	NS	85
	Medication (Y/N) (Q28)	38	35	92	NS	92
	Medication Scale (Q28a-Q28e) <sup>4</sup>	35	34	97	NS	96
HCBS Waiver Individualized Care Coordina	Appropriateness (Q1-Q3)	8	7	88	-	96
	Cultural (Q4-Q6)	8	8	100	NS	100
	Access(Q7-Q9)	8	7	88	-	98
	Participation (Q10-Q13)	8	8	100	NS	99
	Global(Q14-Q17)	8	8	100	+	97
	Outcomes/Functioning (Q18-Q22)	8	5	63	-	79
	Social Connectedness (Q23-Q27)	8	5	63	-	85
	Medication (Y/N) (Q28)	8	7	88	-	92
	Medication Scale (Q28a-Q28e) <sup>4</sup>	7	7	100	+	96
Hillside Monroe HCBS - ICC	Appropriateness (Q1-Q3)	26	26	100	+	96
	Cultural (Q4-Q6)	26	26	100	NS	100
	Access(Q7-Q9)	26	25	96	NS	98
	Participation (Q10-Q13)	26	26	100	NS	99
	Global(Q14-Q17)	26	24	92	-	97
	Outcomes/Functioning (Q18-Q22)	26	19	73	NS	79
	Social Connectedness (Q23-Q27)	25	20	80	NS	85
	Medication (Y/N) (Q28)	26	25	96	NS	92
	Medication Scale (Q28a-Q28e) <sup>4</sup>	24	22	92	-	96
Hillside NIGLO HCBS - ICC	Appropriateness (Q1-Q3)	21	21	100	+	96

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Cultural (Q4-Q6)	21	21	100	NS	100
	Access(Q7-Q9)	21	21	100	NS	98
	Participation (Q10-Q13)	21	21	100	NS	99
	Global(Q14-Q17)	21	21	100	+	97
	Outcomes/Functioning (Q18-Q22)	21	17	81	NS	79
	Social Connectedness (Q23-Q27)	21	18	86	NS	85
	Medication (Y/N) (Q28)	21	16	76	-	92
	Medication Scale (Q28a-Q28e) <sup>4</sup>	14	14	100	+	96
Mid-Erie Counseling HCBS - ICC	Appropriateness (Q1-Q3)	6	6	100	+	96
	Cultural (Q4-Q6)	6	6	100	NS	100
	Access(Q7-Q9)	6	6	100	NS	98
	Participation (Q10-Q13)	6	6	100	NS	99
	Global(Q14-Q17)	6	6	100	+	97
	Outcomes/Functioning (Q18-Q22)	5	5	100	+	79
	Social Connectedness (Q23-Q27)	5	5	100	+	85
	Medication (Y/N) (Q28)	6	5	83	-	92
	Medication Scale (Q28a-Q28e) <sup>4</sup>	5	4	80	-	96
Pathways Inc. HCBS - ICC	Appropriateness (Q1-Q3)	49	47	96	NS	96
	Cultural (Q4-Q6)	49	49	100	NS	100
	Access(Q7-Q9)	49	49	100	NS	98
	Participation (Q10-Q13)	49	49	100	NS	99
	Global(Q14-Q17)	49	49	100	+	97
	Outcomes/Functioning (Q18-Q22)	49	39	80	NS	79
	Social Connectedness (Q23-Q27)	49	44	90	NS	85

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# NYSOMH Family Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Medication (Y/N) (Q28)	49	48	98	+	92
	Medication Scale (Q28a-Q28e) <sup>4</sup>	45	44	98	NS	96
Rehab Ctr HCBS - ICC	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	96
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q9)	< 5	N/A	N/A	N/A	98
	Participation (Q10-Q13)	< 5	N/A	N/A	N/A	99
	Global(Q14-Q17)	< 5	N/A	N/A	N/A	97
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	79
	Social Connectedness (Q23-Q27)	< 5	N/A	N/A	N/A	85
	Medication (Y/N) (Q28)	< 5	N/A	N/A	N/A	92
	Medication Scale (Q28a-Q28e) <sup>4</sup>	< 5	N/A	N/A	N/A	96

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Youth Assessment of Care Survey Results 2009*

## *HCBS Waiver Individualized Care Coordination*

### **Youth Response Rate**

<b>Region</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	827	1199	68.97
HCBS Waiver Individualized Care Coordination (Total)	213	324	65.74
HCBS Waiver Individualized Care Coordination (Central New York)	27	59	45.76
HCBS Waiver Individualized Care Coordination (Hudson River)	22	34	64.71
HCBS Waiver Individualized Care Coordination (Long Island)	77	105	73.33
HCBS Waiver Individualized Care Coordination (New York City)	37	60	61.67
HCBS Waiver Individualized Care Coordination (Western New York)	50	66	75.76

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# NYSOMH Youth Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results Compared to All Programs Statewide

Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Appropriateness (Q1-Q3)	213	199	93	NS	93
Cultural (Q4-Q6)	213	208	98	+	94
Access(Q7-Q10)	213	209	98	+	95
Participation (Q11-Q14)	212	202	95	+	91
Global(Q15)	212	200	94	+	87
Outcomes/Functioning (Q16-Q20a)	213	193	91	NS	92
Medication (Y/N) (Q21)	213	192	90	NS	88
Medication Scale (Q21a-Q21e) <sup>4</sup>	190	154	81	NS	81

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Region Compared to Statewide HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Central New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	27	27	100	+	93
Cultural (Q4-Q6)	27	26	96	NS	98
Access(Q7-Q10)	27	27	100	+	98
Participation (Q11-Q14)	27	25	93	NS	95
Global(Q15)	27	27	100	+	94
Outcomes/Functioning (Q16-Q20a)	27	24	89	NS	91
Medication (Y/N) (Q21)	27	25	93	NS	90
Medication Scale (Q21a-Q21e) <sup>4</sup>	25	22	88	+	81

REGION\_DESC=Hudson River

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	22	21	95	NS	93
Cultural (Q4-Q6)	22	22	100	+	98
Access(Q7-Q10)	22	22	100	+	98
Participation (Q11-Q14)	22	22	100	+	95
Global(Q15)	22	22	100	+	94
Outcomes/Functioning (Q16-Q20a)	22	18	82	-	91
Medication (Y/N) (Q21)	22	20	91	NS	90
Medication Scale (Q21a-Q21e) <sup>4</sup>	19	18	95	+	81

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Region Compared to Statewide HCBS Waiver Individualized Care Coordination Results

#### REGION\_DESC=Long Island

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	77	71	92	NS	93
Cultural (Q4-Q6)	77	75	97	NS	98
Access(Q7-Q10)	77	75	97	NS	98
Participation (Q11-Q14)	77	73	95	NS	95
Global(Q15)	77	70	91	-	94
Outcomes/Functioning (Q16-Q20a)	77	74	96	+	91
Medication (Y/N) (Q21)	77	72	94	NS	90
Medication Scale (Q21a-Q21e) <sup>4</sup>	72	60	83	NS	81

#### REGION\_DESC=New York City

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	37	33	89	-	93
Cultural (Q4-Q6)	37	36	97	NS	98
Access(Q7-Q10)	37	36	97	NS	98
Participation (Q11-Q14)	37	36	97	NS	95
Global(Q15)	37	34	92	NS	94
Outcomes/Functioning (Q16-Q20a)	37	32	86	-	91
Medication (Y/N) (Q21)	37	29	78	-	90
Medication Scale (Q21a-Q21e) <sup>4</sup>	29	20	69	-	81

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Region Compared to Statewide HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Western New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	50	47	94	NS	93
Cultural (Q4-Q6)	50	49	98	NS	98
Access(Q7-Q10)	50	49	98	NS	98
Participation (Q11-Q14)	49	46	94	NS	95
Global(Q15)	49	47	96	NS	94
Outcomes/Functioning (Q16-Q20a)	50	45	90	NS	91
Medication (Y/N) (Q21)	50	46	92	NS	90
Medication Scale (Q21a-Q21e) <sup>4</sup>	45	34	76	NS	81

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# NYSOMH Youth Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
C.C. Broome HCBS - ICC	Appropriateness (Q1-Q3)	6	6	100	NS	100
	Cultural (Q4-Q6)	6	6	100	NS	96
	Access(Q7-Q10)	6	6	100	NS	100
	Participation (Q11-Q14)	6	6	100	NS	93
	Global(Q15)	6	6	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	6	6	100	NS	89
	Medication (Y/N) (Q21)	6	5	83	NS	93
	Medication Scale (Q21a-Q21e) <sup>4</sup>	5	5	100	NS	88
Hillside HCBS - ICC CENTRAL	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	100
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	96
	Access(Q7-Q10)	< 5	N/A	N/A	N/A	100
	Participation (Q11-Q14)	< 5	N/A	N/A	N/A	93
	Global(Q15)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	89
	Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	93
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	88
North Country TLS HCBS - ICC	Appropriateness (Q1-Q3)	18	18	100	NS	100
	Cultural (Q4-Q6)	18	18	100	NS	96
	Access(Q7-Q10)	18	18	100	NS	100
	Participation (Q11-Q14)	18	17	94	NS	93
	Global(Q15)	18	18	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	18	15	83	NS	89
	Medication (Y/N) (Q21)	18	17	94	NS	93
	Medication Scale (Q21a-Q21e) <sup>4</sup>	17	16	94	NS	88

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Astor HCBS - ICC	Appropriateness (Q1-Q3)	9	8	89	NS	95
	Cultural (Q4-Q6)	9	9	100	NS	100
	Access(Q7-Q10)	9	9	100	NS	100
	Participation (Q11-Q14)	9	9	100	NS	100
	Global(Q15)	9	9	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	9	8	89	NS	82
	Medication (Y/N) (Q21)	9	9	100	NS	91
	Medication Scale (Q21a-Q21e) <sup>4</sup>	9	9	100	NS	95
Green Chimneys HCBS Waiver Individualize	Appropriateness (Q1-Q3)	6	6	100	NS	95
	Cultural (Q4-Q6)	6	6	100	NS	100
	Access(Q7-Q10)	6	6	100	NS	100
	Participation (Q11-Q14)	6	6	100	NS	100
	Global(Q15)	6	6	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	6	4	67	NS	82
	Medication (Y/N) (Q21)	6	4	67	-	91
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	95
MHA Ulster HCBS - ICC	Appropriateness (Q1-Q3)	5	5	100	NS	95
	Cultural (Q4-Q6)	5	5	100	NS	100
	Access(Q7-Q10)	5	5	100	NS	100
	Participation (Q11-Q14)	5	5	100	NS	100
	Global(Q15)	5	5	100	NS	100
	Outcomes/Functioning (Q16-Q20a)	5	4	80	NS	82
	Medication (Y/N) (Q21)	5	5	100	NS	91

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

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5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Medication Scale (Q21a-Q21e) <sup>4</sup>	5	5	100	NS	95
Parsons HCBS - ICC	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	95
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	100
	Access(Q7-Q10)	< 5	N/A	N/A	N/A	100
	Participation (Q11-Q14)	< 5	N/A	N/A	N/A	100
	Global(Q15)	< 5	N/A	N/A	N/A	100
	Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	82
	Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	91
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	95

REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Family and Children HCBS - ICC	Appropriateness (Q1-Q3)	24	23	96	NS	92
	Cultural (Q4-Q6)	24	24	100	NS	97
	Access(Q7-Q10)	24	24	100	NS	97
	Participation (Q11-Q14)	24	23	96	NS	95
	Global(Q15)	24	23	96	NS	91
	Outcomes/Functioning (Q16-Q20a)	24	23	96	NS	96
	Medication (Y/N) (Q21)	24	21	88	-	94
	Medication Scale (Q21a-Q21e) <sup>4</sup>	21	18	86	NS	83
Pederson-Krag House	Appropriateness (Q1-Q3)	53	48	91	NS	92
	Cultural (Q4-Q6)	53	51	96	NS	97
	Access(Q7-Q10)	53	51	96	NS	97

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3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Long Island

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Participation (Q11-Q14)	53	50	94	NS	95
	Global(Q15)	53	47	89	NS	91
	Outcomes/Functioning (Q16-Q20a)	53	51	96	NS	96
	Medication (Y/N) (Q21)	53	51	96	NS	94
	Medication Scale (Q21a-Q21e) <sup>4</sup>	51	42	82	NS	83

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Jewish Board F&C HCBS - ICC	Appropriateness (Q1-Q3)	13	11	85	NS	89
	Cultural (Q4-Q6)	13	12	92	NS	97
	Access(Q7-Q10)	13	12	92	NS	97
	Participation (Q11-Q14)	13	12	92	NS	97
	Global(Q15)	13	12	92	NS	92
	Outcomes/Functioning (Q16-Q20a)	13	11	85	NS	86
	Medication (Y/N) (Q21)	13	10	77	NS	78
	Medication Scale (Q21a-Q21e) <sup>4</sup>	10	8	80	NS	69
SCO-HCBS - ICC	Appropriateness (Q1-Q3)	24	22	92	NS	89
	Cultural (Q4-Q6)	24	24	100	NS	97
	Access(Q7-Q10)	24	24	100	NS	97
	Participation (Q11-Q14)	24	24	100	NS	97
	Global(Q15)	24	22	92	NS	92
	Outcomes/Functioning (Q16-Q20a)	24	21	88	NS	86
	Medication (Y/N) (Q21)	24	19	79	NS	78
	Medication Scale (Q21a-Q21e) <sup>4</sup>	19	12	63	NS	69

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Child & Family HCBS - ICC	Appropriateness (Q1-Q3)	35	32	91	NS	94
	Cultural (Q4-Q6)	35	34	97	NS	98
	Access(Q7-Q10)	35	34	97	NS	98
	Participation (Q11-Q14)	34	31	91	NS	94
	Global(Q15)	34	32	94	NS	96
	Outcomes/Functioning (Q16-Q20a)	35	32	91	NS	90
	Medication (Y/N) (Q21)	35	32	91	NS	92
	Medication Scale (Q21a-Q21e) <sup>4</sup>	31	24	77	NS	76
Hillside NIGLO HCBS - ICC	Appropriateness (Q1-Q3)	5	5	100	NS	94
	Cultural (Q4-Q6)	5	5	100	NS	98
	Access(Q7-Q10)	5	5	100	NS	98
	Participation (Q11-Q14)	5	5	100	NS	94
	Global(Q15)	5	5	100	NS	96
	Outcomes/Functioning (Q16-Q20a)	5	4	80	-	90
	Medication (Y/N) (Q21)	5	4	80	-	92
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	76
Pathways Inc. HCBS - ICC	Appropriateness (Q1-Q3)	9	9	100	NS	94
	Cultural (Q4-Q6)	9	9	100	NS	98
	Access(Q7-Q10)	9	9	100	NS	98
	Participation (Q11-Q14)	9	9	100	NS	94
	Global(Q15)	9	9	100	NS	96
	Outcomes/Functioning (Q16-Q20a)	9	8	89	NS	90
	Medication (Y/N) (Q21)	9	9	100	+	92
	Medication Scale (Q21a-Q21e) <sup>4</sup>	9	5	56	-	76
Rehab Ctr HCBS - ICC	Appropriateness (Q1-Q3)	< 5	N/A	N/A	N/A	94

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## HCBS Waiver Individualized Care Coordination

### HCBS Waiver Individualized Care Coordination Results by Program compared to Region HCBS Waiver Individualized Care Coordination Results

REGION\_DESC=Western New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
	Cultural (Q4-Q6)	< 5	N/A	N/A	N/A	98
	Access(Q7-Q10)	< 5	N/A	N/A	N/A	98
	Participation (Q11-Q14)	< 5	N/A	N/A	N/A	94
	Global(Q15)	< 5	N/A	N/A	N/A	96
	Outcomes/Functioning (Q16-Q20a)	< 5	N/A	N/A	N/A	90
	Medication (Y/N) (Q21)	< 5	N/A	N/A	N/A	92
	Medication Scale (Q21a-Q21e) <sup>4</sup>	< 5	N/A	N/A	N/A	76

1 Program N = Number of response; N varies because of missing data; N < 5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Family Assessment of Care Survey Results 2009*

## *Residential Treatment Facility - Children & Youth*

### **Family Response Rate**

<b>Region</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	1182	2814	42.00
Residential Treatment Facility - Children & Youth (Total)	67	237	28.27
Residential Treatment Facility - Children & Youth (Central New York)	8	56	14.29
Residential Treatment Facility - Children & Youth (Hudson River)	17	62	27.42
Residential Treatment Facility - Children & Youth (Long Island)	3	11	27.27
Residential Treatment Facility - Children & Youth (New York City)	9	37	24.32
Residential Treatment Facility - Children & Youth (Western New York)	30	71	42.25

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4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Youth Assessment of Care Survey Results 2009*

## *Residential Treatment Facility - Children & Youth*

### **Youth Response Rate**

<b>Region</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	827	1199	68.97
Residential Treatment Facility - Children & Youth (Total)	103	118	87.29
Residential Treatment Facility - Children & Youth (Central New York)	41	52	78.85
Residential Treatment Facility - Children & Youth (Long Island)	11	11	100.00
Residential Treatment Facility - Children & Youth (New York City)	40	41	97.56
Residential Treatment Facility - Children & Youth (Western New York)	11	14	78.57

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+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Family Assessment of Care Survey Results 2009*

## *State Psychiatric Center Inpatient*

### **Family Response Rate**

<b>Region</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	1182	2814	42.00
State Psychiatric Center Inpatient (Total)	37	95	38.95
State Psychiatric Center Inpatient (Central New York)	15	37	40.54
State Psychiatric Center Inpatient (Hudson River)	7	22	31.82
State Psychiatric Center Inpatient (New York City)	15	36	41.67

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## State Psychiatric Center Inpatient

### State Psychiatric Center Inpatient Results Compared to All Programs Statewide

Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Appropriateness (Q1-Q3)	37	33	89	-	97
Cultural (Q4-Q6)	37	35	95	-	100
Access(Q7-Q9)	36	32	89	-	97
Participation (Q10-Q13)	37	34	92	-	98
Global(Q14-Q17)	37	31	84	-	97
Outcomes/Functioning (Q18-Q22)	34	24	71	-	84
Social Connectedness (Q23-Q27)	36	28	78	-	86
Medication (Y/N) (Q28)	37	37	100	+	84
Medication Scale (Q28a-Q28e) <sup>4</sup>	36	33	92	-	96

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## State Psychiatric Center Inpatient

### State Psychiatric Center Inpatient Results by Region Compared to Statewide State Psychiatric Center Inpatient Results

#### REGION\_DESC=Central New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	15	14	93	NS	89
Cultural (Q4-Q6)	15	15	100	NS	95
Access(Q7-Q9)	15	14	93	NS	89
Participation (Q10-Q13)	15	14	93	NS	92
Global(Q14-Q17)	15	14	93	NS	84
Outcomes/Functioning (Q18-Q22)	15	10	67	NS	71
Social Connectedness (Q23-Q27)	15	11	73	NS	78
Medication (Y/N) (Q28)	15	15	100	NS	100
Medication Scale (Q28a-Q28e) <sup>4</sup>	14	13	93	NS	92

#### REGION\_DESC=Hudson River

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	7	5	71	-	89
Cultural (Q4-Q6)	7	6	86	-	95
Access(Q7-Q9)	6	4	67	-	89
Participation (Q10-Q13)	7	6	86	NS	92
Global(Q14-Q17)	7	4	57	-	84
Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	71
Social Connectedness (Q23-Q27)	6	3	50	-	78
Medication (Y/N) (Q28)	7	7	100	NS	100
Medication Scale (Q28a-Q28e) <sup>4</sup>	7	6	86	NS	92

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2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## State Psychiatric Center Inpatient

### State Psychiatric Center Inpatient Results by Region Compared to Statewide State Psychiatric Center Inpatient Results

REGION\_DESC=New York City

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	15	14	93	NS	89
Cultural (Q4-Q6)	15	14	93	NS	95
Access(Q7-Q9)	15	14	93	NS	89
Participation (Q10-Q13)	15	14	93	NS	92
Global(Q14-Q17)	15	13	87	NS	84
Outcomes/Functioning (Q18-Q22)	15	12	80	NS	71
Social Connectedness (Q23-Q27)	15	14	93	+	78
Medication (Y/N) (Q28)	15	15	100	NS	100
Medication Scale (Q28a-Q28e) <sup>4</sup>	15	14	93	NS	92

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

2 Program N Positive = Response value of 1 or 2 (1=agree; 2=agree slightly)

3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

4 95% Confidence interval compares region % Positive to statewide region % Positive;

+ = region positively significant compared to statewide region; - = Program negatively significant compared to statewide region; NS = Program not significant compared to statewide region

5 95% Confidence interval compares program % Positive to region % Positive;

+ = Program positively significant compared to region; - = Program negatively significant compared to region; NS = Program not significant compared to region

6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## State Psychiatric Center Inpatient

### State Psychiatric Center Inpatient Results by Program compared to Region State Psychiatric Center Inpatient Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Mohawk Valley Psychiatric Center	Appropriateness (Q1-Q3)	15	14	93	NS	93
	Cultural (Q4-Q6)	15	15	100	NS	100
	Access(Q7-Q9)	15	14	93	NS	93
	Participation (Q10-Q13)	15	14	93	NS	93
	Global(Q14-Q17)	15	14	93	NS	93
	Outcomes/Functioning (Q18-Q22)	15	10	67	NS	67
	Social Connectedness (Q23-Q27)	15	11	73	NS	73
	Medication (Y/N) (Q28)	15	15	100	NS	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	14	13	93	NS	93

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Rockland Children's Psychiatric Center	Appropriateness (Q1-Q3)	7	5	71	NS	71
	Cultural (Q4-Q6)	7	6	86	NS	86
	Access(Q7-Q9)	6	4	67	NS	67
	Participation (Q10-Q13)	7	6	86	NS	86
	Global(Q14-Q17)	7	4	57	NS	57
	Outcomes/Functioning (Q18-Q22)	< 5	N/A	N/A	N/A	50
	Social Connectedness (Q23-Q27)	6	3	50	NS	50
	Medication (Y/N) (Q28)	7	7	100	NS	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	7	6	86	NS	86

1 Program N = Number of response; N varies because of missing data; N <5 are not shown to protect confidentiality

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3 95% Confidence interval compares program % Positive to statewide % Positive;

+ = Program positively significant compared to state; - = Program negatively significant compared to state; NS = Program not significant compared to state

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Family Assessment of Care Survey Results 2009

## State Psychiatric Center Inpatient

State Psychiatric Center Inpatient Results by Program compared to Region State Psychiatric Center Inpatient Results

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Brooklyn Children's Psychiatric Center	Appropriateness (Q1-Q3)	15	14	93	NS	93
	Cultural (Q4-Q6)	15	14	93	NS	93
	Access(Q7-Q9)	15	14	93	NS	93
	Participation (Q10-Q13)	15	14	93	NS	93
	Global(Q14-Q17)	15	13	87	NS	87
	Outcomes/Functioning (Q18-Q22)	15	12	80	NS	80
	Social Connectedness (Q23-Q27)	15	14	93	NS	93
	Medication (Y/N) (Q28)	15	15	100	NS	100
	Medication Scale (Q28a-Q28e) <sup>4</sup>	15	14	93	NS	93

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# *NYSOMH Youth Assessment of Care Survey Results 2009*

## *State Psychiatric Center Inpatient*

### **Youth Response Rate**

<b>Region</b>	<b>Surveys Completed</b>	<b>Surveys Distributed</b>	<b>Response Rate</b>
Statewide	827	1199	68.97
State Psychiatric Center Inpatient (Total)	74	96	77.08
State Psychiatric Center Inpatient (Central New York)	26	26	100.00
State Psychiatric Center Inpatient (Hudson River)	23	34	67.65
State Psychiatric Center Inpatient (New York City)	25	36	69.44

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## State Psychiatric Center Inpatient

### State Psychiatric Center Inpatient Results Compared to All Programs Statewide

Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>3</sup>	Statewide % Positive
Appropriateness (Q1-Q3)	74	64	86	-	93
Cultural (Q4-Q6)	74	63	85	-	94
Access(Q7-Q10)	74	64	86	-	95
Participation (Q11-Q14)	74	64	86	-	91
Global(Q15)	72	49	68	-	87
Outcomes/Functioning (Q16-Q20a)	74	68	92	NS	92
Medication (Y/N) (Q21)	74	72	97	+	88
Medication Scale (Q21a-Q21e) <sup>4</sup>	72	59	82	NS	81

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6 Medication Scale calculated for individuals who responded "Y" to Medication Question

# NYSOMH Youth Assessment of Care Survey Results 2009

## State Psychiatric Center Inpatient

### State Psychiatric Center Inpatient Results by Region Compared to Statewide State Psychiatric Center Inpatient Results

REGION\_DESC=Central New York

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	26	21	81	NS	86
Cultural (Q4-Q6)	26	23	88	NS	85
Access(Q7-Q10)	26	23	88	NS	86
Participation (Q11-Q14)	26	24	92	NS	86
Global(Q15)	26	18	69	NS	68
Outcomes/Functioning (Q16-Q20a)	26	23	88	NS	92
Medication (Y/N) (Q21)	26	24	92	-	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	24	20	83	NS	82

REGION\_DESC=Hudson River

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	23	19	83	NS	86
Cultural (Q4-Q6)	23	17	74	-	85
Access(Q7-Q10)	23	18	78	-	86
Participation (Q11-Q14)	23	17	74	-	86
Global(Q15)	23	12	52	-	68
Outcomes/Functioning (Q16-Q20a)	23	22	96	NS	92
Medication (Y/N) (Q21)	23	23	100	NS	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	23	18	78	NS	82

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# NYSOMH Youth Assessment of Care Survey Results 2009

## State Psychiatric Center Inpatient

### State Psychiatric Center Inpatient Results by Region Compared to Statewide State Psychiatric Center Inpatient Results

REGION\_DESC=New York City

Domain	Region N <sup>1</sup>	Region N Positive <sup>2</sup>	Region % Positive	95% Confidence Interval <sup>4</sup>	Statewide Region % Positive
Appropriateness (Q1-Q3)	25	24	96	+	86
Cultural (Q4-Q6)	25	23	92	NS	85
Access(Q7-Q10)	25	23	92	NS	86
Participation (Q11-Q14)	25	23	92	NS	86
Global(Q15)	23	19	83	+	68
Outcomes/Functioning (Q16-Q20a)	25	23	92	NS	92
Medication (Y/N) (Q21)	25	25	100	NS	97
Medication Scale (Q21a-Q21e) <sup>4</sup>	25	21	84	NS	82

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# NYSOMH Youth Assessment of Care Survey Results 2009

## State Psychiatric Center Inpatient

### State Psychiatric Center Inpatient Results by Program compared to Region State Psychiatric Center Inpatient Results

REGION\_DESC=Central New York

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Mohawk Valley Psychiatric Center	Appropriateness (Q1-Q3)	26	21	81	NS	81
	Cultural (Q4-Q6)	26	23	88	NS	88
	Access(Q7-Q10)	26	23	88	NS	88
	Participation (Q11-Q14)	26	24	92	NS	92
	Global(Q15)	26	18	69	NS	69
	Outcomes/Functioning (Q16-Q20a)	26	23	88	NS	88
	Medication (Y/N) (Q21)	26	24	92	NS	92
	Medication Scale (Q21a-Q21e) <sup>4</sup>	24	20	83	NS	83

REGION\_DESC=Hudson River

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Rockland Children's Psychiatric Center	Appropriateness (Q1-Q3)	23	19	83	NS	83
	Cultural (Q4-Q6)	23	17	74	NS	74
	Access(Q7-Q10)	23	18	78	NS	78
	Participation (Q11-Q14)	23	17	74	NS	74
	Global(Q15)	23	12	52	NS	52
	Outcomes/Functioning (Q16-Q20a)	23	22	96	NS	96
	Medication (Y/N) (Q21)	23	23	100	NS	100
	Medication Scale (Q21a-Q21e) <sup>4</sup>	23	18	78	NS	78

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# NYSOMH Youth Assessment of Care Survey Results 2009

## State Psychiatric Center Inpatient

State Psychiatric Center Inpatient Results by Program compared to Region State Psychiatric Center Inpatient Results

REGION\_DESC=New York City

Program	Domain	Program N <sup>1</sup>	Program N Positive <sup>2</sup>	Program % Positive	95% Confidence Interval <sup>5</sup>	Region % Positive
Brooklyn Children's Psychiatric Center	Appropriateness (Q1-Q3)	25	24	96	NS	96
	Cultural (Q4-Q6)	25	23	92	NS	92
	Access(Q7-Q10)	25	23	92	NS	92
	Participation (Q11-Q14)	25	23	92	NS	92
	Global(Q15)	23	19	83	NS	83
	Outcomes/Functioning (Q16-Q20a)	25	23	92	NS	92
	Medication (Y/N) (Q21)	25	25	100	NS	100
	Medication Scale (Q21a-Q21e) <sup>4</sup>	25	21	84	NS	84

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